

**IN THE SUPREME COURT OF INDIA**  
**CIVIL ORIGINAL JURISDICTION**  
**WRIT PETITION (CIVIL) NO. 55 of 2003**

S No.	Particulars	Pages
1	Final Report of the Committee	1-118
2.	Minutes of Meeting dt 17.01.2017	Annexure-A
3.	Performa for Uploading the details	Annexure-B
4.	Statement Showing States/UTs which Uploaded information in Web Portal	Annexure-C
5.	Minutes of the Committee dt. 12.05.2017	Annexure-D
6.	Minutes of the Meeting of Governing Council dt.31.05.17	Annexure-E
7.	Copy of the format for facilities provided in Shelters	Annexure-F
8.	Minutes of the Meeting with States/UTs and Observation of the Shelters Visited	Annexure-G to N
9.	Road Map of Telangana	Annexure-O
10.	Road Map of Gujarat	Annexure-P
11.	Road Map of Punjab	Annexure-Q
12.	Road Map of Haryana	Annexure-R
13.	Road Map of West Bengal	Annexure-S
14.	Road Map of Maharashtra	Annexure-T
15.	Road Map of Rajasthan	Annexure-U
16.	Road Map of Andhra Pradesh	Annexure-V
17.	Road Map of Karnataka	Annexure-W

18.	Road Map of Mizoram	Annexure-X
19.	Road Map of Uttar Pradesh	Annexure-Y
20.	Road Map of Chandigarh	Annexure-Z
21.	Report in Respect Shelter of Delhi	Annexure- AA to AA 31
22.	Letter written by Chairperson of Committee to Delhi Government	Annexure-BB
23.	Minutes of the Meeting of Govt. of NCT Delhi	Annexure-CC
24.	Road Map Of Chhattisgarh	Annexure-DD
23.	Road Map of Odisha	Annexure-EE
25.	Letter of Arunachal Pradesh	Annexure-FF
26.	Letter of Lakshadweep	Annexure-GG
27.	Letter of Goa	Annexure-HH
28.	Letter of Committee written to all the States/UTs	Annexure-II



(Neeraj Kumar Gupta)  
Member Secretary

IN THE SUPREME COURT OF INDIA

CIVIL ORIGINAL JURISDICTION

WRIT PETITION (CIVIL) NO. 55 of 2003

E.R. KUMAR & ANR .....Petitioner(s)

Versus

UNION OF INDIA & ORS .....Respondent(s)

AND

WRIT PETITION (CIVIL) NO. 572 of 2003

DEEPAN BORA .....Petitioner(s)

Versus

UNION OF INDIA .....Respondent(s)

## **FINAL REPORT**

### **MOST RESPECTFULLY SHOWETH:-**

The Hon'ble Supreme Court of India vide its order dated 11.11.2016, was pleased to constitute a three member Committee with the directions inter-alia to carry out physical verification of available shelters for urban homeless in each State/UT; to verify that the shelters are in compliance of the operational guidelines for the scheme of 'Shelters for Urban Homeless' under the National Urban Livelihoods Mission (NULM); to inquire into the reasons for the slow progress in the setting up of shelter homes by the States/Union Territories; to inquire about the non-utilization and /or diversion/mis-utilization of the funds allocated and finally the Committee shall issue suitable recommendations to the State Governments to ensure that at least temporary shelters are provided for the urban homeless in the urban areas to protect them during the winter season and the State Government shall ensure compliance with the recommendations along with the time frame indicated by the committee. The Committee was directed to submit its report within a period of four months.



The Constitution of the said committee was duly notified by the Ministry of Housing and Urban Poverty Alleviation vide Gazette Notification dated 08.12.2016.

Letter dated 13.12.2016, was issued by the Deputy Secretary, Ministry of HUPA on behalf of the Committee to the Chief Secretaries/Administrators of all the States/Union Territories informing them about the constitution of the Committee by the Hon'ble Supreme Court of India and the Notification issued by the Government of India and also about the proposed visit of the Committee for physical verification of shelters in each State/Union Territory and detailed interaction with the State Administration and all concerned authorities.

The Committee has already submitted its Interim Report dated 31/03/2017, and by that time the committee could only visit the following States/Union Territories:-

1. Delhi
2. Punjab
3. Haryana
4. Chandigarh
5. Rajasthan; and
6. Maharashtra

The aforesaid Writ Petitions came up for hearing before the Hon'ble Court on 02.05.2017, when it was pointed out by the Petitioner, E.R. Kumar, that the Committee was to file a report and not an Interim Report and taking note of his submission, the Hon'ble Court was pleased to direct the Committee to submit the Final Report on or before 01.07.2017.

The Committee was to submit its report within a period of four months after causing physical verification of the available shelters for urban homeless in each of the States/Union Territories of the country, and therefore, there was no option left with the Committee but to submit its Interim Report as due to constraints of time only the above mentioned States/UT's could be visited by the committee. Even at the time of the submission of its Final Report, the Committee has not been able to make it possible to visit the following States/Union Territories:-

1. Bihar
2. Chhattisgarh
3. Goa
4. Himachal Pradesh
5. Jammu & Kashmir

6. Jharkhand
7. Kerala
8. Madhya Pradesh
9. Odisha
10. Tamil Nadu
11. Uttarakhand
12. Pondicherry
13. Andaman & Nicobar
14. Dadra and Nagar Haveli
15. Daman & Diu
16. Assam
17. Arunachal Pradesh
18. Manipur
19. Meghalaya
20. Nagaland
21. Sikkim; and
22. Tripura

In the aforesaid background, the Committee makes an earnest request to this Hon'ble Court to accept the said Interim Report as a part of Final Report in so far as the same presents the profile picture of the status of the Urban Homeless Shelters referred to the States/UTs therein.

To give a brief background of the genesis of various orders, passed by Hon'ble Supreme Court of India concerning this deprived class of Urban Homeless looking for a shelter in various urban cities of the country, it is submitted that an NGO i.e. Public Union of Civil Liberties had filed Writ Petition No. 196 of 2001 titled as PUCL Versus Union of India & Ors. wherein the issue raised was with regard to the non-implementation of various government schemes such as Public Distribution System, Integrated Child Development Services, Mid-day Meal Scheme, Antyodaya Yojana etc. and in this Writ Petition Hon'ble Supreme Court had appointed Court Commissioners for their valuable assistance in the matter. In this Writ Petition the Court Commissioners had brought to the notice of Hon'ble Supreme Court the appalling conditions of the people living on the streets of Delhi especially in the cold weather conditions. The Court Commissioners also expressed their concern on the tragic death of some of the

homeless persons in the capital city of Delhi in the winter of 2009-2010, which could have been averted, had there been proper implementation of various directions given by Hon'ble Supreme Court in the said Writ Petition (CWP No.196 of 2001). The Hon'ble Supreme Court took urgent notice of the matter and directed the Government of NCT of Delhi to take urgent steps to provide shelters to all those who sleep on streets, footpaths, pavements and such other like places with a further direction that these shelters must be fully equipped with all basis amenities such as blankets, water, mobile toilets and all other basis services compatible with human dignity.

Two separate Writ Petitioners came to be filed in the year 2003 titled as E.R. Kumar &Anr. Versus Union of India &Ors. (Writ Petition (Civil) No.55 of 2003), and Deepan Bora Versus Union of India (Writ Petition(Civil) No.572 of 2003), wherein the focus was laid on the specific issue concerning the shelters for all Urban Homeless in various States/Union Territories with the provision of availability of all basic and necessary amenities as well as their efficient management. Pleading the case of homeless persons, the Petitioners highlighted the plight of these homeless persons who were amongst the poorest and most marginalized persons and engaged

in low paying jobs and often sleep on pavements, railway platforms, under flyovers, bridges, parks, around religious places, footpaths etc. and this class who enter the urban cities as migrants in search of work/jobs and are without any means to have a shelter on their head due to their adverse economic conditions. As per the Petitioners, the population of Urban Homeless was more than 20 Lakh all over the country as per the Census of India 1991 which otherwise was not the correct estimation of urban homeless, as per the Petitioners. The Petitioners placed on record the inadequacy of shelters in various parts of the country and their poor conditions in terms of both quality and quantity and expressed for urgent need for an effective policy and time bound plan for construction of adequate shelter homes in all the States/UT and putting in place a monitoring mechanism for their efficient management. Petitioners emphasized upon the requirement that the shelters should be fully equipped with basic and essential amenities so that these urban homeless are able to live a life of dignity as guaranteed to them under Article 21 of Constitution of India.

The Hon'ble Supreme Court in the said Writ Petitions passed series of important directions to various States/Union Territories of the country including the

NDMC and MCD of Delhi and from time to time these States/Union Territories have been filing affidavits through their Principal Officers with regard to the existence of number of shelters, their future plans for raising construction of more shelters and also about the availability of minimum basic facilities at the existing shelters. The Court Commissioners have been submitting their reports from time to time and in all their reports they have presented the ground status of existing shelters in various States/Union Territories with the help of their counterparts and they have given valuable inputs and suggestions to help improve the condition of the shelter homes and how efficiently they can be operated so that the shelter less poor people can live a life of dignity and honour.

The Government on the other hand from time to time came up with various schemes through its Ministry of Urban Development such as "Centrally sponsored scheme of Infrastructure Development in Mega Cities, Night Shelters for Urban Shelterless, Valmiki Ambedkar Awas Yojana and Swarna Jayanti Shahri Rozgar Yojana. To comply with various directions given by the Hon'ble Supreme Court in the said Writ Petitions the Ministry of Housing & Urban Poverty Alleviation (M/o HUPA) had launched a more comprehensive scheme named National

Urban Livelihood Mission (NULM) and one of the main components of the Scheme concerns the Shelters for Urban Homeless. This scheme has now been renamed as Deendayal Antyodaya Yojana - National Urban Livelihoods Mission (DAY-NULM). The operational guidelines for the Shelter for Urban Homeless (SUH) under the National Urban Livelihood Mission (NULM) had been issued by the Ministry of Housing & Urban Poverty Alleviation (UPA Division) by office memorandum dated 13.12.2013.

The Central Government Scheme found approval by the Commissioners appointed by the Hon'ble Supreme Court, as well as by the Hon'ble Supreme Court and thereafter directions have been given to the States/UT's to ensure that all the shelters meant for urban homeless are in compliance with the guidelines laid down by NULM.

Besides Shelter for Urban Homeless, NULM has other components viz. imparting necessary skill training, financial assistance under self-employment programme, support to urban street vendors, and social mobilisation & institutional development and such components in one way or the other are to be converged with the shelters.



The very purpose of a shift from bare necessity of 'right to live' to 'right to live with dignity' no doubt has totally changed the scope and intent of the shelters for urban homeless. Instead of shelters being construed as a place where homeless persons can spend their night in whatsoever conditions so as to save them from severe cold or intense heat, the shelters have to be a decent place to live, mindful of the fact that the urban homeless contribute to the economy of the cities but survive, without having access to the basic necessities of life. The role of a shelter, as per the NULM guidelines, is to be a safe place for its inmates for washing, eating, relaxing and sleeping and the continuity helps to foster an atmosphere of peace as well as a sense of responsibility towards the shelters and a feeling of community among the inmates and more importantly to feel at home. In a shelter, there should be provision for psychological assistance and job training etc. which includes innovative training programmes, that promotes self-sufficiency and placement services enabling the inmates to get a job and earn their own bread and butter as per the skill attained by them while residing in the shelters, which would be the best purpose which a shelter can serve along with provision for medical aid, i.e. first aid box and visit of doctors from time to time.

Urban homeless is an issue not confined to our country but is a world-wide phenomena, more so in developing countries because of migration of large number of people from rural to urban areas in search of employment.

Universal Declaration of Human Rights (UDHR), 1948 states that everybody has the right to a standard of living that is adequate for the health and well being of the person and the family. This includes food, clothing, housing, medical care and necessary social services, and the right to security in the event of unemployment, sickness, disability, widowhood, old age or lack of livelihood in circumstances beyond ones control. Article 25 of International Covenant on Economic, Social and Cultural Rights (ICESCR), 1966, which India ratified on the 4<sup>th</sup> of April 1979, requires signatures to recognize the right of every person to an adequate standard of living, including food, clothing and housing, and to the continuous improvement of living conditions. It further requires the State Parties to take appropriate steps to ensure the realisation of this right, recognizing to this effect the essential importance of international cooperation based on free consent.

Urbanisation is taking place at a faster rate in India. Population residing in urban areas in India, according to 1901 census was 11.4 percent. According to 2001 census, this count increased to 20.53 percent. It has crossed 30 percent as according to 2011 census it is standing at 31.16 percent. According to a survey conducted by the UN State of the World Population, as reported in 2007, the country's population is expected to reside in urban areas would be 40.76 percent by the year 2030.

The aforesaid data gives a glimpse of enormity and magnitude of problem of, scarcity of homes / shelter homes for the urban homeless where they can live a life of dignity and honour. The Hon'ble Supreme Court of India in Chameli Singh Vs the State of Uttar Pradesh, while dealing with Article 21 of the Constitution of India held that

*“Shelter for a human being, is not a mere protection of his life and limb, it is home where he has opportunities to grow physically, mentally, intellectually and spiritually. Right to shelter, therefore, includes adequate living space, safe and decent structure, clean and decent*

*surroundings, sufficient light, pure air and water, electricity, sanitation and other civic amenities like roads etc. so as to have easy access to his daily vacation. The right to shelter, therefore, does not mean a mere right to a roof over one's head but right to all the infrastructure necessary to enable them to live and develop as a human being. The Right to Shelter, when used as an essential requisite to the right to live, should be deemed to have been guaranteed as a fundamental right. As is enjoined in the Directive Principles, the State should be deemed to be under an obligation to secure it for its citizens, of course subject to its economic budgeting. In a democratic society as a member of the organised civic community one should have permanent shelter so as to physically, mentally and intellectually equip to improve his excellence as an useful citizen as enjoined in the Fundamental Duties and to be an useful citizen and equal participant in democracy."*

In *P.C.Gupta Vs the State of Gujarat and Others*, the Court took a view that the right to residence and

settlement is a fundamental right guaranteed under Article 19(1) (c) and as a facet of inseparable and meaningful right to life constitutionally granted under Article 21 of the Constitution of India.

Under the Scheme of Shelter for Urban Homeless, the Government has recognized that the urban homeless persons contribute to the economy of the cities and they are source of cheap labour in the informal sector and yet they live with no shelter or social security protection. The scheme for Shelter for Urban Homeless, as framed by the Ministry of Housing & Urban Poverty Alleviation and is often referred to as the Mission Document, lays down comprehensive guidelines as to how these SUHs have to be established, what facilities should be provided at the shelters, regarding location of shelters, regarding operation and management of shelters, funding pattern, sanctioned project, monitoring and evaluation and shelters to be a space for convergence. The homeless persons have been aptly described as the 'City Makers' by Shri Indu Prakash Singh, who is actively associated with the shelter rights campaign for the urban homeless in the country in his aspiring book "City Makers".

The Ministry of Housing & Urban Poverty Alleviation has laid down 2022 as the target year to

provide shelter to each and every urban homeless in the country. Undoubtedly to achieve this target looks like a dream as the road ahead appears to be very tardy and arduous, looking into the slow progress of establishing shelter homes by various States/UT's. However, there should not be any kind of let up or laxity and more vigorous efforts with all zest and zeal should be made by all concerned to turn the said dream into reality.

The Committee may mention here that the visits of the Committee to various States / UTs have been very fruitful as all such meetings were attended by senior officials of the States / ULB's / Municipal Corporations / Police / NGOs and sometimes the media people. Long interactions with all the stakeholders certainly dispelled many of the doubts raised by the participants with regard to the implementation of the said scheme of "Shelter for Urban Homeless" and created a platform for many innovative ideas to resolve the issues being confronted by particular States / UTs in implementing the scheme. These meetings have led to activation of State / UT administrations and all concerned authorities and this can be well appreciated from the fact that they have given their roadmaps to meet the laid down targets of giving shelter to urban homeless of their urban areas till the year 2022.

## **I. SOME INITIATIVES TAKEN BY THE** **COMMITTEE**

### **1. Setting Up of A WEB PORTAL**

One of the major initiatives taken by the Committee is the creation of a web portal with the assistance of Ministry of Housing & Urban Poverty Alleviation as well as NIC. With a view to have a complete data of the existence of the shelters in each State/UT and the facilities being provided in these shelter homes by the State/UT's and other agencies operating the shelter homes online, the committee recommended to the ministry to immediately create a web portal after taking necessary assistance from National Informatics Centre (NIC). The committee appreciates the efforts made by the Ministry and NIC in the creation of the said web portal within a short duration of time. The web portal '[www.nulm.gov.in](http://www.nulm.gov.in)' is fully functional as on date and all States/UT's have been directed by the Committee to upload details of all shelters on the said portal maintained by M/o HUPA. The existing position including all the facilities available at the Shelter with their photographs are to be uploaded on web portal in respect of each and every Shelter whether under NULM assistance or maintained by State Government/Local authority/

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Municipal Board/ NGO Trust etc. This will enable to ascertain (a) the number of existing shelters in each State, (b) further Shelters required as per the number of homeless persons in the particular cities/states, (c) the facilities available in each and every shelters, (d) to ascertain whether they are in compliance of NULM guidelines and with a provision to point out the deficiency, if any. All such details can be ascertained while being stationed at Delhi itself, and at a click of button. This will go a long way in ascertaining whether the States are making progress in providing shelters to homeless either by new construction or refurbishment etc, and whether the States/UT's will be able to reach the target as per Action plan/Road map submitted by them, till the year 2022, which is the dead line. The States are to upload all information in this regard from time to time and it has been made clear to them, that in case of default it will be taken that the States are not making any progress. (Minutes of meeting dated 17-1-2017 of the Committee are at **Annexure- A** and the proforma for uploading the details is at **Annexure- B** ). The statement showing the number of States/UTs which have uploaded the information in the web portal ([www.nulm.gov.in](http://www.nulm.gov.in)) is annexed as **Annexure- C**

## **2. Provision For Shelter Even In A Rental Premises**

Another major initiative taken by the committee was to impress upon the Ministry of HUPA to revise the NULM guidelines to allow the shelter homes to operate even in a rented accommodation. The committee during its visit to some of the major city capitals of various states was confronted with a common problem that the shelter homes cannot be developed at the relevant places where the homeless congregate due to the non-availability of space, high price of land or the government and municipal buildings being not available at such places. The committee in its meeting held on 12.05.217 took a decision that the states should be permitted to lease out premises on rental basis including from private bodies/persons so that the homeless persons can be provided immediate shelters at the required places. The proposal has been approved by the Governing Council of DAY-NULM to permit States/UTs to take buildings on rental basis on an ad-hoc basis for running the shelters till 2022 by which time the permanent shelters shall be constructed. The decision has also allowed for spending amount from DAY-NULM funds on refurbishment of such buildings. (Minutes of the committee and the minutes of meeting of Governing

Council of DAY-NULM are annexed as **Annexure- D & E**). The said decision of Ministry on the recommendation of the Committee will go a long way in facilitating the concerned State/UT in running of shelters on an ad-hoc basis at the places where there is huge congregation of homeless, such as near Railway Stations, Bus Stands, Markets, etc. till the permanent shelters are established.

The Ministry of HUPA has earlier agreed that there will be no cap on the limit of funds requested for refurbishment so as to make the shelters NULM Compliant. (which was earlier a fixed amount and the same is subject to the sanctioning of Project Sanctioning Committee.)

**3. Provision of Payment for OPERATION & MAINTENANCE under NULM, even for a Shelter not under DAY-NULM**

One of the major reason of non compliance of operational guidelines as have been laid down under the Day-NULM scheme by various shelter homes under operation in various States/UT's was found to be that the majority of these shelter homes are being run by the local bodies, religious bodies and NGO's and they are not being paid operation and maintenance cost as was admissible for a shelter home being run under Day-

NULM. Taking this factor as a major failure on the part of the States/UT's in providing the basic facilities/amenities as per the norms laid down under the NULM the committee in its meeting held on strongly recommended to the Ministry to issue fresh directives to all States/ UT's that each and every shelter irrespective of the fact whether a shelter is being run by whatever agency and has been constructed by the State or any other body, the Shelter should strictly be in compliance to the guidelines laid down under NULM, and should have the facilities as envisaged therein. The committee laid emphasis that each and every Shelter should be NULM compliant with facility of convergence, as the scope of the Shelter is not only to provide a temporary resting place to the homeless but is to reform their conditions so that they can be a part of mainstream. The Committee therefore recommended to the Ministry to make a provision for providing a refurbishment fund for each and every shelter so that they can meet the standard of shelters as are laid down under NULM and for that purpose NULM should be ready and willing to pay 'operation and maintenance' charges to all the shelters so as to make them NULM compliant. Such shelters can be converged with DAY-NULM to claim the organization and management cost as per norms of guidelines.

#### **4. Addition of More Facilities at Shelter Homes**

The Committee in its very first meeting had considered the provision in the operational guidelines of NULM with regard to the facilities at the shelters and list of amenities to be provided at the shelters was broadened and made comprehensive for better and dignified living of homeless persons. The proforma devised by the committee was sent to all the States/UT's so that before the visit of the committee they can update all the facilities/amenities as were laid down in the said format. Copy of the format is attached herewith as **Annexure - F**

#### **5. Development of Standard Format for Power Point Presentation**

The committee got prepared a presentation of the entire scheme of NULM as laid down under the mission document so that in every meeting held with the State/UT administration, Mission Director of the ministry could explain the complete scheme and vision as laid down by the Ministry of Housing and Urban Poverty Alleviation under the National Urban Livelihood Mission document. This presentation by the Mission Director in the meetings held by the committee with the State/UT administration including all stake holders helped in explaining the entire concept of the said scheme and

what the State/UT administration are required to do at their end to achieve their targets of providing adequate number of shelters to accommodate the urban homeless of their cities by the year 2022 and the provision to be made by them for basic facilities and amenities in the shelter homes.

## **II. WHETHER THE SHELTERS STATES/UTS, IN COMPLIANCE WITH NULM GUIDELINES**

The States/UTs wise analysis of the shelters visited by the committee is as under:-

The Committee visited eleven States and two Union Territories and has issued letters to all the States / UTs to inform about the existing position of the shelters, infrastructure provided therein, as well as the proposed shelters to be constructed / refurbished etc. Apart from the States/UT's visited by the Committee some of the States/UT's in response to the letter of the Committee have informed about the number of existing shelters as well as the proposed shelters to be constructed / refurbished and the road map for setting of shelters till the year 2022. (The Minutes of meetings alongwith

appraisal of shelters visited are Annexed as **Annexure G** to N )

**The State-wise position is as under:-**

**1. Telangana**

In its Affidavit dated 27/10/2014 submitted on behalf of the State of Telangana, before the Hon'ble Supreme Court it was averred that there are ten shelters in operation out of which four are shelters for men and six shelters for women. They have proposed a target of twelve shelters and have invited proposals from other NULM towns. The proposed shelters will commence operations before March 2015.

As on date, the number of functional shelters in Telangana is twenty two and inmates residing therein are six hundred forty one. Out of the twenty two shelters, twelve shelters are at Hyderabad which includes four shelters meant for women and the rest for men. All the shelters are being run by various NGOs and operational and maintenance cost is borne by NULM. There are two shelters for men which have been refurbished at Warangal, one shelter at Jagtiyal, one at Karim Nagar which are general shelters, one in Nizamabad, one in Khammam, one in Suryapet. All these shelters have been refurbished and then there are three shelters, one each at

Miryalaguda, Mahboobnagar and Nalgonda. The shelters at Mahboobnagar and Nalgonda are likely to be shifted to Government buildings.

So far the position of shelters under DAY-NULM is concerned, the data is as under:

Urban Homeless (*as per Census, 2011*) : **48,726**

Number of shelters in the State : 102

Capacity : 5,589

Funds Disbursed under DAY-NULM so far :Rs. 44.58

Crore

Total Capacity of shelters required	<b>48,726</b>
Capacity of shelters provided (all shelters)	5,589
Shelters Sanctioned (DAY-NULM)	47 (Capacity: 2409 )
Shelter Functional (DAY-NULM)	22 (Capacity: 865 )
<b>Balance capacity of shelters required to be created</b>	<b>43,137</b>



Status of Road-map for establishment of shelters up to 2022	Submitted
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#### **OBSERVATIONS:**

1. Systematic survey for identification of urban homeless has not been conducted in the Urban Local Bodies. State has, however, initiated a rapid survey at the ULB level.
2. Mapping the homeless in the urban areas and identification of land for the shelter has also not been done.
3. There is a huge gap between the capacity of existing shelters and number of urban homeless in the state which requires to be bridged early.
4. Executive Committees & Shelter Management Committees are yet to formed at all the Urban Local Bodies under DAY-NULM .
5. Most of the Shelters are being managed by NGOs which are trained & experienced in the work. Shelters are managed in convergence with other line departments and state sponsored schemes.
6. State has submitted the roadmap for establishment of shelters by 2022 based on the estimated number of homeless in the State.

**Overall Grade: Average**

**STATUS OF CITY HYDERABAD**

Urban Homeless (*as per Census, 2011*) : **37,587 \***

Number of shelters in the City : 30

Capacity : 1819

Total Capacity of shelters required	<b>37,587*</b>
Capacity of shelters provided (all shelters)	1819
Shelters Sanctioned (DAY-NULM)	19 (Capacity: 1049)
Shelter Functional (DAY-NULM)	12 (Capacity: 375)
<b>Balance capacity of shelters required to be created</b>	<b>35,768</b>
Status of Road-map for establishment of shelters up to 2022	Submitted

\*including the urban homeless of Hyderabad,

Rangareddy and Medak

### **OBSERVATIONS:\***

1. Survey for identification of urban homeless has not been conducted in the city.
2. Mapping of the homeless in the city and availability of land for the shelters has also not been done.
3. There is a huge gap between the capacity of existing shelters and number of urban homeless in the city.
4. Executive Committee & Shelter Management Committees have not been formed in the city under DAY-NULM.
5. Most of the Shelters are managed by NGOs which are trained & experienced. Shelters are also being managed in convergence with other line departments and state sponsored schemes.
6. State has prepared and submitted the roadmap for establishment of shelters, by 2022, based on the estimated number of homeless in the state including that of Hyderabad city.

**Overall Grade : Poor**

(The Road map/ Projection submitted by the State, detailing existing shelters and proposed to be newly constructed or refurbished is Annexed as Annexure-O )

## 2. Gujarat

In its Affidavit dated 23/07/2013 filed on behalf of the State of Gujarat before the Hon'ble Supreme Court the number of shelters existing at various cities of Gujarat are as follows :-

Ahmedabad	-	45
Surat	-	28
Vadodara	-	14
Rajkot	-	9
Bhavnagar	-	5

In addition to above, 9 more shelters are proposed to be constructed. So, there were 101 existing shelters and 9 more were to be constructed. However, at present, at Vadodara the figure remains 14 itself, at Bhavnagar instead of 5 there are only 4 shelters, at Rajkot instead of 9 there are only 5 shelters, at Surat there are 27 shelters instead of 28 and at Ahmadabad there are only 25 shelters instead of 45 and 20 shelters have since been closed. So it is not only case of slow progress, but of failure.

So far the position of shelters under DAY-NULM is concerned, the data is as under:-

Urban Homeless (*as per Census, 2011*) : 84,822

Number of shelters in the State : 101

Capacity : 6,430

Funds Disbursed under DAY-NULM so far : Rs. 0.62

Crore

Total Capacity of shelters required	84,822
Capacity of shelters provided (all shelters)	6,430
Shelters Sanctioned (DAY-NULM)	10 (Capacity: 1870 )
Shelter Functional (DAY-NULM)	5 (Capacity: 728 )
<b>Balance capacity of shelters required to be created</b>	<b>78,392</b>
Status of Road-map for establishment of shelters up to 2022	Submitted

#### **OBSERVATIONS:**

1. Survey for identification of urban homeless has not been conducted in the Urban Local Bodies.
2. Mapping the homeless in the urban areas and identification of land for the shelters has not been done.

3. There is a huge gap between the capacity of existing shelters and number of urban homeless in the state.
4. The availability of functional shelters has come down as compared to the number given in the affidavit submitted by the state in the Hon'ble Supreme Court in the FY 2014-15.
5. Executive Committees & Shelter Management Committees are yet to be formed at Urban Local Bodies under DAY-NULM.
6. The agencies to manage shelters are identified through the tendering process. The selected agencies are not able to manage the shelter as per the SUH guidelines of NULM, due to their extremely limited resources.
7. State has submitted the roadmap for establishment of shelters by 2022 based on the estimated number of homeless in the State.

**Overall Grade: Poor**

#### **STATUS OF CITY AHMEDABAD**

Urban Homeless ( <i>as per Census, 2011</i> )	: 12,318
Number of shelters in the City	: 46
Capacity	: 2,840

Total Capacity of shelters required	12,318
Capacity of shelters provided (all shelters)	2,840
Shelters Sanctioned (DAY-NULM)	Nil (Capacity: NA )
Shelter Functional (DAY-NULM)	NA
<b>Balance capacity of shelters required to be created</b>	<b>9,478</b>
Status of Road-map for establishment of shelters up to 2022	Submitted

#### **OBSERVATIONS:**

1. Survey for identification of urban homeless has not been conducted in the city.
2. Mapping the homeless in the urban areas and availability of land for the shelters has not been done .

3. There is a huge gap between the capacity of existing shelters and number of urban homeless in the city which needs to be bridged early.
4. Executive Committee & Shelter Management Committee have not been formed in the city under DAY-NULM.
5. State has prepared and submitted the roadmap for establishment of shelters, by 2022, based on the estimated number of homeless in the state including that of Ahmadabad city.

**Overall Grade : Poor**

**STATUS OF CITY SURAT , (Though not visited)**

Urban Homeless (*as per Census, 2011*) : 36,144

Number of shelters in the City : 27

Capacity : 1,278

Total Capacity of shelters required	36,144
Capacity of shelters provided (all shelters)	1,278
Shelters Sanctioned (DAY-	Nil (Capacity: 00)



NULM)	
Shelter Functional (DAY-NULM)	NA
<b>Balance capacity of shelters required to be created</b>	<b>34,866</b>
Status of Road-map for establishment of shelters up to 2022	Submitted

#### **OBSERVATIONS:**

1. Survey for identification of urban homeless has not been conducted in the city.
2. Mapping the homeless in the urban areas and availability of land for the shelters has not been done.
3. There is huge gap between the capacity of existing shelters and number of urban homeless in the city.
4. Executive Committee & Shelter Management Committees have not been formed in the city under DAY-NULM.

5. State has prepared and submitted the roadmap for establishment of shelters, by 2022, based on the estimated number of homeless in the state including that of Surat city.

**Overall Grade : Poor**

(The Road map/ Projection submitted by the State, detailing existing shelters and proposed to be newly constructed or refurbished is Annexed as **Annexure- P** )

### **3. Punjab**

As per the report submitted to the Committee in terms of survey conducted, total numbers of 2302 persons were found to be homeless. It has 169 shelters which are run by the Municipal Corporations /NGOs and 19 new shelters and one shelter was proposed to be refurbished out of which construction has been completed in respect of 9 shelters and 4 are functional. The remaining 10 shelters are likely to complete by September 2017. So the progress is good, but the fact remains that occupancy in most of the shelters is very slow almost nil.

So far the position of shelters under DAY-NULM is concerned, the data is as under:

Urban Homeless (*as per Census, 2011*) : 18,374

Number of shelters in the State : 177

Capacity : 3,839

Funds Disbursed under DAY-NULM so far : Nil (State still has unspent balance of SJSRY)

Total Capacity of shelters required	18,374
Capacity of shelters provided (all shelters)	3,839
Shelters Sanctioned (DAY-NULM)	27 (Capacity: 1401)
Shelter Functional (DAY-NULM)	8 (Capacity: 462 )
<b>Balance capacity of shelters required to be created</b>	<b>14,535</b>
Status of Road-map for establishment of shelters up to 2022	Submitted

**OBSERVATIONS:**

1. Survey for identification of urban homeless not conducted in the Urban Local Bodies.

2. State had conducted a survey in 2012 through its ULBs which identified only 1234 homeless. No third party survey has, however, been conducted.
3. Mapping the homeless in the urban areas and identification of land for shelters has not been done.
4. There is a gap between the capacity of the existing shelters and number of urban homeless in the state (*as per census figures*).
5. Executive Committees & Shelter Management Committees have not been formed by all Urban Local Bodies.
6. Some of the shelters are managed by trained and experienced NGOs. Condition of such shelters is satisfactory in terms of amenities and facilities.
7. State has submitted the roadmap for establishment of shelters by 2022 based on the estimated number of homeless in the State.

**Overall Grade: Good**

(The Road map/ Projection submitted by the State, detailing existing shelters and proposed to be newly constructed or refurbished is Annexed as **Annexure- Q** )

#### 4. Haryana

The Government of Haryana in its Affidavit dated 10/10/2014 had reported the number of urban homeless as 6,107 and it was only stated that administrative approvals for construction of shelters have been issued for the towns of Hissar, Yamunanagar, Kurukshetra and Rewari.

The State of Haryana has 93 Dharmashalas / Religious Charitable Organisations for night stay of homeless people and out of these 93 night shelters, 26 are maintained by Urban Local Bodies (ULBs), 32 by District Red Cross Society and remaining 35 by its NGOs / religious organisations. However, they have proposed that 76 night shelters managed by ULB will be refurbished within two or three weeks from 15/02/2017 and the one managed by Red Cross Society within 3-4 weeks and they have proposed to construct new shelters also for which all nodal formalities are yet to start but they have submitted the deadlines in which it is to be completed. So as to say a case of no further progress.

So far the position of shelters under DAY-NULM is concerned, the data is as under:-

Urban Homeless (*as per Census, 2011*) : 23,789

Number of shelters in the State : 13

Capacity : 918

Funds Disbursed under DAY-NULM so far : Rs. 16.07

Crore

Total Capacity of shelters required	23,789
Capacity of shelters provided (all shelters)	918
Shelters Sanctioned (DAY-NULM)	1 (Capacity: 60)
Shelter Functional (DAY-NULM)	1 (Capacity: 60)
Balance capacity of shelters required to be created	22,871
Status of Road-map for establishment of shelters up to 2022	Submitted

#### OBSERVATIONS:

1. Survey for identification of urban homeless has not been conducted in the Urban Local Bodies of state.

2. Mapping the homeless in the urban areas and identification of land for the shelter is not yet done.
3. There is a huge gap between the capacity of the existing shelters and the number of urban homeless in the state.
4. About 6000 urban homeless were identified through a survey conducted in 2010- 2011 at the ULB level. State authorities have identified 93 Dharmashalas/Charitable Organisations for night stay with subsidized food arrangement which can provide partial relief to homeless.
5. Executive Committees & Shelter Management Committees have not been formed at all Urban Local Bodies.
6. State has submitted the roadmap for establishment of shelters by 2022 based on the estimated number of homeless in the State.

**Overall Grade: Poor**

(The Road map/ Projection submitted by the State, detailing existing shelters and proposed to be newly constructed or refurbished is Annexed as Annexure- R )

## 5. West Bengal

The State of West Bengal in its Affidavit has submitted that 28 shelters were sanctioned for urban homeless under DAY-NULM out of which 3 were sanctioned in the year 2014-15, 10 in the year 2015-16 and 15 in the year 2016-17 out of which one shelter is functional and another will be made functional by June 2017 and another by July 2017, 4 by August 2017, one by October 2018 and the last by Financial Year 2018-19.

It is also stated that the shelters proposed for Financial Year 2017-18 to 2021-22 are total 17 in number. The functional shelters as per the status report submitted up to June 2017 are only 3 in number, i.e. one at Durgapur, second at Krishna Nagar and the third at Haldia. However, the Department of Women and Child Development and Social Welfare have constructed 41 homes under their different schemes and all these homes are functional. So it is a case of progress on negative side in so far as establishment of NULM shelters is concerned.

So far the position of shelters under DAY-NULM is concerned, the data is as under:

Urban Homeless (*as per Census, 2011*) : 1,04,967

Number of shelters in the State : 75



Capacity : 3,560

Funds Disbursed under DAY-NULM so far : Rs. 62.03

Crore

Total Capacity of shelters required	1,04,967
Capacity of shelters provided (all shelters)	3,560
Shelters Sanctioned (DAY-NULM)	34 (Capacity: 1700 )
Shelter Functional (DAY-NULM)	3 (Capacity: 150 )
Balance capacity of shelters required to be created	1,01,407
Status of Road-map for establishment of shelters up to 2022	Submitted

#### OBSERVATIONS:

1. Survey for identification of urban homeless has not been conducted in the Urban Local Bodies.
2. Mapping the homeless in the urban areas and identification of land for shelters has not been done.

3. There is a huge gap between the capacity of existing shelters and number of urban homeless in the state.
4. Executive Committees & Shelter Management Committees have not been formed at all Urban Local Bodies.
5. Most of the Agencies managing shelters are not trained and the shelters are not being managed professionally as per the SUH guidelines of DAY-NULM.
6. State has submitted the roadmap for establishment of shelters by 2022 based on the estimated number of homeless in the State.

**Overall Grade: Poor**

#### **STATUS OF CITY KOLKATA**

Urban Homeless (*as per Census, 2011*) : 69,798

Number of shelters in the City :35

Capacity : 1588

Total Capacity of shelters required	69,798
Capacity of shelters	1588

provided (all shelters)	
Shelters Sanctioned (DAY-NULM)	Nil (Capacity: 00 )
Shelter Functional (DAY-NULM)	NA
<b>Balance capacity of shelters required to be created</b>	<b>68,210</b>
Status of Road-map for establishment of shelters up to 2022	Submitted

#### OBSERVATIONS:

1. The city has the dubious distinction of having the highest number of urban homeless in a metropolitan city in the country, and still has not put in place a proper plan to provide shelters to them.
2. Survey for identification of urban homeless not conducted in the city.

3. Mapping of the homeless in the urban areas and availability of land for the shelters has not been done .
4. There is a huge gap between the capacity of existing shelters and number of urban homeless in the city.
5. Executive Committee & Shelter Management Committees have not been formed in the city under DAY-NULM.
6. Most of the Shelters Management Agencies are not trained and the shelters are not managed as per the SUH guidelines of NULM.
7. State has prepared and submitted the roadmap for establishment of shelters, by 2022, based on the estimated number of homeless in the state including that of Kolkata city.

**Overall Grade : Extremely Poor**

(The Road map/ Projection submitted by the State, detailing existing shelters and proposed to be newly constructed or refurbished is Annexed as Annexure- S )

**6. Maharashtra**

The Committee visited / caused to be visited shelters in the State of Maharashtra. The shelter at Andheri in Mumbai run by Salam Balak Trust has the

basic facilities and the staff was also very dedicated and there were good arrangements for bedding, food, water supply etc. And there were cooks and managerial staff. Register was also being maintained and the shelter was also being run in a very healthy atmosphere by the Trust. Similar was the position with Kamtipura shelter run by an NGO for children.

As per the Affidavit dated 17/01/2014 filed on behalf of the Government of Maharashtra before the Hon'ble Supreme Court 97 shelters were already operational in the State and 53 cities were identified having a population of 1 lakh and more. As per the Action Plan submitted to the Committee, the number of homeless persons in Mumbai was found to be 57,416 as per Census of 2011 and there were seven shelters having a capacity to accommodate 210 inmates.

The Action Plan for Pune, states functional shelters to be 7, number of homeless to be 950 and the shelters can accommodate 314 persons. For the rest of Maharashtra 28 shelters has new construction and 9 for refurbishment has been sanctioned and the likely date of them becoming operational accommodating 3750 persons out of total 5219 persons is March 2019 and the Action Plan is for setting up of 44 more shelters. So, the

progress is limited to further proposals and no progress is there on ground.

So far the position of shelters under DAY-NULM is concerned, the data is as under:

Urban Homeless (*as per Census, 2011*) : **1,11,373**

Number of shelters in the State : 89

Capacity : 3,939

Funds Disbursed under DAY-NULM so far : Rs. 128.53

Crore

Total Capacity of shelters required	<b>1,11,373</b>
Capacity of shelters provided (all shelters)	3,939
Shelters Sanctioned (DAY-NULM)	72 (Capacity: 3197 )
Shelter Functional (DAY-NULM)	17 (Capacity: 903 )
<b>Balance capacity of shelters required to be created</b>	<b>1,07,434</b>
Status of Road-map for	Submitted

progress is limited to further proposals and no progress is there on ground.

So far the position of shelters under DAY-NULM is concerned, the data is as under:

Urban Homeless (*as per Census, 2011*) : 1,11,373

Number of shelters in the State : 89

Capacity : 3,939

Funds Disbursed under DAY-NULM so far : Rs. 128.53

Crore

Total Capacity of shelters required	1,11,373
Capacity of shelters provided (all shelters)	3,939
Shelters Sanctioned (DAY-NULM)	72 (Capacity: 3197 )
Shelter Functional (DAY-NULM)	17 (Capacity: 903 )
<b>Balance capacity of shelters required to be created</b>	<b>1,07,434</b>
Status of Road-map for	Submitted

establishment of shelters up to 2022	
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**OBSERVATIONS:**

1. Survey for identification of urban homeless has not been conducted in the Urban Local Bodies.
2. Mapping the homeless in the urban areas and identification of land for the shelter has not been done.
3. There is a huge gap between the capacity of existing shelters and the number of urban homeless in the state.
4. Executive Committees & Shelter Management Committees not formed at Urban Local Bodies.
5. Some of the operational shelters are managed well by trained and experienced NGOs.
6. State has submitted the roadmap for establishment of shelters by 2022 based on the estimated number of homeless in the State.
7. State has lot of unspent amount released under DAY-NULM which can be utilized by state for establishment of required number of shelters.

**Overall Grade: Average**



### STATUS OF CITY MUMBAI

Urban Homeless (*as per Census, 2011*) : **57,416**

Number of shelters in the City : 09

Capacity : 412

Total Capacity of shelters required	<b>57,416</b>
Capacity of shelters provided (all shelters)	412
Shelters Sanctioned (DAY-NULM)	09 (Capacity: 412 )
Shelter Functional (DAY-NULM)	09 (Capacity: 412)
<b>Balance capacity of shelters required to be created</b>	<b>57,004</b>
Status of Road-map for establishment of shelters up to 2022	Submitted

#### **OBSERVATIONS:**

1. Mumbai is one of the cities having largest number of homeless persons. For a problem of urban homelessness of this magnitude, the city needs to

take extraordinary steps in a time bound manner.

As of now, there is a huge gap between the capacity of the shelters and number of urban homeless in the city.

2. Survey for identification of urban homeless has not been conducted in the city.
3. Mapping the homeless in the urban areas and identification of land for the shelter has also not been done.
4. Executive Committee & Shelter Management Committees have not been formed in the city under DAY-NULM.
5. Some of the shelters in city are being managed by NGOs which are well trained and experienced in work.
6. State has prepared and submitted the roadmap for establishment of shelters, by 2022, in the city based on the estimated number of homeless.

**Overall Grade : Poor**

(The Road map/ Projection submitted by the State, detailing existing shelters and proposed to be newly constructed or refurbished is Annexed as **Annexure- T** )

## 7. Rajasthan

The Committee visited / caused to be visited shelters in the State of Rajasthan. The one at Dausa in Rajasthan has basic facilities and sufficient space and also having the basic infrastructure.

In its Affidavit filed on 8<sup>th</sup> November 2014 before the Hon'ble Supreme Court, the total number of shelters in the State was 301 out of which 180 were permanent shelters and 121 temporary shelters and they had proposed to construct 27 new shelters by the year 2021. The status remains as it is case of no progress, as no new shelter has been constructed, nor the old once one improved.

So far the position of shelters under DAY-NULM is concerned, the data is as under:

Urban Homeless (*as per Census, 2011*) : 73,236

Number of shelters in the State : 227

Capacity : 10,192

Funds Disbursed under DAY-NULM so far : Rs.

71.30 Crore

Total Capacity of shelters required	73,236
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Capacity of shelters provided (all shelters)	10,192
Shelters Sanctioned (DAY-NULM)	98 (Capacity: 5259)
Shelter Functional (DAY-NULM)	40 (Capacity: 2016 )
<b>Balance capacity of shelters required to be created</b>	<b>63,044</b>
Status of Road-map for establishment of shelters up to 2022	Submitted

#### **OBSERVATIONS:**

1. Survey for identification of urban homeless has not been conducted in the Urban Local Bodies.
2. The survey of homeless is being conducted in city of Jaipur by Institute of Development Studies (IDS), an external technical agency engaged by the Jaipur Municipal Corporation. It is, however, yet to be replicated in other cities.
3. Mapping the homeless in the urban areas and identification of land for the shelter is not done.

4. There is a huge gap between the capacity of the existing shelters and number of urban homeless in the state.
5. Executive Committees & Shelter Management Committees are yet to be formed at Urban Local Bodies.
6. State has submitted the roadmap for establishment of shelters by 2022 based on the estimated number of homeless in the State.
7. Although the state has created good space to accommodate homeless by establishing permanent/temporary shelters, but still lot needs to be done to create more capacity of shelters and also to ensure that available shelters are compliant to the DAY-NULM guidelines.

**Overall Grade: Average**

### STATUS OF CITY JAIPUR

Urban Homeless (*as per Census, 2011*) : 11,396

Number of shelters in the City : 41

Capacity : 1,875

Total Capacity of shelters	11,396
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required	
Capacity of shelters provided (all shelters)	1,875
Shelters Sanctioned (DAY- NULM)	16 (Capacity: 520 )
Shelter Functional (DAY- NULM)	16 (Capacity: 520)
<b>Balance capacity of shelters required to be created</b>	<b>9,521</b>
Status of Road-map for establishment of shelters up to 2022	Submitted

#### **OBSERVATIONS:**

1. The homeless survey is in progress in the city which is being conducted by Institute of Development Studies (IDS), an external technical agency engaged by the Jaipur Municipal Corporation.
2. Mapping the homeless in the urban areas and availability of land for the shelter has not been done.

3. There is a large gap between the capacity of existing shelters and number of urban homeless in the city.
4. Executive Committee & Shelter Management Committees have not been formed in the city under DAY-NULM.
5. State has prepared and submitted the roadmap for establishment of shelters, by 2022, based on the estimated number of homeless in the State including that of Jaipur city.

**Overall Grade: Average**

(The Road map/ Projection submitted by the State, detailing existing shelters and proposed to be newly constructed or refurbished is Annexed as Annexure- U)

**8. Andhra Pradesh**

As per the Affidavit filed by the Government of Andhra Pradesh, four shelters, two each in Vishakapatnam and Vijayawada were in operation and construction of thirteen new shelters were proposed to commence before March 2015. As per the records submitted with the Committed, thirty eight shelters were in operation as on date which can accommodate 1198 inmates, seven shelters were under construction and ten

were proposed to be constructed as permanent shelters.

So the progress is good.

So far the position of shelters under DAY-NULM is concerned, the data is as under:

Urban Homeless (*as per Census, 2011*) : 27,131

Number of shelters in the State : 78

Capacity : 4,150

Funds Disbursed under DAY-NULM so far : Rs. 130.97

Crore

Total Capacity of shelters required	27,131
Capacity of shelters provided (all shelters)	4,150
Shelters Sanctioned (DAY-NULM)	78 (Capacity: 4150 )
Shelter Functional (DAY-NULM)	44 (Capacity: 2989 )
<b>Balance capacity of shelters required to be created</b>	<b>22,981</b>
Status of Road-map for establishment of shelters up	Submitted



to 2022	
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**OBSERVATIONS:**

1. Survey for identification of urban homeless has not been conducted in the Urban Local Bodies.
2. Mapping the homeless in the urban areas and identification of land for the shelter has not been done.
3. There is a huge gap between the capacity of existing shelters and number of urban homeless in the state.
4. Executive Committees & Shelter Management Committees are yet to be formed at all the Urban Local Bodies under DAY-NULM.
5. Most of the Shelters are managed by NGOs which are trained & experienced in the work of shelters.
6. State has submitted a roadmap for establishment of shelters by 2022 based on the estimated number of homeless in the State.

**Overall Grade: Average**

(The Road map/ Projection submitted by the State, detailing existing shelters and proposed to be newly constructed or refurbished is Annexed as **Annexure- V**)

## 9. Karnataka

As per the Affidavit filed before the Hon'ble Supreme Court on 22/06/2013, there were 37 shelters for urban homeless being run with the help of NGOs and even as on 31/03/2017, as per the information supplied, there were only 26 temporary shelters and 12 permanent shelters. Construction of 12 new shelters has been approved. So it is case of no progress.

So far the position of shelters under DAY-NULM is concerned, the data is as under:

Urban Homeless (*as per Census, 2011*) : 35,473

Number of shelters in the State : 48

Capacity : 1869

Funds Disbursed under DAY-NULM so far : Rs. 73.36  
Crore

Total Capacity of shelters required	35,473
Capacity of shelters provided (all shelters)	1869
Shelters Sanctioned (DAY-NULM)	42 (Capacity: 1666 )

Shelter Functional (DAY-NULM)	27 (Capacity: 1186 )
<b>Balance capacity of shelters required to be created</b>	<b>33,604</b>
Status of Road-map for establishment of shelters up to 2022	Submitted

#### **OBSERVATIONS:**

1. Survey for identification of urban homeless has not been conducted in the Urban Local Bodies.
2. Mapping the homeless in the urban areas and identification of land for the shelters has not been done .
3. There is a huge gap between the capacity of existing shelters and number of urban homeless in the state.
4. Executive Committees & Shelter Management Committees have not been formed at Urban Local Bodies.
5. Shelters are not being managed as per the SUH guidelines of DAY-NULM and Agencies managing shelters are not trained.

6. State has submitted the roadmap for establishment of shelters by 2022 based on the estimated number of homeless in the State.

**Overall Grade: Poor**

**STATUS OF CITY BENGALURU**

Urban Homeless (*as per Census, 2011*) : 14,189

Number of shelters in the City : 07

Capacity : 253

Total Capacity of shelters required	14,189
Capacity of shelters provided (all shelters)	253
Shelters Sanctioned (DAY-NULM)	01 (Capacity: 50)
Shelter Functional (DAY-NULM)	01 (Capacity: 50)
Balance capacity of shelters required to be created	13,936

Status of Road-map for establishment of shelters up to 2022	Submitted
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**OBSERVATIONS:**

1. Survey for identification of urban homeless has not been conducted in the city.
2. Mapping the homeless in the urban areas and availability of land for the shelters has not been done.
3. There is a huge gap between the capacity of existing shelters and number of urban homeless in the city.
4. Executive Committee& Shelter Management Committees have not been formed in the city under DAY-NULM.
5. Shelters are not being managed as per the SUH guidelines of DAY-NULM and agencies managing the shelters are not trained.
6. The roadmap for establishment of shelters in the city of Bengaluru by 2022, based on the estimated number of homeless has been prepared and submitted by the State.

**Overall Grade: Extremely Poor**

(The Road map/ Projection submitted by the State, detailing existing shelters and proposed to be newly constructed or refurbished is Annexed as Annexure- W)

#### 10.Mizoram

The Committee visited / caused to be visited shelters in the State of Mizoram. At Mizoram, the Committee visited Motherless Babies Home at Khatla, Aizawl; Transitional-cum-Children Home, Aizawl; Aizawl Shelter for Homeless, ITI, Aizawl; Herman Children Home, Aizawl and the Committee was impressed about the dedicated staff and the vigour in which the shelters were run by the NGOs without any help from any quarter and the shelters including shelters for children, drug addicts, alcohol addicts, mentally challenged persons in a very neat and clean environment. The Committee was also impressed by the management of the shelters, as well as the provision for basic facilities and cleanliness etc and informed them that all the shelters can become model shelters if the operation and maintenance charges are being borne by the Ministry of Housing & Urban Poverty Alleviation and some refurbishment which is required can also be done with the DAY-NULM funds.

Twelve persons were identified as homeless as per the survey of 2011 and there was one shelter maintained

by the Municipal Corporation at Aizawl and further two were proposed to be constructed. Five shelters were found functioning in nine projects for new construction and five for refurbishment. Out of new construction, one was completed. So it is a case of good progress.

So far the position of shelters under DAY-NULM is concerned, the data is as under:

Urban Homeless (*as per Census, 2011*) : 104

Number of shelters in the State : 59

Capacity : 3059

Funds Disbursed under DAY-NULM so far : Rs. 39.76

Crore

Total Capacity of shelters required	Capacity of the shelters is more than the urban homeless
Capacity of shelters provided (all shelters)	3,059
Shelters Sanctioned (DAY-NULM)	59 (Capacity: 3059)
Shelter Functional (DAY-NULM)	48 (Capacity: 2694 )

Balance capacity of shelters required to be created	NA
Status of Road-map for establishment of shelters up to 2022	No immediate requirement

#### **OBSERVATIONS:**

1. State has conducted a rapid survey at the ULB level to identify the urban homeless.
2. Mapping the homeless in the urban areas and identification of land for the shelters has been done.
3. Capacity of shelter is more than the number of urban homeless in the state.
4. Executive Committees & Shelter Management Committees have not been formed at all the Urban Local Bodies.
5. Most of the Shelters are managed by trained & experienced NGOs. Shelters are also being managed in convergence with other line departments and state schemes.
6. State has operationalized different categories of shelters as per the local needs of the respective ULBs.



7. In view of the capacity of shelters being more than the number of homeless, there is no immediate requirement for preparing a roadmap for establishment of more shelters in the State.

**Overall Grade: Excellent**

(The Road map/ Projection submitted by the State, detailing existing shelters and proposed to be newly constructed or refurbished is Annexed as **Annexure- X**)

**11. Uttar Pradesh**

The Committee visited / caused to be visited shelters in the State of Uttar Pradesh. The basic facilities and proper management was also available at the shelters at Char Bagh and Geeta Path in Lucknow. Two shelters at Chunniganj, Kanpur and Lala Lajpat Rai shelter were at medical college hospital, and the shelter at Kaka Dam, Kanpur.

As per the letter dated 27/12/2016 submitted with the Ministry of Housing & Urban Poverty Alleviation, the State of Uttar Pradesh had 146 shelters for accommodating 5324 urban homeless in various cities and none of them were under DAY-NULM. In seventeen cases refurbishment was in progress under DAY-NULM. Out of ninety one shelters, seventy two being new and nineteen shelters have been sanctioned for refurbishment.

So the State is lacking for behind in construction of shelter and the progress is nil.

So far the position of shelters under DAY-NULM is concerned, the data is as under:

Urban Homeless (*as per Census, 2011*) : **1,80,929**

Number of shelters in the State : 92

Capacity : 6,060

Funds Disbursed under DAY-NULM so far : Rs. 126.91

Crore

Total Capacity of shelters required	1,80,929
Capacity of shelters provided (all shelters)	6,060
Shelters Sanctioned (DAY-NULM)	92 (Capacity: 6060 )
Shelter Functional (DAY-NULM)	05 (Capacity: 260 )
<b>Balance capacity of shelters required to be created</b>	<b>1,74,869</b>
Status of Road-map for establishment of shelters up to 2022	Submitted

## **OBSERVATIONS:**

1. Survey for identification of urban homeless not conducted in the Urban Local Bodies.
2. Mapping the homeless in the urban areas and identification of for land of establishment of shelter is yet to be done.
3. There is a huge gap between the capacity of the existing shelters sanctioned and number of urban homeless in the state.
4. Large numbers of shelters are under construction for a very long time and are yet to achieve operational status.
5. Executive Committees & Shelter Management Committees not formed in the Urban Local Bodies.
6. State has submitted the roadmap for establishment of shelters by 2022 based on the estimated number of homeless in the State.

**Overall Grade: Poor**

## **STATUS OF CITY KANPUR**

Urban Homeless (*as per Census, 2011*) : 80,877

Number of shelters in the City : 30

Capacity

: 1078

Total Capacity of shelters required	80,877
Capacity of shelters provided (all shelters)	1,078
Shelters Sanctioned (DAY-NULM)	13 (Capacity: 551)
Shelter Functional (DAY-NULM)	03 (Capacity: 160)
Balance capacity of shelters required to be created	79,799
Status of Road-map for establishment of shelters up to 2022	Submitted

**OBSERVATIONS:**

1. Survey for identification of urban homeless in the city not conducted in the city.
2. Mapping the homeless in the urban area and availability of land for the shelter has not been done.

3. There is a huge gap between the capacity of existing shelters and number of urban homeless in the city.
4. Executive Committee & Shelter Management Committee have not been formed in the city under DAY-NULM.
5. State has prepared and submitted the roadmap for establishment of shelters, by 2022, based on the estimated number of homeless in the state including that of Kanpur city.

**Overall Grade : Extremely Poor**

(The Road map/ Projection submitted by the State, detailing existing shelters and proposed to be newly constructed or refurbished is Annexed as Annexure- Y )

## **12.Chandigarh**

The Committee visited / caused to be visited shelters in the Chandigarh Administration. It can be said that the shelter at Chandigarh run by the Red Cross Society was well managed. The shelters at Mohali and Panchkula also had certain basic facilities.

There were two permanent shelters, one for the truck drivers as well as for general homeless managed by

contractors engaged by ULBs and the second shelter was being managed by the Red Cross Society. Apart from the above two shelters there were also ten temporary shelters. One shelter was proposed to accommodate three hundred and fifty homeless people. The shelter meant for truck drivers and support staff cannot be strictly termed as a shelter for urban homeless firstly because in strict sense these drivers and support staff cannot be categorised as urban homeless and secondly because it is located too far away from the city and in a truck parking area where mostly drivers take rest during their journey. Five new shelters under DAY-NULM are proposed to be constructed as informed to the committee by the UT administration. However, the proposal itself is at an initial stage and so it is a case of no further progress.

So far the position of shelters under DAY-NULM is concerned, the data is as under:-

Urban Homeless (*as per Census, 2011*) : 4,133

Number of shelters in the UT : 02

Capacity : 239

Funds Disbursed under DAY-NULM so far : Rs. 2.82

Crore

Total Capacity of shelters required	4,133
Capacity of shelters provided (all shelters)	239
Shelters Sanctioned (DAY-NULM)	NIL
Shelter Functional (DAY-NULM)	NIL
<b>Balance capacity of shelters required to be created</b>	<b>3,894</b>
Status of Road-map for establishment of shelters up to 2022	Submitted

#### **OBSERVATIONS:**

1. Survey for identification of urban homeless not conducted in the Union Territory.
2. Guidelines for mapping of the homeless in the urban areas have been prepared.
3. There is a gap between the capacity of the shelters and number of urban homeless in the state.

4. Executive Committee & Shelter Management Committees have been formed at the Urban Local Body level.
5. State has submitted the roadmap for establishment of shelters by 2022 based on the estimated number of homeless in the State.
6. The shelter run by the Red Cross Society was a well managed shelter.

**Overall Grade: Average**

(The Road map/ Projection submitted by the State, detailing existing shelters and proposed to be newly constructed or refurbished is Annexed as **Annexure-Z** )

**13. Delhi**

The Committee visited / caused to be visited fifty shelters in the State of Delhi. The shelters bearing Code Nos. 582, 243, 244 which are Geeta Ghat, Code No. 247 at Yamuna Bank, Shelter Code No 216, 217, 240, 241, 554 at Dandi Park, Shelter No 97, 98 at Yamuna Bazaar which have some facilities like kitchen facility, recreational services, medication, lockers etc but the fact remains that there were no facilities for integration of the inmates with other families and the blankets and beddings were cleaned only once in winter and hygiene issues were being compromised and there was no effort



to grant entitlements to inmates such as Aadhaar cards, Jan Dhan Accounts etc. It can be said that providing of one benefit or the other will not serve the purpose as it remains a charity that too only till the time it is being given without generating will, and help to the inmates that they themselves can become self-sufficient.

Some other shelters visited were at Bapu Park, Kilokari Gaon, Dwarka Sector 3, Phase-I and Phase-II, Code No 092, 175 and 222 at Tilak Nagar; Code Nos 128 and 129 near Nehru Place Metro Station; Code No 127 at Kalkaji Mandir; Code No 507 near Nehru Place flyover, which was a tented shelter abutting the main road; Code No 508 was also a tented shelter abutting the main road; Code No 148 at AIIMS Safdarjung side; rain basera Code No 91 near Safdarjung Flyover; rain basera Code No 120 which in fact was closed and not functional for the last one year; rain basera Code No 212 near Max Hospital; rain basera Code No 78 at Sarai Peepal Thala, Adarsh Nagar; rain basera Code No 69 at Trilokpuri Basti; rain basera Code No. 204 near Chand Cinema, Trilokpuri; rain basera Code No 145 near Mother Dairy, Ganesh Nagar; rain basera Code No. 131 near Akshardham Temple Metro Station; rain basera Code Nos 111 and 112 at Chillia Gaon Khader; rain basera Code No 130 at Geeta Colony; rain basera Code No 201

at Shashtri Park (near Wine Shop); rain basera 95 at Shakarpur School Block; male shelter Code No 211 at Idgah Telephone Exchange, Faiz Road; male shelter code Nos 139 and 140 at Jhandewalan (Opposite Idgah Telephone Exchange); male shelter Code No 13 at Jhandewalan; rain basera code No. 143 at Sector 12, Dwarka; male shelter Code No 229 at Sector-10, Dwarka; shelter for women Code No 117 at Raja Bazaar, Bangla Sahib Road; male old age shelter code No 84 at Bangla Sahib Road; shelter for women code Nos 85 and 224 at Bangla Sahib Road; male rain basera code no 233 and 234 at Bangla Sahib Gurudwara; rain basera code No 443 at Sector-I, Dwarka; Old age male persons shelter code No. 104 at Gurudwara Bangla Sahib; shelter for men code No 14 at Jhandewalan Road.

Out of these shelters, shelters at Bapu Park, Kilokari Gaon, Dwarka Sector-3, Sarai Peepal Thala 1<sup>st</sup> Floor and 2<sup>nd</sup> Floor, Trilokpuri Basti Vkas Kendra are in RCC constructed buildings / community halls but the rest are under public utilities / tents. So, majority of the shelters visited were not permanent shelters as conceived under DAY-NULM guidelines.

Even the basic facilities, i.e. provision of sufficient lockers, sufficient lights, sufficient beds / space for an individual, cleaning of blankets, sheets are not managed

well. The provision for CCTV cameras, provision for complaint register, provision for complaint box, maintenance of account register, proper ventilation, pest and vector control, provision of first aid kits, mattresses, bed sheets, pillows, facility of a kitchen, display board, drinking water, cleanliness of toilets were lacking.

The shelter at Kilokari Gaon was occupied in all by four families and one family had an approximate income of Rs.15,000 per month and the inmates were themselves doing the cleaning activity and were getting salary of Rs.4,300 per month each for two persons and the fact also remains that they did not permit others to enter the shelter and no management at all was there. The report in respect of each and every shelter is annexed herewith as **Annexure – AA to AA\_\_**)

Besides the maintenance, operation and facilities to be provided at the shelters for effective management of shelters a linkage to the following six components may be strived for by the States/UT's:-

- i) Social Mobilization and Institution Development (SM & ID)
- ii) Capacity Building and Training (CB & T)
- iii) Employment through Skills Training and Placement (EST & P)
- iv) Self-Employment Program (SEP)

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- iv) Self-Employment Program (SEP)

- v) Support to Urban Street Vendors (SUSV)
- vi) Innovative and Special Projects (I & SP)

In its Affidavit submitted in 2014 on behalf of Government of Delhi, only one shelter was functioning out of eight sites identified. However, in its letter dated 04/01/2017 it has been stated that there are 262 shelters including 64 tents and 2 subways. So far as tents, shelters and subways are concerned they are seasonal ones and operate only for one or two months. It is also to be seen that if in a particular space, there are four tents or four porta cabins all have been given separate numbers instead of one shelter. Similarly, in the buildings such as community halls at each and every floor the number given to a shelter is new, though for all purposes it should be one shelter. In fact, Delhi does not have permanent shelters as the shelters located in porta cabins cannot be said to be permanent shelters as the construction is not an all-weather sustainable construction, and is heated up in summers, gets very cold in winters and the rain water seeps in during the rainy season. There does not seem to be any plan submitted for permanent shelters, though it has been stated that construction of four new shelters and thirteen for refurbishment under DAY-NULM are underway. Delhi has 52 special shelters out of which 12 are for children, 2

for the disabled persons, 15 family shelters, 21 women shelters and 2 drug de-addiction shelters. So far as drug de-addiction centres are concerned, the patients are taken for de-addiction cannot be termed as shelters, as only the space meant for residence can be termed as shelters. So it can be said that though Delhi has temporary arrangements but in fact does not have permanent shelters and even the temporary shelters constructed are not having convergence with the other components mentioned under DAY-NULM guidelines, and it is also a hard fact that throughout Delhi including Mori Gate, Kashmeri Gate, Nizamuddin, Lodi Road, Kotla Mubarakpur etc people still prefer to sleep at pavements and streets. Rather there are shelters existing at Nigambodh Ghat and near Hanuman Temple, at the Committee has observed while inspecting the site where a homeless died while sleeping on pavement, due to an accident, that a vast number of persons at 10.00 PM were sleeping on pavements and the ridge on the main road. The Shelter at Geeta Ghat was not at all ventilated and was full of mosquitoes. So progress is there but not in the right direction and only make shift arrangements have been made.

So far the position of shelters under DAY-NULM is concerned, the data is as under:-

Urban Homeless (*as per Census, 2011*) : 46,724

Number of shelters in the UT : 216

Capacity : 17,800

Funds Disbursed under DAY-NULM so far : Nil

Total Capacity of shelters required	46,724
Capacity of shelters provided (all shelters)	17,800
Shelters Sanctioned (DAY-NULM)	216 (Capacity: 17, 800 )
Balance capacity of shelters required to be created	28,924
Status of Road-map for establishment of shelters up to 2022	Not Submitted.

Delhi Government has asked for approval of their Porta Cabins for convergence through NULM funds. Necessary approval was granted. Delhi Government has unspent balances but there is no information about release of funds to the shelters approved for

**convergence with Day-NULM. So in fact there is no shelter functional under DAY-NULM.**

It is an undeniable fact that Delhi, being the capital of the country, attracts huge migrant population from various adjoining and other States and Delhi, like Mumbai, is a dream city for this migrant population who come here in search of work and employment.

Delhi has taken a lead not only in establishing maximum number of shelters but also some of the shelters are equipped with most of the norms as are laid down under the DAY-NULM guidelines. In the recent past, there has been establishment of Mohalla Clinics along with the shelters homes so as to provide instant medical help to the inmates of shelter homes. There cannot be any doubt that despite various shortcomings and inadequacies in the existing shelters for want of basic amenities to fulfil the norms laid down under the NULM guidelines, appreciable steps have been taken by the Delhi Urban Shelter Improvement Board (DUSIB) in the establishment of shelters at various nook and corners of the city. However, still lot of work is required to be done to provide a dignified life to the inmates of the shelter homes and to establish permanent shelters under the Day-NULM at the places where the urban homeless mostly



congregate due to job requirements. The progress as regards shelters in Delhi is also been closely monitored through various directions given by Hon'ble Delhi High Court in a Public Interest Litigation (PIL) and also due to various directions given by the Hon'ble Supreme Court of India concerning the urban homeless of the capital city. Various NGO's and voluntary organisations are also pro-active to closely watch the progress and shortcomings in the shelters set up under the patronage of DUSIB.

Despite various steps taken by DUSIB and various directions given by the Hon'ble Delhi High Court and Hon'ble Supreme Court of India and active involvement of NGOs, Delhi has failed to provide adequate number of shelter homes of different categories to provide a shelter to its homeless people. If one travels on road during the night in Delhi, one finds that hundreds and thousands of urban homeless still sleep on pavements/footpaths, under flyovers, near religious places, parks and around various monuments etc.. Very often, these urban homeless, amidst their sleep meet their tragic end or suffer serious injuries when they come under the wheels of cars, buses and trucks driven by reckless and drunken drivers. Very recently, on April 20, 2017, a shocking incident of death of one person and injuries to three persons was reported

in prominent national dailies that a young boy of about eighteen years, while driving his car in a reckless manner ran over the said persons who were sleeping on the footpath, near ISBT, Kashmere Gate. Feeling shocked over such incident, members of our Committee visited the site of the incident at 10 AM on 21/04/2017 and to our further shock we found, two persons were still sleeping on the same pavement where the said incident had taken place on the previous night. The Committee Members also paid a visit to a nearby shelter to know the reasons as to why these urban homeless people did not prefer to sleep in the shelters. We found out that the urban homeless were not able to sleep in shelters due to mosquitoes flying all over despite the mosquito repellents and facility of coolers being provided. The Station House Officer of the area police station informed the Committee Members that within the jurisdiction of Police Station, Kashmere Gate itself, around 5000 urban homeless sleep on the pavements and majority of these people consume one or the other psychopathic substance and it is difficult to shift these people to the shelter homes and if they are shifted, then the other genuine shelter home persons will get discouraged to stay in the shelter home.

After taking stock of the situation, the Committee had written a letter to the Chairman of DUSIB to take immediate measures to provide sufficient coolers in all the shelter homes of Delhi and to also take other suitable steps so that the temperature inside the shelter homes, especially the porta cabins remain reasonably cool so that these homeless persons do not sleep on the footpath / pavements during the peak summer season. The Committee also suggested the DUSIB to suitably deal with the problem of mosquito menace by using mosquito repellents, fogging and pest control measures in each and every shelter home. The Committee also suggested to make arrangements to ferry the homeless persons to permanent shelter homes in the late evening and to bring them back in the next morning to the place of their work so as to discourage these homeless persons to sleep on footpath / pavements. Acceding to the request made by the Committee, the DUSIB initiated steps to provide desert coolers in all the two hundred night shelters and to overcome the mosquito menace, they have provided mosquito repellents and wire mesh to be fitted at all the doors and windows of night shelters. To combat the heat conditions, DUSIB got painted the roof of all porta cabins with a corrosive paint.

A separate letter was written by the Chairman of the Committee to the Chief Secretary, Government of NCT. of Delhi and the Commissioner of Delhi Police to bring to their notice the plight of these urban homeless people who sleep on pavements / footpaths in the middle of busy roads and who often become victims of road accidents at the hand of reckless drivers. It was suggested to these authorities that immediate steps can be taken to erect railings on both the sides of the dividers and likewise on the edges of the footpaths / pavements or to shift such urban homeless people to a more safe and secure place during night hours even if they are not prepared to shift or stay in the shelter homes. A copy of the letter dated 25/04/2017 written by the Chairman of the Committee is enclosed as (**Annexure BB**) It may be mentioned here that the Chief Secretary, Government of NCT of Delhi had convened a meeting on 31<sup>st</sup> May, 2017 where all the concerned Departments represented through their high level officials deliberated upon the suggestions given by the Chairman of the Committee. In the said meeting, decision was taken that the Delhi Police will issue requisite instructions to all its SHOs and Beat Officers to dissuade homeless people from sleeping on the medians of the roads, pavements etc. It was also decided that the concerned road agencies such as Public

Works Department and Municipal Corporation of Delhi will explore the possibility of installing the railings on the side of the central verges, wherever possible in a way that no homeless person can use the central verge of the road for sleeping. It was also decided that DUSIB, in association with the NGOs, will undertake an exercise in persuading the homeless people staying on pavements etc to move to the nearest shelter home to avoid any accident / untoward incident at the road side. The Delhi Police also agreed to deploy its staff in case of any requirement for the shifting of homeless persons to the shelter homes. Certain other decisions were also taken in the said meeting to improve upon the existing facilities at the shelter homes so as to provide dignity to the homeless persons and for their comfortable stay. A copy of the minutes of the above mentioned meeting is attached as **Annexure-CC**

Another shocking incident which was brought to the notice of the Chairman of the Committee was that on 18<sup>th</sup> May, 2017, the Delhi Development Authority (DDA), armed with an Order of the Hon'ble Delhi High Court to demolish the encroachments had mercilessly demolished the shelter home in Nizamuddin area in a very heartless manner. This temporary shelter was established by DUSIB for women and children and at the

time of demolition of the shelter, a large number of women and children were present inside the shelter. Lot of protests were launched by an NGO, named Society for Promotion of Youth and Masses, and Shri Indu Prakash Singh who is a crusader in the movement of providing dignified life to homeless people in the entire country, was also personally present at the site to lodge his protests over such illegal demolition but was paid no heed by the authorities. When this fact was brought to the notice of the Chairman of the Committee, he immediately directed for the shifting of women and children to some nearby shelter home and asked the DUSIB and NGO to take steps to move the Hon'ble High Court for reconstruction of the shelter home at the same or nearby place. The Chairman of the Committee also felt that atleast a prior notice could have been given by the DDA to DUSIB before carrying out the demolition of the said temporary shelter. Shri Indu Prakash Singh, Director, Aashray Adhikar Abhiyaan has informed that already a PIL has been filed against the illegal demolition of the said shelter home by the DDA. We also wish to place on our deep appreciation for the assistance and active co-operation extended by Mr. Indu Prakash Singh, Director, Aashray Adhikar Abhiyaan to provide us the

relevant inputs with the help of their counter-parts at the time of visit of the Committee to various States/UTs.

**OBSERVATIONS:**

1. Survey for identification of urban homeless not conducted in Delhi.
2. Mapping of the homeless in the urban areas and identification of land for balance shelters has not been done.
3. Although Delhi has provided maximum number of shelters, there is still a gap between the capacity of the existing shelters and number of urban homeless in the UT.
4. Executive Committees & Shelter Management Committees have not been formed. The shelters in the UT are being run by NGOs which have been selected on tender basis.
5. Delhi has not submitted the roadmap for establishment of shelters by 2022.
6. Delhi Urban Shelter Improvement Board (DUSIB) is managing 200 shelters, out of which 115 are porta cabins established to cater to the homeless found in the congested areas where land is not easily available.

7. Delhi has not claimed any funds under DAY-NULM during the last three years.

**Overall Grade: Good**

**III. STATES/UT'S NOT VISITED BY THE  
COMMITTEE BUT FORWARDED THEIR  
ROAD MAP TO ACHIEVE THE TARGET  
OF 2022.**

**1. Chhattisgarh**

As per Affidavit dt 15-10-2014, filed by the State before the Hon'ble Supreme Court Scheme was at preliminary stage and project report for renovation of existing 10 Shelters have been invited. As per the letter dated 24-05-2017, addressed to Ministry, it is still at the stage of planning and proposing and as per latter dated 08-03-2017, addressed to Chairperson of the Committee, six Shelters are operational and 11 under construction case of slow progress. (The Road map/ Projection submitted by the State, detailing existing shelters and proposed to be newly constructed or refurbished is Annexed as **Annexure-DD** )

**2. Odisha**

As per the road map dated 21-06-2017, addressed to the Chairperson of the Committee, the number of



Shelters functional in the State are 20,35 more Shelters have been sanctioned, which in all will accommodates 3150 homeless through total no of homeless are 13931. Case of no progress. (The Road map/ Projection submitted by the State, detailing existing shelters and proposed to be newly constructed or refurbished is Annexed as **Annexure-EE** )

### **3. Arunachal Pradesh**

The State has stated that since in hilly areas family ties are strong there are no further homeless. (Letters are Annexed as **Annexure-FF** )

### **4. Lakshadweep**

The State has no slums or people without shelter. The total population is 64429, which is less than 1 lakh. (Letter are Annexed as **Annexure-GG** )

### **5. Goa**

The State has 33 Permanent shelters, which can accommodate 2180, homeless existing facilities are sufficient and there is no plan to create new shelter. (Letter are Annexed as **Annexure-HH**)

#### **IV. MAJOR FACTORS FOR SLOW PROGRESS IN THE OPINION OF THE COMMITTEE ARE AS UNDER:-**

The key factors which contribute to homelessness are lack of affordable housing, changes in industrial economy leading to unemployment, inadequate income, re-institutionalisation of patients with mental health problems, psychological or mental illnesses, disability, substance abuse, domestic violence, joblessness etc which are not conclusive but are the main factors. Shelters, after considering all these aspects to such homeless persons, are to be provided.

##### **1. Lack of will of States/UT's Administrations**

All the States have shown slow progress in setting up of shelter homes for urban homeless though they are aware of deadlines as per NULM to accommodate all the urban homeless, in the shelters by the year 2022. During our visits to the aforesaid States/UT's the general impression was that there is lack of will on the part of the States to appreciate the very purpose of shelters for the urban homeless. The construction of the shelters is mostly being carried out as a farce exercise without fully complying with the guidelines and parameters laid down

under the Day-NULM. The objective of the scheme of shelters for urban homeless is not merely to create some space for urban homeless somehow but to provide a proper shelter fully equipped with all basic facilities and amenities so that the urban homeless can stay in the shelter with complete dignity and honor and is discouraged to stay at the footpaths, pavements and under bridges etc.. The caretakers or the managers of the shelter homes lack basic managerial skills to tackle the inmates considering them as human beings and city makers contributing to the economy of the nation. As a result, the shelters constructed by the State Governments are never occupied to its optimum capacity and the excuse taken by the States is that since the shelters already built are not visited by the homeless there is no need to construct further shelters. In this scenario, undoubtedly the homeless persons will continue to reside on the streets / pavements and there will be no incentive/motivation for them to shift to the shelters and the States/UT's shall abdicate their duty towards this urban homeless people because of their failure to create suitable environment for the homeless in the shelters where a homeless person can live with dignity.

In every State including Delhi, persons can be seen sleeping and residing on the pavements as well as on the

streets at various places of the city and despite the fact that some of the States have given due publicity about the existence of shelters but still the homeless prefer to stay on the streets / pavements. The reasons given by such homeless persons to the Committee when enquiries were made from them were that the shelters do not have adequate facilities, proper ventilation and, therefore, they prefer to stay on the streets. Another reason given by the persons who constitute a family is that the atmosphere at the shelters is not conducive for the health of the family and there are drunkard inmates and drug addicts who are not managed by the caretakers and it is the family which suffers at their hands. On the other hand, the States have given an excuse that many of the homeless people who stay near temples, bus stands etc do not want to shift to the shelters for the fear of losing their earnings which they earn through alms, charity given to them by way of providing food by different strata of persons, and donations given to them by persons / charitable organizations in the shape of blankets etc.

The blame game will continue but the fact would remain that there is no proper mechanism in place to educate these urban homeless about the real purpose behind the entire scheme of Shelter for Urban Homeless not merely to provide a stay to them but to impart skill

training as suits the individuals aptitude and liking so that they can be self dependant to sufficiently earn to have their own livelihood by their own skills and will be able to live a life of decency and similar habits will be inculcated in their children instead of their dependence on alms, charity and donations will defeat the very purpose and objective of the said scheme formulated by the Government to provide them a better life and a life to live with dignity.

It is thus the prime duty of the States to make the homeless realize their drawbacks and shortcomings and how they can be educated and convinced that the shelter is a house as well as a platform to become independent in life by acquiring skill training and not a mere place where they can just sleep and go. Unless the States/UT's take this as a mission with the aforesaid concept there will always be unwillingness on the part of the States to build new shelters and rather their action will reflect a very slow progress in this regard, and dispel the notion that the homeless are unwanted elements and cannot create a identity of their own.

**2. Non-Availability of Land as well as High Price of Land at the Required Places for Construction of Shelters**

Undoubtedly, it can be said that the concentration of urban homeless is near bus stands, railway stations, temples, markets, construction sites etc from where they get their source of employment in one form or the other to earn their livelihood and such persons are unlikely to stay in a shelter which is located far away from their place of earning. It is also a hard fact that either at such places land is not available for construction of shelters or the cost of acquisition of land for construction of shelters is too high which dissuades the States/UT's from spending huge amount of money on the construction of shelters (NULM does not provide funds towards acquisition of land which is to be borne by the States and the Centre only takes care of the construction cost of the shelters to the extent of 60% and 90% in the case of special category States and it is 100% contribution as regards UT's). In such a situation, either the States can refurbish the existing shelters and add further storeys in a vertical manner to accommodate more homeless people or shelters can be built at a distance not too far away with the provision of free bus service to and fro from the place of work. Such measures can enable the States/UT's to

take care of the homeless who are concentrated at a place where the State Government is not in a position to build shelters because of acquisition of land as detailed above.

Other option with the States is to lease out a land / building including from a private person and convert the same into a shelter by refurbishment to provide all facilities and amenities in conformity with the norms laid down in the NULM guidelines. NULM has recently decided to bear the cost of actual rental and also bear the cost of actual refurbishment without prescribing any upper limit. To meet the emergent situations or seasonal requirement the States/UT's can also create temporary shelters in the form of Porta Cabins on the model of such porta cabins established in Delhi.

### **3. Reluctance to Conduct Legitimate Survey**

Each and every State as well as the Union Territories visited by the Committee has not conducted a systematic survey of the urban homeless, so far.

Identification of homeless is the basic requirement for providing shelters, unless the exact requirement is known, one cannot plan as to how many shelters are required, and the capacity of each shelter.

The identification and location of homeless persons, govern the location of the shelter as nobody can be supposed to visit or remain in a shelter which is far away from his / her source of earning, as a lot of money, energy and time will get wasted, and the very purpose of having a shelter would stand defeated.

The survey/identification of urban homeless should be an ongoing process considering the factors such as seasonal labour visiting States/UT's at particular time of the year and migration of persons from one State to another etc.

As per NULM guidelines, it is the duty of the Municipal Corporation of respective States/UT's to conduct such a survey but it has been observed by the Committee that in order to demonstrate that they have adequate number of shelters to accommodate the homeless population in the States/UT's, what the States/UT's have done is that they have conducted a flawed and imperfect survey and in such surveys they have shown the number of urban homeless to be far less in number as have been reflected in the Census of 2011. No doubt the census figure also is not the correct figure but the survey conducted by the Municipal Corporations/ULB's who were definitely an interested



party in reducing the number also cannot be relied upon and rather when confronted during visits of the Committee to States/UT's, they were not able to tell the give any convincing reply on the validation of surveys carried out by them to realistically determine the number of homeless arrived at by them and rather conceded that it was on the basis of a random survey. A survey has to be got conducted through a third party and has to be validated with the Socio Economic Caste Census ('SECC') data. Conducting of surveys is the foremost priority as without ascertaining in the true sense the actual number of urban homeless in the cities/ States/UT's and their points of concentration, construction of shelters will not serve the real purpose and it is only after a survey has been done in the rightful earnest, land has to be identified, acquired and then the shelters are to be constructed.

#### **4. Poor Management of Shelters**

Providing of infrastructure of a shelter is not the end by itself. The approach towards construction and maintenance of shelter should not be that by providing a shelter, deaths on roads, due to extreme weather conditions or accidents can be avoided unless the urban homeless feel motivated and attracted to stay in such

shelter homes. This would depend on host of reasons and one of the important factor is that the caretakers/managers and other staff managing the shelters should be a trained staff with a holistic approach to deal with all kinds of inmates entering the shelter homes. The NULM guidelines recommends proper orientation, training and identification of shelter staff and during our visit to various States/UT's, nowhere we found properly trained staff to manage the shelter homes and to deal with the inmates entering the shelter homes. In our view without proper training and orientation the staff managing the shelter homes cannot deal with the complex issues as in these shelters from sick to mentally challenged persons, from able to disabled persons from normal to alcoholic and drug addicts, from law abiding persons to criminals and children of all age and women enter these shelters during day times to odd hours. It is thus quite imperative that the State/UT's through ULB's / Municipal Corporations conduct proper training programmes to train the staff and have periodical interactions with them so that such staff/managers become sensitive and proactive to deal with all the issues of the homeless including their medical emergencies and counselling.

Maintaining of registers, installation of CCTV, and provision for First Aid Box, are mandatory at every shelter home. The Caretakers/managers should have sufficient skills and qualifications to maintain and operate them. If the Caretaker does not know the basics as to how to operate and handle the said installations and facilities then there will be no utility of providing the said facilities at the shelter homes.

Similarly, the Caretakers / Managers should be adept in maintaining the discipline at the shelter homes and inter-se relationship between the inmates.

He has to assure that no person enters the shelter, in an intoxicated state, as such person is likely to vitiate the atmosphere of the shelter. Similarly, no person should be able to consume alcohol or drug etc. inside the shelter or create any sort of nuisance or annoyance for the inmates and surrounding habitants. The staff member has to be a watchdog, a counsellor, a sympathiser, expert in handling situations, and for that training should be imparted to the entire staff from time to time so that they are able to understand, rectify and withstand the happenings at the shelter. This is the biggest issue and most of the shelters are lacking in this regard. The States/UT's want to exonerate themselves, in providing a

good management and impart management training, taking excuse of lack of resources but in fact it is due to lack of will and due indulgence.

The States/UT's machinery or the employees of the States/UT's cannot by themselves opt to manage shelters as management of shelter involves understanding of the basic, social, general, special needs of the inmates, the approach towards the inmates etc.. To ensure better and efficient management of any shelter broad based shelter management committees as envisaged under the NULM guidelines is a must followed by quality audit of shelters by a third party.

Many of the States invite tenders from the NGOs to run and manage the shelters, Without any hesitation, it can be said that under a tendering process the State which is granting the tender will award the tender to the lowest bidder and the tenderers themselves in order to be a successful bidder will try to give a very low figure to secure the tender. For example, in Ahmedabad, Gujarat, a tender was awarded to run and manage a shelter at Rs. 20 per day per inmate and since it was the lowest bid by one of the NGOs, the other NGOs also agreed to run and manage the shelters at this very cost of Rs. 20 per inmate per day. This amount does not include the electricity

charges as well as the cost of bed and beddings and towards other necessary facilities which is borne by the respective Corporations themselves, but still it is a very low amount to even bear the expenses towards the salary of the staff manning the shelters. Certainly, all the NGOs will compromise on the efficacy of running and managing a shelter and would rather indulge in inflating the number of inmates so as to get more amounts from the Corporation thus defeating the very purpose of shelters.

#### **5. Non availability of Address Proof - A Major Impediment**

During the visit of the Committee it was observed that shelter inmates are unable to access the benefits of various government schemes viz. Aadhar card/Ration card/Health card/ICDS etc. On further enquiry, it came to notice that address proof is primary requirement for any kind of documentation which enables the people to access benefit under government schemes. Since by the very definition, urban homeless don't have an address, therefore, insisting upon address proof/residence certificate will lead to denial of legitimate benefits to them. Therefore, there is a need to simplify the procedures/required documents, so that the urban

charges as well as the cost of bed and beddings and towards other necessary facilities which is borne by the respective Corporations themselves, but still it is a very low amount to even bear the expenses towards the salary of the staff manning the shelters. Certainly, all the NGOs will compromise on the efficacy of running and managing a shelter and would rather indulge in inflating the number of inmates so as to get more amounts from the Corporation thus defeating the very purpose of shelters.

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homeless/shelter inmates, who generally belong to the poorest of the poor category, can avail the benefits of government schemes.

#### **6. Sub-Optimal Utilization of NULM Funds**

Most of the States/UT's are constructing shelters out of their own funds and the response of all the States/UT's visited by the Committee was that there is no scarcity of funds that they have for the purpose of establishing the shelters for urban homeless. They were impressed upon that as NULM funds can be used for construction of new shelters, for refurbishment of a shelter, its operation and maintenance and for renting out premises for shelters and that on any of the counts, there is no limit for grant of funds and if such funds are utilised and availed of especially for refurbishment and towards operation and maintenance of the shelters, the States/UT's would be able to provide a better infrastructure and better facilities to the inmates. So far as the Delhi State is concerned, it mostly has temporary shelters in the shape of porta cabins and very few permanent shelters and for such temporary shelters also the operational and maintenance charges are being paid by the Centre to the Delhi Government but still there is a huge amount of money which is lying unspent with the

Delhi Government and as a result, the shelters at Delhi lack various facilities and only a few of them are available that too in some of the shelters only in accordance with the parameters enumerated in the NULM guidelines.

On the other hand, though elsewhere in Gujarat, where shelters are constructed by the State Government, the inmates staying in shelters are less, than the actual capacity of shelter, but in Rajkot where new construction with NULM funds has been raised and the facilities are there, the shelter is occupied by inmates, to its full potential. In Vadodara and Surat (North Zone), Gujarat some of the shelters established in the city are having a very low capacity ranging between 6-20 persons and it is beyond the comprehension of the committee as why shelter homes with such a low capacity should be established. Such low capacity shelters are not in conformity with the NULM guidelines and moreover they will involve more expenditure to man them than to serve the real purpose.

**7. Lack of Institutional Preparedness at the Level of ULB's / Municipal Corporations**

There is lack of initiative and also no institutional preparedness at the ULB level for execution and



monitoring of shelters. Executive Committees under the Chairmanship of Municipal Commissioners of respective cities/municipal towns, meant for periodical review and supervision of shelter homes falling in their respective areas have not been formed in most of the States/UT's and at places where such committees have been formed their functioning is not transparent and periodical review meetings not taking place.

#### **8. Lack of Coordination Amongst Planning Agencies**

Due to lack of coordination among planning agencies, ULBs and States/UT's administration, enormous delay takes place in establishing any new shelter or even for providing funds for refurbishment of existing shelters. Planning agencies deny space and land required for shelters, States/UT's/ULB's delay clearances and approvals and non making of provisions for shelter homes in Master Plan or Revision of Master Plan as proposed under NULM guidelines, is another major factor which is totally ignored.

Invariably, the States/UT's do not take the Urban Development Ministry into confidence or to ask other land owning Government Bodies, such as Railways, Port Trust authority etc., to spare land for shelters for urban

homeless and such a step can resolve to a great extent the issue of acquiring land in various States/UT' to establish shelters for urban homeless to achieve the target of year 2022.

**9. Non-Utilisation and/or Diversion/Mis-Utilisation of the Allocated Funds for the Scheme for Providing Shelters for Urban Homeless**

The position of the funds released under DAY-NULM and the position of the funds unspent by the concerned are as under :-

**Table 1 Details of Unspent balance available with States/UTs under DAY-NULM as on 31.3.2017**

S.No.	Name of States/UTs	Unspent balance with states as on 31.03.2017 as per MPR/PUC (Rs in lakhs)	Funds released in 2017-18 (Rs in lakhs)
1	Andhra Pradesh	0.00	1933.00
2	Bihar	2755.98	0.00
3	Chhattisgarh	0.00	1542.98
4	Goa	0.00	106.12
5	Gujarat	4785.35	0.00
6	Haryana	2348.85	0.00
7	Himachal Pradesh	308.66	0.00

8	Jammu & Kashmir	552.08	0.00
9	Jharkhand	0.00	929.86
10	Karnataka	1381.28	0.00
11	Kerala	0.00	1078.96
12	Madhya Pradesh	1704.27	1579.38
13	Maharashtra	9966.45	0.00
14	Odisha	0.00	1279.07
15	Punjab	489.20	0.00
16	Rajasthan	73.62	2138.00
17	Tamil Nadu	1344.83	5940.00
18	Telangana	1340.15	0.00
19	Uttarakhand	92.14	339.87
20	Uttar Pradesh	1931.27	4028.37
21	West Bengal	1703.66	1751.44
22	Delhi	2127.46	0.00
23	Puducherry	287.51	0.00
24	A & N Islands	106.31	0.00
25	Chandigarh	0.00	199.00
26	D & N Haveli	40.59	0.00
27	Daman & Diu	0.00	0.00
28	Assam	4810.62	0.00
29	Arunachal Pradesh	152.56	0.00

30	Manipur	926.29	0.00
31	Meghalaya	580.13	0.00
32	Mizoram	568.96	0.00
33	Nagaland	498.09	0.00
34	Sikkim	0.00	0.00
35	Tripura	376.74	0.00
<b>Grand Total:-</b>		<b>41253.05</b>	<b>22846.05</b>

The said data has been provided by the Ministry of Housing and Urban Poverty Alleviation.

No doubt there is money which is unspent as asked by the States for and released by the Central Government, and in some cases it is lying with the States for number of years but the fact remains that though there are funds that have not been spent but yet it cannot be termed as mis-utilized or diversion of funds.

The position is that the funds under DAY-NULM are released for all the components and not for each of the component separately and it being a participatory scheme, the audited report sent by the States towards utilisation of funds in respect of all the components collectively is accepted by the Ministry, and no audit in this respect is being done by the Ministry of their own.

So the position which emerges is that neither the Centre specifies or earmarks the individual components for which specifically the funds are being released nor the audit report submitted by the States and relied upon by the Ministry, gives details regarding spending on each of the components and it generally speaks about utilisation of funds collectively for the components and not for each of the component.

However, the Committee is of the opinion that the States while asking for release of funds from the Ministry must have considered the specific requirement for construction / refurbishment / operation and maintenance charges for the shelters, and must have also submitted record of utilisation of funds so released in their favour by the Centre to their auditors, component-wise. So even if the audit report is a consolidated report but still the fact will remain that the States have the complete data as to how much amount was spent by the each State on construction / refurbishment / operation and maintenance of the shelters. It is also to be seen that the cost of construction is borne by the Centre under DAY-NULM and the States in the ratio of 60:40. Since the percentage towards construction is to be borne by the concerned State, the concerned State ought to maintain a data as to said funds utilised by the State towards construction of

the shelters and if that information is passed on, then correspondingly the amount spent on construction so released by the Centre can also be determined.

With regard to operational and maintenance charges, most of the States/UT's have engaged the services of NGOs and other bodies for running the shelters and maintaining the same. So the data must be with the State. A letter dated 30-05-2017 (Annexed as **Annexure-II** ) was written by the Committee asking the States to submit to the Committee the amount spent by the States on the construction / refurbishment of shelters as well as towards operation and maintenance of the shelters but till date none of the States/UT's have provided such data. Only when the said data is available it can be said whether it is a case of non-utilisation, mis-utilisation or diversion of funds. At this stage only assumptions can be drawn that the money which remains unspent can be taken as non-utilisation of funds as none of the States have provided any reasons as to why the amount released under DAY-NULM to the States, is lying unspent.

**V. SUGGESTIONS BY THE COMMITTEE  
FOR EFFECTIVE IMPLEMENTATION  
OF NULM GUIDELINES,**

1. Expedite land approval for construction of shelters under NULM.
2. To conduct city-wise homeless survey accordingly to prepare plan for establishment of shelters in a phased manner by 2022.
3. Converge all possible scheme benefits of the Government schemes for mainstreaming the homeless.
4. To ensure that non-NULM shelters are refurbished as per the guidelines of DAY-NULM.
5. Helpline/helpdesk may be started in the towns in which shelters are functional.
6. Third Party Quality Audit and Social Audit of Shelters to be done.
7. To computerize the enrolment and the profile of the inmates.
8. To conduct mobilization camps to enroll the homeless in the shelter
9. Proper management, i.e. persons in charge should have managerial skills and proper training.

10. To match the identified locations of homeless concentrations with the neighboring shelters/municipal buildings through geo-tagging and to submit a plan of action for the establishment of shelters in a phased manner, including refurbishment of existing shelters and making them comply with DAY-NULM guidelines by 2022.
11. The State is required to design capacity building programs for shelter management staff so that they are able to discharge their duties as envisaged in mission guidelines.
12. To display hoardings and to conduct IEC-Events / programs, mobilization camps with the participation of NGOs / CBOs to create awareness and enroll the homeless.
13. The ULBs to make efforts for providing entitlements such as Aadhaar cards, bank accounts for homeless and to converge with other scheme benefits of the line departments such as social security benefits / pensions, skill training, suitable provisions in social housing scheme.



14. To conduct third party quality audit on a quarterly basis, by engaging reputed institutions to assess the performance of shelters.
15. Installation of display board exhibiting available facilities in the shelter home, CCTV camera and individual lockers is to be ensured.
16. Essential facilities must be ensured in each shelter which includes drinking water (RO), sanitation, separate toilets for men and women, bedding, first aid kit with proper medicines and its description, recreation facilities, vector control, kitchen facility, etc.
17. The States/UT's may converge the services with Health and Education Departments to conduct periodic health camps / checkups in the shelters and to enroll the dropout children in schools.
18. To engage reputed NGOs / CBOs / ALFs / trained staff for operation and management of shelters.
19. Creation of jobs suitable as per their vocation be provided to Urban Homeless.
20. Maintenance of Registers etc, as mandated. It helps in keeping profile of urban homeless.
21. All the shelters should maintain a biometric data of the inmates who visit the shelter. This

will in due course of time be helpful in determining the number of homeless in that States and the neighboring States, from where such inmates migrate or arrive as casual labour.

22. A Data Bank may be created, and once a unique identification number is assigned to each and every such inmate, the identity of each inmate will be also be established.
23. The inmate should be asked as to the nature of work done by him and about having any special skill. From this one can ascertain as to the nature of skill likely to be imparted which will enhance his own natural skills. This will help in finding / providing a suitable job for him. The determination of identity will be a step for issuance of Aadhaar card, Voter I Card etc to the inmates.
24. Background of inmates, and his/her family, will give an eye sight about the past and corrective measures to be taken by the managerial staff of the shelter.
25. Reaching out to homeless layout shelters through awareness not only in homeless, but in general public also, through awareness campaigns, and rescue of homeless.

26. Mandatory provision for food through various NGO's, charitable and religious organisations or under the social welfare schemes of the State/UT.
27. Periodical monitoring of shelter homes by the local police in plain clothes so that no criminal activity or any kind of nuisance takes place in shelters to the annoyance of the inmates and the neighboring habitants.
28. Installation of coolers / heaters in all shelter zones depending upon the weather conditions.
29. The designing of shelters in a manner that can provide a minimum space of 50 sq.ft. per person or at least near to this space, wherever possible.
30. To take the help of State Legal Service Authorities and District Legal Service Authorities for providing legal aid help to the inmates of shelter homes whosoever require such assistance.
31. The Centre / States / UTs may announce some awards for the best shelters and the NGOs or any other operating agency to encourage and motivate them to do their best.

32. There should be restriction on maximum number of shelters to be managed by a particular NGO/Voluntary organisation to discourage any kind of monopoly or commercialisation.
33. There should be complete transparency in giving the management of the shelters to NGO's / Voluntary organisations and the prime objective should be how best a shelter can be managed and not at the cost of compromising the standards set out under the NULM guidelines.
34. Timely payment of operation and management cost to the NGO/ Voluntary organisations or other bodies running the shelter homes.
35. Shelters may not be treated as hostels for working women/men and should cater only to genuine urban homeless who sleep under flyovers, on streets, footpaths, pavements, hume pipes and such other like places.

**VI. Directions sought to be issued by this  
Hon'ble Court**

The Committee most humbly pray that the Hon'ble Supreme Court may be pleased to issue the following directions to the respective States / UTs so as to achieve the real purpose and intent behind the concept of establishing for the urban homeless and in order to seek that all the shelters are compliant of DAY-NULM guidelines.

1. That the States should create a web portal of their own regarding each and every shelter existing in the State irrespective of it being run by the State Government, Municipal Bodies, Municipal Boards, NGOs, Trusts etc and whether or not they are covered under DAY-NULM, depicting therein the name of the city, name of the ULB, name of the shelter, plot number, street, landmark, type, name of the shelter management agency, category, capacity, date of operation, funding source, number of inmates in the shelter, whether shelter management committee exists or not, staff in position for shelter management, their names, designation, details of inmates, number of families, number of men, number of aged persons, number

of single persons, number of women, number of single women, number of children, other category, if any, etc and to specify them in the proforma already devised by the Committee.

2. That the Committee had directed the States to upload all such information on the web-portal created by the Ministry and the Hon'ble Supreme Court may be pleased, to issue directions that the States/UTs will continue to upload the existing position in the said format on the said portal maintained by the Ministry (directions in this regard is being sought as the Ministry is not in a position to issue any directions to the States, as provision for shelters is a State subject).
3. The Committee has directed the States visited by them to conduct a survey for obtaining the number of urban homeless in the State as a whole and city-wise and the survey is to be conducted by a third party. It has been seen that the states have conducted their own survey which is not authentic as different figures have been given at different stages and even some States have gone to the extent of reducing the number of urban homeless to absolve themselves from constructing new shelters. So directions are sought that the States are

directed to conduct an independent survey to be validated with SECC data which is under public domain and the Committee is impressed by the factors to be taken into consideration for carrying out the survey which has been designed by the State of Telangana.

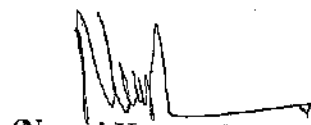
4. Undoubtedly, the provision for shelters is a State subject but the Committee feels that since majority of the States have taken the plea that there is scarcity of space or cost of acquisition is too high to acquire the land for construction of shelters and to overcome this hurdle, the Hon'ble Supreme Court may be pleased to issue directions to the States to make provision in the Master Plan for shelters accordingly and if no provision has been made, then the States be directed to amend the Master Plan of the cities so as to make a provision for construction of shelter homes as per the requirement in each of the cities.
5. Directions be given to all the States / UTs to disclose the extent of amount spent by them on the component "Shelter for Urban Homeless" out of the amount released by the Centre for all the seven components of DAY-NULM. The year-wise details

may be furnished by all the States / UTs to the Ministry of Housing & Urban Poverty Alleviation.

6. Directions be given to the Ministry to constitute a full fledged department to deal with the said component of shelter for urban homeless and if feasible appoint a person for each and every State / city who can oversee the progress made by the respective States for making provisions / facilities / convergence and report the same to the Ministry without confronting the State authorities.
7. Directions to be given to States/UTs to devise a mechanism to simplify the existing procedures to provide residential certificate, health card, aadhar card and ration card etc so as to enable the urban homeless/shelter inmates to enable to have an easy access to the benefits of various government schemes.

**This Final Report is submitted by the Committee in compliance of direction given by the Hon'ble Court vide order dt. 11.11.2016 read with order dt. 2.05.2017**

  
(Sanjay Kumar)  
Member

  
(Neeraj Kumar Gupta)  
Member Secretary

  
(Justice Kailash Gambhir)  
Chairperson



## MINUTES OF THE MEETING OF COMMITTEE ON SHELTER FOR URBAN HOMELESS

17<sup>th</sup> January- 2017

A meeting was held at 4:30 P.M. on 17<sup>th</sup> January, 2017 at HUDCO House, Lodhi Road, New Delhi, under the Chairpersonship of Justice (Retd.) Kailash Gambhir. The meeting was attended by the following:

- (i) Shri Sanjay Kumar, Joint Secretary (UPA) - Member
- (ii) Shri Neeraj Kumar Gupta, District & Sessions Judge (Retired) - Member Secretary
- (iii) Shri Y.S. Awana, Deputy Secretary (UPA-II)
- (iv) Dr. H.S. Gill, Executive Director, HSMI
- (v) Shri R.M. Ravi, NMM, DAY-NULM

2. The following decisions were taken in the meeting for appropriate action by all concerned:

1. The preparation of office premises within HSMI to be expedited and completed by the month end. *(Action: Dr. Gill, ED, HSMI)*
2. The stenographer provided for the Committee is not of the required efficiency level. A replacement by way of better steno to be arranged *(Action: Dr. Gill, ED, HSMI)*
3. Chairman directed that samples of letter heads for his use and for use of the Member Secretary may be suggested. *(Action: UPA Division, M/o HUPA).*
4. It was suggested to explore the possibility of putting the profile of each of the shelters on a website. M/o HUPA to consider whether this can be done on the DAY-NULM portal. *(Action: UPA Division, M/o HUPA).*
5. The Committee would like to visit the shelters in the NCR i.e. the cities of NOIDA, Gurugram and Faridabad and one temporary shelter adjacent to AIIMS hospital. M/o HUPA to find out the location of shelters in the NCR region excluding Delhi. *(Action: UPA Division, M/o HUPA, NMM Ravi).*
6. The Member Secretary to write a letter to Govt of Maharashtra regarding large unspent balances of SJSRY, in the context of expediting the establishment of shelters. Status of unspent balances of SJSRY and DAY-NULM with Maharashtra will be provided by UPA Division of M/o HUPA *(Action: Member Secretary/ UPA Division, M/o HUPA).*
7. The M/o HUPA to coordinate the visit of Committee to Chandigarh and meeting with the authorities of Chandigarh, Punjab & Haryana at Chandigarh. *(Action: UPA Division, M/o HUPA).*
8. Reminders to be sent to the States/UTs for providing the information sought by the committee. *(Action: Joint Secretary, M/o HUPA and also by Member Secretary)*
9. The Ministry will provide the details of fund release under NULM to the member secretary. *(Action: M/o HUPA)*

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(Sanjay Kumar)  
Member

(Neeraj Kumar Gupta)  
Member Secretary

(Justice Kailash Gambhir)  
Chairperson

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Non

## Profile of the Shelter for Homeless

State :  Name of the City :  Name of the ULB : Name of the Shelter :  Plot No :  Street : Ward No : Landmark :  Type :  Name of the SMA : Category :  Capacity :  Date of Operational : Funding Source :  No of inmates in shelter : Shelter Management Committee in Position : Yes ☒ No ☐

Staff in position for shelter Management :

Sl.NO.	Name	Designation	Contact No
01		Coordinator	
02		Care Taker	
03			

Detail of Inmates:

General Shelter		Special shelter:	
No of Families		No of Aged:	
No of men		No. of Single women:	
No of women		No. Physically Challenged :	
No of children		No. of Mentally Challenged :	
Other if any		Other category if any:	

Infrastructure/amenities in the shelter:

Well ventilated rooms/dormitories : Yes : No :  
 Adequate space for each inmates (@ 50 Sq.ft.) : Yes : No :  
 Lighting : Yes : No :  
 Fan facilities : Yes : No :  
 Kitchen with vessels and Gas connectivity : Yes : No :  
 Piped Water Supply : Yes : No :  
 Cloak room/ Personal Lockers : Yes : No :  
 Space for recreation /library /others : Yes : No :  
 Toilet/ Bath Rooms : Yes : No :  
 Provision for Hot water- Geyser/solar device : Yes : No :  
 Purified water facility-ROs etc : Yes : No :  
 Cots /Bunker Beds with shelter : Yes : No : (If yes)   
 Sleeping mats /blankets : Yes : No : (If yes)   
 Washing provisions- Blankets/ Bed Sheets : Yes : No : (If yes)

Display Board at entrance of shelter : Yes : No :

CCTV Camera Installed : Yes : No :

Fire protection Measures : Yes ☐ No ☐Food Arrangements: Yes/No : (If Yes by): 

• Health Care:

• First aid kit is with emergency medicines : Yes : No :

• Periodicity of Medical check ups : • Number of children enrolled with- ICDS :  Regular School • Number of inmates issued - Identity cards :  Aadhar Card 

• Records with Shelter :

Profile of inmates/Enrollment Register : Yes : No :

Staff Attendance : Yes : No :

Stock/Asset Register : Yes : No :

Books of Accounts : Yes : No :

Minutes book of SMC : Yes : No :

Additional (Services/ entitlements

/convergences) information's if any :

[e.g.- Linkages with other scheme benefits -Skill Training / Placement , Social housing etc]

Shelter Photographs [Click Here](#)

# Shelter for Urban Homeless :City Status

- 1.Name of the City
2. Population as per 2011 census:
3. Shelters required as per SUH guidelines
4. Homeless survey conducted : Yes/No .
- 4.a. If Not :Staus of survey :Progress/planned to conduct
- 4.b :If yes; Number of homeless enumerated :
5. Shelters established :No of shelter functional/Under construction:
- 5.a.Functional: DAY-NULM  Capacity  Non -NULM  Capacity
- 5.b. Construction/Refurbishment:DAY-NULM  Capacity  Non-NULM  Capacity
- 6.Help line service-Number provided to Homeless

## 7. Funding: Allocated & Utilised

Financial year	Allocated (in Lakh )	Utilised (in Lakh )
2013-14		
2014-15		
2015-16		
2016-17		

## Additional Informations:

Type: New/ Refurbishment/O&M only

Category: General/ men/women/family/special

Funding source:DAY-NULM/ otherthan NULM

(Additional provisions):

Toilet/ Bath Rooms : Yes :  No :  If yes: provision for women:  yes  No

Disabled:Yes  No

True Copy  
MR

**The Number of State/UTs which have Uploaded information  
in the WEB PORTAL ([www.nulm.gov.in](http://www.nulm.gov.in))**

S.No.	Name of the State	No. Of Cities uploaded	Total No. Of Shelters
1.	Andhra Pradesh	29	44
2.	Assam	17	21
3.	Bihar	14	30
4.	Chhattisgarh	6	6
5.	Chandigarh	1	2
6.	Gujarat	5	73
7.	Haryana	9	13
8.	Himachal Pradesh	1	2
9.	Jharkhand	10	26
10.	Karnataka	21	27
11.	Kerala	9	17
12.	Madhya Pradesh	51	114
13.	Maharashtra	8	28
14.	Mizoram	7	54
15.	Delhi (DMC/NDMC)	2	198
16.	Odisha	9	21
17.	Punjab	119	147
18.	Rajasthan	69	143
19.	Sikkim	1	3
20.	Tamil Nadu	31	101
21.	Telangana	29	77
22.	Uttar Pradesh	1	3
23.	Uttarakhand	10	17
24.	West Bengal	5	12



**Minutes of the Meeting of Committee on Shelters for Urban Homeless  
12<sup>th</sup> May, 2017**

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A meeting of the Committee on Shelters for Urban Homeless was held at 12 Noon on Friday, 12<sup>th</sup> May, 2017 at the Committee Office, HUDCO Place, New Delhi under the Chairmanship of Justice (Retd) Kailash Gambhir. Meeting was attended by Shri Sanjay Kumar, Joint Secretary (UPA), M/o HUPA as Member and Shri Neeraj Kumar Gupta, Retd District Judge as Member Secretary.

2. The meeting had been called to decide the further course of action to be followed in view of the Order dated 2<sup>nd</sup> May, 2017 of Hon'ble Supreme Court vide which it was directed that the Committee shall submit its final report before 1<sup>st</sup> July, 2017.

3. It was noted that so far the Committee has completed the visits to ten State/UT's viz. Delhi, Chandigarh, Haryana, Punjab, Rajasthan, Uttar Pradesh, Maharashtra, West Bengal, Mizoram and Karnataka where the Committee after physical inspection of some of shelters also held discussions with the State authorities involved with shelter management. In view of the shortage of time, it was felt by Hon'ble Chairman that efforts should be made to cover the States which have large population of urban homeless as well as large gap in the requirement and provision of shelters, and where the visit of the Committee is likely to have a positive impact. Going through the data as per Census 2011 on urban homeless and the availability of operational shelters, it was decided that the Committee may visit the following States on the dates indicated against each in the available time before filing of final report before the Hon'ble Court:

Sl No	States/ cities	Dates of Visit
1	Andhra Pradesh & Telengana	5-7 June, 2017
2	Gujarat (cities of Surat & Ahmedabad)	14-16 June, 2017

4. Hon'ble Chairman advised MoHUPA to make necessary arrangements for the visits.

5. In the meeting the following issues were also discussed and decisions taken:

- a) The Committee deliberated on the issue of scarcity/ non-availability of land in certain metropolitan cities especially the cities of Mumbai and Kolkata. During the visits of Committee, the State authorities had apprised about the non-availability of land at places where there is concentration of homeless. Hon'ble Chairman expressed that to meet the requirement of such places the operational guidelines of DAY-NULM may require an amendment at the earliest to provide as under:

As per provisions of the guidelines the location of shelter will be close to concentration and work sites of the urban homeless as far as practicable. Further, if need be, the Master Plans may be suitably amended to permit construction of such shelters or special permission may be sought from the competent authority.

In view of the above provisions, by the time the land is made available by the respective State Governments for construction of shelters, the guidelines may be amended to provide for hiring of buildings/space on rent. The provision of hiring building/space may be made available only as a stop-gap arrangement and efforts need to be made by the States to provide permanent shelters to homeless by the year 2022 as per DAY-NULM guidelines.

The buildings to be hired on rent will be for a maximum of five years or till FY 2022 whichever is earlier. Further, the cost of refurbishment of rental buildings may be borne from funds available under SUH component of DAY-NULM with the approval of PSC of respective States. The rental value of the premises may also be decided by PSC by taking into account the PWD rates/ prevailing market rate.

It was accordingly decided by the Committee unanimously that Hon'ble Chairman would write a letter on the issue to Secretary (HUPA) suggesting to amend the guidelines of SUH at the earliest so as to provide for an additional option to the states for provision of the shelters.

- b) The States may be allowed to provide porta cabins (on the lines of Govt of NCT of Delhi) to house the shelters under SUH pending construction of permanent shelter to meet the target period lay down under the Mission Document for provide permanent shelter to all Urban Homeless as per the Mission Document. Hon'ble Chairman suggested that M/o HUPA may take appropriate action on this as well. If this also requires an amendment of guidelines, same may be done at the earliest.
- c) M/o HUPA releases funds to the States in a consolidated manner and it is for the states to earmark funds to each and every component of DAY-NULM (including SUH) as per requirement. The Committee was of the opinion that there is a requirement of clarity on availability of funds at the state level for SUH component so as to monitor any diversion/ non-utilisation of funds, as mandated by the Hon'ble Supreme Court. The issue was considered and it was decided that Member Secretary of the Committee should write a letter to all States suggesting that the funds for SUH should be kept in a separate head of account and

monitored. Further the same may be intimated by States to M/o HUPA for monitoring purposes.

6. The Committee has discussed and resolved, that all the shelters for urban homeless, whether under NULM or not, irrespective of the fact, as to by which agency i.e by the State Government, by the concerned Municipal Corporation, by Urban Local Bodies or any other local authority, or NGO, or Trust, etc; should be NULM Guidelines Compliant. In case any of such shelter requires refurbishment, for making the same NULM Guidelines Compliant, than subject to sanction by the concerned Authority, it can ask the Ministry to release the necessary funds.

A letter in this regard, addressed to the Chief Secretary to each State, be sent by Member Secretary of the Committee

7. The meeting concluded with a vote of thanks to the Chair.

(Sanjay Kumar)  
Member

(Neeraj Kumar Gupta)  
Member Secretary

( Justice Kailash Gambhir)  
Chairperson

True Copy  
[Signature]



I/215/2017

Government of India  
Ministry of Housing and Urban Poverty Alleviation,

Minutes of  
Third Meeting of the Governing Council, DAY-NULM

Date : 31<sup>st</sup> May, 2017  
Venue : Room No 101, Nirman Bhawan, New Delhi

**List of Participants: Annexure I**

Secretary (HUPA) Dr. N. Chatterjee, welcomed the Hon'ble Minister, Urban Development (UD), Housing & Urban Poverty Alleviation (HUPA) and Information & Broadcasting and the Chair of the Governing Council Shri Venkaiah Naidu, Hon'ble Minister of State, Urban Development (UD) and Housing & Urban Poverty Alleviation (HUPA), Shri Rao Inderjit Singh, Hon'ble Minister, Urban Development & Housing, Government of Madhya Pradesh, Smt. Maya Singh and other members of the Governing Council (GC). Secretary (HUPA) mentioned that the last meeting of Governing Council was held on 19<sup>th</sup> July 2016 and there is a substantial improvement in financial and physical progress of Deendayal Antyodaya Yojana-National Urban Livelihoods Mission (DAY-NULM) since the 2<sup>nd</sup> Meeting of the GC.

2. Joint Secretary (UPA) and Mission Director (DAY-NULM) Shri Sanjay Kumar, thereafter, presented the agenda, ad-seriatim, with the permission of HM (HUPA) and the Chair of the Council.

**Agenda Item 1: Confirmation of minutes of the 2<sup>nd</sup> Governing Council Meeting held on 19<sup>th</sup> July 2016**

3. No comments were received on the circulated minutes. Accordingly, the minutes were confirmed.

**Agenda Item 2, 3 & 4: Action Taken Note on the decisions of 2<sup>nd</sup> Governing Council Meeting held on 19<sup>th</sup> July 2016 and Financial & Physical Progress of DAY-NULM in 2016-17**

4. JS (UPA) gave an overview of the Mission and briefed on the actions taken on decisions of the 2<sup>nd</sup> meeting of Governing Council. In pursuance of the decisions, amendments to the guidelines of various components of Mission had been circulated to the States/UTs for compliance.

5. Outlining the financial progress JS (UPA) apprised that as compared to an expenditure of ₹ 244.17 Cr in FY 2015-16, an amount of ₹ 293.62 Cr was released during FY 2016-17 and further, a provision of ₹ 335 Cr has been made in FY 2017-18. He also mentioned that the Mission is gaining momentum taking into account the feedback of states, it is expected that there will be a requirement of additional funds during the year which will be sought at the time of RE.

6. Regarding the physical progress, JS (UPA) informed the Council that during FY 2016-17, the Mission has generated employment for 2,36,218 beneficiaries which is 255% higher than the corresponding figures of the previous year. The employment generated includes the urban poor placed in jobs after skill training as well as those assisted with subsidized loans for setting up

1/215/2017

individual and group micro-enterprises. During FY 2016-17, 1,70,610 SHGs were disbursed subsidized loans under SHG-bank linkage programme, part of which is used for income generating activities. The quantum of self-employment generated would be higher if it is taken into account. It is proposed to capture this information during the current financial year also.

7. Under EST&P component, 4,01,654 candidates were trained which is 58% more than that of previous year. Placement of trained candidates increased to 1,51,795 which is 451% higher than that of the previous year. Under Self Employment Programme, a total of 2,55,033 beneficiaries availed of financial assistance which is 112 % more than previous year. In SM&ID component, 84,308 SHGs were formed and 71,818 SHGs received revolving fund which registered an increase of 145% & 199 % respectively. As regards SUH, a total of 1251 shelters have been sanctioned so far and 666 shelters have become operational in various states/ UTs. In SUSV, 850 cities have completed survey of street vendors.

**Agenda Item 5.1: Proposed Modifications in Operational Guidelines of Employment through Skills Training and Placement (EST&P).**

8. JS (UPA) informed that the Ministry has aligned its skill training programme (EST&P) with the Common Norms of the Ministry of Skill Development & Entrepreneurship. As and when the Common Norms Committee (CNC), the apex body to update and suitably revise the Common Norms issues amendments/modifications to Common Norms, these are incorporated in the respective scheme guidelines. For certain items, CNC leaves it to the concerned Ministries to take decisions as per the specifics of the Scheme.

9. The first two issues are placed for the consideration and approval of the GC, on which the decision of the Ministry is required. The remaining are the decisions of the CNC, which need to be incorporated in the EST&P guidelines.

**a) Prescribing maximum and minimum hours of skill training per day:**

10. JS (UPA) proposed to specify maximum and minimum hours of skill training under EST&P and amend the Clause 2.4.1 of EST&P guidelines by adding "*The maximum and minimum number of hours of training permissible per day is 8 hours and 4 hours respectively. In case of residential training, however, a minimum of 8 hours training per day is mandatory. The cost norms to STPs may be worked out accordingly by the States*" and approval of GC was sought to the same. This would help in optimal utilisation of the time of candidates and in rationalization of payouts related to conveyance, boarding and lodging which are based on duration of training. In PMKVY, payouts are calculated based on a minimum of 4 hours of skill training per day while in DDU-GKY, cost norms are worked out on the basis of a six-day week with minimum of 8 hours per day.

11. JS (MoSDE), Shri Rajesh Aggarwal suggested that, based on the experience in PMKVY, it is better to specify exact training hours like 4, 6 or 8 hours of training per day rather than giving a range of 4 to 8 hours for effective monitoring. GC considered the suggestion and opined that certain amount of flexibility needs to be incorporated for the states and agreed to amend the guidelines as proposed.

**Resolution:** It was resolved to amend Clause 2.4.1 of EST&P guidelines as proposed.

I/215/2017

**b) Support for uniforms**

12. It was proposed to insert a provision to allow uniforms for candidates undergoing skill training under EST&P. DDU-GKY permits one set of uniforms @ ₹ 1000 per candidate for courses having duration upto six months and two sets of uniforms @ ₹ 2000 per candidate for courses having duration more than six months. On similar lines, it was proposed to add a new Clause to EST&P guidelines *"Support for Uniforms: For candidates undergoing training under EST&P, support for uniforms is permissible up to ₹ 1000 per candidate for training courses having duration up to 6 months, and ₹ 2000 per candidate for training courses having duration more than 6 months."*

**Resolution:** It was resolved to add Clause 3x to EST&P guidelines as proposed.

13. JS (UPA) informed the GC about the following decisions of the Common Norms Committee proposed to be incorporated in EST&P guidelines:

- (i) The employment outcome for persons with disabilities (PwDs), undertaking fresh training has been relaxed vis-à-vis that for other candidates. The requirement of placement of at least 70% of the successfully certified trainees within three months of completion of training for candidates is being relaxed to 60% in case of all disabilities except intellectual disabilities and 40% in case intellectual disabilities.
- (ii) The scope of wage employment for all candidates has been expanded to include enrolment of candidates for apprenticeship and work permit (work visa) for overseas employment.
- (iii) In case of wage employment, candidates have to be placed in jobs that provide wages at least equal to minimum wages in terms of cost to company (CTC), at least 80% of CTC should comprise cash in hand of the candidate.
- (iv) The base cost for training with effect from April 1, 2017 has been enhanced by 5% over that for 2016-17 and will be as follows:

Category 1 – ₹ 42.42/hr

Category 2 – ₹ 36.44/hr

Category 3 – ₹ 30.35/hr.

- (v) Till now, an additional amount of 10% over the base cost was paid to all PwDs. This has been made variable from 10% to 25% over the base cost, depending on type of disability. Thus, the following will be the additional amount over the base cost of PwDs:
  - a) 10% for orthopedically disabled/physically disabled
  - b) 20% for visually impaired/hearing impaired; and
  - c) 25% for those with intellectual & learning disabilities, mental illness/mental retardation.
- (vi) In addition, training providers providing training to PwDs shall be eligible for ₹ 5000/- per PwD candidates for job outreach activities to enable them to reach out to potential employers.

1/215/2017

- (vii) The provision of collection of Refundable security deposit ranging from ₹ 250/- to ₹ 1000/- per candidate (as per the level of the course) is kept in abeyance until the Cabinet takes a final decision in the matter. Hon'ble Minister and Chair opined that it is necessary to collect security deposit to attract only serious candidates for skill training, but agreed to wait for the final decision of the Cabinet. Accordingly, it is proposed to keep the relevant part of the EST&P guidelines in abeyance, while communicating the views of the Ministry to MoSDE.
- (viii) Persons below poverty line (BPL) have been included in the definition of "Special Groups" which earlier comprised of only women and PwDs. This provision will enable all BPL trainees to avail conveyance allowance as is being availed by women and PwDs.
- (ix) PwD candidates will be eligible for enhanced conveyance cost, post placement support and support for uniforms besides provision of personal assistive aids at rates decided by the CNC.
- (x) Release of funds has been modified from earlier 4 installments (30%, 30%, 20% and 20%) to 3 installments (30%, 50% and 20%) and the release of funds could be batch-wise or as per project MoU.

**Resolution:** It was resolved to incorporate the above decisions of the CNC (from II(i) to II(x) through appropriate amendments in the EST&P guidelines.

**Agenda Item 5.2: Proposed Modifications in Capacity Building and Training (CB&T) Guidelines.**

**a) Amendment to Clause 6.4 (c) of Operational Guidelines of CB&T**

14. JS (UPA) referred to the recommendation of Executive Committee held on 28.03.2017 and proposed to modify Para 6.4(c) of Guidelines for Capacity Building and Training (CB&T), which provides for remuneration of Community Organizers (COs) at city level at a maximum of ₹10,000 per month. He informed that some of the states viz. Delhi, Chandigarh, Telangana, Andhra Pradesh, Chhattisgarh and Assam have revised their respective minimum wages for the prescribed qualification of COs during the last three years.

15. Therefore, in accordance with the recommendations of EC, approval of GC was sought for amending the Clause 6.4(c) of CB&T Guidelines in order to enhance the maximum remuneration of COs to ₹15,000 per month or minimum wages applicable in the State/UT, whichever is higher. This amendment will enable states/ UTs to revise the remuneration of COs as and when the minimum wages are revised without further reference to MoHUPA.

**Resolution:** It was resolved to enhance the maximum remuneration to COs from existing ₹ 10,000 to ₹ 15,000 per month or minimum wages applicable in the State/UT, whichever is higher.



I/215/2017

**b) Amendment to Clause 8.2 of Operational Guidelines of CB&T**

16. An amendment of clause 8.2 was proposed after retaining clause 3.4 of the CB&T Guidelines. It was explained that the clause 8.2 has been restrictive in positioning of mandated number of experts at the state and city level. It was informed that the clause 3.4 provides for ceiling on the expenditure on CB&T component at the national level which is in line with the practice being followed in DAY-NRLM. The clause 8.2 provides for ceiling on CB&T expenditure of every state which certain states have found restrictive while positioning the mandated number of experts. JS (UPA) further informed the GC that the proposal has been recommended by the EC.

17. On a query regarding the rationale behind the proposed relaxation, JS (UPA) informed that the Mission has been extended from 790 to 4041 cities, which requires positioning of additional experts in CMMUs and COs in statutory towns. The guidelines have been modified in due course to position more number of COs than that envisaged at the time of the inception of the mission. Moreover, while some states are unable to position the mandated number of experts on one hand, some states viz. Arunachal Pradesh, Himachal Pradesh, Jammu & Kashmir, Goa, Uttarakhand, Chhattisgarh, Odisha & West Bengal have exceeded the prescribed ceiling on CB&T expenditure in FY 2016-17 on the other hand.

18. Additional Secretary (UD), Shri D.S. Mishra expressed that instead of removal of ceiling altogether, it would be better to raise the ceiling. It was clarified that the guidelines already have sufficient checks i.e. the maximum number and maximum remuneration of experts to be placed at the state and city level which would ensure that the expenditure on the component would not be disproportionate. Moreover, the modified clause 8.2 will allow the MoHUPA to review the expenditure on CB&T component and reduce the number of experts, if the expenditure is found to be disproportionately high.

**Resolution:** It was resolved to amend Clause 8.2 of CB&T Operational Guidelines as under:

*"The Ministry of HUPA, taking in account actual expenditure by the state, may reduce the total number of technical experts to be positioned in a state so that the expenditure on the CB&T component is not disproportionately high as compared to the other components of the mission in the State".*

**c) Amendment to Clause 6.4 of Operational Guidelines of CB&T**

19. JS (UPA) apprised the members about the need for amendment to Clause 6.4(a) of CB&T Guidelines which provides for salary of Mission Managers of NMMU. It was informed that EC has recommended for an amendment to the Guidelines to enhance the remuneration of NMMs under DAY-NULM in the range of ₹ 1,20,000 to ₹ 1,55,000 per month with a provision of 5% enhancement on an annual basis. The proposed move will bring the NMMs of DAY-NULM at par with that of the mission managers of DAY-NRLM. Also within the given range, the salary is proposed to be negotiated with experts in accordance with the prevailing practice in DAY-NRLM.

I/215/2017

**Resolution:** It was resolved to amend the guidelines to provide for enhancement to remuneration of NMMs under DAY-NULM in the range of ₹ 1,20,000 to ₹ 1,55,000 per month with a provision of 5% enhancement on an annual basis and also to provide for a negotiation process similar to the one in DAY-NRLM to fix the salary within the given range.

**Additional Agenda Item:** Proposed Modifications in Shelter for Urban Homeless Guidelines.

20. JS (UPA) explained the background of the proposal stating that the Committee on Shelter for Urban Homeless constituted as per Order of Hon'ble Supreme Court has in its visit to various states, especially metros, observed that non-availability of suitable land in the metros is a major constraint in construction of shelters near the places of congregation of homeless. Secretary (H) stated that Chairman of the Committee has written a letter in this regard seeking amendment of guidelines to provide for hiring of buildings on rental basis for establishment of shelters as a stop-gap arrangement till the permanent shelters are set up. JS (UPA) clarified that the suggestion of the Committee has necessitated taking it up for consideration of GC.

21. Hon'ble Minister while expressing his support for the proposal suggested that land be sought for construction from PSUs, Railways, encourage CSR support, rope in reputed social organizations to run DAY-NULM shelters and co-opt shelters operated by CSOs under DAY-NULM. HM further advised that since railway stations, in general, have a high concentration of homeless, such requests from the states should be compiled to take it up with the Ministry of Railways.

22. Hon'ble Minister, HUPA directed that, since the goal of shelters is not only to provide a space for living, but also to provide a conducive environment to the homeless so that they can achieve their potential, access to skill training programmes should be ensured by organizing special screening and mobilization camps for the shelter inmates.

**Resolution:** It was resolved to add a clause to the guidelines of SUH

*Clause 6.4: In case of the non-availability of suitable land for construction of shelters near to the places of congregation of homeless, suitable buildings can be taken on rent for operating as an interim arrangement and efforts need to be made by the States/ UTs to provide permanent shelters to homeless by the year 2022 as per DAY-NULM guidelines.*

*Further, the cost of refurbishment of buildings taken on rent may be borne from funds available under SUH component of DAY-NULM with the approval of PSC of the respective State. The PSC will estimate the suitable rent by taking into account the PWD rates/ prevailing market rate.*

1/215/2017

**Agenda Item 6: Any Other Issues**

23. Secretary (HUPA) informed the members regarding the consultations held for convergence of DAY-NULM with DAY-NRLM and NUHM. Hon'ble Minister, HUPA emphasized on convergence and suggested joint meetings be held to work out the modalities.

24. Hon'ble Minister, Urban Development & Housing, Government of Madhya Pradesh, Smt. Maya Singh, suggested that an enabling provision be inserted in the guidelines for providing food to the shelter inmates. JS (UPA) clarified that, the guidelines already provide for levying a nominal user fee which among other things covers provision of fully subsidized meals to old, infirm, disabled women and men and all children. For other shelter residents, meals may be provided at subsidized cost as directed by the state/ ULB. The guidelines further provide for tie up with charitable, religious or any other suitable organization to provide free food to the inmates.

25. Hon'ble Minister, UD & H, Madhya Pradesh, also suggested to deploy experts and COs in all the ULBs under DAY-NULM. JS (UPA) clarified that, the CB&T guideline have already been modified in this regard. There is a provision of one CO for every 3000 urban poor families with a minimum of one CO per town and at least two CMMU experts are to be positioned in the ULBs having population between 50,000 to 3 lakh. No dedicated CMMU can be provided in towns having population less than 50,000. The CMMU of the nearby town may coordinate the DAY-NULM activities in those towns.

26. The meeting concluded with thanks to the Chair.

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I/215/2017

ANNEXURE-ILIST OF PARTICIPANTS OF 3<sup>RD</sup> GC MEETING

1. Shri Venkaiah Naidu, Hon'ble Minister, M/o UD, HUPA & I & B - In Chair
2. Rao Inderjit Singh, Hon'ble Minister of State, M/o HUPA
3. Smt. Maya Singh, Hon'ble Minister, Urban Development & Housing, Government of Madhya Pradesh
4. Dr. Nandita Chatterjee, Secretary (HUPA), M/o HUPA
5. Shri Durga Shanker Mishra, Additional Secretary M/o UD
6. Shri Sanjay Kumar, Joint Secretary (UPA), M/o HUPA
7. Ms. Jhanja Tripathi, Economic Adviser, M/o HUPA
8. Shri Rajesh Agrawal, Joint Secretary M/o Skill Development & Entrepreneurship
9. Shri Ashok Kumar Jain, Adviser (RD), NITI Aayog, New Delhi
10. Mrs. Archana Mittal, Director (UPA-I) M/o HUPA
11. Shri Y.S. Awana, Deputy Secretary (UPA-II) M/o HUPA
12. Dr. Nasim Ahmad, Deputy Education Adviser, M/o HRD
13. Dr. O.P. Mehta, Director M/o MSME
14. Dr. Shikha Anand, Director (EMP), M/o Labour & Employment.
15. Shri David Lalthanthranga Addl. RC, Govt of Mizoram
16. Ms Manisha Sensarma, Economic Adviser, Min of Social Justice & Empowerment
17. Ms Preeti Arora, Head Quality assurance National Skill Development Corporation (NSDC), Min of Skill Dev & Empowerment
18. Shri Anand Prakash, General Manager, RBI
19. Shri Jaikant Singh, Head, Partnership & State Alliance, National Skill Development Corporation (NSDC)





Annexure-6

**MINUTES OF THE MEETING HELD UNDER THE CHAIRMANSHIP OF JUSTICE  
(RETD) KAILASH GAMBHIR, CHAIRMAN,  
COMMITTEE ON SHELTERS FOR URBAN HOMELESS,  
CONSTITUTED AS PER ORDERS OF HON'BLE SUPREME COURT**

02.45 p.m. on 05<sup>th</sup> April, 2017,  
Sahyadri Hall, Malbhar Hill, Mumbai

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A meeting was held on 5<sup>th</sup> of April 2017 at Sahyadri Hall, Malbhar Hill, Mumbai, under the Chairmanship of Justice (Retd) Kailash Gambhir. List of participants is attached. **Hon'ble Chairman** briefed the participants about scope of the work of the Committee as per the orders of the Hon'ble Supreme Court for physical verification of shelters. Shri Virendra Singh, I.A.S, Commissioner and Director, Municipal Administration presented the progress on Shelters for Urban Homeless.

As per 2011 census the homeless population in Maharashtra state is 57200 including 35000 homeless in Mumbai. Survey for homeless has been completed in 33 cities/ towns and is in progress in 20 towns. As per the survey, about 4460 homeless have been enumerated in the 33 cities which indicate far lesser incidence of homelessness than the 2011 census data. The total shelters required as per the recent survey is around 446 each with a capacity to cater to 100. 40 shelters are already functional in the state including 9 in Mumbai and 23 additional shelters have been sanctioned in the recent PSC meetings.

**The Hon'ble chairman** briefed that comprehensive SUH guidelines were issued to the states, and further, Hon'ble High court of Mumbai and Hon'ble Supreme Court have also issued various directions to Maharashtra state for establishment and Management of shelters as per NULM guidelines. However the state is lacking behind progress and as against a requirement of 400 shelters, it is reporting only 40 shelters being functional. Out of the 40 operational shelters, 7 are in Mumbai city, one of which caters to men and the remaining are meant for children. The number is miniscule as compared to the requirement for 35000 homeless persons.

Hon'ble chairman directed the state to prepare a road map for establishment of shelters in a time bound manner. He also made an appeal to the Mumbai Municipal Corporation to conduct comprehensive homeless survey and to take appropriate steps for establishment of shelters by coordinating with line departments for land clearance. Wherever land availability is an issue, he suggested for construction of shelters with vertical designs and to consider porta cabins to solve the issues. Hon'ble Chairman suggested for refurbishing the existing functional shelters to comply with the NULM guidelines and also to develop a state portal to upload the shelter profiles and establish city wide help-line to be provided for facilitating the homeless.

**Joint Secretary, (UPA), MoHUPA, Member of the Committee** suggested the state to study the land availability through resource mapping and ascertaining the ownership of the land. If the land belongs to GOI undertakings, the ULB may enter into an agreement with the concerned departments for establishment of shelters without changing the ownership of land. In this regard the Ministry is also willing to support the State/ ULBs, if required. JS (UPA) also suggested for completion of the homeless survey in all cities/Towns and to validate the same with SECC data. Further, he emphasized upon the requirement to conduct third party quality audit to assess the performance of functional shelters on a quarterly basis.

**Commissioner Mumbai Municipal Corporation** shared that high density of population, proportionate non-availability of green area and high demand for land in Mumbai city are the big challenges for establishment of shelters. However, Mumbai Municipal Corporation has made adequate reservations in City Development Plan 2034 and also made provision of funds for constructing Shelters for Homeless in the city of Mumbai.

**Member Secretary, Committee** directed the state to submit a comprehensive roadmap for establishment of shelters by 2022 based on the estimated number of homeless in the State.

**9. The committee further suggested the following action points:**

- i. Urban homeless survey to be conducted (If not completed before) in all the ULBs;
- ii. Based on the survey, shelters are to be established either through refurbishing the existing buildings/Non NULM shelters in compliance with NULM guidelines or by new construction;
- iii. To conduct third party quality audit on a quarterly basis by engaging reputed institutions;
- iv. Profile of the shelters is to be uploaded in the portal by the States;
- v. To submit a roadmap for establishment of required number of shelters by 2022.
- vi. In this regard the land for establishment of shelters to be made available by the state/ ULBs, adjacent to homeless concentrations.

The meeting was concluded with a vote of thanks by Shri Milin Sawant, Dy. Municipal Commissioner, BMC Office to the chair person and all attendees.

## Annexure - 1

### List of participants:

1. In Chair .Sh.Kailash Gambhir, Chairman , Committee on Shelters for Urban Homeless
2. Sh.SanjayKumar,I.A.S,Secretary(UPA),MoHUPA,Member Committee
3. Sh. Neeraj Kumar Gupta , Member Secretary, Committee

#### Officials of Maharashtra:

4. Shri Ashish Kumar Singh, Principal Secretary, PWD and Member Secretary
5. Shri Ajoy Mehta, BMC, Commissioner
6. Shri Virendra Singh, Commissioner and Director, DMA Office
7. Shri V.T. Valavan, Executive Director, HUDCO
8. Shri Deven Bharat, Joint Commissioner of Police, Home Department
9. Shri J.N. Patil, Joint Secretary, UDD-2
10. Smt. Sayyed, Joint Secretary, Law & Judiciary Department
11. Shri Mahesh Sawant, Dy. Secretary, Water Supply
12. Smt. Vaijayanti M., Dy. General Manager (P), HUDCO
13. Shri Praveen K. L., Assistant General Manager (O), HUDCO
14. Shri M. D. Sawant, Dy. Municipal Commissioner, MCGM
15. Shri Deorao B. Modekar, Under Secretary, State Legal Services Authority
16. Alka S. Sasane, Assistant Municipal Commissioner, MCGM
17. Shri Rajendra Sonavane, APO NULM, MCGM
18. Shri Gupta, Chairman, SBT
19. Smt. Aruna Katkar, Project Manager, Prerana NGO
20. Shri Milind Bidwai, Assistant Director, Salaam Baalak Trust
21. Smt. Pranaya Lachke, Dy. Planner, T & CP



**OBSERVATION NOTE ON THE PHYSICAL VERIFICATION ON SHELTERS FOR URBAN HOMELESS MADE BY THE COMMITTEE ON SHELTERS FOR URBAN HOMELESS**

**DATE: 5<sup>th</sup> - 6<sup>th</sup> April-2017**

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**Shelter Visited in Mumbai :**

**1. Salam Balk Trust-shelter for Boys:**

The Committee visited one shelter functional in Andheri area of Mumbai Municipal Corporation, supported under O&M of DAY-NULM. This shelter is meant for boys, maintained by "Salam Balk Trust, an NGO which is working for street children and missing children in Mumbai. The shelter is functioning in G+2 type building belonging to Mumbai Municipal Corporation. The building comprised of well-furnished hall, wash rooms, kitchen, care takers room, bunk beds for boys with space for recreation amenities also. During the visit there were 63 boys were residing in the shelter.

The shelter has good arrangement of Bedding, food, water supply Electricity, Education, Health care & Counseling and other related rehabilitation measures for the boys. As per the record, one shelter coordinator, three caretakers, one part time nurse, 2 helpers and 3 cooks were working in the shelter

The shelter is maintaining the following registers:

Admission Register, Attendance Register, & Scholl enrollment Register for Boys, Medical/ Counseling Register, Case histories of the children , note on family back ground/ profile of Parents Staff Attendance Register for Staff , Assets Register, Meeting Minutes Register, daily food menu records and visitors Register etc.

The Commissioners of Honorable high Court who visited the shelter during Decmber-16, have noted positive comments in the visitors note on the performance of the shelter.

Ms. Agnes Fernandes - Program Director and Mr. Bhavesh Bhatt - C.E.O. of Salaam Baalak Trust presented a brief overview of the shelter, process of identifying the street children/ destitutes, enrolling them in shelter, rescue operations if needed, counseling for the boys, enrollment in school, provision of food through convergence, reunification/ reintegration with the family etc. She has conveyed that most of the children residing in the shelter are children of Commercial sex workers/ single parent. Further program Director stated that irrespective of their family background many of the children are very bright in education and got meritorious awards from school as well in various competitions extracurricular activities.

The Members of the Committee handpicked and interviewed a few of the beneficiaries who shared information regarding their daily routine; academic progress and information regarding their family members. Some of the boys displayed their individual talents to the visiting Committee. Two boys performed beat boxing. The Committee also interacted with Keshav (who has acted in Hollywood Film LION).

## 2. Shelter for Vulnerable Children-Kamthipura :

An NGO PRERNA is working for the children of Commercial Sex Workers since 1986 in kamathipura (Red Light Area in Mumbai) by providing accommodation and care for the vulnerable children. During the team visit there were about 70 children at the shelter. The Care taker briefed to the committee that, the staff make house to house visit and interact with the sex workers to take their children's to shelter to extend care and support for their welfare and overall development.

The Committee members discussed with the staff about the space and facilities provided to the Children and suggested the Municipal Corporation to provide a building with sufficient space and basic amenities to accommodate the children.

### Shelters Visited at Pune:

The Committee made physical verification of the shelters for urban homeless in the Pune City. Details of Shelters Visited :

1. Senadatta Cultural Hall, Navi Peth, Pune.
2. Bholagiri School, Somwar Peth, Pune.
3. Bunter School, Gadital, Hadapsar, Pune.

#### 1. Senadatta Cultural Hall, Navi Peth, Pune.

This shelter is established by Maharashtra state government under the guidance to cater to both men and women homeless. Operation and maintenance of the shelter is being done by the Pune Municipal Corporation through the NGO- Pune Youth Foundation and is functional from 1<sup>st</sup> May 2014. Mobilization of homeless is happening with the help of community organizers, Social workers and social welfare volunteers through one to one counseling, Group Counseling and through motivational programs.



The Committee members verified the amenities with the shelters and the records also.

#### Suggestion made by the committee:

- To explore the possibilities for construction of first and second floors to expand the capacity of shelter.

- To ensure all facilities as per NULM guideline

## 2 Bholagiri School, (Gharate Prkalp) Somwar Peth, Pune.

This shelter is functional by Pune Municipal Corporation in collaboration with a NGO Eklavya BAL Shikshan & Arogya Nyasa to cater to the children of commercial sex workers, alcoholic & Single parent, street & destitute children. At present 60 children are with this shelter who are in the age group of 4 to 14 years.

During the Committee visit, Trustees and President of NGO Ms. Renu Gavaskar provided information to the Hounrable Committee that Eklavya Nyasa believes in education and skill development of the vulnerable children to avail opportunities for employment. Hence the NGO- Eklavya encourages the dropouts to continue their education and provide them with alternate career options. Further, extends counseling and guidance support to overcome from their social & psychological problems also.



### Inspection & Interaction made by the committee:

- The Honourable Committee members interacted with SMA/ NGO staff such to know about the teaching methods in practice and children's response, personal hygiene practices etc.
- Checked the registers which are maintained by the SMA/NGO.
- Verified the profiles of children documented by the SMA/NGO

### Suggestions

- To converge all other scheme benefits for the welfare and rehabilitation of children
  - To provide Healthy food for the children.
- 

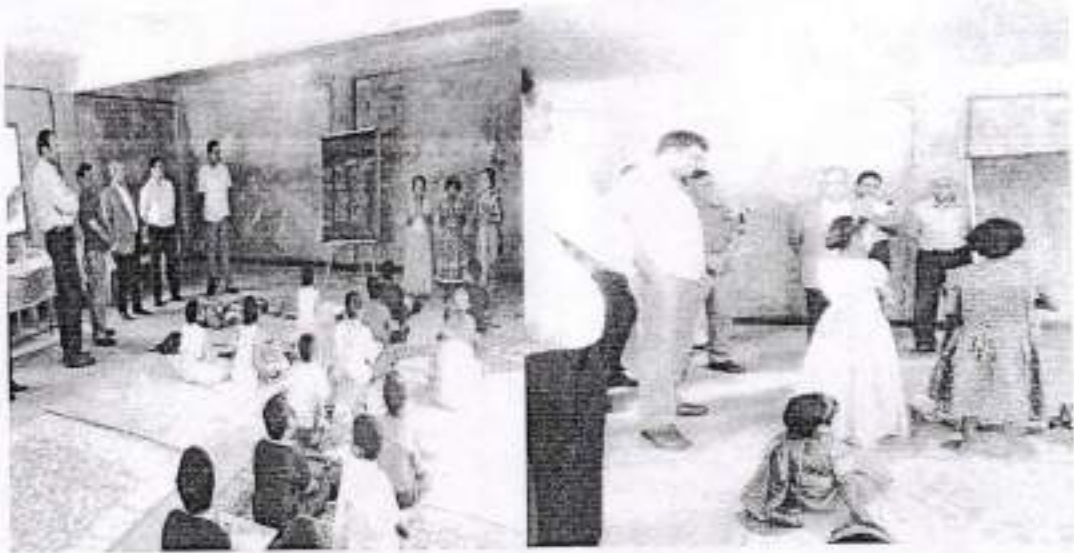
### 3. Bunter School: Gadital, Hadapsar.

The shelter is functional by Pune Municipal Corporation in collaboration with an NGO Bachpan Bachao Samiti .The Pune Municipal Corporation availed funds under NULM for refurbishing the shelter and for O&M also. The refurbished dormitory is proposed to accommodate about 50 children with bunker bed provisions. During the committee visit, the team interacted with the children in the dormitory.

Trustees and Secretary of NGO- Bachpan Bachao Samiti (trust), Mr. Mali provided information to the Hon'ble committee that: Bunter School Gharate Prkalp is working for Street children with the support of Pune Municipal Corporation from December 2007 for mainstreaming the deprived children by providing accommodation, with basic amenities, food, counseling and education. The members made conversation with the children through question and answer session to know about their school, their interest and available facilities.







**Suggestion made by the committee:**

- The refurbishment work to be completed within a month and the space to be made available for the children with bunker beds' provisions for their comfortable stay
- The profile of shelter be up loaded in the website
- Solar devices may be provisioned for hot water
- To ensure healthy food for the children

(Sanjay Kumar)  
Member

(Neeraj Kumar Gupta)  
Member Secretary

(Justice Kailash Gambhir)  
Chairperson

*True Copy*  
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**MINUTES OF THE MEETING HELD UNDER THE CHAIRMANSHIP OF JUSTICE  
(RETD) KAILASH GAMBHIR, CHAIRMAN,  
COMMITTEE ON SHELTERS FOR URBAN HOMELESS,**

**DATE: 13<sup>th</sup> April - 2017**

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A meeting was held at 2:00 P.M. on 13<sup>th</sup> April 2017 at Conference Hall, Jal Nigam, Lucknow, Uttar Pradesh, under the Chairmanship of Justice (Retd) Kailash Gambhir to review the status of SUH in Uttar Pradesh. (List of attendees of the meeting enclosed)

2. **Hon'ble Chairman** briefed the participants about scope of the work of the Committee as per Orders of Hon'ble Supreme Court. As desired by the Hon'ble Chairman, Shri Shailendra Kumar Singh, I.A.S, Mission Director DAY-NULM & Special Secretary, Department of Urban Development Govt. of U.P gave a presentation on progress of Shelter for Urban Homeless. He informed that 82 cities have been selected for the implementation of DAY-NULM in Uttar Pradesh, out of which 58 cities have population more than 1 lakh. Total 91 shelters (72 new+19 refurbishment), with a capacity to cater to 5916 homeless have been sanctioned so far. Out of the above 91 shelters, 3 are made operational, and for 10 shelters construction has been completed.

He further stated that the shelters constructed under DAY-NULM, shall be Maintained & Operated by the ULB itself or by the agency authorized by it in accordance with the GO of Uttar Pradesh No. 3964/9-7-16-98(General)/2016, dated 28.06.2016. As per the said GO, a Shelter Management Committee shall be constituted in each shelter, consisting of the ward Member, an Officer nominated by Municipal Commissioner/EO, Care Taker/Manager of Shelter and two inmates nominated from among themselves.

He further informed that a Call centre has been established at SULM office, Lucknow with Toll Free No. 1800 1800 155 to facilitate the homeless.

**The Chairperson** expressed dissatisfaction over the overall progress and slow pace of construction and desired them to consider temporary shelters in the meantime. Shri Kumar Kamlesh, IAS, **Principal Secretary, Urban Development Department & Urban Employment and Poverty Alleviation Program** stated that the State is taking steps to address land issues and committed to the Chairperson that the construction of almost all shelters will be within next 4 months. The Chairperson further said that coordination committees have to be formed at each DUDA to monitor the progress of shelters, to sort out the land issues and for converging the various scheme benefits.

**The Joint Secretary, MoHUPA, Member, Committee** suggested that the shelters are not only lodging the homeless, it's a place to converge all scheme benefits meant for the homeless for mainstreaming them. Hence, the shelter Management staff and the Community Organisers should be trained in this regard. For example, the children with the shelters have to enrol in the nearby schools. One child psychologist may be engaged in each shelter to study and understand personal and family issues of children. The profile of shelter inmates should be computerised and the shelter profiles should be uploaded in the online web based portal. He further suggested to follow vertical building designs for construction of new shelters wherever land is a constraint.

**The Honourable Chairperson** suggested for display boards to exhibit the location and amenities within the shelters. **In this regard JS (UPA)** suggested for developing jingles to propagate the message of shelters functional with amenities.

Later, the long term occupancy of the street/ missing children in the children's shelter managed by an NGO **Ehsaas** was taken up for discussion.

**The Honourable chairperson** pointed out that though 9 out of 12 children in the shelter were willing to go home, the shelter management agency has not taken steps to explore the possibilities of their reunification with their families and not even taken steps to shift them to the shelters closer to their hometowns. He further stated that there are few children from Delhi & Patna and the SMA may take steps to enroll them in the shelter functional in Delhi and Patna. He further directed the NGO representative to take support of Child welfare Committees & Child line in this regard.

**Ms. Sachi Singh, the General Secretary of the NGO-Ehsaas**, responded that out of 826 children rescued and enrolled with the shelter about 767 are reunited with their families after appropriate counselling for both parents and children. The children in the shelter will also be reunited with their families is due course.

**The Joint Secretary, MoHUPA, Member, Committee** suggested for engaging child psychologist to study the basic problem of children and to initiate appropriate counselling and reunification steps in coordination with the line departments such as police, Social welfare Department etc.

**The Honourable Chairperson** suggested to the State:

- City/ Town wise comprehensive fresh survey to be conducted by the state/ ULBs for identification of urban homeless.
- Based on survey, to establish shelters either by new construction/ refurbishment in conformity with NULM guidelines.
- The shelters under construction have to be completed within 3-4 months period and the occupancy has also to be ensured by mobilising homeless through motivational camps

- The land approvals for new constructions to be accorded at the earliest.
- The profile of the shelters (functional) to be uploaded in the website
- To conduct third party quality audit to assess the performance of the shelters by engaging reputed institutions
- Converge all possible scheme benefits of the Govt. schemes for mainstreaming the homeless.
- A road map comprising of the above actions to be submitted by state to the committee
- O&M of Shelters need to be outsourced to capable agencies
- Capacity Building programmes for Shelter Staff should be conducted for effective functioning of shelters.
- Wide publicity of shelters to be done like by creating jingles, hoarding board and other means of publicity
- City wise Helpline for the homeless need to be established

## **Annexure-1**

### **List of participants:**

1. In Chair .Sh.Kailash Gambhir, Chairman , Committee on Shelters for Urban Homeless
2. Sh.SanjayKumar,I.A.S,Secretary(UPA),MoHUPA,Member Committee
3. Sh. Neeraj Kumar Gupta , Member Secretary, Committee

#### **List of Officials:**

- 1) Mr. Manoj Singh, Principal Secretary, Social Welfare, Govt. of UP
- 2) Mr. Kamal Saxena, Secretary, Home, Govt. of UP
- 3) Mr. R K Mishra, Director - Directorate Of Urban Local Bodies, UP.
- 4) Mr. Shailendra Kumar Singh, Mission Director/Director, SUDA & Special Secretary Urban Development, Govt. of UP
- 5) Mr. Indra Raj Singh, Jt. Secretary Energy, Govt. Of UP
- 6) Mr. Uday Raj Singh, Municipal Commissioner, Lucknow
- 7) Mr. Indra Vikram Singh, Municipal Commissioner, Agra
- 8) Dr. Rakesh Kumar, Director, Medical Care
- 9) Dr. V K Singh, J.D. Medical Care D.G.M.H. Lucknow
- 10) Dr. Ram Nagina Maurya, Jt. Secretary Medical & Health Dept.
- 11) Mr. Kuldeep Ranjan, Chair Person - Child Welfare Committee
- 12) Mr. Rahul K Shrivastava, General Manager, HUDCO, Lucknow
- 13) Mr. R K Srivastava, Jt. General Manager, HUDCO, Lucknow
- 14) Dr. Gyan Prakash, Director Plan Budget, Planning Deptt., Govt. of UP
- 15) Mr. G P Shukla, Director, C & DS, UP Jal Nigam
- 16) Mr. Krishan Chandra, Asstt. Municipal Commissioner, Allahabad
- 17) Dr. Ashutosh Kumar Dubey, CMS Dr. SPM Civil Hospital Lucknow
- 18) Mr. Chandroday Kumar, Law Officer, Uttar Pradesh Power Corporation Ltd.
- 19) Mr. Lal Singh, Asstt. Law Officer
- 20) Mr. Lokesh Kumar Jain, Ex. Eng. Nagar Nigam Varanasi
- 21) Mr. P. N. Pal, A.E. Nagar Nigam Varanasi
- 22) Mr. Vinay Kumar Srivastava, Member Child Welfare Committee, UP Lucknow
- 23) Mr. I P Kanaujiya, Project Director SUDA, UP
- 24) Mr. John Devsundaram, NMM- NULM, MoHUPA, New Delhi
- 25) Mr. R M Ravi, NMM- NULM, MoHUPA, New Delhi



- 26) Mr. R N Pal, SMM- NULM, UP Lucknow
- 27) Mr. A K Porwar, General Manager, C&DS UP Jal Nigam, Lucknow
- 28) Mr. Satish Chandra Verma, P.O. Duda, Lucknow
- 29) Mr. Sanjay Pathariya, PO (Duda), Agra
- 30) Mr. K S Parihar, PO Duda, Varanasi
- 31) Mr. R P Singh, PO Duda, Meerut
- 32) Ms. Pratibha Srivastava, PO Duda, Allahabad
- 33) Ms. Sachi Singh, Founder General Secretary

### **Shelters Visited by the Committee at Luck now**

#### **1. LATOUCHE ROAD, CHARBAGH SHELTER HOME**

This Shelter Home was started during 2011 by Municipal Corporation (Nagar Nigam) Lucknow, which was funded under DAY-NULM during 2016 for refurbishment and O&M also .The Capacity of shelter is for 30 inmates and it is located very near to Charbagh railway station. In this shelter home mainly railway & bus traveller, labourers, rickshaw pullers, street vendors etc are staying at free of cost.

The basic amenities with the shelter are such toilets, drinking water, Common kitchen space and Kitchen utensils, mattresses and blankets, pest & control machine etc. One Manager/Care taker, 3 Caregivers and 1 sweeper are in position. Registers such enrolment register, stock register, housekeeping and maintenance register, complaint register, attendance register for manager/care taker etc. The refurbishment work in progress and averagely 25-30 people are staying in this Shelter Home.

The Committee interacted with few of the beneficiaries in specific a differentially abled person and his mother working as care taker.

Further, committee suggested that NGO may be engaged as SMA instead of engaging staff on contractual basis.

And suggested to ensure entitlements such adhar card, ration card and the social security benefits such old age pension, pension for disabled etc and food may also be provided to the inmates through convergence. Advised to complete the refurbishment works at the earliest and publicity about shelter homes need to be done through flex boards, hoardings newspaper ads so that the facility of shelter home should reach to all urban homeless.

The technical feasibility of vertical construction of the shelter building may be studied by the technical agency accordingly proposal may be submitted to the SULM by MC to expand the building capacity.

## **2. JIAMAU SHELTER HOME**

This Shelter Home was started in the year 2011 by Municipal Corporation which was later refurbished under DAY-NULM in the year May- 2015.

The above shelter is located near Women Power Line Chauraha & Kalidas Marg, Behind Cancer Hospital which usually occupied by patients and their attendants, rickshaw pullers etc.

The basic amenities which are available are toilets, drinking water, Common kitchen space and Kitchen utensils, bed, mattresses, cooler, blankets, pest & control machine, first aid box etc.

One Manager, 2 Caregivers and 1 sweepers are in position. As per record 17-18 homeless are staying in the home per day. The registers such stock register, housekeeping and maintenance register, complaint register, attendance register etc. One manager and two care takers are with the shelter.

The Committee visited this shelter home suggested the followings:

1. Inmates profile needs to be maintained.
2. Convergence as mentioned in guidelines need to be done properly.

## **GEETA PALLI SHELTER HOME**

This Shelter Home was started in the year 2011 by Lucknow Municipal Corporation (Nagar Nigam) which was later handed over for O&M to the NGO "Ahsas Sanstha" in the year June- 2015, for Operation & Management of special shelter for children's.

In the shelter home is with basic facilities such toilets, drinking water, cleanliness, common kitchen space, kitchen utensils, mattresses and blankets etc.

The SMA is enrolling the destitute/ missing/ street children in the shelter. During the visit there 12 children were in the shelter. One manager, 3 care taker and sweeper are in position. Education for the children through convergence and various life skills are also done by the Organization. Food and clothes are provided to the children

Registers for enrolment of children, stock register, housekeeping and maintenance, complaint register, attendance register manager/care taker etc and profile of inmates are maintained by the SMA.

The Committee member's interacted with the children in the shelter, out of 12 children 4-5 of them are from Delhi, Nepal, Patna and 9 of them are willing to go home. Hence, the chairman Committee directed the SMA to explore the possibilities to reunite the children with their families or to shift them to the appropriate shelters functional

adjacent to their towns that facilitate the parents to meet their children. JS (UPA) suggested to avail support of police and social welfare department, child line services for reunification of the children with their families.

The suggested the followings:

1. Inmates of profile need to be computerised.
2. Children's care need to be done in accordance with the directives and guidelines of child welfare Committee.
3. Schooling arrangement needs to be done in convergence with concerned departments.
4. Medical checkups and proper nutrition need to take care off.
5. Possibilities for reunification of children with their families may be explored and appropriate steps may be taken at the earliest.

#### **Shelters Visited by Committee at Kanpur:**

##### **1. Chunniganj Shelter Home**

This shelter home was constructed in the year 2009-2010 by the Nagar Nigam, located opposite to the Chunniganj bus stand. Further, this shelter have taken up for refurbishment in the year 2015-16 under the DAY-NULM.

Capacity of the shelter home - 50 persons.

- a) Ground Floor - 2 Rooms with 10-10 beds for Male and Female, one store room and 1 office room for managers and caretakers.
- b) First Floor -- 2 Rooms with 9-9 beds for Male and Female and one Library with newspapers and magazines.
- c) Third Floor- 6 Family Rooms with 2-2 beds.

All floors are attached with washroom and Toilets. In every floor there are 2 kitchens with all kitchen amenities. The facilities such bed, mattress, pillow, blanket, personal lockers are provided.

The Committee satisfied with the basic infrastructure and amenities provided in the shelter. Further suggested to engage NGO/ SMA for shelter Management and to conduct mobilisation camps to enrol the homeless in the shelter.





## 2. Lala Lajpat Rai Shelter Home

This shelter construction has started in the year 2015-2016 under DAY-NULM (C&DS) to facilitate the attendants of the patients admitted in Lala Lajpat Rai Medical college Hospital.

Capacity of the shelter home - 60 persons.

- i. Ground Floor - 2 Rooms with 12-10 beds for Female and old age persons/ differentially abled.
- ii. First Floor - 2 Rooms with 8-12 beds for Male and Female and 3 family rooms with 2-2 beds.
- iii. Second Floor- 6 Family Rooms with 2-2 beds and one Library
- iv. All floors are attached with washroom and Toilets.
- v. In every floor there are 2 kitchens with all amenities.

The facilities such bed, mattress, pillow, blanket, locker lockers, drinking water with inverter facility are provided in the shelter.

The Committee members interacted with the inmates, two of the women inmates are represented the team for ensuring treatment and provision for medicines in the dormitory itself. However, the medical attendants responded to the Committee the inmates are to attend the causality ward to get treatment and for availing medicine also. The Chairperson advised the medicos to extend medical care and support service for the inmates of the shelters if possible at the shelter itself.

The Committee well satisfied with the infrastructure and amenities with the shelter



### **3. Kakadev (Near Kulwanti Hospital) Shelter Home**

This shelter home is established and Managed by Nagar Nigam of Kanpur. Located near Kulwanti hospital of Kanpur nagar. The total ground floor area of the shelter is around 300sqm which consist of 2 rooms, kitchen with kitchen utensils and toilets with bath rooms also. Required common minimum facilities are provided in the shelter.

However the shelter is located on main road with space for expansion also. Hence, the JS (UPA) suggested to study the technical feasibility to expand the capacity of the shelter.



### **Phoolbagh Shelter Home**

This shelter home is refurbished under DAY NULM , and the refurbishment work is on completion stage. Capacity of the shelter - 40 persons. Rickshaw pullers are regularly residing in this shelter. The facilities such kitchen with utensils, bed, mattress, pillow, blanket, personal lockers, drinking water are provided in the shelter.



The shelter is having enough space for expansion, hence the JS(UPA) advised the Municipal Engineering team to explore the technical feasibility for expansion of capacity of the shelter.

The Committee advised the Municipal officials to ensure CCTV camera in the above shelters, document the profile of inmates and to engage NGO for managing the shelters.

(Sanjay Kumar)  
Member

(Neeraj Kumar Gupta)  
Member Secretary

(Justice Kailash Gambhir)  
Chairperson

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**REPORT OF THE COMMITTEE ON SHELTER FOR URBAN  
HOMELESS**

**VISIT TO THE STATE WEST BENGAL**

**3<sup>rd</sup> to 4<sup>th</sup> May, 2017**

**By**

**Justice (Retd.) Kailash Gambhir, Chairman**

**Shri Sanjay Kumar, IAS, (JS, UPA), Member**

**Shri Neeraj Kumar Gupta, (ADJ.) Member Secretary**

**MINUTES OF THE MEETING OF  
COMMITTEE ON SHELTERS FOR URBAN HOMELESS HELD AT KOLKATA**

May  
DATE: 3<sup>rd</sup> APRIL, 2017

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A meeting was held at 12.45 P.M. on 3<sup>rd</sup> May, 2017 at Conference Hall,



Nagarayan Bhawan, Urban Development Department, West Bengal under the Chairmanship of Justice (Retd.) Kailash Gambhir to monitor the performance of shelters functional in West Bengal. List of attendees of the meeting is *Annexed*.

**Hon'ble Chairman** briefed the participants about the scope of work of the Committee as per Orders of Hon'ble Supreme Court and keeping in view the same the Committee is to visit the states for physical verification of shelters.

As desired by the Hon'ble Chairman, Shri Sutanu Prasad Kar, IAS, Mission Director DAY-NULM and Director SUDA, Department of Urban Development and Municipal Affairs, Govt. of West Bengal gave a presentation on the progress of Shelters for Urban Homeless Component of DAY-NULM. He referred to the guidelines and progress made so far from F.Y. 2014-15 to 2017-18 in the State.

He informed that 125 statutory towns have been selected (in two Phases) for the implementation of DAY-NULM in West Bengal. Out of the total towns, 58 towns have a population of more than 1 lakh.

He briefed that in 2014, a survey was conducted by the Department in to identify the urban homeless in which 6,468 urban homeless had been identified in the state excluding the Kolkata Municipal Corporation (KMC). As per the survey report of 2012, around 40,000 urban homeless were identified in KMC.

Under DAY-NULM, the state has sanctioned 28 shelters (each having a capacity of 50) but only 1 has been made operational (Haldia) and construction of 2

shelters has been completed, 6 shelters are under various stages of construction and remaining 19 are at the tendering stage.

Further, there are 41 shelters under Women, Child & Social Welfare Department (WCD & SW Dept.) Govt. Of West Bengal, catering to 1,860 homeless within Kolkata, Howrah and Asansol Municipal Corporations. The said shelters are functioning in the existing Govt. /Private buildings since 2011. The shelters are run by NGOs and O&M cost is fully funded by the WCD & SW Department.

**The Hon'ble Chairman** referred to the presentation of the Mission Director and stated that not only there appears to be a lack of progress in the state in establishing permanent shelters for homeless but also the State and ULBs are not taking steps to establish temporary shelters to address the homeless issues especially the KMC.

The Committee members suggested to prepare a plan for an intensive survey in all statutory towns in order to identify the urban Homeless. The progress chart as provided to the members exhibits extremely slow progress in construction of shelters. The delay in construction is mostly due to inefficient management of the tendering process.

**Joint Secretary, MoHUPA, Member, Committee** sought a clarification on the total number of urban homeless identified in the State citing that the number was presented as 40,000 in KMC whereas its only 6468 in other ULBs in WB. Moreover, the data of urban homeless was not following the urban population trend of the ULBs. He further suggested for a scientific approach for identification of the urban homeless involving the stakeholders.

In this regard, the Mission Director informed that the survey was conducted during the month of February at night for identification of urban homeless. JS, UPA suggested that a survey needs to be validated with the SECC data. He also mentioned that survey needs to be conducted at regular intervals both in agricultural and non-agricultural seasons.

Mission Director, WB informed that around Rs. 2 crore fund is required to conduct the survey in an intensive manner. JS, UPA suggested that state can utilize



the amount available under NULM with the state. **He further** suggested that the shelters are not only the lodging facility for the homeless, it's also a place to converge all scheme benefits meant for the homeless. Hence, the shelter Management Staff and the Community Organisers should be trained/ oriented adequately. The children residing in the shelters should to be enrolled in nearby School. The profile of shelter inmates should be maintained and computerised. The shelter profiles should be uploaded on the online web based portal of NULM.



Further, coordination committees should be formed at each ULB to monitor the progress of shelters to sort out the land issues & convergence with various scheme benefits. It was also suggested to follow vertical building designs for construction of new shelters wherever land is a constraint.

**Member Secretary, Committee** directed the state to submit a comprehensive roadmap for establishment of shelters by 2022 based on the estimated number of homeless in the State.

**The action points brought out in the meeting are as follows:**

- i. Intensive urban homeless survey to be conducted for identification of urban homeless in all the ULBs;
- ii. Shelters run by the WCD & SW, Dept., may be refurbished and taken under O & M of NULM;
- iii. Action required for ensuring the functioning of shelters as per the NULM guidelines;
- iv. Based on the survey, shelters are to be established either through refurbishing the existing buildings/Non-NULM shelters in compliance with DAY-NULM guidelines or by new construction;
- v. To conduct third party quality audit on a quarterly basis by engaging reputed institutions/organisations;

- vi. Profile of the shelters to be uploaded in the portal by the States ;
- vii. To submit a roadmap for establishment of required number of shelters by 2022;
- viii. The land for establishment of shelters to be made available by the state/ ULBs, adjacent to homeless concentrations.
- ix. Expedite the tendering process and complete the construction work of the remaining sanctioned shelters under DAY-NULM.
- x. Converge all possible benefits of the Govt. schemes for mainstreaming the homeless;
- xi. Police (in plain dress) and para-legal volunteers need to visit to the shelter periodically.
- xii. Adequate capacity building programmes for Shelter Staff should be conducted for effective functioning of shelters;
- xiii. Wide publicity of shelters needs to be made by the way of hoardings, sign boards and other means of publicity.

The meeting concluded with a vote of thanks by Ms. Mira Ray, Secretary, UD & MA Department, Govt. of West Bengal to the Chairperson and all attendees.



**List of participants**

1. In Chair- Justice (Retd) Sh.Kailash Gambhir, Chairman , Committee on Shelters for Urban Homeless
2. Sh. Neeraj Kumar Gupta , Member Secretary, Committee
3. Sh.SanjayKumar,I.A.S, Joint Secretary(UPA), MoHUPA, Member, Committee

**Officials from West Bengal & MoHUPA**

1. Smt. Mira Ray, Secretary UD & MA Deptt. Govt. of West Bengal
2. Shri R.B. Datta, Addl. Chief Secretary, Health & Family Welfare Deptt. Govt. of West Bengal
3. Shri Debasish Sarkar, IPS, DC, EB Kolkata Police
4. Smt. Moon Chakraborty, SECC DGSA, North 24 Paragana on behalf of Member Secretary Legal Service
5. Smt. Pritha Sarkar, Commissioner Bidhannagar Corporation
6. Shri Sujay Sarkar, Director (HR), W.B. State Electricity Board
7. Shri Sutanu Prasad Kar, Director, SUDA & Mission Director, WBSULM
8. Shri Rajeev Garg, JGMP, HUDCO
9. Shri Abhijit Chakraborty, AGMP, HUDCO
10. Shri Biswanath Chakraborty, Controller of Vagrancy
11. Shri Koushik Chowdhury, Manager/SW & UPA Deptt.
12. Shri Mridul Mandal, Dy. Chief Engineer/HQ, KMC
13. Smt.Sujata Ghosh, Joint Secretary, UD & MA Dptt.
14. Smt.Suparna Majumdar, Joint Director, SUDA
15. Shri Biswajit Das, TUO, SUDA
16. Shri Manab Sarkar, S.R.O.A CA, UD Deptt.
17. Shri Rakesh Ranjan Barik, NMM,C & KM, DAY- NULM, MoHUPA
18. Smt. Rituparna Banerjee, Team Leader, SMM- HR & CBT, WBSULM
19. Shri Soumen De, SMM- S & S I
20. Shri Amit Chowdhury, SMM- MIS & ME
21. Smt. Soma Parui Das, SMM- SMID
22. Shri Sandip Bairagi, SMM- FI & ME

**OBSERVATION NOTE ON THE PHYSICAL VERIFICATION MADE BY THE  
COMMITTEE ON SHELTERS FOR URBAN HOMELESS**

**DATE: 3<sup>rd</sup> May, 2017**

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**Shelter Visited in West Bengal :**

1. Shelter for Urban Homeless, Telengabagan, Kolkata
2. Shelter for Urban Homeless, Chetla Hat Road, Kolkata

**Shelter for Urban Homeless, Telengabagan, Kolkata**

The Committee visited a Shelter for Urban Homeless at Telengabagan, Kolkata supported by Women, Child Development & Social Welfare Department, Govt. of West Bengal. An NGO named "Maya Foundation" is managing this women shelter. As intimated, the capacity of the shelter is



56 and average occupancy is 34. Mostly the inmates are working as maids or similar kind of household work in nearby localities. The organisation is receiving Rs.5.28 lakh per year from the WCD & SW Department to run it. The shelter is in a rented building. During the visit there were 5 inmates present in the shelter.

**Observations:**

- Pathways to the shelter area is very extremely narrow and the room size is approximately 20 ft. X 16 ft.
- Shelter has no bedding arrangements for its inmates.
- No food is being provided to the inmates.
- For recreation the shelter has a TV set.
- No locker/cupboard facility.
- No CCTV camera is installed.

- Though, it was intimated that doctor visits are organized periodically for health check up of the inmates, it is not recorded in any register.
- Drinking water connection (*through Municipal Corporation*) is available.
- Two bath rooms are available in the shelter.
- Since 2012, total 172 inmates are enrolled in the register.
- Few registers are maintained but the documentation and record keeping is poor.
- Four staff are engaged for maintenance of the shelter.

The Committee members discussed with the inmates & staff about the facilities provided in the shelter and suggested to make the shelter NULM compliant as per the guidelines.



#### Shelter for Urban Homeless, Chetla Hat Road, Kolkata



The Committee visited another shelter for Urban Homeless at Chetla Hat Road, Kolkata. The shelter is funded by Women, Child Development & Social Welfare Department, Govt. of West Bengal. Iswar Sankalap, an NGO

is in charge of managing the shelter for women with psycho-social disabilities. The capacity of the shelter is 40. Most importantly, the inmates are ensured proper care and medical check-up with humane touch.

The building comprised of a hall, wash rooms, kitchen, care takers room and space for recreation. The shelter has good arrangement of food, water supply, electricity, health care & counseling and other related rehabilitation measures for the inmates. As per the information, one shelter coordinator and four caretakers were working in the shelter.



The shelter is maintaining admission register, attendance register, attendance register for staff, stock/assets Register, profile register for the inmates, suggestion and complaints register and visitors' register.

The Members enquired about the fund requirement by interacting with the Shelter Staff as well as inmates. The Committee directed the Mission Directorate to examine and take the shelter under DAY-NULM fold. Further, it was suggested to make necessary arrangements and ensure periodic *(weekly/fortnightly)* visit of Govt. Hospital Doctors to the shelter. Further, it was suggested to extend support to the inmates in convergence with different departments. The Committee suggested to arrange bed, lockers/wardrobes, more number of fans, drinking water facility with RO, clean & hygienic toilet, CCTV camera and provide vocational training to the inmates to enhance their skills.

The Committee suggested to the Mission Directorate to depute an officer to visit the shelter and list out the requirement/ need of the shelter.

(Sanjay Kumar)  
Member

(Neeraj Kumar Gupta)  
Member Secretary

(Justice Kailash Gambhir)  
Chairperson

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**REPORT OF THE THREE MEMBER COMMITTEE ON SHELTER FOR URBAN  
HOMELESS  
VISIT TO THE STATE KARNATAKA**

**10<sup>th</sup> to 11<sup>th</sup> May, 2017**

**By**

**Justice (Retd.) Kailash Gambhir, Chairman  
Shri Neeraj Kumar Gupta, (ADJ.) Member Secretary  
Shri Sanjay Kumar, IAS, (JS, UPA), Member**

**Submitted to the  
Supreme Court of India**



**MINUTES OF THE MEETING HELD UNDER THE CHAIRMANSHIP OF  
JUSTICE (RETD) KAILASH GAMBHIR, CHAIRMAN,  
COMMITTEE ON SHELTERS FOR URBAN HOMELESS,  
CONSTITUTED AS PER ORDERS OF HON'BLE SUPREME COURT**

Date: 11<sup>th</sup> May 2017, Time: 10:00 AM  
Senate Hall, Hotel Capitol, Bengaluru

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A meeting of the Committee was held at 10.00 A.M. on 11th May, 2017 in the Senate Hall of Hotel Capitol, Bengaluru to review the progress of shelters in the State. The meeting was convened under the Chairmanship of Justice (Retd.) Kailash Gambhir. List of

participants is *Annexed*. The Chairperson, at the outset, extended his warm welcome to all the participants. In his opening remarks he briefed the participants about scope of the work of the Committee as per the Orders of the Hon'ble Supreme Court for physical verification of shelters.

As desired by the Hon'ble Chairman, Dr. Vishal R, State Mission Director, DAY-NULM & Director of Municipal Administration, Government of Karnataka presented the progress of Shelters for Urban Homeless in the state. He referred to the guidelines and progress made so far from FY 2014-15 to 2017-18 in the State of Karnataka.

It was informed that 34 statutory towns have been selected for the implementation of Scheme of Shelters for Urban Homeless under DAY-NULM in Karnataka. The state has sanctioned 42 shelters (12 New, 3 refurbishment & 27 O&M) under DAY-NULM. Total 27 shelters are functioning in the State. Out of the total number, 6 shelters are managed by Bruhath Bengaluru Mahanagara Palike (BBMP) welfare fund and 21 are functional with the support of DAY-NULM.

**Hon'ble Chairman** stressed on conducting survey to identify the urban homeless. Homeless people on city streets are invisible to public policy, though they are visible daily to policy makers as they drive the same city streets. Many suffer and die in the bitter winter, the severe summer or in



the deluge of the monsoons. They are forced to live and sleep each night under the open sky. Their life is a continuous struggle against hunger and sickness. He briefed that, the number of urban homeless in Karnataka is 35,473 (census 2011). In Bengaluru the number of urban homeless is around 17,000 as per a survey conducted by an NGO.

**Hon'ble Chairman** urged the State government to gather credible information about the number of urban homeless by conducting survey at the earliest, preferably by a third party. Further, he directed the state to prepare a road map for the establishment of shelters in a time bound manner. He also advised to utilise the unused space for expansion of existing shelters reputed NGOs/ social organizations may be given priority for entrusting responsibility of shelter management. Based on the information gathered during visit of shelters, he also asked the State Government to clear the pending bills of the Shelter Management Agencies.

**Joint Secretary (JS), MoHUPA, Member, Committee** advised the state go for bio-metric survey of homeless for capturing data systematically. The survey should be completed in three months. The road map for operationalization of shelter should include identified land parcels for the shelters. A convergence committee, including the other line departments need to be formed at the ULB level to supervise the functioning of the shelters. The shelter management agencies need to be trained in such a manner, that they can run the shelter as per the mandate of DAY-NULM.

**JS, MoHUPA**, also stressed on third-party quality audit of shelters on quarterly basis by reputed educational institutions, social organisations, research organisations or IIMs and its observations need to be placed before the GC/ EC. He pointed out that unless Commissioners of Municipal Corporations & Executive Officers of the Municipalities provide leadership, it will be difficult to achieve the intended objectives. A dedicated team/cadre is required to closely monitor this component and review the progress on timely basis. He also suggested introducing ICT technology in the shelters with the facilities like-CCTV camera, computerized entry, online reporting of data.

**Shri Neeraj Kumar Gupta, (ADJ.) Member Secretary of the Committee** suggested that the requirements of the Shelter homes as per the given parameters need to be identified carefully. Refurbishment should be done properly, so that the respective Shelter Unit is brought under the ambit of DAY-NULM. He also suggested for imparting of shelter management skills to the shelter management agencies/organisations. Shelters should be linked with skill training courses under DAY-NULM or any other scheme available, which will help in improving the livelihoods of the Shelter inmates.

**Hon'ble Chairman** directed the state to submit a comprehensive roadmap for establishment of shelters by 2022 based on the estimated number of homeless in the State.

**The following action points were suggested:**

- i. Intensive urban homeless survey to be conducted for identification of urban homeless in all the ULBs;
- ii. Shelters run by other departments as well unused government buildings may be refurbishment and brought under DAY-NULM;
- iii. Ensure functioning of shelters as per the NULM guidelines;
- iv. To conduct third party quality audit on a quarterly basis by engaging reputed institutions/ organisations;
- v. Profile of the shelters to be uploaded on the NULM portal;



- vi. To submit a roadmap containing the details of identified land parcels for establishment of required number of shelters by 2022;
- vii. Expedite the construction of the sanctioned shelters;
- viii. Converge all possible benefits of the Govt. schemes for mainstreaming the homeless;
- ix. Police (*in plain dress*) and para-legal volunteers need to visit to the shelter periodically;
- x. Capacity Building programmes to be designed for the shelter management staff;
- xi. Wide publicity of shelters needs to be made by the way of hoardings, display board and other means;
- xii. CCTV camera, computers and printers to be installed in all the shelters.
- xiii. Toll free number to be introduced as a helpline for the shelters; and
- xiv. Details of the shelters (*both under NULM & Other than NULM*) to be uploaded on the Ministry's website.

**Shri Sanjeev Kumar, Additional Chief Secretary,** Department of Skill Development, Entrepreneurship and Livelihood, Government of Karnataka assured the Committee about submission of roadmap for shelters up to 2022 and preparation of action plan for operationalization of the shelters in coordination with other departments.

**Smt. Uma Mahadevan, Principal Secretary,** Women & Child Development and Empowerment of Differently Abled and Senior Citizens Department, Government of Karnataka informed the Committee regarding the initiatives taken by the Department for welfare of women, children, persons with disabilities and senior citizens. She also shared the measures taken for operationalizing of 40 open shelters for the children with a capacity of 1000.

The meeting concluded with a vote of thanks by Dr. Vishal R, State Mission Director, DAY-NULM & Director of Municipal Administration, Government of Karnataka to the Chairman, Committee Members and all attendees.

**List of participants**

1. **In Chair-** Justice (Retd.) Kailash Gambhir, Chairman , Committee on Shelters for Urban Homeless
2. Sh. Sanjay Kumar, Joint Secretary(UPA), MoHUPA, Member, Committee
3. Sh. Neeraj Kumar Gupta , Member Secretary, Committee

**Officials from Karnataka & MoHUPA**

1. Shri Sanjeev Kumar, Additional Chief Secretary, Department of Skill Development, Entrepreneurship and Livelihood, Government of Karnataka.
2. Smt. Uma Mahadevan, Principal Secretary, Women & Child Development and Empowerment of Differently Abled and Senior Citizens Department, Government of Karnataka.
3. Dr. Vishal R, State Mission Director, DAY-NULM & Director of Municipal Administration, Government of Karnataka.
4. Manjunatha Prasad N, Municipal Commissioner, Bruhat Bengaluru Mahanagara Palike.
5. Commissioners, Project Officers and officials of Government of Karnataka.
6. Shri Rakesh Ranjan Barik, National Mission Manager-Communications & Knowledge Management, NMMU, DAY-NULM, MoHUPA.
7. Officials from Banks
8. Representatives of Skill Training Providers.
9. Representatives of Shelter Management Agencies.

**OBSERVATION NOTE ON THE PHYSICAL VERIFICATION MADE BY THE  
COMMITTEE ON SHELTERS FOR URBAN HOMELESS  
DATE: 10<sup>th</sup> May, 2017**

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**Shelters visited in Bengaluru:**

1. Shelter for Urban Homeless, BBMP Gymnasium Building, Rajaji Nagar.
2. Shelter for Urban Homeless, Dr. TCM Rayan Road, BBMP Office Building.
3. Shelter for Urban Homeless, Bommanalli, Bengaluru.
4. Shelter for Urban Homeless, Murphy town, Shivaji Nagar, Bengaluru.

**Shelter for Urban Homeless, BBMP Gymnasium Building, Rajaji Nagar**

The Committee visited a Shelter for Urban Homeless at BBMP Gymnasium Building, Rajaji Nagar for physical verification, supported by Bruhata Bengaluru Mahanagara Palike, Bengaluru. The shelter is functional with funding support from other than DAY-NULM. As intimated, the capacity of the shelter is 16 and average occupancy is 12. Most of the inmates are daily wage labourers or loader/un-loaders in nearby localities. The shelter is operational since 2012 in that building owned by BBMP. During the visit 12 inmates were present in the shelter. Peoples Action and Rural Development Society is engaged to run the shelter.



**Observations:**

- Pathway of the shelter area was very congested and the room size was approximately 20 ft. X 30 ft.
- Shelter has bed arrangements for its inmates.
- No food is being provided to the inmates.
- For recreation the shelter has a TV set.
- Poor locker/cupboard facility.
- No CCTV camera is installed.
- Though, it was intimated that periodic doctor visits for healthcheck-up of the inmates, but it was not recorded in any register.
- Drinking water connection (through Municipal Corporation) was available.

- Two bathrooms were available in the shelter.



- Names entered in the attendance book, but the inmates were not present.
- Same inmates are staying only without any new inmates.
- Few registers are maintained, but the documentation and record keeping is poor.
- One shelter manger is engaged in the maintenance of the shelter.

The Committee members interacted with shelter residents & staff about the facilities provided and suggested to make the shelter NULM

compliant. During the visit, the local Ward Member informed that, the condition of shelter was not good. White-washing, arrangements of new beds, mattress, bed sheets, cleaning etc had been done only few days before. Further, she informed that, most of time teenagers and drunkards come to the shelter and indulge in activities like drinking, shouting, merry-making etc, which should not be allowed. It was also alleged that the shelter manager is collecting Rs.50 per day from the residents for staying in the shelter.

The Committee directed the state Govt. officials to look into the matter immediately and find out the truth. Any kind of illegal activities should not be allowed inside the premises of the shelter. Residents with alcohol, cigarettes and other tobacco products should be debarred. The profile of the inmates should be shared with local police station for verification and police (in plain dress) & para-legal volunteers need to visit to the shelter periodically.

**Hon'ble Chairman** directed the State Govt. officials to ensure the installation of CCTV cameras in all the shelters within 15 days, if there is no tendering process involved.

### **Shelter for Urban Homeless, Dr. TCM Rayan Road, BBMP Office Building**

The Committee visited another shelter at Dr. TCM Rayan Road, BBMP Office Building. The shelter is funded by Bruhata Bengaluru Mahanagara Palike,

Bengaluru. CURDDS (R), an NGO is in charge of managing this shelter for men. The capacity of the shelter is 25. It was observed that most of the residents were travellers. The shelter manager, however, informed that most of the residents are working as loaders/unloaders, daily wage labour etc, who usually work at the nearby bus and railway station.



The building comprised of hall, washrooms and arrangements of drinking water (Mineral water bottles) lights and fan facilities etc for the residents. One shelter coordinator was present during the visit. Though the shelter manger showed few registers, the documents were observed to be not maintained properly. The room was too congested for the residents and hardly there was any gap between the beds. Locker facilities were available in the shelter. It was observed that, the mattress, bed sheets, pillows, beds etc were quite new. The shelter manager informed that, all the articles were provided by BBMP two days back only. **Joint Secretary, M/o HUPA** inquired about the asset register to check the entry of goods, but the register was not maintained at the shelter. It was informed that, BBMP has procured all the goods and supplied to the shelter. The organisation/NGO is engaged only for managing the shelter.



**Hon'ble Chairman** directed the State Govt. officials to expand the shelter as the adjacent room was vacant and the hall is crowded. State Govt. officials informed the committee about their plan to construct a four storey building as a permanent shelter for urban homeless with all the facilities.

### **Shelter for Urban Homeless, Bommanalli, Bengaluru.**

The Jambusavari Dinne Shelter of Bommanalli, Bengaluru is operational in a two storey building. The shelter is managed by the Non-Governmental Organisation, Surabhi supported by BBMP. Both male and female inmates are staying in the shelter. The capacity



of the shelter is 40 and the average occupancy is 35. The shelter was equipped with beds, mattresses, lights, fan, drinking water, fire extinguisher etc. Separate and spacious bath rooms were attached to the shelter. The halls were spacious and well ventilated. Shelter home was also quite clean. The shelter has managed all the registers along including few for the residents regarding-BPL card & PDS, Old age, Widow & Disabled person, Inmates profile register etc. The profile register of the residents had around 43 fields of information along with the photograph of the inmate. Four staff was engaged in shelter management. It was informed that the shelter provides daily breakfast & tea to the inmates.

**Shri Neeraj Kumar Gupta, Member Secretary**, interacted with the residents & staff about the facilities provided in the shelter and suggested to make the shelter NULM compliant as per the guidelines. He suggested to install CCTV cameras and provide lockers to the inmates in the shelter.



**Shelter for Urban Homeless, Murphy town, Shivaji Nagar, Bengaluru.**

The Committee visited Shelter Home, Murphy town, Shivaji Nagar, Bengaluru for physical verification. The Shelter Unit caters for both male and female and managed by Sparsha Trust supported by BBMP. The Shelter is functioning in a two storey building. The capacity of the shelter is 60 and the average occupancy per day is around 40. It was informed that three blind persons are staying in the shelter.

The building comprised of well-furnished halls with tiled floors, separate wash rooms, dining space, store room, bunk beds, mattress with TV and other recreation amenities. The shelter has a good arrangement of bedding, food, water supply, electricity, and other related rehabilitation measures for the inmates. As per the information, two shelter manger and two supervisors are engaged in the shelter. It was observed during the visit that, the shelter is maintaining the necessary registers.



The Members inquired their requirement by interacting with the Shelter Staff. The shelter is getting around Rs.65,000/- per month for the shelter management. It includes salaries of the staff, food for the inmates and shelter maintenance, etc. The shelter manager informed that most of the residents are - labour, painter, beggar, rag-picker, loader etc. The shelter is providing one time meal

to the inmates at night. During day-time food is provided to the residents by the ISCON Trust. It was informed by the shelter manager that, medical check- up is done once in a month for the inmates.

**Hon'ble Chairman** directed the State Govt. officials to identify the requirements and extend support to the shelter unit under DAY-NULM.



(Sanjay Kumar)  
Member

(Neeraj Kumar Gupta)  
Member Secretary

(Justice Kailash Gambhir)  
Chairperson

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**REPORT OF THE THREE MEMBER COMMITTEE ON SHELTER  
FOR URBAN HOMELESS  
VISIT TO THE STATE TELANGANA**

**5<sup>th</sup> to 6<sup>th</sup> June , 2017**

**By**

**Justice (Retd.) Kailash Gambhir, Chairman  
Shri Neeraj Kumar Gupta, District Judge (Retd), Member Secretary  
Shri Sanjay Kumar, IAS, Joint Secretary, M/o HUPA, Member**



**MINUTES OF THE MEETING HELD UNDER THE  
CHAIRMANSHIP OF JUSTICE (RETD) KAILASH GAMBHIR,  
CHAIRMAN,  
COMMITTEE ON SHELTERS FOR URBAN HOMELESS,  
CONSTITUTED AS PER ORDERS OF HON'BLE SUPREME COURT**

Date: 6<sup>th</sup> June, 2017, Time: 10:15 AM  
Conference Hall, Department of Municipal Administration, Telangana



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A meeting of the Committee was held at 10:15 A.M. on 6<sup>th</sup> June, 2017 in the Conference Hall of Department of Municipal Administration, Telangana to review the progress of shelters in the State. The meeting was convened under the Chairmanship of Justice (Retd.) Kailash Gambhir. List of participants is *Annexed*.

At the outset, Dr. T.K. Sreedevi, State Mission Director, DAY-NULM and Director of Municipal Administration & Mission Director, MEPMA welcomed Justice (Retd) Kailash Gambhir, Chairman, Shri Neeraj Kumar Gupta, Member Secretary and Shri. Sanjay Kumar Member of the Hon'ble Supreme Court constituted Committee on Shelter for Urban Homeless, and other participants from different line departments.

The Mission Director, MEPMA gave a presentation on status of Shelters and progress made so far from FY 2014-15 to 2017-18. The survey of homeless has been completed in all 74 ULBs 3,571 homeless has been identified. 47 shelters are sanctioned by the Project Sanctioning

Committee, out of which 22 are operational. The convergence activities like providing Aadhaar cards, Voter IDs, Pensions, Medical and Legal services to the needy persons and skill training to the eligible inmates are taken up in these shelters. The Social audit also is being conducted for the functioning shelters by the concerned Town Level Federations of Women in the ULB.

The Mission Director explained the process of updation of details of shelters on Google map, details of inmates and process of capturing biometric attendance of inmates in the State.



The Commissioner, Khammam Municipal Corporation explained about the shelter, which is functioning in Govt. Hospital premises in Khammam. Meals @ Rs. 5/- have been arranged for the inmates of shelter.

The Secretary, Women & Child Development Department informed that at present there are **33 Children Homes** (30 for Girls and 3 for Boys) are functioning in the state for the abandoned children and orphans. **Five Ujjwala Homes** are being maintained (*with the support of NGOs*) for the female victims of trafficking. **Swaadhar Grehs** are

maintained for the destitute and homeless women. Vocational Training is offered to the inmates in those homes for their economic development.

The representatives from CCS (Campaign for Citizen Shelters), a network of NGOs who are operating shelters in Greater Hyderabad Municipal Corporation(GHMC) area suggested that;

- Minimum wage act should be implemented for the Shelter Managers and care takers of shelters;
- Shelters for Urban Homeless to be integrated to the nearby Anganwadi Centers;
- Shelters (*Hostel Model*) with a minimum user fee are to be established for homeless person who can afford to shift from Shelters (*DAY-NULM*) before mainstreaming into the Society;
- Cremation facilities to be provided for the deceased homeless persons.
- Centralised Help desk for providing legal services for the inmates, especially victimised women & girls.

The Commissioner, GHMC, informed that the Shelters for Urban Homeless in GHMC area are working successfully with the support of NGOs and Govt. collaboration.

The Secretary, MA&UD Dept, Telangana informed that the Action Plan has been prepared for the next 5 years (2017-2022) to establish **38 new shelters** in the State.

The Chairman briefed the participants about the scope of the work of the Committee as per Orders of Hon'ble Supreme Court i.e. to visit the ULBs for physical verification of shelters. He further urged that the State government should have credible information regarding the number of urban homeless. Unless proper mapping is done, it is difficult to get the actual number of the urban homeless. The survey of urban homeless needs to be conducted preferably by a third-party agency.

The Chairman made the following suggestions on the functioning of shelters:

- i. Survey for urban homeless has to be conducted preferably by a third party in all the 74 ULBs;
- ii. All shelters should comply with the guidelines of DAY-NULM;
- iii. Necessary documentation eg. Aadhar, Voter id, White Ration Card and health cards should be arranged so that they can access the government schemes and services;
- iv. Coolers and RO water facility to be provided in the shelters;
- v. Basic training on medicines and administering first-aid needs to be given to the shelter staff;
- vi. To establish a separate help desk for Shelters which should also aid in grievance redressal;
- vii. Regular/periodical health checkups for the inmates;
- viii. Police in plain dress should visit to the Shelters to prevent any untoward incidents;
- ix. Legal help should be provided to the needy inmates by convergence with Telangana State Legal Services Authority;

- x. It is noticed that the girls living in the juvenile home are willing to go back to their home. Action to be taken for reuniting the willing children with their parents;
- xi. Anganwadi services should be extended to the inmates of the shelters;
- xii. Converge all possible benefits of the Govt. schemes for mainstreaming the homeless;
- xiii. Complete the construction or refurbishment of the sanctioned shelters at the earliest and operationalize them;
- xiv. Create awareness activities on availability of shelter by announcement/display at railway stations, bus-stands and other important places;
- xv. Toll-free number and help desk need to be introduced;
- xvi. Computer with internet facility, recreation facilities, TV with cable connection to be provided in shelters;
- xvii. CCTV Cameras to be installed for effective monitoring and to check illegal activities if any in the shelters;
- xviii. To explore possibility of providing subsidized meals @ Rs.5/- in the shelters in GHMC area under existing government scheme.

Joint Secretary, MoHUPA informed about the recent amendments made to the SUH guidelines i.e. in case of the non-availability of suitable land in the cities for shelters near the places of congregation of homeless, hiring of buildings on rent for running of shelters has been permitted as a stop-gap arrangement till 2022. Efforts, however, need to be made by the States/ UTs to provide permanent shelters to homeless by the year 2022 as per DAY-NULM guidelines.

He stressed on conducting of a bio-metric survey to assess the number of preferably by a third party agency. The road map for shelters should include identified land parcels for the shelters. A convergence committee, including the other line departments needs to be formed at the ULB level so that, all possible support and services can be provided to the inmates of the shelters. The shelter management agencies need to be trained in such a manner, that they can run the shelter the mandate of the mission.

**JS, MoHUPA**, also stressed on third-party audit of shelters on a quarterly basis by a reputed educational institute, organisation or research organisation, and observations should put up before the Project Sanctioning Committee. He pointed out that Commissioners of Municipal Corporations & Executive Officers of the Municipality should lead this scheme for success. A dedicated team/cadre should be put in place to closely monitor and review the progress on a weekly basis. He also suggested to introduce ICT technology in the shelter with the facilities like-CCTV camera, computerized data entry and online reporting. He further made following suggestions:

- i. Constitution of Executive Committee in all the ULBs under the Chairmanship of concerned Municipal Commissioner as per the mission guidelines;
- ii. Arrangements to be made for provision of residence proof for the shelter inmates which is essential for getting Adhaar Card, Voter ID, Ration card etc;



- iii. Project Sanctioning Committee is empowered to approve the O&M cost for the shelter. There is not limit for Operation & Maintenance Cost of Shelter for Urban Homeless.

**Shri Neeraj Kumar Gupta, Member Secretary** suggested that the state machinery as well as Shelter Management Agencies should think of income generation activities of inmates. The shelters should be linked with skill training facilities under DAY-NULM or any other scheme available, which will help in improving the livelihoods of the shelter inmates.

**Hon'ble Chairman** directed the state to submit a comprehensive roadmap for establishment of shelters by 2022 based on the estimated number of homeless in the State. The Committee has opined that all line departments should coordinate for convergence activities to improve the living status of the inmates.

The meeting was concluded with a vote of thanks by Dr. T.K. Sreedevi, State Mission Director, DAY-NULM and Director of Municipal Administration & Mission Director, MEPMA, Government of Telangana.

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**List of participants**

1. Justice (Retd) Kailash Gambhir, Chairman , Committee on Shelters for Urban Homeless- In Chair
2. Sh. Neeraj Kumar Gupta , Member Secretary, Committee
3. Sh.SanjayKumar, Joint Secretary, MoHUPA, Member, Committee

**Officials from Telangana& MoHUPA**

- |    |                                |   |
|----|--------------------------------|---|
| 1  | Sri Naveen Mittal, IAS         | Secretary, MA&UD Dept, Telangana State            |
| 2  | Sri M. Jagdeeshwar,<br>IAS     | Secretary, W&CD Dept.                             |
| 3  | Sri B. Janardhan<br>Reddy, IAS | Commissioner, GHMC                                |
| 4  | Dr. T.K. Sreedevi, IAS         | Director, C&DMA and Mission Director,<br>MEPMA    |
| 5  | Ms. Shruti Ojha, IAS           | Municipal Commissioner, GWMC                      |
| 6  | Sri. L. Vandana<br>Kumar       | Additional Mission Director, MEPMA                |
| 7  | Sri. Rakesh Ranjan<br>Barik    | NMM, Communication & Knowledge<br>Management, GoI |
| 8  | Sri. John<br>Devasundaram      | NMM, Skills training, GoI                         |
| 9  | Sri. V. Bhaskara Chary         | Additional Commissioner, UCD, GHMC                |
| 10 | Sri. D. John Samson            | Municipal Commissioner, Ramagundam                |
| 11 | Sri. B. Srinivas               | Municipal Commissioner, Khammam                   |
| 12 | Sri. Ch. Nageshwar             | Municipal Commissioner, Nizamabad                 |



13	Smt. K R S Laxmi Devi	Joint Director, Women & Child Development, Dept.
14	Smt. D. Uma Devi	Joint Director, O/o. SC Development Dept.
15	Sri. David Raj	SPM, WCD & SC
16	Sri. P. Kumara Swamy	Dy. Director (FAC), J.W.C.S&W.S
17	Sri. Ch. Mallikarjunudu	S.E, Ramagundam Municipal Corp.
18	Smt. D. Soujanya	PD, GHMC
19	Smt. M. Saritha Vani	DGM (Finance), Civil Supplies Dept.
20	Sri. B. Goutham Reddy	Secretary, Karimnagar Corporation
21	Sri. K. Dileep Kumar	SE Projects, TSSPDCL
22	Sri. D. Gopi Kumar	Superintendent, Juvenile Welfare Dept.
23	Sri. M. Krishna Chaitanya	SMM, Shelter for Urban Homeless, MEPMA
24	Smt. R. Indiramma	Amanvedika NGO (C4CS)
25	Smt. Arunmai	C4CS (Network of NGOs maintaining shelters in GHMC)
26	Smt. P. Sushila	Shelter Manager, Namalagundu Shelter.

*Annexure-II*

**OBSERVATION NOTE ON PHYSICAL VERIFICATION OF  
SHELTERS FOR URBAN HOMELESS MADE BY THE COMMITTEE  
DATE: 5<sup>th</sup> June, 2017**

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**Shelters visited in Hyderabad :**

1. Shelter for Urban Homeless, Opposite Begumpet Railway Station,  
Secundarabad-18, Hyderabad.

2. Shelter for Urban Homeless Women, Namalagundu, Secunderabad-18, Hyderabad.
3. Special cum Observation Home, Department of Juvenile Welfare, 3-1-818 Nimboliadda Chaderghat Railway Bridge.

**Shelter for Urban Homeless, Opposite Begumpet Railway Station, Secunderabad-18, Hyderabad.**

The Committee visited a Shelter for Urban Homeless situated opposite Begumpet Railway Station, Secunderabad-18, Hyderabad for physical verification. The shelter is functional with DAY-NULM (O&M) support. **Amanvedika**, an NGO is the Shelter Management Agency managing the shelter. As intimated, while the capacity of the shelter is 50 and average occupancy is 32. The inmates are mostly working as daily wage labour or work of a similar kind in nearby localities. The shelter has different committees to manage the discipline in the shelter.



**Observations:**

- Shelter is running under an over-bridge. Roof is very high and thus lacks proper cooling atmosphere.
- Shelter has bed arrangements for its inmates.
- There is space for reading newspapers and books.
- Food is being provided to the inmates.
- For recreation, the shelter has a TV set and other facilities.

- Locker/cupboard facilities are poorly maintained.
- CCTV camera has been installed.
- Drinking water connection (through Municipal Corporation) is available.
- Two bathrooms are available in the shelter.
- There is proper maintenance of books of records.
- Biometric attendance system has been introduced.
- Kitchen space is available with adequate utensils and cutleries
- One shelter manger and three care takers are engaged in the maintenance of the shelter.

The Committee members discussed with the inmates & staff about the facilities provided in the shelter and suggested to make the shelter NULM compliant as per the guideline. The bath rooms should be cleaned regularly and enabled with flush facilities for maintaining better hygiene. The Committee suggested to the shelter coordinators to ensure RO water facilities and proper wardrobes to the inmates. **Hon'ble Chairmandirected** the State Govt. officials to provide coolers and computer to the shelter.

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**Shelter for Urban Homeless Women, Namalagundu, Secundarabad-18,  
Hyderabad.**



The Committee visited Shelter for Urban Homeless Women, Namalagundu, Secundarabad-18, Hyderabad and suggested that the shelter unit should be made fully compliant with

DAY-NULM guidelines. The shelter is functional with DAY-NULM (O&M) support. **Amanvedika**, an NGO is the Shelter Management Agency managing the shelter. As intimated, the capacity of the shelter was 30 and at the time of visit 22 women inmates were staying in the shelter. Mostly the inmates are working as maid servants, attendants, sales girl or similar kind of occupation in nearby localities. The shelter is also providing tailoring training to its inmates to enhance their livelihoods. It was observed that few of the girls/women are victims of domestic violence.

The shelter has arrangement of bedding, water supply, electricity, facilities for vocational education and first aid facilities for its inmates. As per the information, one manager and three care givers are engaged in the shelter for its management.

The members enquired from shelter staff and inmates about their requirement. The shelter coordinator expressed about requirements of

food arrangements, care for newly born babies, skill training for inmates, provision of ration cards etc. The Committee directed State Govt. officials



to provide legal education and support to the inmates. If required, the complaint should be lodged against the culprit. Special screening for skill training should be arranged for the inmates of the shelters under EST&T

component or other scheme of the State Government. Food at subsidised rate may be provided to the inmates in convergence with State Govt. Schemes. Special arrangements may be made in convergence with Women & Child Development Department for extending support to the shelter through Anganwadi Centres. The Committee also advised the State Govt. officials to provide ration to the shelter through Civil Supplies Department.

**Special cum Observation Home, Department of Juvenile Welfare, 3-1-818 Nimboliadda Chaderghat Railway Bridge.**

The Special cum Observation Home, Chaderghat is operated by Department of Juvenile Welfare, Telangana. The capacity of the shelter is 100 and at the time of visit around 76 inmates were stated to be staying in the shelter. The shelter was well equipped with beds, mattress, lights, fan, drinking water, space for recreation etc. Separate and spacious bath rooms were attached to the shelter. The halls were spacious and well ventilated. Shelter home was also quite clean. The

shelter has managed the registers along with separate profile registers for the inmates according to their age and gender. Three Superintendents, one Deputy Superintendent and other support staff are engaged in shelter management. It was informed that the shelter provides daily food to the inmates. The inmates are also engaged in different kind of vocational training like- tailoring, making home decor items, bangles, toys etc. The shelter is also taking care of the education of the inmates. Periodicity of medical check ups is done in every 15 days for the shelter inmates.

The Committee members discussed with the children & staff about the facilities provided in the shelter and suggested to make the shelter DAY-NULM compliant as per the guideline. The shelter Superintendent shared case history of few of the inmates who were either abandoned, victims of domestic violence, child marriage etc and told that each and every inmates has her own story. The Committee suggested State Govt. officials to provide legal education and support to the inmates. If

required, FIR should be lodged against the culprit.

While interacting , the committee mebers noticed that the girls living in the Juvenile



Home are willing to go back to their home. The Committee also suggested to bring the issues to Child Welfare Committee (CWC) to deal with matters concerning children.



**Hon'ble Chairman** suggested to take action for reuniting the willing children with their parents. Possibilities to be find out on case to case basis. The Committee further suggests for arranging special screening of skill training for the inmates of the shelters under EST&T component or other scheme of the State Government.

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(Sanjay Kumar)  
Member

(Neeraj Kumar Gupta)  
Member Secretary

(Justice Kailash Gambhir)  
Chairperson

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**REPORT OF THE THREE MEMBER COMMITTEE ON SHELTER  
FOR URBAN HOMELESS VISIT TO THE STATE, GUJARAT**

**15<sup>th</sup> to 16<sup>th</sup> June , 2017**

**By**

**Justice (Retd.) Kailash Gambhir, Chairman**

**Shri Neeraj Kumar Gupta, District Judge (Retd) Member Secretary**

**Shri Sanjay Kumar, IAS, Joint Secretary, M/o HUPA, Member**



**MINUTES OF THE MEETING HELD UNDER THE CHAIRMANSHIP OF  
JUSTICE (RETD) KAILASH GAMBHIR, CHAIRMAN,  
COMMITTEE ON SHELTERS FOR URBAN HOMELESS,  
CONSTITUTED AS PER ORDERS OF HON'BLE SUPREME COURT**

**DATE: 16<sup>th</sup> June, 2017**

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A meeting was held at 11.00 A.M. on 16<sup>th</sup> June, 2017 at Conference Hall, Ahmedabad Municipal Corporation, Ahmedabad, Gujarat under



the Chairmanship of Justice (Retd.) Kailash Gambhir to monitor the performance of shelters functional in Gujarat. List of attendees of the meeting is *Annexed*.

The meeting started with a warm welcome to the Committee members by **Shri Poonamchand Parmar, Additional Chief Secretary, Urban Development & Urban Housing Department**. He informed the committee members that, Gujarat Government has adequate policies for slum dwellers and the houseless. Mukhyamantri Amrutum Yojana provides tertiary care treatment to Below Poverty Line (BPL) population & to the families having an annual income Rs. 1.50 lakh or below per annum.

**Smt. Praveena D.K., Mission Director Gujarat Urban Livelihoods Mission** made a presentation on Shelter for Urban Homeless Scheme being implemented from FY 2014-15 to 2017-18 in the State. It was informed that the total urban population of Gujarat is around 2.52 crore and the number of urban homeless is 83,306. Since FY 2014-15, 10 shelters have been sanctioned and out of that 5 shelters are operational under DAY-NULM. Total 212 shelters (*including shelters of*

*DAY-NULM, Night Shelters, child home, observation homes and specialised adoption agencies of other departments*) are operational with a capacity of 12,988. She said that the newly constructed shelter at Rajkot is a model shelter having required amenities as per the SUH guidelines. The shelter is in a four-storey building with a capacity of 448 (*equal capacity for men & women*).

The Municipal Commissioners of Ahmedabad, Rajkot, Gandhinagar, Bhavnagar, Surat, Vadodara, Jamnagar, Junagadh appraised the status of shelters, key



challenges and plans to operationalize the shelters in their respective cities. Municipal Commissioner, Ahmedabad suggested to engage dedicated staff for shelter management, instead of entrusting shelter management to NGOs/organizations. JS (UPA) informed that, Project Sanction Committee of the state is authorized to take decision for proper management of shelters as per the SUH guidelines.

**Hon'ble Chairman** briefed the participants about the scope of the work of the Committee as per Orders of the Hon'ble Supreme Court i.e. to cause physical verification of the shelters for urban homeless in each State /UT, whether the shelters are in compliance with the SUH guidelines and also to find out the reasons for slow progress, non-utilization of funds, diversion/ mis-utilization of funds. He shared his observations about 4 shelters visited on 15<sup>th</sup> June, 2017 in Ahmedabad. It was observed that, all the 4 shelters don't comply with SUH guidelines.

The two shelter homes managed by an NGO, "Manav Seva Santha" at Giridharnagar and Madhupura road are in extremely bad condition. It was found that the shelters were not clean and hygienic and didn't have basic amenities like wash basin, clean bathrooms and flush system. The shelter had only one register which was not maintained properly and staff managing the shelters was not trained.

**The Hon'ble Chairman** stated that the presentation of the Mission Director is showing lack of progress in establishment of permanent shelters for the homeless. In fact, the availability of functional shelters has come down as compared to the numbers given in the affidavit submitted by the state in the Supreme Court in the FY 2014-15. State Government should focus on operationalization of shelters with proper shelter management. He suggested to refurbish the shelters of other agencies to make them compliant with the SUH guidelines of DAY-NULM.

**The Chairman** further stated that a survey of urban homeless has to be done preferably a third party. Location of shelters should be near the places of congregation of homeless people. The Project Sanctioning Committee is empowered to take a decision for sanctioning appropriate O&M costs and take rented buildings to house the homeless. The shelters should maintain proper records as per the DAY-NULM guidelines, preferably digitized records should be maintained in computers. He advised to make arrangements for biometric attendance and CCTV cameras.

**The Chairman** further stated that every shelter should have a Shelter Management Committee and the town should have an Executive Committee along with the representatives of the homeless and the civil

society at ULB level, as mandated by the mission guidelines. The shelter management agency should be given adequate skill training for maintaining the shelters. Complete profile of the inmates should be maintained and the data pertaining to the functional shelters should be uploaded on the National as well as State Portal.

**Joint Secretary, MoHUPA, Member, Committee** stressed on conducting of a survey at the earliest, preferably a bio-metric survey for capturing data systematically. The road map of shelters should include identified land parcels for the shelters. A convergence committee, including other line departments needs to be formed at the ULB level so that the requisite support and services can be provided to the inmates of the shelters. Capacity building of the shelter management agencies is required so that they can run the shelter as per the mission guidelines. He further suggested for selecting the shelter management agencies based on their capacity and past track record instead of the present practice of least cost tendering. He observed that the shelters are not only to lodge the homeless but is a place to converge all scheme benefits meant for them to mainstream them.

**JS(UPA)** further informed that, in case of the non-availability of suitable land for construction of shelters near to the places of concentration of homeless, hiring of buildings for running of shelters has been permitted as a stop-gap arrangement till 2022. Efforts need to be made by the States/UTs to provide permanent shelters to homeless by the year 2022 as per DAY-NULM guidelines. The road map for shelter should include identified land parcels for construction of shelters.

**Shri Neeraj Kumar Gupta, (ADJ.) Member Secretary of the Committee** stressed on preparing a realistic plan for operationalization

of shelters and submit the road map at the earliest. Strategic awareness activities need to be taken so that the beneficiaries will come to know about the shelters and the benefits available. State machinery as well as Shelter Management Agencies should think of income generation activities of inmates.

**The committee further suggested the following action points:**

- i. Urban homeless survey to be conducted for identification of urban homeless in all the ULBs;
- ii. Shelters run by municipal corporations to be refurbished to make them NULM compliant;
- iii. Based on the survey, shelters are to be established either through refurbishing the existing buildings/Non-NULM shelters or by new construction;
- iv. To conduct third party quality audit on a quarterly basis by engaging reputed institutions/organisations;
- v. To submit a roadmap for establishment of required number of shelters by 2022;
- vi. Expedite the construction of the sanctioned shelters under DAY-NULM and make them operational.
- vii. Develop a mechanism in consultation with health department for periodical health checkup of shelter inmates;
- viii. Converge all possible benefits of the Govt. schemes for mainstreaming the homeless;
- ix. Police (*in plain dress*) and para-legal volunteers need to visit to the shelters periodically.



- x. Capacity Building programmes for Shelter Staff should be conducted for effective functioning of shelters;
- xi. Wide publicity of shelters needs to be made by the way of creating jingles, hoardings and other means of publicity.
- xii. Shelter should maintain records in computerised form;
- xiii. Toll free number and help desk may be introduced for the shelter and information of the shelters (*both under NULM & Other than NULM*) to be uploaded on the Ministry's website.

**Shri Poonamchand Parmar, Additional Chief Secretary, Urban Development & Urban Housing Department** assured the Hon'ble Chairman and other members of the Committee that state will submit the roadmap for establishment of required number of shelters by 2022 and prepare the plan of action for operationalization of the shelter in coordination with other departments. He instructed to all the Municipal Commissioners to visit the urban homeless concentration areas of their ULB and submit plan for required number of shelters. He informed that survey of urban homeless will start soon and existing shelters will be made compliant with DAY-NULM guidelines. He suggested the officials to develop a model ToR to hire the reputed organisation/NGOs for shelter management and assured that the Government will take all necessary steps to follow the guidelines of DAY-NULM & also suggestions/directions given by the Committee.

The meeting was concluded with a vote of thanks by **Shri Mukesh Kumar, Municipal Commissioner, Ahmedabad Municipal Corporation**, Government of Gujarat to the Chairperson and all attendees.

*Annexure-I***List of participants**

1. In Chair .Sh.Kailash Gambhir, Chairman , Committee on Shelters for Urban Homeless
2. Sh. Neeraj Kumar Gupta , Member Secretary, Committee
3. Sh.SanjayKumar,I.A.S,Secretary(UPA),MoHUPA,Member Committee

**Officials from Gujarat & MoHUPA**

- |                                |  |
|--------------------------------|--|
| 1. Shri Poonamchan Parmar, IAS | Additional Chief Secretary, Urban Development & Urban Housing Department |
| 2. Shri Praveena D. K., IAS    | Mission Director, Gujarat Urban Livelihood Mission                       |
| 3. Shri Mukesh Kumar, IAS      | Municipal Commissioner, Ahmedabad Municipal Corporation                  |
| 4. Shri M. Thennarasan, IAS    | Municipal Commissioner, Surat Municipal Corporation                      |
| 5. Shri D. N. Modi, IAS        | Municipal Commissioner, Gandhinagar Municipal Corporation                |
| 6. Shri V. J. Rajput, IAS      | Municipal Commissioner, Junagadh Municipal Corporation                   |
| 7. Shri M. R. Kothari, IAS     | Municipal Commissioner, Bhavnagar Municipal Corporation                  |
| 8. Shri R. B. Barad, IAS       | Municipal Commissioner, Jamnagar Municipal Corporation                   |
| 9. Dr. N. K. Mina, IAS         | Deputy Municipal Commissioner, Vadodara Municipal Corporation            |
| 10. Shri H. S. Muliya          | Member Secretary , Gujarat State Legal Service Authority                 |
| 11. Shri N. H. Patel           | Chief Engineer, Gujarat Water Supply                                     |

- |                                  |  |
|----------------------------------|--|
|                                  | and Sewerage Board   |
| 12. Dr. Dinakar Raval            | Deputy Director (Urban Health),<br>Health and Family Welfare Department                                |
| 13. Shri Hitendra Patel          | Deputy Secretary, Energy and Petro<br>chemical Dept.   |
| 14. Smt. Gayatriben<br>Jariwala  | Assistant Municipal Commissioner,<br>Surat Municipal Corporation                                       |
| 15. Shri H. B. Brahmabhatt       | Deputy Mission Director, Gujarat<br>Urban Livelihood Mission   |
| 16. Shri. Rakesh Ranjan<br>Barik | NMM, C & KM, DAY-NULM,<br>MoHUPA   |
| 17. Dr. Savita Jain              | NMM, SM&ID, DAY-NULM,<br>MoHUPA  |
| 18. Dr. Yogesh Maitrak           | Director, Urban Community<br>Development (UCD) Center,<br>Ahmedabad Municipal Corporation              |
| 19. Shri R. C. Patel             | Project Officer, Urban Community<br>Development (UCD) Center, Surat<br>Municipal Corporation           |
| 20. Ms. Neha Pandya              | SMM, FI & MI, GULM   |
| 21. Dr. Sidharth Patel           | SMM, Shelters & Social Infrastructure,<br>GULM   |
| 22. Shri Alpesh Kumar<br>Shah    | SMM, MIS & ME, GULM  |
| 23. Shri Vikash Makwana          | Smm, Sm&ID, GULM   |
| 24. Shri Misal Patel             | SMM, Skills & Livelihoods, GULM  |
| 25. Shri Dhaval B. Kalaria       | Manager-GULM, Urban Community<br>Development (UCD) Center, Rajkot<br>Municipal Corporation             |
| 26. Shri T. B. Jambukiya         | Community Organizer-GULM, Urban<br>Community Development (UCD)<br>Center, Rajkot Municipal Corporation |

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**OBSERVATION NOTE ON THE PHYSICAL VERIFICATION MADE BY THE  
COMMITTEE ON SHELTERS FOR URBAN HOMELESS**

**DATE: 15<sup>th</sup> June, 2017**

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**Shelter Visited in Ahmedabad**

1. Shelter for Urban Homeless, Under Over Bridge, Giridhar Nagar
2. Shelter for Urban Homeless, Madhupura Road Store, Shahibag
3. Shelter for Urban Homeless, Plot No-470, Opposite Bhagwati Floor Mill, Naroda
4. Shelter for Urban Homeless, Plot No -188 , Near Odhav Bharwadvas, Odhav.

**Shelter for Urban Homeless, Under Over Bridge, Giridhar Nagar**

The Committee visited a Shelter for Urban Homeless under over bridge, Giridhar Nagar area for physical verification, run by Ahmedabad Municipal Corporation, Gujarat. An NGO named as "Manav Seva Santha", is in charge of managing this shelter. As intimated, the capacity of the shelter is 60 (male & Female) and average occupancy is 18. Mostly the



inmates are working as labourer or similar kind of work in the localities. The organisation is receiving Rs.20/- for each inmate (per day) those who are staying in the shelter. The shelter is operational in the Municipal Corporation building. During the visit there were no inmates present in the shelter.

**Observations:**

- Shelter home is not in clean condition;
- Shelter has two halls;
- Shelter has no bed arrangements for its inmates;
- No food is being provided to the inmates;
- For recreation the shelter has no arrangements;
- No locker/cupboard facility;
- No CCTV camera is installed;
- Drinking water connection (through Municipal Corporation) is available;
- Two bath rooms (without flush facilities) are available in the shelter;
- No basin in the shelter;

- Only one attendance register is maintained but the documentation & record keeping is poor;
- One staff is engaged for maintenance of the shelter.

The Committee members discussed with the SMA staff and officials & suggested to make the shelter compliant with SUH guideline of DAY-NULM. The Committee also suggested that the toilets/bath rooms should have flush facilities. This will help in maintaining hygiene in the shelter. The Committee directed the representative of Shelter Management Agency to maintain all the records properly and the shelter should be under the surveillance of adequate number of CCTVs.



#### Shelter for Urban Homeless, Madhupura Road Store, Shahibag



The Committee visited another shelter for Urban Homeless at Madhupura Road Store, Shahibag for physical verification. The shelter is run by Ahmedabad Municipal Corporation, Gujarat. "Manav Seva Santha", an NGO is in charge of managing this shelter. The capacity of the shelter is 60 and average occupancy number is 16. Mostly the inmates (men & women) are working as labourer or similar kind of work in the localities. The organisation is receiving Rs.20/- for each inmates (per day) those who are staying in the shelter. The shelter is operational in the Municipal Corporation building. During the visit there were 4 inmates were present in the shelter. The building comprised of two halls including attached wash rooms.

#### **Observations:**

- Shelter home is not in clean condition;
- Shelter has two halls;
- Shelter has no bed arrangements for its inmates;
- No food is being provided to the inmates;
- For recreation the shelter has no arrangements;
- No locker/cupboard facility;
- No CCTV camera is installed;

- Drinking water connection (through Municipal Corporation) is available;
- Two bath rooms (without flush facilities) are available in the shelter;
- No basin in the shelter;
- Only one attendance register is maintained but the documentation & record keeping is poor;
- One staff is engaged for maintenance of the shelter.

The Committee members discussed with the SMA staff and officials and suggested to make the shelter NULM compliant as per the guideline. The Committee also suggested that the toilets/bath rooms should have flush facilities. This will help in maintaining hygiene in the shelter. The Committee directed the representative of Shelter Management Agency to maintain all the records properly and the shelter should be under the surveillance of adequate number of CCTVs.

#### Shelter for Urban Homeless, Plot No-470, Opposite Bhagwati Floor Mill, Naroda

The Committee visited shelter for Urban Homeless at Plot No-470, Opposite Bhagwati Floor Mill, Naroda, for physical verification. The shelter is run by Ahmedabad Municipal Corporation, Gujarat. "Ranjit Social Trust", an NGO is in charge of managing this



shelter. The capacity of the shelter is 60 and average occupancy number is 45. Mostly the inmates (men & women) are working as labourer, cook, maid or similar kind of work in the localities. The organisation is receiving Rs.20/- for each inmates (per day) those who are staying in the shelter. The shelter is operational in the Municipal Corporation

Building. During the visit there were 6 inmates were present in the shelter. The building comprised of two halls and separate wash rooms.

#### **Observations:**

- Shelter home has good building and infrastructure;
- Halls are comparatively clean;
- Shelter has bed arrangements for its inmates without cot;
- Food is being provided to the inmates;

- For recreation the shelter has space;
- No locker/cupboard facility;
- No CCTV camera is installed;
- Shelter has separate kitchen room;
- Shelter has separate office/care taker room;
- Drinking water connection (through Municipal Corporation) is available;
- Adequate number of bath rooms (without flush facilities) and wash basins are available in the shelter;
- Only one attendance register is maintained but the documentation & record keeping is poor;
- One staff is engaged for maintenance of the shelter.

The Committee members discussed with the SMA staff and officials and suggested to make the shelter NULM compliant as per the guideline. The Committee also suggested that the toilets/bath rooms should have flush facilities. This will help in maintaining hygiene in the shelter. Committee also suggested to install CCTV cameras, maintain profiles of the inmates and provide lockers to the inmates in the shelter.

#### Shelter for Urban Homeless, Plot No -188 , Near Odhav Bharwadvas, Odhav.

The Committee visited another shelter for Urban Homeless at Plot No -188 , Near Odhav Bharwadvas, Odhav. for physical verification. The shelter is run by Ahmedabad Municipal Corporation, Gujarat. "Rahi Foundation", an NGO is in charge of managing this shelter. The capacity of the shelter is 60 and average occupancy number is 27. Mostly the inmates (men & women) are working as labourer, cook, maid-servant or similar kind of work in the localities. The organisation is receiving Rs.20/- for each inmates (per day) those who are staying in the shelter. The shelter is operational in the Municipal Corporation Building. During the visit there were 8 inmates were present in the shelter. The building comprised of two halls and separate wash rooms.



#### **Observations:**

- Shelter home has good building and infrastructure;
- Halls are comparatively clean, but bathrooms are stinky;

- Shelter has bed arrangements for its inmates without cots;
- Food is being provided to the inmates;
- For recreation the shelter has space;
- No locker/cupboard facility;
- No CCTV camera is installed;
- Shelter has separate kitchen room;
- Shelter has separate office/care taker room;
- Drinking water connection (through Municipal Corporation) is available;
- Adequate number of bath rooms (without flush facilities) and wash basins are available in the shelter;
- Only one attendance register is maintained but the documentation & record keeping is poor;
- One staff is engaged for maintenance of the shelter;



The Committee members discussed with the SMA staff and officials and suggested to make the shelter NULM compliant as per the guideline. The Committee also suggested that the toilets/bath rooms should have flush facilities. This will help in maintaining hygiene in the shelter. Committee also suggested to install CCTV cameras, maintain profiles of the inmates and provide lockers to the inmates in the shelter.

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Shri Sanjay Kumar, IAS,  
(JS, UPA), Member

Shri Neeraj Kumar Gupta,  
(ADJ.) Member Secretary

Justice (Retd.) Kailash  
Gambhir, Chairman

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**REPORT OF THE THREE MEMBER COMMITTEE ON SHELTER  
FOR URBAN HOMELESS  
VISIT TO THE STATE ANDHRA PRADESH**

**6<sup>th</sup> to 7<sup>th</sup> June , 2017**

**By**

**Justice (Retd.) Kailash Gambhir, Chairman**

**Shri Neeraj Kumar Gupta, District Judge (Retd) Member Secretary**

**Shri Sanjay Kumar, IAS, Joint Secretary, M/o HUPA Member**

**MINUTES OF THE MEETING HELD UNDER THE  
CHAIRMANSHIP OF JUSTICE (RETD) KAILASH GAMBHIR,  
CHAIRMAN,  
COMMITTEE ON SHELTERS FOR URBAN HOMELESS,  
CONSTITUTED AS PER ORDERS OF HON'BLE SUPREME COURT**

Date: 7<sup>th</sup> June 2017, Time: 11:30 AM  
Conference Hall, Hotel The Gateway, Vijayawada

A meeting of the Committee was held under the Chairmanship of Justice (Retd.) Kailash Gambhir at 11.30 A.M. on 7<sup>th</sup> June, 2017 in the



Conference Hall of Hotel the Gateway, Vijayawada, Andhra Pradesh to review the progress of shelters in the State. List of participants is *Annexed*.

The meeting was started with welcome to the Committee and other participants. **The Mission Director** made a presentation on Shelter for Homeless Scheme being implemented from FY 2014-15 to 2017-18 in Andhra Pradesh.

**The Principal Secretary** to Government, MA&UD Department in his welcome address explained about the Family Business Plans and the activities of MEPMA that are being implemented in the State of Andhra Pradesh and expressed the need to implement the Housing schemes for the people living in slums.

**The Commissioner of Police** shared his experiences while tackling with the homeless people, who sleep on roadside pavements, parks, bus stands, railway stations etc. and are vulnerable to crime, assaults and



prone to accidents. Accommodating such people in Shelters would help in bring down the crime rate and their lives can also be safeguarded.

Sri Pragada

Sreenivas, representative of **NGO, AUTD, GVMC** shared his experiences regarding starting a shelter in Visakhapatnam in the year 2012-13. Now, they are running 3 shelters and have started a practice of rescuing and bringing the homeless to the shelters. He stated that the healthy inmates in shelters generally express their reluctance to stay with the inmates having diseases such as TB / HIV / leprosy and also the drug addicts. An institution named **VIZAG Smiles** is providing food to the inmates of the shelters. He felt that a review by a State Level Monitoring Committee should be done on the Scheme at least twice in a year, and also the Municipal Commissioners need to take special interest in the scheme.

Sri Shaik Basheer, **NGO, Nellore** informed that the representatives of District Legal Services Authority frequently visit the shelters run by the NGO in Nellore and give their valuable suggestions.

Sri Murali Krishna of **Guide Foundation**, Vijayawada expressed that training of all stakeholders is required for implementation of guidelines of NULM.

Sri Roshan Kumar, **NGO, SEEDS**, Guntur stated that active participation of Municipal Commissioners in running the Shelters for



Homeless is essential. He also expressed that categorization of the inmates of the shelters needs to be done and shelters should be made available accordingly viz:

- (1) Physically fit men, women and children.
- (2) Families
- (3) Old men & Women
- (4) Persons with chronic diseases like TB / HIV / Drug Addicts etc.

Sri Srinivasan, **Project Director, GVMC** informed that they have collaborated with HUDCO as their Commissioner has taken special interest in this Scheme and with their General Funds, they are providing food to the inmates of shelters in Visakhapatnam with a tie-up of Akshaya Patra, a voluntary organization. Further the GVMC is also planning to take buildings on rental basis for running the Shelters for Urban Homeless.

**Hon'ble Chairman Justice (Retd) Kailash Gambhir** expressed his appreciation for the Family Business Plan being implemented in the state, and requested the Joint Secretary to study the same and explore the scope to replicating it else where. He briefed the participants about the scope of work of the Committee i.e. to cause physical verification of the available shelters for urban homeless w.r.t. their compliance with the SUH guidelines and also to find out reasons for slow progress, non-utilization/ diversion/ mis-utilization of funds. He has stated that in most of the shelters, the guidelines of Hon'ble Supreme Court are not fully implemented. It should be ensured that 44 functional shelters in

the State of Andhra Pradesh should comply with the DAY-NULM guidelines.

**The Chairman** further stated that the survey of urban homeless needs to be done as mandated in the mission guidelines. The concentration of homeless people should decide about the location of shelters. He further informed that the MoHUPA has agreed for making enabling provisions in the guidelines for taking the buildings on rent for running the Shelters. The Project Sanctioning Committee is empowered to take decisions regarding admissible O&M costs. The Shelters should have biometric attendance, CCTV cameras and computers with web cameras to record the details of the inmates.

**The Chairman** further observed that shelter should have a Shelter Management Committee and the city should have an Executive Committee to oversee the functioning of shelters. If such committees are not formed, immediate action need to be taken for constitution of the same. The shelter management agency should undergo capacity building for maintaining the shelters. Shelters for men and women should be maintained separately. Profile of the inmates should be maintained and data pertaining to functional Shelters should be uploaded on the National as well as State Portal.

**The Chairman** also welcomed the idea of categorization of inmates as – differently abled and sick so as to accommodate them in the homes run by different Government Institutions. The Chairman instructed to create a help desk for this purpose at the State Level.

He appreciated the commendable job done by the NGOs and initiatives of the State Government. He also opined that if the NGOs are

financially supported they can run the shelters smoothly and instructed that outstanding dues if any, to the NGOs should be paid at the earliest. The suggestions/issues raised by the NGO representatives should be considered/ addressed by the Mission Directorate as per norms.

**Shri Sanjay Kumar, Joint Secretary, MoHUPA, Member, Committee** appreciated the concept of **Family Business Plan** taken up in the State and asked the Mission Director to share the plan with the Ministry for exploring possibility of its replication. He advised that, special shelters should be planned for the beggars / leprosy / HIV patients, where regular medical treatment shall be available. Rehabilitation plan for homeless should be explored on the lines of Family Business Plan. Priority should be given to the homeless people, who are poorest to join the shelters as compared to the people who are earning enough money for a living.

JS urged the authorities to consider amending the Master Plans of the Towns, so as to allocate places for shelters as per guidelines. He opined that the Municipal Commissioner is the person to lead the Executive Committee of his town and is responsible for the successful running of the shelters. Capacity Building of the Shelter Management Committee is for successful running of the shelters. He stressed on the need of organizing regular health camps and having convergences with the Urban Health Centers and for deputing Doctors to the Shelters for periodic health checkup of the inmates. The Joint Secretary also informed that while there is no time limit on stay for inmates in the shelters.

**Shri Neeraj Kumar Gupta , Member Secretary, Committee** stated that categorization of healthy and unhealthy inmates should be done. The minimum wages for personnel managing the Shelter should be ensured by the state.

**The committee further suggested the following action points:**

- i. Urban homeless survey to be conducted for identification of urban homeless in all the ULBs;
- ii. Shelters run by other departments may be refurbished to make them NULM compliant;
- iii. Action required for ensuring the functioning of shelters as per the DAY-NULM guidelines;
- iv. Based on the survey, shelters are to be established either through refurbishing the existing buildings/Non-NULM shelters in compliance with DAY-NULM guidelines or by new construction;
- v. Third party quality audit needs to be conducted on a quarterly basis by engaging reputed institutions/organisations;
- vi. To submit a roadmap for establishment of required number of shelters in state by 2022;
- vii. Expedite the construction work of the sanctioned shelters under DAY-NULM and make them operational at the earliest.
- viii. Converge all possible benefits of the Govt. schemes for mainstreaming the homeless;
- ix. Police (*in plain dress*) and para-legal volunteers needs to visit the shelter periodically.
- x. Capacity Building programmes for shelter staff should be conducted for effective functioning of shelters;

- xi. Wide publicity of shelters needs to be made by way erecting hoardings and other means of publicity.
- xii. Shelter should maintain records in a computerised form;
- xiii. Toll free number and help desk may be introduced for the shelter and information of the shelters (*both under NULM & Other than NULM*) to be uploaded in the Ministry's website.

The Principal Secretary, MA&UD Department thanked Hon'ble Chairman and other members of the Committee for visiting the State of Andhra Pradesh and giving valuable suggestions on the Shelters for Urban Homeless people. He assured that the Government will take all necessary steps to follow the guidelines of DAY-NULM and also suggestions/directions given by the Committee.

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**List of participants**

1. Justice (Retd) Kailash Gambhir, Chairman, Committee on Shelters for Urban Homeless- In Chair
2. Sh. Neeraj Kumar Gupta , Member Secretary
3. Sh.SanjayKumar, Joint Secretary,MoHUPA, Member

**Officials ofAndhra Pradesh&MoHUPA**

1. Sri KarikalaValaven, IAS,Principal Secretary to Govt., MA&UD, AP
2. Sri Gowtham Sawang, IPS,Commissioner of Police, Vijayawada.
3. Sri K.KannaBabu, IAS.Director of Municipal Admn., AP.
4. Sri J.Nivas, IAS.,Commissioner, Vijayawada MunicipalCorpn
5. Dr.P.PandurangaRao,Engineer-in-Chief (PH), AP
6. Sri P.ChinnaThataiah,Mission Director, MEPMA, AP.
7. Sri K.RajaBapaiah,Chief Engineer, APSPDCL
8. Sri GVG Ashok Kumar, IPS,Dy. Commissioner of Police, Vijayawada.
9. Sri M.Jagannadham, IAS.,Additional Secretary to CCLA, Revenue Dept, AP.
- 10.Smt. M.MamathaSundari,Deputy Secretary, Home Department
- 11.Dr. EV Swarnalatha,Joint Director (Programmes)Women Development & Child Welfare Dept., AP.
- 12.Sri BDV Prasada Murthy,Joint Director (JW&CS) Dept., AP.
- 13.Sri B.Jeeva Putra Kumar,Deputy Director, Social Welfare Dept., AP.
- 14.Sri D.Srinivasan,Project Director (UCD), GVMC, Visakhapatnam.
- 15.Sri P.RajaSekhar Reddy,Deputy Director, Sericulture Department, AP.
- 16.Sri J.D.Masilamani,Joint Director, ISDS, GoI, Hyderabad.

17. Shri Rakesh Ranjan Barik, NMM, Communications & Knowledge Management, NMMU, DAY-NULM, MoHUPA, GOI
18. Sri John Devasundaram, NMM, Skill & Livelihoods, NMMU, DAY-NULM, MoHUPA, GOI

**NGOs Participated:**

1. Sri Muralikrishna, Guide Foundation for Development (GFFD), Vijayawada.
2. Sri J. John Vara Prasad, Guide Foundation for Development (GFFD), Vijayawada
3. Sri Pragada Vasu, Association for Urban & Tribal Development (AUTD), Visakhapatnam.
4. Sri Shaik Basheer, Association for Rural Development (ARD), Nellore.
5. Sri D. Roshan Kumar, Social Economic Educational Society (SEEDS), Guntur
6. Sri M. Dharam Teja, Divya Charitable Trust, Machilipatnam.
7. Sri Mohammed Rustum Shaik, Center of Human Action for Novel Development (CHAND), Bhimavaram.

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**OBSERVATION NOTE ON THE PHYSICAL VERIFICATION MADE  
BY THE COMMITTEE ON SHELTERS FOR URBAN HOMELESS  
DATE: 5<sup>th</sup> June, 2017**

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**Shelters visited in Vijayawada :**

1. NirasrayulakuAvasa Gruham, Shelter for Urban Homeless, Hanuman Peta
2. NirasrayulakuAvasa Gruham, Shelter for Urban Homeless, Ranigarithota



**DAY-I:  
6<sup>th</sup> June, 2017**

**NirasrayulakuAvasa  
Gruham, Shelter for  
Urban  
Homeless, Hanuman  
Peta**

The Committee visited NirasrayulakuAvasa Gruham, Shelter for Urban Homeless, Thirumala Rao street, near CPM Office, Hanuman Peta supported for refurbishment under DAY-NULM. The two storey shelter is maintained by an NGO, Guide Foundation For Development with the capacity for 100 (50 for each storey) men. The building comprised of well-furnished hall, wash rooms, store room, caretaker's room, beds for inmates, lockers, first-aid kit with recreation amenities.



During the visit there were 18 inmates present in the shelter. As per records, a total of 103 Aadhar cards had been issued to the inmates.

The shelter has good arrangement of bedding, water supply, electricity, health care & counseling and other related rehabilitation measures for the inmates. As per the information, one shelter manger, three caretakers were working in the shelter. The shelter was found maintaining necessary registers and documents.

During the visit the Committee observed that the hall is too congested due to which there was very less space in between the beds. The Committee suggested addressing this issue immediately and bed arrangements need to be done in such a way so that adequate space is provided and hall is not over-crowded.

The Committee suggested that the bath/wash rooms should have flush facilities. This will help for maintaining hygiene in the shelter. The Committee directed the representative of Shelter Management Agency to maintain all the records in a computer in digitized form. The shelter should be under the surveillance of CCTV.

The Members of the Committee handpicked and interviewed a few of the inmates who shared information regarding their daily routine and how the shelter is helpful for them.

## NirasrayulakuAvasaGruham, Shelter for Urban Homeless,

### Ranigarithota

The Committee visited NirasrayulakuAvasaGruham, Shelter for Urban Homeless, Near Water Tank, Ranigarithota for



physical verification. The shelter is maintained by an NGO, **Guide Foundation For Development**. The capacity of the shelter is 100 and at the time of visit, around 50 inmates were staying. The shelter is running in a temporary building, where as the new construction is about to complete.

The building comprised of well-furnished hall, wash rooms, cots for inmates with other requisite facilities. The shelter has good arrangement of bunker bedding, food, water supply electricity, health care &counselling and other related measures for the inmates. As per the information, one shelter manager, three caretakers were working in the shelter. The shelter is maintaining necessary registers and other necessary documents manually. A total of 112 Aadhar cards have been issued to the inmates.



The Members enquired their requirement by interacting with the Shelter Staff as well as inmates. The Committee suggested to the shelter coordinators to ensure RO water facility and wardrobes to the inmates. There was also very less space in between the beds. The

Committee suggested addressing this issue immediately so as to avoid overcrowding of space.

The Committee suggested that the toilets/bath rooms should have flush facilities. This will help for maintaining hygiene in the shelter. The Committee directed the representative of Shelter Management Agency to maintain all the records in a computer in digitized form. The shelter should also be under the surveillance of adequate number of CCTVs.

\*\*\*\*\*

(Sanjay Kumar)  
Member

(Neeraj Kumar Gupta)  
Member Secretary

(Justice Kailash Gambhir)  
Chairperson

True copy  
N/A

**REPORT OF THE COMMITTEE ON SHELTER FOR URBAN  
HOMELESS**

**VISIT TO THE STATE MIZORAM**

4<sup>th</sup> to 5<sup>th</sup> May, 2017

By

Justice (Retd.) Kailash Gambhir, Chairman  
Shri Neeraj Kumar Gupta, (ADJ.) Member Secretary  
Shri Sanjay Kumar, IAS, JS (UPA), Member

Submitted to the  
**Supreme Court of India**

## MINUTES OF THE MEETING HELD WITH STATE GOVERNMENT AUTHORITIES

Date: 4<sup>th</sup> May 2017, Time:3.30 PM  
Secretariat Conference Hall, Aizawl

A meeting was convened on 4<sup>th</sup> of May 2017 at Secretariat Conference Hall, Aizawl , under the Chairmanship of Justice (Retd.) Kailash Gambhir. List of participants is attached as *Annexure-I*. Hon'ble Chairman briefed the participants about scope of the work of the Committee as per the orders of the Hon'ble Supreme Court for physical verification of shelters and keeping in view the same the Committee is to visit the states and ULBs for physical verification of shelters. Thereafter, Dr. C. Vanlalramsanga, Secretary to the Government of Mizoram, UD&PA Dept. briefed the progress of Shelters for Urban Homeless in the state Mizoram.

As desired by the Hon'ble Chairman, Shri HVL Zarzoenga, Project Director, DAY-NULM, Directorate of UD&PA, Government of Mizoram presented the progress report on implementation of Scheme of Shelter for Urban Homeless (SUH) component of DAY-NULM in Mizoram.



Survey of Homeless was conducted in the year 2011 with Local Councils in Aizawl City Area and 12 persons were identified as homeless. However, re-identification of the status of these 12 persons was carried out by Urban Development and Poverty Alleviation Department in the month of April, 2012. Out of the identified 12 persons, 9 persons are confirmed as physically and mentally challenged, who slept on the street side area of the city.

It was informed that Project Sanctioning Committee (PSC) has been convened seven times since the inception of DAY-NULM in Mizoram and a total 60 shelters have been sanctioned (9 new and 51 refurbishment) under DAY-NULM. Out of these 49 shelters are functional. The status of new constructions were also presented as per which construction of 1 shelter has been completed.

**Hon'ble Chairman** made an appeal to the State Urban Mission to conduct a comprehensive survey to identify homeless and take appropriate steps for establishment of shelters by coordinating with line departments. Wherever land availability is an issue, he suggested for construction of shelters with vertical designs and to consider porta cabins to solve the issues. **Hon'ble Chairman** expressed his satisfaction on the role being played by the NGOs in running different types of shelters in the state. **Hon'ble Chairman** suggested for refurbishing the existing functional shelters to comply with the DAY-NULM guidelines and also to develop a state portal to upload the shelter profiles and establish city wide help-line to be provided for facilitating the homeless. Further he suggested that, intellectual ability of children residing in the shelters needs to be found out by the specialist and other agencies/departments should extend the helping hands for proper coordination and rehabilitation of inmates.



**Shri Neeraj Kumar Gupta, (ADJ.) Member Secretary**, on the issue relating to availability of repetitive support for refurbishment, advised that in case of the need there should not be problem of providing repetitive refurbishment support to the shelters. However the requirement of the Shelter home as per the parameter needs to be identified carefully. Refurbishment should be done properly, so that the respective Shelter Unit is brought under DAY-NULM compliance.

**Member Secretary** also suggested that shelter management skill need to be developed for the shelter management agencies/organisation. In respect to Management of urban homeless, every Shelter Unit should be linked with skill training courses under DAY-NULM or any other scheme available, which will help in improving the livelihoods of the Shelter inmates.

**Hon'ble Chairman** suggested that doctors of Govt. hospitals should visit to the shelter on a weekly/fortnightly basis, especially to the shelters where children are staying. Health & Family Welfare Department should ensure their visit and necessary directions may issued in this regard. While interacting with the NGOs/Shelter Management Agencies, **Hon'ble Chairman** suggested that the



NGOs/Shelter Management Agencies should think and work out on the need of the shelters for further improvement and accordingly fund can be provided to the shelters.

**Hon'ble Chairman** directed the state to submit a comprehensive roadmap for establishment of shelters by 2022 based on the estimated number of homeless in the State.

The action points on management of shelters as a result of the meeting are summarised as under:

- i. Systematic urban homeless survey to be conducted in all ULBs to validate the survey data;
- ii. Based on the survey, shelters are to be established either through refurbishing the existing buildings/Non-NULM shelters to be brought in compliance with NULM guidelines;
- iii. To conduct third party quality audit on a quarterly basis by engaging reputed institutions;
- iv. Profile of the shelters is to be uploaded in the portal by the States ;
- v. To submit a roadmap for establishment of required number of shelters by 2022;
- vi. Mission managers under DAY-NULM & State authorities should visit the shelters to identify the need of the shelters;
- vii. State Legal Services Authority, Mizoram should also visit all Shelter Unit under the ambit of DAY-NULM in Mizoram. Identification of requirements or needs of the Shelters should be identified by Para legal volunteers and Advocate. The list of identified requirement or needs should further be intimated to the Mission Director, DAY-NULM, Mizoram.
- viii. Shelter Home, catering to Children below 7 years of age, should be visited by doctors every week. The matter should be addressed by Health & Family Welfare Department, Government of Mizoram.
- ix. Facilities prescribed by SUH Operational Guidelines should be strictly adhered to so that dignified life is provided to the homeless persons to achieve the major objective of the Mission.

- x. Converge all possible scheme benefits of the Govt. schemes for mainstreaming the homeless;
- xi. Wide publicity of shelters needs to be done like hoarding sign board and other means of publicity.
- xii. The pace of New Constructions of shelters should not be delayed further.

The meeting concluded with a vote of thanks by Dr. C. Vanlalramsanga, Secretary to the Government of Mizoram, UD&PA Dept. to the Chairperson and all the attendees.





**List of participants**

1. In Chair-Justice (Retd) KailashGambhir, Chairman , Committee on Shelters for Urban Homeless
2. Sh. Neeraj Kumar Gupta , Member Secretary, Committee

**Officials from Mizoram & MoHUPA**

**OBSERVATION NOTE ON THE PHYSICAL VERIFICATION ON SHELTERS FOR  
URBAN HOMELESS MADE BY THE COMMITTEE ON SHELTERS FOR URBAN  
HOMELESS**

**DATE: 4<sup>th</sup> - 5<sup>th</sup> May, 2017**

---

**Shelter Visited in Mizoram :**

1. Motherless Baby Home, Khatla, Aizawl
2. Transitional cum Children's Home, Saron Veng, Aizawl
3. Aizawl Shelter Home, ITI, Aizawl
4. Thutak Nunpuitu Team, Muanna Veng, Aizawl
5. Hermon Children's Home, Durtlang, Aizawl

**DAY-I: 4th May, 2017**

**Motherless Baby Home, Khatla, Aizawl**

The Committee visited **Motherless Baby Home**, Khatla, Aizawl supported for refurbishment under DAY-NULM. The shelter, with the capacity for 25 children within the age group of 0-10 years, is managed by '**MizoHmeichheTangruai Pawl**'. The building comprised of well-furnished hall, wash rooms, kitchen, care-takers room, beds for children with space for recreation amenities. During the visit there were 8 children present in the shelter.



The shelter has good arrangement of Bedding, food, water supply Electricity, Education, Health care & Counseling and other related rehabilitation measures for the children. As per the information, one shelter coordinator and four caretakers were working in the shelter. The shelter is maintaining the necessary registers, diet chart and daily routine for the children.

During the visit the Committee observed that periodic health check up is done in the private clinics/hospitals on payment basis. The committee suggested to address this issue immediately and arrangement need to be done for weekly visit of doctors of Govt. hospitals to the Shelter Homes so that homeless children are not taken out to the Doctors for medical checkup.

The Committee suggested that the refurbishment activity taken up at the Shelter Unit should be completed. The floor elevated in RCC should be completely constructed so that the place could be utilized as recreation area for the children. The Committee directed the representative of Shelter Management Agency to identify their requirements/needs and intimate the same to the Mission Directorate for necessary action.



The Committee handpicked and interviewed a few of the beneficiaries who shared information regarding their daily routine; academic progress and information regarding their family members.

### Transitional cum Children's Home, Saron Veng, Aizawl



after care programme.

The Shelter Unit caters to children in need of care and protection under POCSO Act. The shelter maintained by 'Centre for Peace of Development' accomodating girl children admitted by Child Welfare Committee of Aizawl. The capacity of the shelter is 50 and presently, 15 girls, within the age of 6 to 18 years, are staying there. Most importantly, the children are safely restored to their family, foster family, and/ or provided

The building comprised of well-furnished hall, washrooms, kitchen, care taker's room, beds for children with space for recreation amenities. The shelter has good arrangement of Bedding, food, water supply electricity, education, health care & counseling and other related rehabilitation measures for the children. As per the information, one shelter coordinator, four caretakers were working in the shelter. The shelter was found maintaining necessary registers, diet chart and daily routine for the children.

The Committee suggested to the shelter coordinators to ensure RO water facilities and proper wardrobes to the inmates. Apart from that it was suggested to conduct talent shows to identify the hidden talents of the children. Hon'ble Chaiman, directed the representative of Shelter Management Agency to list out their requirements/needs and intimate the same to the Mission Directorate for necessary action.



### Aizawl Shelter Home:

The Shelter Unit caters to children, in need of care and protection, admitted by Child Welfare Committee, Aizawl. The Shelter accommodated both girl and boy child below the age of 18 years on separate floors. The shelter is managed by 'Centre for Peace of Development'. It has a capacity of 50 and during the visit 15 children (10 girls and 5 boys) were present. Room is allotted to the children according to their age group.

The building comprised of well-furnished hall, wash rooms, kitchen, caretakers room, beds for children with space for recreation amenities. The shelter has good arrangement of bedding, food, water supply, electricity, education, health care & counseling and other related rehabilitation measures for the children. As per the information, one shelter coordinator, four caretakers were working in the shelter. The shelter is maintaining routine for the children and a regular cook for



The Members enquired about their requirement by interacting with the Shelter Staff. The shelter coordinator shared some requirements like colouring the rooms, sewing machine, computer etc for the shelter. The Committee directed the Shelter Home to intimate their requirements to the Mission Directorate for necessary action.

DAY-II : 5th May 2017

**Thutak Nunpuitu Team, Muanna Veng, Aizawl**

The Shelter Unit has already been identified to be supported under DAY-NULM, however, fund for New construction will be approved under the Action Plan of FY-2017-2018. The shelter is one of the biggest shelters comprising provisions for different groups. Thutak Nunpuitu Team, founded by Dr. Sangthankima in the year 1988 is a voluntary social organization and a unique set-up to



execute a triple purpose of maintaining a De-addiction cum Rehabilitation Centre for substance abusers and alcoholics, an Orphanage for orphans, street children and abandoned children, and a Home for the mentally disabled person. As per information provided, presently more than 650 inmates are staying in the shelter.

A Residential School covering Nursery to Class X with an Early Childhood Care &



Education Centre, Adult cum Continuing Education Centre, a Computer Training Centre, a Tailoring Training Centre, a Candle Making Industry, a School of Music & Fine Arts, Weightlifting Academy and Games & Sport Training Centre is being run successfully with the objective of physical and intellectual upliftment of the inmates since 1998. With a view to attain self sufficiency in respects of eggs, milk and meat,

the organization running a poultry farm, a dairy farm and piggery. The TNT is a home for the down and out, destitute, street people, the mentally and physically disabled and a sort of refuge for terminally ill, HIV/AIDS patients. Mostly the shelter is being run through charity, donations and in convergence with various departments/agencies.

The Committee visited all the three section, viz. Rehabilitation Centre, Children's Home and Mentally Challenged Home. In Rehabilitation Centre the Members interacted with the inmates and encouraged them not to get back to addiction and live a healthy and happy life.

From physical inspection, the Members suggested that proper and hygienic toilets should be planned for construction at Children's Shelter by the concerned CMMU. The Members also identified that the Children's Shelter is not well ventilated;





necessary refurbishment needs to be planned. The shelter home also need to take steps for colouring the rooms and provide proper cupboard to the inmates.

### Hermion Children's Home, Durtlang, Aizawl

The Committee inspected the Shelter and suggested that the Shelter should be made fully compliant with DAY-NULM guidelines and O&M support to be provided. The shelter is managed by 'Zoram evangelical Fellowship'. It has a capacity of 220 and during the visit there were 50 children (33 boys & 17 girls) of different age group were present.



The building comprised of well-furnished hall, washrooms, kitchen, care takers room, bunk beds for children with space for recreation amenities also. The

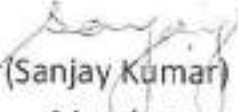
shelter has a small clinic room with basic amenities.

The shelter has good arrangement of bedding, food, water supply electricity, education, health care & counseling and other related rehabilitation measures for the children. As per the information, 1 home manager, 1 home mother, 1 nurse, 1 care taker, 3 warden (1 Male & 2 Female), 1 Asst. warden, 2 cooks, 2 driver etc. are working in the shelter.

The members enquired their requirement by interacting with the Shelter Staff. The shelter coordinator shared some requirements like- training on computer, typewriting, sewing, etc for the children. The Committee suggested the Mission Managers to opt this shelter under O & M of DAY-NULM for smooth maintenance and directed the Shelter Home to list out their requirement or needs which shall further be intimated to the Mission Directorate for necessary action.

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(Sanjay Kumar)  
Member

  
(Neera) Kumar Gupta  
Member Secretary

  
(Justice Kailash Gambhir)  
Chairperson



**పట్టణ పేదరిక నిర్మూలన సంస్థ**

**Mission for Elimination of Poverty in Municipal Areas (MEPMA)**  
Department of Municipal Administration & Urban Development, Govt. of Telangana



From  
The Additional Mission Director,  
MEPMA, Telangana State.

To  
Sri. Justice. Kailash Gambhir,  
Former Judge, High Court of Delhi and  
The Hon'ble Chairperson,  
Committee on Shelter for Urban Homeless  
Government of India.  
Fourth Floor, HUDCO House,  
Lodhi Road, New Delhi - 110003

Respected Sir,

Lr. No. MEPMA/455/SUH/D1

Date: 29.05.2017

**Sub:-** MEPMA - DAY-NULM – Shelter for Urban Homeless – Road Map for  
Shelter for Urban Homeless upto 2022 – Submission of Report - Regarding.

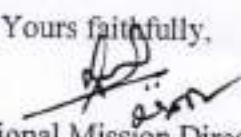
**Ref:-** 1) DO. No. , Dated: 23.02.2017 of Sri. Justice Kailash Gambhir,  
Chairman, Hon'ble Supreme Court Committee on Shelter for Urban  
Homeless.

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With reference to the subject cited, the Hon'ble Chairman, Committee on Shelter for Urban Homeless has requested to submit the road map for establishment of Shelter for Urban Homeless.

In this regard, it is to submit that, as per the survey of homeless the road map (Action Plan) for establishment of Shelter for Urban Homeless is prepared and is enclosed with this letter for kind perusal and information.

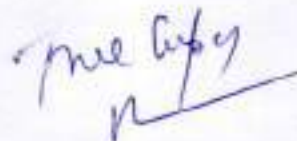
Yours faithfully,

  
Additional Mission Director  
MEPMA, Telangana

**Encls:** 1) Road Map (Action Plan) for establishment of Shelters.

Copy submitted to the Joint Secretary to Government, MoHUPA, Govt. of India for favour of information.

Copy submitted to the Secretary to Government, MA&UD Dept., Govt. of Telangana for favour of information.






## ACTION PLAN ON SHELTER FOR URBAN HOMELESS

Name of the State : Telangana

[illegible]

S. No	Name of the Cities/ towns taken for NULM	Population of the City/ Town as per 2011 census	Name of cities/town Homeless survey Completed	City /Town wise homeless identified	City/ town wise Number of shelter Sanctioned /established (As per PSC)				Number of shelters functional (as on 28-02-17)	Establishment of new shelters based on survey and existing shelters			
					New	Ref	O&M only	Total		2017-18	2018-19	2019-20	Total
38	Devarakonda	29731	Completed	4	0	0	0	0	0	0	0	0	0
39	Miryalaguda	108781	Completed	32	0	1	1	2	1	0	1	0	1
40	Nalgonda	165328	Completed	45	1	0	1	2	1	0	0	1	1
41	Bhainsa	49764	Completed	48	0	0	0	0	0	1	0	0	1
42	Nirmal	88433	Completed	49	0	0	0	0	0	1	0	0	1
43	Armoor	43903	Completed	43	0	0	0	0	0	1	0	0	1
44	Bodhan	77573	Completed	22	0	0	0	0	0	0	0	0	0
45	Nizamabad	311152	Completed	134	1	1	1	3	1	1	1	0	2
46	Peddapalli	41171	Completed	3	0	0	0	0	0	0	0	0	0
47	Ramagundam Corp.	229644	Completed	22	3	0	0	3	0	0	0	0	0
48	Sircilla	75550	Completed	16	0	0	0	0	0	0	1	0	1
49	Vemulawada	33706	Completed	60	0	0	0	0	0	1	0	0	1
50	Badampet	64549	Completed	24	0	0	0	0	0	0	0	0	0
51	Ibrahimpattanam	30993	Completed	8	0	0	0	0	0	0	0	0	0
52	Jelpally	80374	Completed	6	0	0	0	0	0	0	0	0	0
53	Jillalaguda	54922	Completed	6	0	0	0	0	0	0	0	0	0
54	Meerpet	66982	Completed	7	0	0	0	0	0	0	0	0	0
55	Peddambet	27813	Completed	35	0	0	0	0	0	0	1	0	1
56	Shadnagar	54431	Completed	22	0	0	0	0	0	1	0	0	1
57	Andole-Jogipet	23951	Completed	2	0	0	0	0	0	0	0	0	0
58	Sadasivpet	42950	Completed	10	0	0	0	0	0	0	1	0	1
59	Sangareddy	71376	Completed	8	1	0	1	2	0	0	0	0	0
60	Zaheerabad	50532	Completed	21	0	0	0	0	0	0	1	0	1
61	Dubbaka	27450	Completed	10	0	0	0	0	0	0	0	0	0
62	Gajwel	37026	Completed	3	0	0	0	0	0	0	0	0	0
63	Husnabad	22082	Completed	3	0	0	0	0	0	0	0	0	0
64	Siddipet	111572	Completed	20	2	0	0	2	0	0	0	0	0
65	Huzurnagar	35850	Completed	38	0	0	0	0	0	1	0	0	1
66	Kodad	64234	Completed	30	0	0	0	0	0	1	0	0	1
67	Suryapet	105531	Completed	52	0	1	1	2	1	0	0	0	0
68	Tandur	65115	Completed	23	0	0	0	0	0	0	0	0	0
69	Vikarabad	53143	Completed	15	0	0	0	0	0	0	0	0	0
70	Wanaparthy	60949	Completed	9	0	0	0	0	0	0	0	0	0
71	Narsampet	36055	Completed	13	0	0	0	0	0	0	0	0	0
72	Parkal	20257	Completed	7	0	0	0	0	0	0	0	0	0
73	Warangal Corp.	819406	Completed	171	0	4	0	4	2	0	0	0	0
74	Bhongir	53339	Completed	55	0	0	0	0	0	1	0	0	1
TOTAL		12609619		3571	16	12	19	47	22	21	14	3	38

  
 A.S.D. M. G. N. S.

No.NLM/122014/3942/H  
Urban Development and Urban Housing  
Department,  
Government of Gujarat,  
Sachivalaya, Gandhinagar.

Dated: 30 MAR 2017

✓ To,  
The Private Secretary to the  
Hon. Justice Shri Kailash Gambhir,  
Chairperson,  
Committee on Shelter for Urban Homeless,  
Fourth Floor, HUDCO House,  
Lodhi Road,  
NEW DELHI- 110003.

**Subject: Information regarding Shelters for Urban Homeless**

Sir,

I am directed to refer to the D.O. letter dated: 23<sup>rd</sup> February, 2017 received from Hon. Justice Shri Kailash Gambhir, Chairperson, Committee on Shelter for Urban Homeless, on the subject cited above and as desired by the Hon. Chairman of the Committee, necessary information in prescribed format is annexed herewith.

2. You are requested to place the said information before the Hon. Chairman of the Committee.

Yours faithfully,

  
(R.C. Patel)

Under Secretary to Govt. of Gujarat,  
Urban Development & Urban Hsg. Department

Encl: As above

**Copy to :-** The Deputy Secretary to the Chief Secretary, Office of the Chief Secretary,  
Block No.1, Sachivalaya, Gandhinagar, for information.

*True Copy*  


S l. n o	Type of shelter	Aizawl	Lunglei	Kolasib	Champhai	Serchhip	Mamit	Lawngtlai	Siaha
CATEGORY : GENERAL									
1	Orphan	3	0	0	0	2	0	1	1
2	Children in need of care & protection	14	4	0	3	2	3	0	1
3	Children in conflict with Law	1	1	0	0	0	0	0	1
4	Women Drug users	4	1	1	4	0	0	0	0
5	Men Drug Users	8	2	0	0	0	0	0	0
6	Male & Female Drug Users	3	3	0	1	1	0	0	0

### Facilities and Services to be provided at the identified Shelters

It is planned that all facilities/amenities directed by SUH Guidelines shall be provided under DAY-NULM.

Sl. n o	Details of Infrastructure/amenities to be ensured at Shelter Home in Mizoram
1	Well ventilated rooms/dormitories
2	Adequate space for each inmates @ 50 sq ft per person
3	Lighting (P&E Consumer Connection)
4	Fan facilities
5	Kitchen with vessels and Gas connectivity
6	Piped water Supply (PHE Connection)
7	Cloak room/Personal Lockers
8	Space for recreation/Library/Others
9	Toilet/Bath Rooms
10	Separate Toilet Provision for Women
11	Separate Toilet provision for Disabled
12	Provision for Hot Water Geyser/Solar Device
13	Purified Water Facility -RO's
14	Cots/Bunker Beds with Shelter
15	Sleeping Mats/Blankets



16	Washing Provisions -Blankets/Bed Sheets
17	Display Board at Entrance of Shelter
18	CCTV Camera Installed
19	Fire Protection Measures
20	Food Arrangement

In addition to these facilities, services like linkage of the urban homeless with Universal Financial Inclusion, EPIC and UID enrolment, other relevant Schemes, etc are to be provided to the enumerated urban homeless in Mizoram.

### Resource Mapping of Needs

#### I. Resource Mapping of needs for New Construction of Shelter Unit

The Resource mapping of needs for New Construction of Shelter Unit was conducted by each CMMU in participation with Community Leaders, NGO representative and volunteer from youth through Field Survey and spot verification as per direction of City Level Executive Committee for DAY-NULM.

The following are requirements identified for New Construction of Shelter unit under DAY-NULM.

Sl no	Name of CMMU	Ppln. of CMMU area	Resources available	Needs	No of Unit	Capa city	Project cost (Rs in lakhs)
1	Aizawl	11619	Letter of agreement already submitted by Operation Kingdom, Jeriko Khualbuk and Blessing Home & Land of other NGOs	Construction of Shelters for Drug abusers abandoned by their families	5	250	325
2	Lunglei	68752	0	0	0	0	0
3	Kolasib	42558	Land to be identified by ULB	Shelter Unit for families of recovering patient admitted at District Hospital, Kolasib	1	120	156
			Land of Mizo Hmeichhe Insuihkhawm Pawl (MHIP), Vairengte	Shelter for drug abusers abandoned by their families	1		
			Land of	Shelter for male drug	1		

			Hmangaihna In (NGO), Thingdawl	abusers abandoned by their families			
4	Champhai	43756	N/A	Women Shelter, Shelter for Mentally challenged & Shelter for Aged	3	150	195
5	Serchhip	28417	N/A	Transitional Housing for Orphan above 18 yrs of age, Women Shelter & Shelter for mentally challenged	3	80	104
6	Mamit	7884	Land donated by ULB & NGOs	Shelter Unit for families of recovering patient admitted at District Hospital, Mamit & Children's Home	2	80	104
7	Lawngtlai	20830	Land of Exodus centre of Life	Shelter Unit for Women	1	30	39
8	Slaha	12741	0	0	0	0	0
<b>TOTAL</b>					<b>17</b>	<b>710</b>	<b>923</b>

## II. Resource Mapping of Needs against existing resources / Refurbishment for Children's Home

Resource Mapping of needs for refurbishment of Children's Shelters in Mizoram was conducted in consultant with State Child Protection Office, Government of Mizoram. Needs assessment at Shelter level has not been conducted due to incomplete convergence meeting with Social Welfare Department, Government of Mizoram.

### REQUIREMENT FOR REFURBISHMENT OF SHELTER UNIT IN MIZORAM

Sl. no	Details of Infrastructure/amenities to be ensured at Shelter Home	Requirement as per SUH Guidelines (in Unit)	Estimated Project Cost (Rs in lakhs)
1	Well ventilated rooms/dormitories	300 person	191.55
2	Adequate space for each inmates @ 50 sq ft per person		
3	Lighting (P&E Consumer Connection)	To be provided under ICPS	0
4	Fan facilities	20	1.2
5	Kitchen with vessels	20	4

6	Piped water Supply (PHE Connection)	To be provided under ICPS	0
7	Cloak room/Personal Lockers	80	0.456
8	Space for recreation/Library/Others	6	1.8
9	Toilet/Bath Rooms	5	0.351175
10	Separate Toilet Provision for Women	5	0.351175
11	Separate Toilet provision for Disabled	To be provided under ICPS	0
12	Provision for Hot Water Geyser/Solar Device with 1000 ltr water reservoir	25	6.75
13	Purified Water Facility -RO's	51	11.22
14	Cots/Bunker Beds with Shelter	100	25
15	Sleeping Mats/Blankets	500	40
16	Washing Provisions -Blankets/Bed Sheets	51	20.4
17	Display Board at Entrance of Shelter	To be provided under ICPS	0
18	CCTV Camera Installed	48	21.6
19	Fire Protection Measures	38	22.8
20	Food Arrangement	To be provided under ICPS	0
<b>TOTAL PROJECT COST (Rs in lakhs)</b>			<b>347.47835</b>

*Note: Estimates is for all Children's Home registered under State Child Protection Unit.*

III. Resource Mapping of Needs against existing resources /  
Refurbishment for Adult Rehabilitation/Mentally challenged/Aged  
Homes

**REQUIREMENT FOR REFURBISHMENT OF SHELTER UNIT IN MIZORAM**

S.No	Details of Infrastructure/amenities to be ensured at Shelter Home	Requirement as per SUH Guidelines (In Unit)	Estimated Project Cost (Rs in lakhs)
1	Well ventilated rooms/dormitories	42	481.8866
2	Adequate space for each inmates @ 50 sq ft per person	19950	
3	Lighting (P&E Consumer Connection)	30	31.5
4	Fan facilities	83	4.98
5	Kitchen with vessels and Gas connectivity	32	6.4
6	Piped water Supply (PHE Connection)	27	8.1
7	Cloak room/Personal Lockers	949	5.4093
8	Space for recreation/Library/Others	33	99
9	Toilet/Bath Rooms	46	3.23081

## Name of ILL:

Sr. No.	City / ULB	Name and Address of the Shelter	Type of Shelters (General/Men/Women/Special - Specify)	Area of Shelter (In Sq.ft.)	Capacity of Shelter / Space provisioned for individual	Average Occupancy during December 16.	Managed by Govt. or NGO (Name of NGO)	List of facilities provided in the operational shelters (Put Yes / No wherever applicable or Specify briefly)																				Practice followed for Mobilization of Homeless (IBC, Display of Boards at Junctions, Campaigns, Referrals by Gov. Volunteers, NGOs, Line Departments/Police Etc.) - Specify	Display of Board if any at outside / entrance - to display the provision of facilities in shelters	Remarks
								Portable Drinking Water	Sanitary/Toilet facilities	Provision for Ventilation/Lighting/Paint	Fire Protection Measures	First Aid Kit	Provision for pest/vector control	Blankets/Mattresses/Sheets for all inmates	Regular Cleaning of Inmate (Once in 15 Days)	Common Kitchen/Cooking space with necessary utensils	Fac. Connectivity for cooking	Availability of recreation space / facilities	Child Care Facilities and convergence with other schemes (ICDS/Govt. School)	Regular Medical check up for inmates by visiting doctors/Camp/OT/Physio/Hospital Specify	Privacy provision for inmate	Separate toilet provision for disabled/Children	Staff for maintenance (Manager/Care takers)	Personnel/locker/locker facilities for the inmates	Provision for rain water harvesting/Solar energy devices	Provision for bunker/hotter beds/pillows	Provision for meals			
1	Vadodara	Navayard - Gornwa Bridge TP-13	General	105.84 Sq. m.	9	5	Govt.	No	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No	No	No	Yes	No				
2	Vadodara	Navayard - Gornwa Bridge TP-13	General	105.84 Sq. m.	8	5	Govt.	No	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No	No	No	Yes	No				
3	Vadodara	Navayard - Gornwa Bridge TP-13	General	105.84 Sq. m.	8	5	Govt.	No	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No	No	No	Yes	No				
4	Vadodara	Navayard - Gornwa Bridge TP-13	General	105.84 Sq. m.	8	5	Govt.	No	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No	No	No	Yes	No				
5	Vadodara	Navayard Chikari, Opp. Eshan nagar PP 209	General	223.97 Sq. m.	30	15	Govt.	No	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No	No	No	Yes	No				
6	Vadodara	Navayard Chikari, Opp. Eshan nagar PP 209	General	223.97 Sq. m.	30	10	Govt.	No	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No	No	No	Yes	No				
7	Vadodara	Navayard Chikari, Opp. Eshan nagar PP 209	General	223.97 Sq. m.	28	15	Govt.	No	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No	No	No	Yes	No				
8	Vadodara	Atladara ES No. 720	General	223.97 Sq. m.	22	18	Govt.	No	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No	No	No	Yes	No				
9	Vadodara	Atladara ES No. 720	General	223.97 Sq. m.	22	18	Govt.	No	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No	No	No	Yes	No				
10	Vadodara	Vishwamitri Bridge	General	183.96 Sq. m.	11	5	Govt.	No	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No	No	No	Yes	No				
11	Vadodara	Vishwamitri Bridge	General	183.96 Sq. m.	11	5	Govt.	No	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No	No	No	Yes	No				
12	Vadodara	Vadhar Bridge	General	105.84 Sq. m.	13	8	Govt.	No	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No	No	No	Yes	No				
13	Vadodara	GDC ES No. 157	General	21487 Sq. m.	22	12	Govt.	No	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No	No	No	Yes	No				
14	Vadodara	GDC ES No. 157	General	21487 Sq. m.	22	12	Govt.	No	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No	No	No	Yes	No				



Sl. No.	City / ULB	Name and Address of the Shelter	Type of Shelters (General/Men/Women/Special - Specify)	Area of Shelter (in Sq.ft.)	Capacity of Shelter / Space provisioned for individual	Average Occupancy during December '16	Managed by Govt. or NGO (Name of NGO)	List of facilities provided in the operational shelters (Put Yes / No wherever applicable or Specify briefly)																				Practice followed for Mobilisation of Homeless (IEC, Display of Boards at junctions, Campaigns, Referrals by Govt. Volunteers, NGOs, Line Departments/Police etc.) - Specify	Display of Board if any at outside / entrance - to display the provision of facilities in the shelters	Remarks
								Vitality Drinking Water	Bathing/Toilet facilities	Provision for Ventilation/Lights/Fans	Fire Protection Measures	First Aid Kit	Provision for pest/vector control	Blankets/Mattresses/Sheets for all inmates	Regular Cleaning of Blankets (once in 15 days)	Common kitchen/Cooling space with necessary utensils	Gas Connectivity for cooking	Availability of recreation space / facilities	Child Care Facilities and convergence with other schemes (ICDS/Govt. school)	Regular Medical check up for inmates by visiting Doctors/Camp/PHC/Dispensary/Spec	Primary provision for family	Separate toilet provision for disabled/Children	Staff for maintenance (Manager/Care takers)	Personal Locker/Locker facilities for the inmates	Provision for rain water harvesting/Solar energy devices	Provision for heater/beds/pillows	Provision for meals			
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	
15	Bharnagar	Sardarnagar Municipality shopping centre, Second floor 'A' wing, Bharnagar	General	(1) 30 x 60 (2) 30 X 60	25 Male, 25 Female	21	No.	Yes	Yes	Yes	No	No	Yes	No	No	No	No	No	No	No	Yes	No	No	No	No	Yes	No	No		
16	Bharnagar	Shekharnagar, Municipality Concessory Hall, Airport Road, Bharnagar	General	(2) 15x 30 (2) 15x 30	25 Male, 25 Female	0	No	Yes	Yes	Yes	No	No	Yes	No	No	No	No	No	No	No	Yes	No	No	No	No	Yes	No	No		
17	Bharnagar	CHANDI GATE BHAVNAGAR	General	(1) 30 x 60 (2) 30 X 60	25 Male, 25 Female	0	No	Yes	Yes	Yes	No	No	Yes	No	No	No	No	No	No	No	Yes	No	No	No	No	No	No	No		
18	Bharnagar	Sir Tatkowshi Bharnahala Railway Station Road Bharnagar	General	(1) 30 x 60 (2) 30 X 60	16 Male, 25 Female	-	Yes	Yes	Yes	Yes	Yes	No	Yes	No	No	No	No	No	No	No	No	Yes	Yes	Yes	No	No	No	No		
19	Bajaj	Bharnahwar road 2	men and women	men-6637 sq ft women-6370 sq ft	448	1800	vatsalya education and charitable trust	yes	yes	yes	no	yes	yes	yes	yes	yes	no	yes	-	-	no	yes	yes	no	yes	yes	no	yes	yes	
20	Bajaj	bednaka, near aaji river bank	men and women	1918 sq ft	80	285	satyam rachnatmak vikas mandal	yes	yes	yes	no	yes	yes	yes	yes	no	no	yes	-	-	no	yes	yes	no	yes	yes	no	yes	yes	
21	Bajaj	marcha path road, near bednaka	men and women	1452 sq ft	50	148	satyam rachnatmak vikas mandal	yes	yes	yes	no	yes	yes	yes	yes	no	no	yes	-	-	no	yes	yes	no	yes	yes	no	yes	yes	
22	Bajaj	aaji dam chowk, near old jakatnaka, bharnagar road	men and women	7109 sq ft	100	732	vatsalya education and charitable trust	yes	yes	yes	no	yes	yes	yes	yes	no	no	yes	-	-	no	yes	yes	no	yes	yes	no	yes	yes	
23	Bajaj	ramnagar-4 aaji vasohai 80 ft road	men and women	5137 sq ft	40	-	agency appointment is under progress	yes	yes	yes	no	yes	yes	yes	yes	no	no	yes	-	-	no	yes	yes	no	yes	yes	no	yes	yes	
24	Sarat	Near Akhbar Tenament, Bhatar chowk, Adhuna Magdalla road	Men-Women	526.75	29	25	NGO	Y	Y	Y	N	Y	N	Y	Y	N	N	Y	N	N	Y	Y	Y	N	Y	N	Y	Y		

		List of facilities provided in the operational shelters [Put 'Yes' / No otherwise applicable or Specify briefly]																													
No	Cat / UoB	Name and Address of the Shelter	Type of Shelter (General/Pre-warmer/Special - Speedy)	Area In Shelter (In Sq.ft.)	Capacity of Shelter / Space provision (Individual)	Average Occupancy during December 16	Managed by Govt. or NGO (Name of MCO)	Potable Drinking Water	Bathing/Toilet facilities	Provision for Ventilation/Lights/Fans	Fire Protection Measures	First Aid Kit	Provision for pest/vector control	Blankets/Mattresses/Sheets for all inmates	Regular Cleaning of blankets (Once in 15 Days)	Common kitchen/Cooking space with necessary utensils	Gas Connectivity for cooking	Availability of recreation Space / Facilities	Child Care Facilities and convergence with other schemes (ICDS/Govt. school)	Regular Medical check up for inmates-by visiting Doctors/Campex/UHT/Chic Hospitals-Specify	Privacy provision for family	Separate toilet provision for disabled/Children	Staff for maintenance (Manager/Care takers)	Personal Locker/Locker facilities for the inmates	Provision for rain water harvesting/Solar energy devices	Provision for bunker/folder beds/yallows	Provision for meals	Whether user fees charged or facilities/services made available through convergences-Specify	Invasive followed by Mobilization of Homeless (ILM) Display of Boards at junctions, Campsites, Informalities by Govt. Authorities, NGOs, Law Enforcement	Display of Board if any at outside / entrance - to display the provision of facilities in shelters	Remarks
1																															
25	Serve	Inside Ashram nearby Ashram	Mens Women	526.75	24	20	NGO	Y	Y	Y	N	Y	N	Y	Y	N	N	N	Y	N	N	Y	Y	Y	N	N	Y	Y	N	Y	
26	Serve	Harpadwara, Piplod	Mens-Women	506.75	24	40	NGO	Y	Y	Y	N	Y	N	Y	Y	N	N	N	Y	N	N	Y	Y	Y	N	N	N	Y	N	Y	
27	Serve	Under Attnagar Hill Ashraigar	Mens-Women	451.5	24	0	NGO	Y	Y	Y	N	Y	N	Y	Y	N	N	N	Y	N	N	Y	Y	Y	N	N	N	Y	N	Y	
28	Serve	Karg-upura beside Gurukul Shri.	Mens-Women	55.04	20	25	Gyananup Validati	Y	Y	Y	N	Y	Y	Y	Y	N	N	N	N	Y	N	N	Y	Y	Y	N	N	N	Y	N	
29	Serve	Bahar Gyaan bridge near mildstream Market	Mens Women	144.07	70	50	Sarodaya seva sangha	Y	Y	Y	N	Y	Y	Y	Y	N	N	N	N	Y	N	N	Y	Y	Y	N	N	N	Y	N	
30	Serve	Near Street Chakra	Mens & Women	61.10 sq.ft.	50	50	Allis Shanti gangaayan gram vihar sangha	Y	Y	Y	N	Y	Y	Y	Y	N	N	N	N	Y	N	N	Y	Y	N	N	N	Y	N	N	

List of facilities provided in the operational shelters (Put Yes / No wherever applicable or Specify facility)																																			
No.	City / Vill.	Name and Address of the Shelter	Type of Shelters (General/Multi-Sectoral/Special)	Area & Shelter (in Sq.ft.)	Capacity of Shelter / Space per person (bed or bed net)	Average Occupancy during peak season (October - December)	Managed by Govt. or NGO (Name of NGO)	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28
								Possible Drinking Water																											
								Bathing/Towel facilities																											
								Provision for Ventilation/Lights/Fans																											
								Fire Protection Measures																											
								First Aid Kit																											
								Provision for pest/vector control																											
								Blankets/Mattresses/Sheets for all inmates																											
								Regular Cleaning of blankets (Once in 15 Days)																											
								Cooking kitchen/Cooking space with necessary utensils																											
								Gas Connectivity for cooking																											
								Availability of recreation space / Facilities																											
								Child Care facilities and convergence with other schemes (KDS/Govt. school)																											
								Regular Medical check up for inmates by visiting Doctors/Camp/BNP/Civil Hospital-Specify																											
								Privacy provision for family																											
								Separate toilet provision for disabled/Children																											
								Staff for maintenance (Manager/Cleaner)																											
								Personal Locker/Locker facilities for the inmates																											
								Provision for rain water harvesting/Solar energy devices																											
								Provision for bunkers/folder beds/pillows																											
								Provision for meals																											
								Whether user fees charged or facilities/services made available through convergences-Specify																											
								Practices followed for mobilization of Households- EDC, Campaigns, Referrals by CMC, Volunteers, NGOs, Law																											
								Display of Board if any at outside / entrance - to display the provision of facilities in shelters																											
								Remarks																											





Sr. No.	City / ILLR	Name and Address of the Shelter	Type of Shelters (General/Men/Women/Special - Specify)	Area/lot Shelters (In Sq.ft.)	Capacity of Shelter / Space provisioned for individual	Average Occupancy during December 16	Managed by Govt. or NGO (Name of NGO)	List of facilities provided in the operational shelters (Put Yes / No wherever applicable or Specify briefly)																				Practice followed for Mobilisation of Resources (BIC, Display of Boards at Jun/One, Campaign, Referrals by Govt. Volunteers, NGOs, Line Departments/PSU or Govt.) - Specify	Display of Board if any at outside / entrance - to display the provision of facilities in shelters	Remarks	
								Possible Drinking Water	Bathing/Toilet facilities	Provision for Ventilation/Lights/Fans	Fire Protection Measures	First Aid Kit	Provision for pest/vector control	Blankets/Mattresses/Sheets for all inmates	Regular Changing of Blankets (Date in 15 days)	Cleanliness kitchen/Cooking space with necessary utensils	Cum Connectivity for cooking	Availability of recreation space / facilities	Child Care facilities and convergence with other schemes (ICDS/Govt. school)	Regular Medical check up for inmates by visiting Doctors/Campuses/clinics/Community Health Centres	Privacy provision for family	Separate toilet provision for disabled/children	Staff for maintenance (Manager/Care takers)	Personal Locker/locker facilities for the inmates	Provision for rain water harvesting/Solar power/ devices	Provision for barbed/roller beds/pillows	Provision for meals				Whether user fees charged or facilities/services made available through convergence-Specify
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	
51	Ahmedabad	Manav Seva Santha, Achary Mahu Pragnya, Dwar bij, niche, Githamandir	General	1600	60	-	NGO - Patel Ranchhodai ni chaklati haram-3 ni same, Githamandir, Amadavad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	No	Yes	No	No	-	No	No	Yes	Yes		
52	Ahmedabad	Manav Seva Santha, Mahant, Dabhi Dwar bij ni niche, Dabhi Dwar	General	1600	60	-	NGO - Patel Ranchhodai ni chaklati haram-3 ni same, Githamandir, Amadavad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	No	Yes	No	No	-	No	No	Yes	Yes		
53	Ahmedabad	Manav Seva Santha, Madhupura Road-Sector No. Bajana, Under Brija ni Uparal, Madhupura	General	1600	60	-	NGO - Patel Ranchhodai ni chaklati haram-3 ni same, Githamandir, Amadavad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	No	Yes	No	No	-	No	No	Yes	Yes		
54	Ahmedabad	Akhil Bharatiya Antyodaya Uthan Seva Sangh, T.P. Saini, Plot No. 3, Bhutik Gruk ni Parkhal, Sarvedya Society name, Dhar	General	2000	80	-	NGO - R-Narmadanager Society, Bhidbhanjan Hanuman Mandir, Rajanagar, Amadavad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	No	Yes	No	No	-	No	No	Yes	Yes	
55	Ahmedabad	Akhil Bharatiya Antyodaya Uthan Seva Sangh, Chavakpur Biji-3 ni Niche, Gita	General	1600	60	-	NGO - R-Narmadanager Society, Bhidbhanjan Hanuman Mandir, Rajanagar, Amadavad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	No	Yes	No	No	-	No	No	Yes	Yes	

Sl. No.	City / ULB	Name and Address of the Shelter	Type of Shelter (General/ Men/ Women/ Specific - If Specific)	Area in Shelter (In Sq.ft.)	Capacity of Shelter / Space provisioned for Individual	Average Occupancy during December 1st	Managed by Govt or NGO (Name of NGO)	List of facilities provided in the operational shelters (Put 'Yes' / No wherever applicable or Specify briefly)																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																														
								30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																								
56	Ahmedabad	Abhil Bharesh Paryaran Evam Gramin Vikas Sanstha Nathalal (Bhagwari Brijini) Niche, Marunaga	General	1400	60	-	NGO - 112/A 416 Vardaan Eklav, A.E.C Cross Food, Farmnaga r Road Sone, Narapur Ahmedabad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	No	Yes	No	No	-	No	No	-	No	Yes	No	-	Yes	No	-	No	No	Yes	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-	No	No	-



Sr. No.	City / TILB	Name and Address of the Shelter	Type of Shelters (General/Men/Women/Species 1-Specify)	Area of Shelter (In Sq.ft.)	Capacity of Shelter / Space provisioned for individual	Average Occupancy during December 16	Managed by Govt. or NGO (Name of NGO)	List of facilities provided in the operational shelters (Put Yes / No wherever applicable or Specify briefly)																			Practice followed for Mobilisation of Homeless (IEC, Display of Boards at Junctions, Campaigns, Referrals by Govt. Volunteers, NGOs, Line Departments/Police etc) - Specify	Display of Board if any at outside / entrance - to display the provision of facilities in shelters	Remarks		
								Provision of Drinking Water	Boiling/Thawing facilities	Provision for Ventilation/Lights/Fan	Fire Protection Measures	First Aid Kit	Provision for pest/vector control	Blankets/Mattresses/Sheets for all inmates	Regular Cleaning of blankets (Once in 15 Days)	Cleanliness kitchen/cooking space with necessary utensils	Gas Connectivity for cooking	Availability of recreation space / Facilities	Child Care Facilities and convergence with other schemes (ICDS/Govt. school)	Regular Medical check up for inmates by visiting Doctors/Camp/PHU/CHC/Hospital/Specify	Privacy provision for family	Separate toilet provision for disabled/Children	Staff for maintenance (Manager/Care takers)	Personal Lockery/Locker facilities for the inmates	Provision for rain water harvesting/Solar energy devices	Provision for blanket/folder beds/pillows				Provision for mats	Whether user fees charged or facilities/services made available through convergence-Specify
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	
61	Ahmedabad	K.H.Jani Charitable (Kohda) Janani Res. Dmanger Garden, Abavad Ward	General	1600	60	-	NGO-B Vrajbhumi Apartment, Sangay Apart. Ni Panchal, Abavad, Ahmedabad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	No	Yes	No	No	-	No	No	Yes	Yes	
62	Ahmedabad	Gujarat Rajy Pchhat Vikas, Jashoda Brij, Jashodanagar, Chokadi Pasa, Bhajpara	General	1600	60	-	NGO-B 11 Kuvarpark, I.O.C. Road, Chandkheda, Ahmedabad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	No	Yes	No	No	-	No	No	Yes	Yes	
63	Ahmedabad	Gujarat Rajy Pchhat Vikas, Odhar Road, Khane, Odhar	General	1600	60	-	NGO-B 13 Kuvarpark, I.O.C. Road, Chandkheda, Ahmedabad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	No	Yes	No	No	-	No	No	Yes	Yes	
64	Ahmedabad	Gujarat Rajy Pchhat Vikas, Ghatia Tekura, Police Chok, Pasa, Bajarangpur	General	1600	60	-	NGO-B 13 Kuvarpark, I.O.C. Road, Chandkheda, Ahmedabad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	No	Yes	No	No	-	No	No	Yes	Yes	
65	Ahmedabad	Gujarat Rajy Pchhat Vikas, Keshavnagar, Brij Niche (all Tarf Javani Road, Javani Vadi)	General	1500	60	-	NGO-B 13 Kuvarpark, I.O.C. Road, Chandkheda, Ahmedabad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	No	Yes	No	No	-	No	No	Yes	Yes	
66	Ahmedabad	Gujarat Rajy Pchhat Vikas, 132th, A.T. C. Oar Katta Pasa, 50% Green plot near Model Plot, S. S. Dham Ward	General	1600	60	-	NGO-B 13 Kuvarpark, I.O.C. Road, Chandkheda, Ahmedabad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	No	Yes	No	No	-	No	No	Yes	Yes	

List of facilities provided in the operational shelters (Put Yes / No wherever applicable or Specify briefly)																															
Sl. No.	City / ULB	Name and Address of the Shelter	Type of Shelters (General/Men/Women/Special - Specify)	Area in Shelter (In Sq.ft.)	Capacity of Shelter / Space provisions provided for individual	Average Occupancy during December	Managed by Govt. or NGO (Name of NGO)	List of facilities provided in the operational shelters (Put Yes / No wherever applicable or Specify briefly)																		Remarks					
								10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27		28	29	30		
67	Ahmedabad	Gajraj Bhai Pokhat Vilas Katarpur Prachinayal Building Katarpur ur, Gandhinagar	General	1600	5	6	NGO - E 13 Navvark, L.O.C. Road, Charolha, the Ahmedabad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	No	No	No	No	No	No	No	No	Yes	Yes	Display of Board if any at outside entrance - to display the provision of facilities in shelter	Practices followed for Mobilisation of Homeless (IEC, Display of Boards at shelters, Campaigns, Referrals by Govt. Volunteers, NGOs, Line Departments/NGO or EOC) - Specify
68	Ahmedabad	Jan Seva Foundation, Me mto Brl Niche Sai Baba Society Same Megham Nagar	General	1600	60	-	NGO - 30 Pabla Bul Royal Complex, Minna per, Anandnagar	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	No	No	No	No	No	No	No	No	Yes	Yes		Yes
69	Ahmedabad	Jashit Vikas Serna Sanathana, C.T.M. Brl Niche, Bata Circle, Tar, Indrapur Ward	General	1600	60	-	NGO - C.O. Prashad Niche, N. Sanathana, C.T.M. Shree Jil Bapa Complex, Vasava Bus Stand in pash, Vasava Road, Vasava, Anandnagar	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	No	No	No	No	No	No	No	No	Yes	Yes	Yes	Yes
70	Ahmedabad	Mar Palli Voller Trust, Gang Brl Niche, Bhaton Niche, Bhat																													



Sr No.	City / ULB	Name and Address of the Shelter	Type of Shelters (General/Men/Women/Special - Specify)	Area of Shelter (in Sq.ft.)	Capacity of Shelter / Space provisioned for individual	Average Occupancy during December-16	Managed by Govt. or NGO (Name of NGO)	List of facilities provided in the operational shelters (Put Yes / No wherever applicable or Specify briefly)																	Practice followed for Mobilization of Homeless (RC, Display of Boards at Junctions, Campaigns, Referral by Govt. Volunteers, NGOs, LHM Departments/Police or RCI) - Specify	Whether user fees charged or facilities/services made available through convergences Specify	Display of Board if any at sample / entrance - to display the provision of facilities in shelters	Remarks	
								Potable Drinking Water	Bathing/Toilet facilities	Provision for Ventilation/Lights/Fans	Fire Protection Measures	First Aid Kit	Provision for pest/vector control	Blankets/Bedspreads/Sheets for all inmates	Regular Counting of inmates (Once in 15 days)	Common kitchen/Cooking space with necessary utensils	Gas Connectivity for cooking	Availability of recreation space / facilities	Child Care facilities and convergence with other schemes (ICDS/Govt. school)	Regular Medical check up for inmates by visiting Doctors/Campuses/WHF/Chile Hospitals Specify	Privacy provision for family	Separate toilet provision for disabled/Children	Staff for maintenance (Manager/Care takers)	Personal Locker/Locker facilities for the inmates					Provision for rain water harvesting/Solar lighting devices
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30
71	Ahmedabad	Nav Palli Valler Trust, Jashoda nagar, Brij ni Niche, Fire Brigade ni Same, Jalapuri	General	1000	60	-	NGO-A/2 Shantinath Apartment, Vejalpur Bus Stand ni Same, Vejalpur, Ahmedabad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	Yes	No	No	-	No	No	Yes	Yes	Yes
72	Ahmedabad	Nav Palli Valler Trust, Ganesh Nagar, Landhi	General	1600	60	-	NGO-A/2 Shantinath Apartment, Vejalpur Bus Stand ni Same, Vejalpur, Ahmedabad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	Yes	No	No	-	No	No	Yes	Yes	Yes
73	Ahmedabad	Banjir Social Trust, T.P. Skm 1, Plot No 470, Naroda Bhagwati Flr, 4th Same, Naroda	General	1600	60	-	NGO-Bedarakha, T.Dhodaka, Dist-Ahmedabad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	Yes	No	No	-	No	No	Yes	Yes	Yes
74	Ahmedabad	Ratna Sagar Trust, Arvi, Starch Compound, Thakkarbhai, Navro Brij Same India Colony	General	1600	60	-	NGO-37/1 Sarangpur Mill ni Chul, Amberkhor, Hal ni Pachhal	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	Yes	No	No	-	No	No	Yes	Yes	Yes
75	Ahmedabad	Rahi Foundation, Old bus Overhead Pass, T.P. Skm 1, Plot No 100, Dabhor	General	2000	80	-	NGO-Plot No 67/1 Sector 2/A, Gandhinagar	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	-	Yes	No	-	No	Yes	No	No	-	No	No	Yes	Yes	Yes
76	Ahmedabad	Rahi Foundation, Vastraling Road, Chak, Rana, Vastral	General	1600	60	-	NGO-Plot No 67/1 Sector 2/A, Gandhinagar	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	Yes	No	No	-	No	No	Yes	Yes	Yes

Sr. No	City / OLR	Name and Address of the Shelter	Type of Shelters (General/Men/Women/Specialty) (If Specialty)	Area Is Shelter Provisioned (In Sq.ft.)	Capacity of Shelter / Space provisioned for individual	Average Occupancy during December-16	Managed by Govt. or NGO (Name of NGOC)	List of facilities provided in the operational shelters [Put Yes / No wherever applicable or Specify briefly]																Remarks										
								9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24		25	26	27	28	29	30				
77	Ahmedabad	Sushan Seelbhai Maharajji Brij Niche Ambikapur Nagar W Sama Saipur	General	1680	60	-	NGO-Jod Salvi Park Chaudhary in Flare, Dabbin Saharwal, Anna Road	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Me	-	No	No	No	No	Yes	No	No	No	No	-	No	Yes	Yes	Yes	Display of Board if any in outside / entrance - To display the provision of facilities in shelters	Practice followed for Rehabilitation of Homeless (HLP, Display of Records at Jangams, Camps, Affidavits by Cops, Waqiahs, NGOs, Live Depositions/Photo ID Card - Specify)
78	Ahmedabad	Shree Mahi Shakti Sanaal Sev Trust, C.T.M Brij Niche Hukabshive Taraf Mahant Paga	General	1600	60	-	NGO-21 Subhashvari Society, Tejari Park Society Same Darilabad a-Anandward 200029	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	No	No	No	No	Yes	No	No	No	No	-	No	Yes	Yes	Yes	Display of Board if any in outside / entrance - To display the provision of facilities in shelters	Practice followed for Rehabilitation of Homeless (HLP, Display of Records at Jangams, Camps, Affidavits by Cops, Waqiahs, NGOs, Live Depositions/Photo ID Card - Specify)
79	Ahmedabad	Shree Mahi Shakti Sanaal Sev Trust, Odhav Udaan Ashram Same Mani Plaza MALDIHANV	General	1660	60	-	NGO-21 Subhashvari Society, Tejari Park Society Same Darilabad a-Anandward 200029	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	No	No	No	No	Yes	No	No	No	No	-	No	Yes	Yes	Yes	Display of Board if any in outside / entrance - To display the provision of facilities in shelters	Practice followed for Rehabilitation of Homeless (HLP, Display of Records at Jangams, Camps, Affidavits by Cops, Waqiahs, NGOs, Live Depositions/Photo ID Card - Specify)
80	Ahmedabad	Sanjivani Swasthaseva Organization, 1 Gora Trilok NiChie Niche Vahibharma Masjid-Pure Gota	General	1600	60	-	NGO-201 Vrindavan Park Jain Tendar Ni Hajkhatnaka Nagar, Thakur Anandward	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	-	Yes	Yes	No	No	Yes	No	No	No	-	No	Yes	Yes	Yes	Display of Board if any in outside / entrance - To display the provision of facilities in shelters	Practice followed for Rehabilitation of Homeless (HLP, Display of Records at Jangams, Camps, Affidavits by Cops, Waqiahs, NGOs, Live Depositions/Photo ID Card - Specify)





List of facilities provided in the operational shelters (Put 'Yes' / No otherwise applicable or specify briefly)																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																											
Sl. No.	City / TLE	Name and Address of the Shelter	Type of Shelter (General/Blind/Women/Special - Specify)	Area in Shelter (In Sq. ft.)	Capacity of shelter / Space provision (Individual)	Average Occupancy during December 1st	Managed by (Name of NGO)	a	b	c	d	e	f	g	h	i	j	k	l	m	n	o	p	q	r	s	t	u	v	w	x	y	z																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																										
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86	Ahmedabad	Sarve Mata Sanket Samaj Sec Tract,Shree Adab Bhait Over Bridge Niche A.P.M.C Market Sare,Jamapur	General	1600	60	-	NGO-21 Siddheshwari Society,Travis Park Society Sare,Jamapur adab Bhait 380829																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																				
87	Ahmedabad	Nar Pathi Vidya Trust Sanfona Hospital, Panch Uda to bopla Ma Jama Tada)	General	1500	60	-	NGO-A/2 Shantabhai Aparna,Travis Park Bus Stand Niche Sare,Jamapur adab Bhait																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																				
88	Ahmedabad	Nar Pathi Vidya Trust Sanfona Hospital, Panch Uda to bopla Ma Jama Tada)	General	1500	60	-	NGO-A/2 Shantabhai Aparna,Travis Park Bus Stand Niche Sare,Jamapur adab Bhait																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																				
89	Ahmedabad	Nar Pathi Vidya Trust Sanfona Hospital, Panch Uda to bopla Ma Jama Tada)	General	1600	60	-	NGO-A/2 Shantabhai Aparna,Travis Park Bus Stand Niche Sare,Jamapur adab Bhait																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																				
90	Ahmedabad	Pathi Foundation,As in Niche Bhil Niche Niche Ward Tada)	General	1600	60	-	NGO-21 Siddheshwari Society,Travis Park Society Sare,Jamapur adab Bhait 380829																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																				
91	Ahmedabad	Pathi Foundation,As in Niche Bhil Niche Niche Ward Tada)	General	1600	60	-	NGO-21 Siddheshwari Society,Travis Park Society Sare,Jamapur adab Bhait 380829																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																				

No.	City / TULB	Name and Address of the Shelter	Type of Shelter (General/Refugee/ Women/Special - Specify)	Area to shelter (in Sq. ft.)	Capacity of shelter / Space provision (in Sq. ft.)	Average occupancy during the	Managed by Govt. or NGO (Name of NGO)	10 Potable Drinking Water	11 Bathing/Toilet facilities	12 Provision for Ventilation/Lights/Fans	13 Fire Protection Measures	14 First Aid Kit	15 Provision for pest/vector control	16 Blankets/Mattresses/Sheets for all inmates	17 Regular Cleaning of Blankets (Once in 15 Days)	18 Common Kitchen/Cooking space with necessary utensils	19 Gas Connectivity for cooking	20 Availability of recreation Space / Facilities	21 Child Care Facilities and convergence with other schemes (ICDS/Govt. school)	22 Regular Medical check up for inmates by visiting Doctors/Gangas/UHP/Civil Hospitals-Specify	23 Privacy provision for family	24 Separate toilet provision for disabled/Children	25 Staff for maintenance (Manager/Care takers)	26 Personal Locker/Locker facilities for the inmates	27 Provision for rain water harvesting/Solar energy devices	28 Provision for bunker/folder beds/pillows	29 Provision for meals	30 Whether user fees charged or facilities/services made available through convergence-Specify	31 Provision followed for Mobilisation of Resources (IEC, Display of Banners, Cartoons, Referential by Local Volunteers, NGOs, etc.) - Specify	32 Display of Board if any at outside / entrance - To display the provision of facilities in shelters	Remarks			
1		Tharabhi Mahabali Sava Sanga 2 Sava Bhag W Niche Vishwakarma Mandir Pava/Goda	General	1500	60	-	NGO - At-Lila, Tm Rana-Majumdar 154415																											
2		Tharabhi Mahabali Sava Sanga 2 Sava Bhag W Niche Vishwakarma Mandir Pava/Goda	General	1600	60	-	NGO - At-Lila, Tm Rana-Majumdar 154415																											
3		Tharabhi Mahabali Sava Sanga 2 Sava Bhag W Niche Vishwakarma Mandir Pava/Goda	General	1600	60	-	NGO - At-Lila, Tm Rana-Majumdar 154415																											
4		Tharabhi Mahabali Sava Sanga 2 Sava Bhag W Niche Vishwakarma Mandir Pava/Goda	General	1600	60	-	NGO - At-Lila, Tm Rana-Majumdar 154415																											
5		Tharabhi Mahabali Sava Sanga 2 Sava Bhag W Niche Vishwakarma Mandir Pava/Goda	General	1600	60	-	NGO - At-Lila, Tm Rana-Majumdar 154415																											
6		Tharabhi Mahabali Sava Sanga 2 Sava Bhag W Niche Vishwakarma Mandir Pava/Goda	General	1600	60	-	NGO - At-Lila, Tm Rana-Majumdar 154415																											
7		Tharabhi Mahabali Sava Sanga 2 Sava Bhag W Niche Vishwakarma Mandir Pava/Goda	General	1600	60	-	NGO - At-Lila, Tm Rana-Majumdar 154415																											
8		Tharabhi Mahabali Sava Sanga 2 Sava Bhag W Niche Vishwakarma Mandir Pava/Goda	General	1600	60	-	NGO - At-Lila, Tm Rana-Majumdar 154415																											
9		Tharabhi Mahabali Sava Sanga 2 Sava Bhag W Niche Vishwakarma Mandir Pava/Goda	General	1600	60	-	NGO - At-Lila, Tm Rana-Majumdar 154415																											
10		Tharabhi Mahabali Sava Sanga 2 Sava Bhag W Niche Vishwakarma Mandir Pava/Goda	General	1600	60	-	NGO - At-Lila, Tm Rana-Majumdar 154415																											
11		Tharabhi Mahabali Sava Sanga 2 Sava Bhag W Niche Vishwakarma Mandir Pava/Goda	General	1600	60	-	NGO - At-Lila, Tm Rana-Majumdar 154415																											
12		Tharabhi Mahabali Sava Sanga 2 Sava Bhag W Niche Vishwakarma Mandir Pava/Goda	General	1600	60	-	NGO - At-Lila, Tm Rana-Majumdar 154415																											
13		Tharabhi Mahabali Sava Sanga 2 Sava Bhag W Niche Vishwakarma Mandir Pava/Goda	General	1600	60	-	NGO - At-Lila, Tm Rana-Majumdar 154415																											
14		Tharabhi Mahabali Sava Sanga 2 Sava Bhag W Niche Vishwakarma Mandir Pava/Goda	General	1600	60	-	NGO - At-Lila, Tm Rana-Majumdar 154415																											
15		Tharabhi Mahabali Sava Sanga 2 Sava Bhag W Niche Vishwakarma Mandir Pava/Goda	General	1600	60	-	NGO - At-Lila, T																											

List of facilities provided in the operational shelters (Yes/No/Whenever applicable or Specify in detail)																															
56	City / ULL	Name and Address of the Shelter	Type of Shelter (Central/Mini/ Warden/Specified - Specify)	Area to Shelter (sq. ft.)	Capacity of Shelter / Space provided for individuals	Average Occupancy during business hours	Managed by Govt. or NGO (Name of NGO)	1. Potable Drinking Water	2. Bathing/Toilet facilities	3. Provision for Ventilation/Lights/Fans	4. Fire Protection Measures	5. First Aid Kit	6. Provision for pest/vector control	7. Blankets/Mattresses/Sheets for all inmates	8. Regular Cleaning of blankets (Once in 15 Days)	9. Common kitchen/Cooking space with necessary utensils	10. Gas Connectivity for cooking	11. Availability of recreation Space / Facilities	12. Child Care Facilities and convergence with other schemes (ICDS/Govt. school)	13. Regular Medical check up for inmates by visiting Doctors/Campes/UHP/Clinic/Hospitals-Specify	14. Privacy provision for family	15. Separate toilet provision for disabled/Children	16. Staff for maintenance (Manager/Care takers)	17. Personal Locker/Locker facilities for the inmates	18. Provision for rain water harvesting/Solar energy devices	19. Provision for blanket/folder beds/pillows	20. Provision for meals	21. Whether user fees charged or facilities/services made available through convergence-Specify	22. Practice followed for Mobilization of resources (LIC, Display of Boards at Junctions, Campaigns, Referrals by Govt. Welfare, NGOs, etc.) - Specify	23. Display of Board if any at outside / entrance - to display the provision of facilities in shelters	Remarks
57	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	
58	Approved	Approved	Approved	1600	60	-	NGO - 401-402	10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		Approved	Approved	Approved	Approved	Approved	Approved	Approved	Approved	Approved	Approved	Approved	Approved	Approved	Approved	Approved	Approved	Approved	Approved	Approved	Approved	Approved	Approved	Approved	Approved	Approved	Approved	Approved	Approved	Approved	

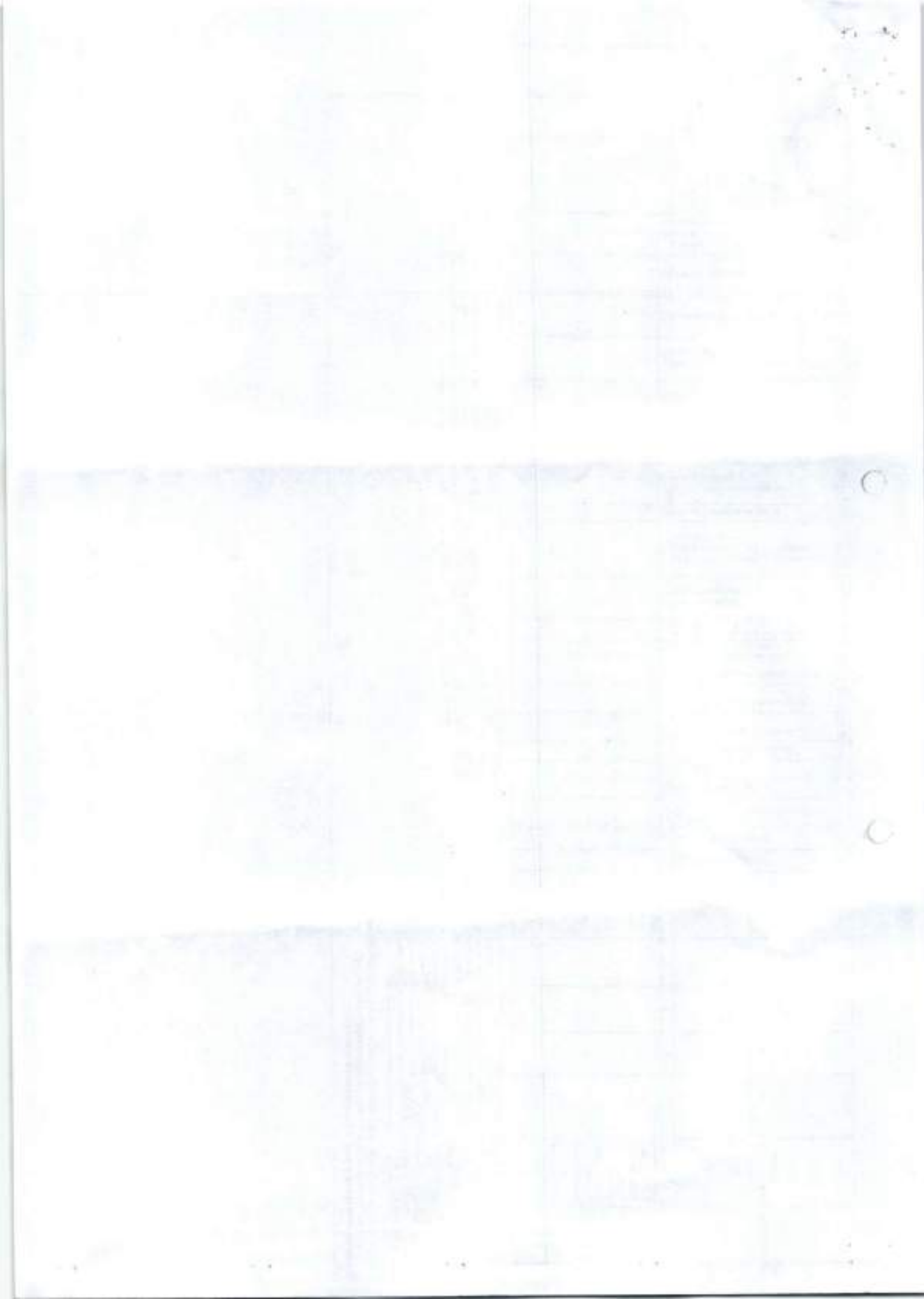
2. List of Registers to be maintained in shelters	
1	Attendance Register
2	Accounts Register / Cash Book
3	Stock Register
4	Health Keeping & Maintenance Register
5	Suggestion & Complaint Register / Complaint Box
6	Public Register for inmates
7	Entry & Exit Register - if possible CCTV
8	Attendance Register for Manager / Care takers
9	Quarterly Progress Report

3. Review & Supervision of working Shelters		
1	Whether there is any Executive Committee in Position at ULB Level	Remarks
2	Whether there is any Shelter Management Committee in Position at Shelter Level	
3	Any independent Quality evaluation Conducted or proposed to be conducted	
4	Social audit has been conducted or proposed to be conducted	

4. Issues relating to flow of funding to Shelters Management Agencies / Construction of Shelters  
We are facing issues regarding land availability in ULBs to construct new shelters

5. Setting up of Help Line at State Level for homeless in distress

502



639  
Government of Gujarat  
No: NLM/96 /H  
Urban Development and  
Urban Housing Department  
Sachivalay, Gandhinagar  
Date :

To  
Shri Justice Kailash Gambhir  
Chairperson,  
Committee on Shelter for Urban Homeless,  
Fourth Floor, HUDCO House, Loadhi Road,  
New Delhi 110003.

Subject: DO Letter of Chairman, Committee on Shelter for Urban Homeless  
constituted by Honorable Supreme Court -Regarding  
Ref : Your D.O. letter dt 23/002/2017

Sir,

I am directed to draw your kind attention to your DO letter dated 20/02/2017 on the subject cited above. We are attaching here with the required information for further necessary action.

Thanking you,

Yours faithfully

(Y.P.Raval)  
Deputy Secretary  
Urban Development & Urban Housing  
Sachivalaya, Gandhinagar

Copy with GULM letter to: Dr.J.M.Joshi, Deputy Secretary to Chief Secretary, Government of Gujarat for necessary action.



1. Shelter for Urban Homeless - Status of Shelters (Separately for DAY-NULM and other than DAY-NULM)

Agenda

Status of ULB

Sl. No.	City / ULB	Name and Address of the Shelter	Type of Shelters (General/Men/Women/Special - Specify)	Area Is Shelter (In Sq.ft.)	Capacity of Shelter / Space provision ed for individual	Average Occupancy during December 16	Managed by Govt. or NGO (Name of NGO)	List of facilities provided in the operational shelters (Put Yes / No wherever applicable or Specify briefly)																								Practice followed for Mobilisation of Homeless (IEC, Display of Boards at junctions, Campaigns, Referrals by Govt. Volunteers, NGOs, Line Departments/Public etc) - Specify	Display of Board if any at outside / entrance - To display the provision of facilities in shelter	Remarks
								8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29					
1	Vadodra	Narayand - Gorwa Bridge TP-13	General	105.84 Sq. m.	9	5	Govt.	No	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No	Yes	Yes	No	No	No	No	Yes	No				
2	Vadodra	Narayand - Gorwa Bridge TP-13	General	105.84 Sq. m.	8	5	Govt.	No	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No	Yes	Yes	No	No	No	No	Yes	No				
3	Vadodra	Narayand - Gorwa Bridge TP-13	General	105.84 Sq. m.	8	5	Govt.	No	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No	Yes	Yes	No	No	No	No	Yes	No				
4	Vadodra	Narayand - Gorwa Bridge TP-13	General	105.84 Sq. m.	8	5	Govt.	No	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No	Yes	Yes	No	No	No	No	Yes	No				
5	Vadodra	Narayand Chhani, Opp Roshan nagar PF 209	General	223.97 Sq. m.	30	13	Govt.	No	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No	Yes	Yes	No	No	No	No	Yes	No				
6	Vadodra	Narayand Chhani, Opp Roshan nagar PF 209	General	223.97 Sq. m.	30	10	Govt.	No	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No	Yes	Yes	No	No	No	No	Yes	No				
7	Vadodra	Narayand Chhani, Opp Roshan nagar PF 209	General	223.97 Sq. m.	28	15	Govt.	No	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No	Yes	Yes	No	No	No	No	Yes	No				
8	Vadodra	Atladara RS No. 720	General	223.97 Sq. m.	22	10	Govt.	No	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No	Yes	Yes	No	No	No	No	Yes	No				
9	Vadodra	Atladara RS No. 720	General	223.97 Sq. m.	22	10	Govt.	No	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No	Yes	Yes	No	No	No	No	Yes	No				
10	Vadodra	Vahvanatri Bridge	General	183.96 Sq. m.	11	5	Govt.	No	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No	Yes	Yes	No	No	No	No	Yes	No				
11	Vadodra	Vahvanatri Bridge	General	183.96 Sq. m.	11	5	Govt.	No	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No	Yes	Yes	No	No	No	No	Yes	No				
12	Vadodra	Vadur Bridge	General	105.84 Sq. m.	11	8	Govt.	No	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No	Yes	Yes	No	No	No	No	Yes	No				
13	Vadodra	GIDC RS No. 157	General	214.87 Sq. m.	22	12	Govt.	No	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No	Yes	Yes	No	No	No	No	Yes	No				
14	Vadodra	GIDC RS No. 157	General	214.87 Sq. m.	22	12	Govt.	No	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No	Yes	Yes	No	No	No	No	Yes	No				

33/2

Sl. No.	City / ULB	Name and Address of the Shelter	Type of Shelters (General/Men/Women/Special - Specify)	Area of Shelter (In Sq.ft.)	Capacity of Shelter / Space provisioned for individual	Average Occupancy during December-15	Managed by Govt. or NGO (Name of NGO)	List of facilities provided in the operational shelters (Put Yes / No wherever applicable or Specify briefly)																				Practice followed for Mobilisation of Homeless (IEC, Display of Boards at Junctions, Campaigns, Referrals by Govt. Volunteers, NGOs, Line Departments/Police etc) - Specify	Whether ever face changed or facilities/services made available through convergences-Specify	Display of Board if any as visible / entrance - to display the provision of facilities in shelter	Remarks
								Potable Drinking Water	Bathing/Toilet facilities	Provision for Ventilation/Lights/Fan	Fire Protection Measures	First Aid Kit	Provision for pest/vector control	Blankets/Mattresses/Sheets for all inmates	Regular Cleaning of blankets (Once in 15 Days)	Cummers Kitchen/Cooking space with necessary utensils	Gas Connectivity for cooking	Availability of mechanical Space / Facilities	Child Care Facilities and convergence with other schemes (ICDS/Govt. school)	Regular Medical check up for inmates by visiting Doctors/Campus/USP/Chico Hospitals-Specify	Privacy provision for family	Separate toilet provision for disabled/Children	Staff for maintenance (Manager/Care takers)	Personal Locker/Shoe rack facilities for the inmates	Provision for rain water harvesting/Solar lighting devices	Provision for kurtas/folder beds/yellow	Provision for meals				
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30		
15	Bhavnagar	Sardarnagar Municipality shopping center, Second floor 'A' wing, Bhavnagar	General	(1) 30 x 44 (2) 30 X 60	25 Male, 25 Female	21	No	Yes	Yes	Yes	No	No	Yes	No	No	No	No	No	No	No	Yes	No	No	No	No	Yes	No	No			
16	Bhavnagar	Shubhainagar, Municipality Community Hall, Airport Road, Bhavnagar	General	(2) 13x 30 (2) 15x 30	25 Male, 25 Female	0	No	Yes	Yes	Yes	No	No	Yes	No	No	No	No	No	No	No	Yes	No	No	No	No	No	No	No			
17	Bhavnagar	CHANDI GATE, BHAVNAGAR	General	(1) 30 x 60 (2) 30 X 60	25 Male, 25 Female	0	No	Yes	Yes	Yes	No	No	Yes	No	No	No	No	No	No	No	Yes	No	No	No	No	No	No	No			
18	Bhavnagar	Sir Takhtsinhji Bhamchala, Railway Station Road, Bhavnagar	General	(1) 30 x 60 (2) 30 X 64	25 Male, 25 Female	-	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	No	No	No	No	No	No	Yes	Yes	Yes	Yes	Yes	No	No	No			
19	Rajkot	Bhimnagar road 2	men and women	men- 6607 sq ft women- 6370 sq ft	440	1600	vatsalya education and charitable trust	yes	yes	yes	no	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes			
20	Rajkot	Ishdinaka, near ash river bank	men and women	1918 sq ft	80	385	carpatam rachhatmik vikas mandal	yes	yes	yes	no	yes	yes	yes	yes	no	no	no	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes			
21	Rajkot	murcha pick road, near bedrahal	men and women	1452 sq ft	66	240	natyomam rachhatmik vikas mandal	yes	yes	yes	no	yes	yes	yes	yes	no	no	no	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes			
22	Rajkot	ashwari chowk, near old jakatnaka bhavni agri road	men and women	7109 sq ft	100	732	vatsalya education and charitable trust	yes	yes	yes	no	yes	yes	yes	yes	no	no	no	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes			
23	Rajkot	vamnagar-4 ash vatahal 90 ft road	men and women	5157 sq ft	40	-	agency appointment under progress	yes	yes	yes	no	yes	yes	yes	yes	no	no	no	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes			
24	Surat	Near Athun Tannment, Bhato char rasta, Odhana Magdalla road	Men-Women	526.75	19	25	NGO	Y	Y	Y	N	Y	N	Y	Y	N	N	N	Y	M	N	Y	Y	Y	N	Y	N	Y			



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Sl. No.	City / T/H	Name and Address of the Shelter	Type of Shelters (General/Men/ Women/Special)	Area In Shelter (In Sq.Km.)	Capacity of Shelter / Space provisioned for individual	Average occupancy during Disasters as per last	Managed by Govt. or NGO (Name of Body)	List of facilities provided in the operational shelters [Put Yes / No wherever applicable or Specify briefly]																		Remarks																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																												
								8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25		26	27	28	29	30																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																							
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Sr. No.	City / LLB	Name and Address of the Shelter	Type of shelter (General/Men/Women/Specific - Specify)	Area of Shelter (in Sq.ft.)	Capacity of Shelter / Space provided for individual	Average Occupancy during December-16	Managed by Govt. or NGO (Name of NGO)	List of facilities provided in the operational shelter (Put Yes / No wherever applicable or Specify briefly)																	Practice followed for Mobilisation of Homeless (IEC, Display of Boards at Junctions, Campaigns, Referrals by Cos, Volunteers, NGOs, Line Departments/Police etc) - Specify	Display of Board if any at outside / entrance - to display the provision of facilities in shelter	Remarks			
								Portable Drinking Water	Bathing/Toilet facilities	Provision for Ventilators/Lights/Fans	Fire Protection Measures	First Aid Kit	Provision for pest/vector control	Blankets/Multipurpose/Sheets for all inmates	Regular Cleaning of Surfaces (Once in 15 Days)	Common kitchen/Cooking space with necessary utensils	Gas Connectivity for cooking	Availability of recreation Space / Facilities	Child Care Facilities and convergence with other schemes (ICDS/Govt. school)	Regular Medical check up for inmates by visiting Doctors/Campers/PHC/CHC Hospital- Specify	Privacy provision for family	Separate toilet provision for disabled/Children	Staff for maintenance (Manager/Care takers)	Personal Locker/Toilet facilities for the inmates				Provision for rain water harvesting/Solar energy devices	Provision for bunker/folder beds/pillows	Provision for meals
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	
51	Ahmedabad	Manav Seva Santha, Acharya Moha Pragnyaal Over bridge niche, Gandhinagar	General	1500	60	-	NGO- Patel Ranchhodlal ni chul, lat basni- 3 ni same, Gandhinagar, Ahmedabad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	No	Yes	No	No	-	No	No	Yes	Yes	
52	Ahmedabad	Manav Seva Santha, Makarshi (Bachubhai Over bridge at niche, Dadar, Borsar)	General	1600	60	-	NGO- Patel Ranchhodlal ni chul, lat basni- 3 ni same, Gandhinagar, Ahmedabad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	No	Yes	No	No	-	No	No	Yes	Yes	
53	Ahmedabad	Manav Seva Santha, Madhupura Road Stop Ni Rajuna, Under Brijuni Upar tarai, Madhupura	General	1400	50	-	NGO- Patel Ranchhodlal ni chul, lat basni- 3 ni same, Gandhinagar, Ahmedabad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	No	Yes	No	No	-	No	No	Yes	Yes	
54	Ahmedabad	Akhil Bharatiya Antyodaya Uthan Seva Sangh, T.P. Slem, L.P. Chavla, 4, Bhu, uk Grah ni Pachhal, Sarvodaya Society, same, Dahanu	General	2000	80	-	NGO- B. Narmadapur Society, Bhidbha njan Humana Mandir, Bopunagar, Ahmedabad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	-	Yes	No	-	No	No	Yes	No	No	-	No	No	Yes	Yes	
55	Ahmedabad	Akhil Bharatiya Antyodaya Uthan Seva Sangh, Chavla, 4, Bhu, uk Grah ni Pachhal, Sarvodaya Society, same, Dahanu	General	1600	60	-	NGO- B. Narmadapur Society, Bhidbha njan Humana Mandir, Bopunagar, Ahmedabad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	No	Yes	No	No	-	No	No	Yes	Yes	

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Sl. No	City / Vill	Name and Address of the Shelter	Type of Shelter (General/ Men/ Women/ Specific) - Specify	Area in Shelter (In Sq. Ft.)	Capacity of Shelter / Space provisions provided for individual	Average Occupancy during December 16	Managed by Govt. or NGO (Name of NGO)	List of facilities provided in the sheltered shelter (Put Yes / No wherever applicable or Specify briefly)																				Remarks		
								9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28		29	30
51	Almendhal	AKHIL Bhaurao Patil Evan Green Village Sandha Bhikhal Bhagdyo Brij 14 Niche, Mandaga	General	1600	60	-	NGO- 412/A 410 Vrundavan Bhuledev, J.E.C Cross Road, Pananaga e Road Same, Nararapur a, Anandwad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	No	No	No	No	No	Yes	Yes	Yes	Display of Board if any at outside entrance - to display the provision of facilities in shelter	Yes	
52	Almendhal	Adarsh Seva Trust, Shyam Prasad Bhoirave Duan Brij/Vajapur	General	1600	60	-	NGO- Black No- 2, Anandwad Coohy Pachhal, C.N Vidhyalay, Alwar ad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	No	No	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes
53	Almendhal	Adarsh Seva Trust, Jiora Duan Bhoirave Brij/Vajapur	General	1600	60	-	NGO- Black No- 2, Anandwad Coohy Pachhal, C.N Vidhyalay, Alwar ad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	No	No	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes
54	Almendhal	Adhar Seva Trust, J- Bhoirave Brij 14 Niche, W.S Kotara, Tarak, Vajara	General	1600	60	-	NGO- B Mangalpur Plate Parit Brij at Nalga, Gaudha Ashram, Anandwad ad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	No	No	No	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes
55	Almendhal	Adhar Seva Trust, 2, Nalga Brij 14 Niche, W.S Kotara, Tarak, Vajara	General	1600	60	-	NGO- B Mangalpur Plate Parit Brij at Nalga, Gaudha Ashram, Anandwad ad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	No	No	No	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes

Sr. No.	City / ULB	Name and Address of the Shelter	Type of Shelter (General/Women/Special - Specify)	Area of Shelter (In Sq.ft.)	Capacity of Shelter / Space provided for individual	Average Occupancy during December 16	Managed by Govt. or NGO (Name of NGO)	List of facilities provided in the operational shelters (Put Yes / No wherever applicable or Specify briefly)												Whether user fees charged or facilities/services made available through convergence-Specify	Practice followed for Mobilisation of Homeless (IEI, Display of Boards at Junctions, Campaigns, Referrals by Govt. Volunteers, NGOs, Line Departments/Police or Fire) - Specify	Display of Board if any at night / Infractor - to display the provision of facilities in shelters	Remarks
								8	9	10	11	12	13	14	15	16	17	18	19	20			
1	2	3	4	5	6	7		8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23
61	Ahmedabad	K.H.Jani Oberbelai (Kahla) and in Bani, Bimaragar Garden, Aherwadi Ward	General	1600	60	-	NGO-B Vrajbhumi Apartment, Sarj ay Apart. N Pachhal, Ahmedabad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	No	Yes
62	Ahmedabad	Gujarat Raly Pchhat Vikas, Jachoda Bn, Jachodanaga r Chikad, Pate, Bhatnagar	General	1600	60	-	NGO-B 13 Kuvarpark, I.O.C Road, Chandkhe da, Ahmedabad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	No	Yes
63	Ahmedabad	Gujarat Raly Pchhat Vikas, Odhav Road, 11 Stor, Bhat, Odhav	General	1600	60	-	NGO-B 13 Kuvarpark, I.O.C Road, Chandkhe da, Ahmedabad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	No	Yes
64	Ahmedabad	Gujarat Raly Pchhat Vikas, Gulbati, Tekara, Police Chaki, Pate, Navrangp ura	General	1600	60	-	NGO-B 13 Kuvarpark, I.O.C Road, Chandkhe da, Ahmedabad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	No	Yes
65	Ahmedabad	Gujarat Raly Pchhat Vikas, Keshavnagar, Niche Jal, Tarf Jevani Road, Jona Vela	General	1600	60	-	NGO-B 13 Kuvarpark, I.O.C Road, Chandkhe da, Ahmedabad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	No	Yes
66	Ahmedabad	Gujarat Raly Pchhat Vikas, 132/A.E.C. Char Rasta, Rose, 50% Green, Bani, Bhat, Pate, Stadium Ward	General	1600	60	-	NGO-B 13 Kuvarpark, I.O.C Road, Chandkhe da, Ahmedabad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	No	Yes



Sr No	City / State	Name and Address of the Shelter	Type of Shelter (General/Men/ Women/Special - Specify)	Area for Shelter (In Sq Ft)	Capacity of Shelter / Space provision for individual	Average Occupancy during December 16	Managed by Govt. or NGO (Name of NGO)	List of facilities provided in the operational shelters (Put Yes / No wherever applicable or Specify briefly)														Remarks																																			
57	Madhya Pradesh	Gujarat Rajpoot Vikas Kshetram, Pachayati, Building, Ghatapuri, Sarsodharpur	General	1600	60	-	NGO-E 13, Khandarkar Road, Chaudhary, Anandnagar	0	Prohibit Drinking Water	1	Bathing/Toilet facilities	2	Provision for Ventilation/Lights/Fans	3	Fire Protection Measures	4	First Aid Kit	5	Provision for food/bedding/clothing	6	Blankets/Bedding/Blankets for all inmates	7	Regular Cleaning of shelter (Once in 15 Days)	8	Common kitchen/Cooking space with necessary utensils	9	Gas Connectivity for cooking	10	Availability of recreation space / Facilities	11	Child Care facilities and convergence with other schemes (ICDS/ Govt. school)	12	Regular Medical check up for inmates by visiting Doctors/Nurses/CHC/CMC Hospital-Specify	13	Privacy provision for family	14	Separate toilet provision for disabled/Children	15	Staff for maintenance (Manager/Care workers)	16	Personal Locker/locker facilities for the inmates	17	Provision for rain water harvesting/ Solar energy device	18	Provision for bunkers/locker beds/follows	19	Provision for meals	20	Whether user fees charged or not/Specify	21	Whether user fees charged or not/Specify	22	Provision followed for Mobilization of inmates (ITC, at Junctions, Camps, Bunkers by Govt. Volunteers, NGOs, Line Departments/Police or Govt) - Specify	23	Display of Board if any at outside / entrance - to display the provision of facilities in shelter	24	Remarks
58	Madhya Pradesh	Jan Seva Foundation, Mohan (In) Niche, Sai Baba Society, Sate, Magham, Nagar	General	1600	60	-	NGO-Jai Pabali, Mal Bopal, Complex, Nirat, Anandnagar	0	Prohibit Drinking Water	1	Bathing/Toilet facilities	2	Provision for Ventilation/Lights/Fans	3	Fire Protection Measures	4	First Aid Kit	5	Provision for food/bedding/clothing	6	Blankets/Bedding/Blankets for all inmates	7	Regular Cleaning of shelter (Once in 15 Days)	8	Common kitchen/Cooking space with necessary utensils	9	Gas Connectivity for cooking	10	Availability of recreation space / Facilities	11	Child Care facilities and convergence with other schemes (ICDS/ Govt. school)	12	Regular Medical check up for inmates by visiting Doctors/Nurses/CHC/CMC Hospital-Specify	13	Privacy provision for family	14	Separate toilet provision for disabled/Children	15	Staff for maintenance (Manager/Care workers)	16	Personal Locker/locker facilities for the inmates	17	Provision for rain water harvesting/ Solar energy device	18	Provision for bunkers/locker beds/follows	19	Provision for meals	20	Whether user fees charged or not/Specify	21	Whether user fees charged or not/Specify	22	Provision followed for Mobilization of inmates (ITC, at Junctions, Camps, Bunkers by Govt. Volunteers, NGOs, Line Departments/Police or Govt) - Specify	23	Display of Board if any at outside / entrance - to display the provision of facilities in shelter	24	Remarks
59	Madhya Pradesh	Jan Seva Foundation, Mohan (In) Niche, Sai Baba Society, Sate, Magham, Nagar	General	1600	60	-	NGO-Jai Pabali, Mal Bopal, Complex, Nirat, Anandnagar	0	Prohibit Drinking Water	1	Bathing/Toilet facilities	2	Provision for Ventilation/Lights/Fans	3	Fire Protection Measures	4	First Aid Kit	5	Provision for food/bedding/clothing	6	Blankets/Bedding/Blankets for all inmates	7	Regular Cleaning of shelter (Once in 15 Days)	8	Common kitchen/Cooking space with necessary utensils	9	Gas Connectivity for cooking	10	Availability of recreation space / Facilities	11	Child Care facilities and convergence with other schemes (ICDS/ Govt. school)	12	Regular Medical check up for inmates by visiting Doctors/Nurses/CHC/CMC Hospital-Specify	13	Privacy provision for family	14	Separate toilet provision for disabled/Children	15	Staff for maintenance (Manager/Care workers)	16	Personal Locker/locker facilities for the inmates	17	Provision for rain water harvesting/ Solar energy device	18	Provision for bunkers/locker beds/follows	19	Provision for meals	20	Whether user fees charged or not/Specify	21	Whether user fees charged or not/Specify	22	Provision followed for Mobilization of inmates (ITC, at Junctions, Camps, Bunkers by Govt. Volunteers, NGOs, Line Departments/Police or Govt) - Specify	23	Display of Board if any at outside / entrance - to display the provision of facilities in shelter	24	Remarks
60	Madhya Pradesh	Jan Seva Foundation, Mohan (In) Niche, Sai Baba Society, Sate, Magham, Nagar	General	1600	60	-	NGO-Jai Pabali, Mal Bopal, Complex, Nirat, Anandnagar	0	Prohibit Drinking Water	1	Bathing/Toilet facilities	2	Provision for Ventilation/Lights/Fans	3	Fire Protection Measures	4	First Aid Kit	5	Provision for food/bedding/clothing	6	Blankets/Bedding/Blankets for all inmates	7	Regular Cleaning of shelter (Once in 15 Days)	8	Common kitchen/Cooking space with necessary utensils	9	Gas Connectivity for cooking	10	Availability of recreation space / Facilities	11	Child Care facilities and convergence with other schemes (ICDS/ Govt. school)	12	Regular Medical check up for inmates by visiting Doctors/Nurses/CHC/CMC Hospital-Specify	13	Privacy provision for family	14	Separate toilet provision for disabled/Children	15	Staff for maintenance (Manager/Care workers)	16	Personal Locker/locker facilities for the inmates	17	Provision for rain water harvesting/ Solar energy device	18	Provision for bunkers/locker beds/follows	19	Provision for meals	20	Whether user fees charged or not/Specify	21	Whether user fees charged or not/Specify	22	Provision followed for Mobilization of inmates (ITC, at Junctions, Camps, Bunkers by Govt. Volunteers, NGOs, Line Departments/Police or Govt) - Specify	23	Display of Board if any at outside / entrance - to display the provision of facilities in shelter	24	Remarks
61	Madhya Pradesh	Jan Seva Foundation, Mohan (In) Niche, Sai Baba Society, Sate, Magham, Nagar	General	1600	60	-	NGO-Jai Pabali, Mal Bopal, Complex, Nirat, Anandnagar	0	Prohibit Drinking Water	1	Bathing/Toilet facilities	2	Provision for Ventilation/Lights/Fans	3	Fire Protection Measures	4	First Aid Kit	5	Provision for food/bedding/clothing	6	Blankets/Bedding/Blankets for all inmates	7	Regular Cleaning of shelter (Once in 15 Days)	8	Common kitchen/Cooking space with necessary utensils	9	Gas Connectivity for cooking	10	Availability of recreation space / Facilities	11	Child Care facilities and convergence with other schemes (ICDS/ Govt. school)	12	Regular Medical check up for inmates by visiting Doctors/Nurses/CHC/CMC Hospital-Specify	13	Privacy provision for family	14	Separate toilet provision for disabled/Children	15	Staff for maintenance (Manager/Care workers)	16	Personal Locker/locker facilities for the inmates	17	Provision for rain water harvesting/ Solar energy device	18	Provision for bunkers/locker beds/follows	19	Provision for meals	20	Whether user fees charged or not/Specify	21	Whether user fees charged or not/Specify	22	Provision followed for Mobilization of inmates (ITC, at Junctions, Camps, Bunkers by Govt. Volunteers, NGOs, Line Departments/Police or Govt) - Specify	23	Display of Board if any at outside / entrance - to display the provision of facilities in shelter	24	Remarks
62	Madhya Pradesh	Jan Seva Foundation, Mohan (In) Niche, Sai Baba Society, Sate, Magham, Nagar	General	1600	60	-	NGO-Jai Pabali, Mal Bopal, Complex, Nirat, Anandnagar	0	Prohibit Drinking Water	1	Bathing/Toilet facilities	2	Provision for Ventilation/Lights/Fans	3	Fire Protection Measures	4	First Aid Kit	5	Provision for food/bedding/clothing	6	Blankets/Bedding/Blankets for all inmates	7	Regular Cleaning of shelter (Once in 15 Days)	8	Common kitchen/Cooking space with necessary utensils	9	Gas Connectivity for cooking	10	Availability of recreation space / Facilities	11	Child Care facilities and convergence with other schemes (ICDS/ Govt. school)	12	Regular Medical check up for inmates by visiting Doctors/Nurses/CHC/CMC Hospital-Specify	13	Privacy provision for family	14	Separate toilet provision for disabled/Children	15	Staff for maintenance (Manager/Care workers)	16	Personal Locker/locker facilities for the inmates	17	Provision for rain water harvesting/ Solar energy device	18	Provision for bunkers/locker beds/follows	19	Provision for meals	20	Whether user fees charged or not/Specify	21	Whether user fees charged or not/Specify	22	Provision followed for Mobilization of inmates (ITC, at Junctions, Camps, Bunkers by Govt. Volunteers, NGOs, Line Departments/Police or Govt) - Specify	23	Display of Board if any at outside / entrance - to display the provision of facilities in shelter	24	Remarks

59

Sr. No.	City / ULB	Name and Address of the Shelter	Type of Shelters (General/Men/Women/Special - Specify)	Area for Shelter (In Sq.ft.)	Capacity of Shelter / Space provisioned for individual	Average Occupancy during December-16	Managed by Govt. or NGO (Name of NGO)	List of facilities provided in the operational shelters (Put Yes / No wherever applicable or Specify briefly)																				Whether user fees charged or facilities/services made available through convergences Specify	Practice followed for Mobilization of Homeless (IEC, Display of Boards at Junctions, Campaigns, Referrals by Cos, Volunteers, NGOs, Line Departments/Police Stc) - Specify	Display of Board if any at residence / entrance - to display the provision of facilities in shelter	Remarks
								Portable Irrigating Water	Blathing/Toilet facilities	Provision for Ventilation/Lights/Fans	Fire Protection Measures	First Aid Kit	Provision for pest/vermin (W/O/Al)	Blankets/Mattresses (Spares for all inmates)	Regular cleaning of blankets (Once in 15 days)	Common kitchen/Cooking space with necessary utensils	Gas Connectivity for cooking	Availability of recreation Space / Facilities	Child Care facilities and convergence with other schemes (ICDS/State school)	Regular Medical check up for inmates by visiting Doctors/Campers/UHP/NGMC Hospital-Specify	Privacy provision for family	Separate toilet provision for disabled/Children	Staff for maintenance (Manager/Care takers)	Personal Locker/Locker facilities for the inmates	Provision for rain water harvesting/Solar energy devices	Provision for blanket/folder beds/pillows	Provision for meals				
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30		
71	Ahmedabad	Nav Palle Valler Trust Jashoda nagar Brijal Niche Free Bridal ai Same Jashodanagar	General	1600	60	-	NGO-A/2 Shantirath Apartment,Vejalpur Bus Stand Ni Same,Vejalpur Amadavad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	No	Yes	No	No	-	No	No	Yes	Yes		
72	Ahmedabad	Nav Palle Valler Trust Ganesh Nagar Lambha	General	1600	40	-	NGO-A/2 Shantirath Apartment,Vejalpur Bus Stand Ni Same,Vejalpur Amadavad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	No	Yes	No	No	-	No	No	Yes	Yes		
73	Ahmedabad	Ranji Social Trust, T.P Skins Plot No 470,Naroda Bhogavati Har Nil Same,Naroda	General	1600	60	-	NGO-Budrakha, Ta-Dholaka,Dhol-Ahmedabad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	No	Yes	No	No	-	No	No	Yes	Yes		
74	Ahmedabad	Rutna Sagar Trust, Aril Starch Compound, Thok karamagar, Nava Brij Same India Colony	General	1600	60	-	NGO-27/1 Saragar Nil Ni Chak,Amhadkar Sad Ni Pachhal	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	No	Yes	No	No	-	No	No	Yes	Yes		
75	Ahmedabad	Rahi Foundation,Dohar Bhavnagar, Panch.T.P Skins Plot No 188,Dhuv	General	2000	80	-	NGO-Plot No 67/1, Sector 2/A, Gandhinagar	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	-	Yes	No	-	No	No	Yes	No	No	-	No	No	Yes	Yes	
76	Ahmedabad	Rahi Foundation,Vastal Ring Road Char Bhatia,Vastal	General	1600	60	-	NGO-Plot No 67/1, Sector 2/A, Gandhinagar	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	No	Yes	No	No	-	No	No	Yes	Yes		

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Sr. No.	City / VLR	Name and Address of the Shelter	Type of Shelter (General/Men/ Women/Special - Specify)	Area/ Shelter (in Sq.ft.)	Capacity of Shelter / Space provided for individual	Average Occupancy during December-16	Managed by Govt. or NGO (Name of NGO)	List of facilities provided in the operational shelters (Put Yes / No wherever applicable or Specify briefly)																				Remarks	
								Provision Drinking Water	Sheltering/ Toilet facilities	Provision for Ventilation/Light/Air	Fire Protection Measures	Fire-Aid Kit	Provision for pest/vector control	Blankets/ Mattresses/ Sheets for all inmates	Regular Censusing of inmates (Once in 15 Days)	Common kitchen/ Cooking space with necessary utensils	Gas Connectivity for cooking	Availability of recreation Space / Facilities	Child Care Facilities and convergence with other schemes (ICDS/Govt. school)	Regular Medical check up for inmates by visiting Doctors/ Camps/ Unit/ Clinic/ Hospital-Specify	Privacy provision for family	Separate toilet provision for disabled/Children	Staff for maintenance (Manager/ Care takers)	Personal Locker/ Locker facilities for the inmates	Provision for rain water harvesting/ Solar energy devices	Provision for human/ insect bite/ poison	Provision for meals		Whether user fees charged or facilities/ services made available through convergence-Specify
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30
01	Ahmedabad	Sandhani Seemeshan Organisation, G-1a Brij Ni Niche, Gota Chaur, Rasta Pore-SG Highway, Tarf Jansana, Rasta, Mahadev Flat in Same Gota	General	1500	60	-	NGO-Jan, Sundha, Pay & Use Toilet Complex, Gudi Talav Sola Gam, Amadavad 60	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	No	Yes	No	No	-	No	No	Yes	Yes
02	Ahmedabad	Spectra Foundation, T.P. 2 P.P. 94, Arban Health Center Ni Bopara, Chhatodiya	General	1600	60	-	NGO-Jan, Sundha, Pay & Use Toilet Complex, Gudi Talav Sola Gam, Amadavad 61	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	No	Yes	No	No	-	No	No	Yes	Yes
03	Ahmedabad	Sath Cheteshal Trust, Laxepur, Brij Ni Niche, EWS, Avas ni jama, Janspur	General	1600	60	-	NGO-U-112 Nandan V/Primal Tirth Jain, Derasar, Jodhapur, Amadavad	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	No	-	No	No	Yes	No	No	-	No	No	Yes	Yes
04	Ahmedabad	Ambika Mill T.P. 16 P.P. No 307 / P Khokhara	General	2500	100	-	Amara Vadi Sakhi Sangh, Swatik char, Rasta, Amara Vadi 380016	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	-	Yes	No	-	No	Yes	No	No	-	No	No	Yes	Yes
05	Ahmedabad	New Gujarat Sathwik Mill, T.P. 16 P.P. No 73, Saraspur	General	2500	100	-	Amara Vadi Sakhi Sangh, 44/16 KJ Kadiya Ni Chak, Amara Vadi	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	-	Yes	No	-	No	Yes	No	No	-	No	No	Yes	Yes

Use of facilities provided in the transitional shelters (Put Yes / No wherever applicable or specify briefly)

Use of facilities provided in the operational shelters ( Put Yes / No wherever applicable or specify briefly)																																																																																																				
Sl. No.	City / T.U.B.	Name and Address of the Shelter	Type of Shelter (General/Mat/ Women/Special - Specify)	Area in Shelter (In Sq.ft.)	Capacity of Shelter / Space provisioned for individual	Average Occupancy during December-16	Managed by Govt. or NGO (Name of NGO)	Double Drinking Water	Latrine/Ticket facilities	Provision for Ventilation/Lights/Fans	Fire Extinguisher	First Aid Kit	Provision for pest/vector control	Dresses/Makeup/Shoes for all inmates	Regular Cleaning of latrine (Once in 15 days)	Common kitchen/cooking space with necessary utensils	Gas Connectivity for cooking	Availability of recreation space / Facilities	Child Care facilities and convergence with other schemes (CDD/Forest school)	Regular Medical check up for inmates by visiting doctors/camp/VIP clinic	Hospital-Specialty	Privacy provision for family inmates/children	Separate toilet provision for inmates/children	Staff for maintenance (Manager/Care takers)	Personal Locker/Luggage facilities for the inmates	Provision for rain water harvesting/solar energy devices	Provision for bus/ticket beds/follows	Provision for meals	Whether user fees charged or facilities/services made available through convergence-Specify	Provision followed for Mobilization (Display of boards at junctions, Campaigns, Referrals by Govt. Volunteers, NGOs, etc.) - Specify	Display of board if any at outside entrance - to display the provision if facilities in shelter	Remarks																																																																				
16	Alwar	Shree Mahi Shakti Samaj Sev Trust, Shree Ashok Bharti, Dwar Bharti, Near A.P.N.C Market, Same, Jamsalpur	General	1600	60	-	NGO-21 Siddheshwar Society, Tejapark Society, Same, Dandmal, Alwar, 380029	9	6	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100
17	Alwar	Nav Palli Voller Trust Sanjivani Hospital, Panch, The N. B. J. Ma Jams Vadiq	General	1500	60	-	NGO-42 Shantidh Apartment, Vajal pur Bus Stand, Same, Vajalpur, Alwar	9	6	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100
18	Alwar	San Palli Voller Trust, Gauri Brij, Niche, Belva ni Pachon, Mahang, Tact, Aksharika	General	1500	60	-	NGO-42 Shantidh Apartment, Vajal pur Bus Stand, Same, Vajalpur, Alwar	9	6	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100
19	Alwar	Nav Palli Voller Trust, Khodiyar Brij, Niche, (Vasni, Premal) Bikanergar	General	1600	60	-	NGO-42 Shantidh Apartment, Vajal pur Bus Stand, Same, Vajalpur, Alwar	9	6	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100
20	Alwar	Rabi Foundation, So ni Chait Brij, Niche, Rajpur Ward Talaf	General	1600	60	-	NGO-42 Shantidh Apartment, Vajal pur Bus Stand, Same, Vajalpur, Alwar	9	6	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100
21	Alwar	The Gujarat Samithan Development Organisation, So ni Niche 56 Brij ni Niche 56 Highway, Tarn Gola Ward	General	1600	60	-	NGO-42 Shantidh Apartment, Vajal pur Bus Stand, Same, Vajalpur, Alwar	9	6	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100

500  
500

[illegible]

Sl. No.	City / ULA	Name and Address of the Shelter	Type of Shelter (General/Men/Women/Special - Specify)	Area In Shelter (In Sq Ft.)	Capacity of Shelter / Space provisioned for individual	Average occupancy during December '16	Managed by Govt. or NGO (Name of NGO)	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	Remarks																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																			
1	(Pune/MS)	Gujarat Niyati Housing Socy Trust, Everest Chow	General	1600	60	-	NGO - 401-402 Akadganga Complex, Shivam																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																		

### 3. List of Registers to be maintained in shelters

	Yes	No
1. Attendance Register		
2. Accounts Register / Cash Book		
3. Stock Register		
4. Repairing & Maintenance Register		
5. Sanitation & Hygiene Register / Complaints Box		
6. Health Register for inmates		
7. Entry & Exit Register - If possible CCTV		
8. Attendance Register for Manager / Care takers		
9. Quarterly Progress Report		

### 3. Review & Supervision of working Shelters

	Yes	No
1. Whether there is any Executive Committee in Position at ULB Level		
2. Whether there is any Shelter Management Committee in Position at Shelter Level		
3. Any Independent Quality evaluation Conducted or proposed to be conducted		
4. Social audit has been conducted or proposed to be conducted		

### 4. Issues relating to flow of funding to Shelters Management Agencies / Construction of Shelters

We are facing issues regarding land availability in ULBs to construct new shelters

5. Setting up of Help Line at State Level for Homeless in distress

8-3



Annexure - R

From:

The Principal Secretary to Govt. of Haryana,  
Urban Local Bodies Department, Chandigarh.

To

The Joint Secretary to Govt. of India,  
Ministry of Housing & Urban Poverty Alleviation,  
(UPA Division), Nirman Bhawan, New Delhi.

No. SUDA/CWP-572/1485

Dated: 20/2/17

**Sub:- Writ Petition (Civil) No. 572 of 2003 (CM CWP 55 of 2003)- Meeting of Committee constituted as per directions of Hon'ble Supreme Court of India relating to rights to shelter of homeless persons in urban areas-regarding.**

R/sir,

Kindly refer to the discussions held on 06.02.2017 during the visit of the above committee to Chandigarh on the subject noted above.

I am directed to send herewith the copy of tentative Plan of Action/Time-lines for conducting the fresh survey for the identification of urban homeless and refurbishment of existing night shelters/ construction of new permanent Shelters for Urban Homeless in Haryana as per guidelines of "Shelter for Urban Homeless- National Urban Livelihoods Mission (SUH-NULM)".

DA: As above

*[Signature]*

Additional Director, Urban Local Bodies  
for Principal Secretary to Govt. of Haryana,  
Urban Local Bodies Department.

dated: 20/2/17

Enclst. No. SUDA/CWP-572/1486

A copy of the above is forwarded to PS/PSULB for kind information of worthy PSULB.

*[Signature]*

Additional Director, Urban Local Bodies  
for Principal Secretary to Govt. of Haryana,  
Urban Local Bodies Department.

True Copy  
*[Signature]*



**Sub: Plan of Action for refurbishment /construction of Shelters for Urban Homeless and conducting of fresh survey for the identification of urban homeless in the State of Haryana.**

In view of the recommendations made by Court Commissioners in CWP 196 of 2001 (IA No. 94 & 96), the State conducted two surveys for the identification of urban homeless population. Keeping in view the lesser number of urban homeless persons and their floating nature, all the Districts identified 93 Dharamshalas and Religious/ Charitable organizations for making night stay and cheap food arrangement for urban homeless persons. The State made provisions of funds for the construction of night shelters by dovetailing the schemes of different departments. The concerned State Govt. Departments extended benefits (i.e. Health facilities, Social security, Child education etc.) of various Govt. schemes for their welfare. Out of these 93 night shelters (other than NULM), 26 night shelters are being managed by ULBs, 32 night shelters by the District Red Cross Societies and remaining 35 night shelters by different NGOs /Religious organizations.

In view of the launch of National Urban Livelihood Mission (NULM), the State Govt. notified the State Level Nodal Agency (SLNA), constitution of Governing Council, Executive Council, and Project Sectioning Committee (PSC). The State Govt. decided to fund the construction/ refurbishment of Shelters for Urban Homeless under NULM scheme. The State has decided to identify those night shelters (out of operational 93 night shelters), which can be refurbished as per SUH-NULM guidelines. Further, the State has decided to construct new permanent Shelters in different towns by giving priority to million plus population towns and towns of National Capital Region (NCR) and Chandigarh Capital Region (CCR) as well as towns of historic/religious importance. Further, it has also been decided to conduct a fresh survey for the identification of urban homeless persons by engaging an independent agency by adopting transparent bidding process. The tentative timelines are drawn as under:

**Time-lines for Refurbishment, construction of existing/new night shelters and conducting of survey for the identification of urban homeless persons.**

Sr. No.	Description	Time-line
	<b>Start Date of Time lines</b>	<b>15.2.2017</b>
<b>1</b>	<b>Identification of night shelters</b>	
i.	Out of night shelters managed by ULBs	2-3 week
ii.	Out of night shelters managed by Red Cross or other autonomous bodies.	3-4 weeks
<b>2</b>	<b>Receipt of proposals for refurbishment/ construction of new shelters</b>	
i.	Revised proposal Shelter for Urban Homeless of Yamunanagar town.	2 weeks
ii.	Revised proposal of Sonapat, Bhiwani and Palwal	2-4 weeks
iii.	Fresh proposal for refurbishment of both the shelters (Kalka and Pinjore) of Municipal Corporation, Panchkula	3-4 weeks
iv.	Submission of Project Proposal to HUDCO, Chandigarh for Appraisal/technical approval	6 weeks
<b>3.</b>	<b>Approval of Proposals by State Project Sanctioning Committee and Central Appraisal Agency (i.e. HUDCO, Chandigarh)</b>	<b>8 weeks</b>

Sr. No.	Description	Time-line
4.	Release of funds	10 weeks
5.	Commencement of work	12 weeks to 15 weeks
6.	Completion of works	20 weeks to 52 weeks
7.	<b>Survey schedule for urban homeless</b>	
i.	Formulation and approval of RFP for engaging Agency for conducting survey for Urban Homeless	2-3 week
ii.	Floating of RFP and finalization of Agency(s)	9 weeks
iii.	Printing of adequate number of survey schedules/forms	11 weeks
iv.	Selection/deployment of enumerators and supervisors of conducting survey	13 weeks
v.	Identification/ earmarking of major places/ clusters of concentration of urban homeless in each town	14 weeks
vi.	Conducting of survey in the night in all the towns	15 weeks
vii.	Data entry of survey formats (in excel format)	17 weeks
viii.	Submission of compiled district-wise and State data (in soft and hard copies) to Head Office	18 weeks
ix.	Review of data at State level	19 weeks
x.	Submission of data to Govt. of India	20 weeks
8.	Prioritizing towns for construction or refurbishment of new shelters based on the urban homeless population	22 week
9.	Invite proposals from the prioritized towns after identification of suitable site/building for new construction or refurbishment of proposed shelter	26 weeks
10.	Approval of Proposals by State Project Sanctioning Committee and Central Appraisal Agency (i.e. HUDCO, Chandigarh)	30 weeks
11.	Release of funds	34 weeks
12.	Convergence with other Govt. schemes	36-52 weeks
13.	Commencement of works	36-40 weeks
14.	Completion of works	78 to 104 weeks



রাজ্য নগর উন্নয়ন সংস্থা

SUDA

STATE URBAN DEVELOPMENT AGENCY

"ইলগাস ভবন", এইচ-সি ব্লক, সেক্টর-৩, বিধাননগর, কলকাতা-৭০০ ১০৬, পশ্চিমবঙ্গ

"ILGUS BHAVAN", H-C Block, Sector - III, Bidhannagar, Kolkata - 700 106, West Bengal

ক্রমিক নং SUDA-23/2014/..... ৩৭৭

তারিখ 22.05.2017

From: Director, SUDA &  
State Mission Director, WBSULM, West Bengal

To: Shri. Sanjay Kumar,  
Joint Secretary,  
Ministry of Housing and Urban Poverty Alleviation  
Government of India

Sub: PLAN OF ACTION FOR SHELTER FOR URBAN HOMLESS (SUH) by 2022 under DAY-NULM

Sir,

Inviting the subject cited above and in reference to the discussion in the review meeting held on 03.05.2017 at Nagaryan Bhavan, Kolkata, Chaired by Justice (Retired) of Delhi High Court Sri Kailash Gambhir and Chairman of the Committee, it was suggested by the Committee to reply with a road map or Plan of Action of the state for Shelter for Urban Homeless (SUH) by 2022 under DAY-NULM.

With reference to the above I am sending herewith a **Plan of Action** (copy enclosed) for Shelter for Urban Homeless (SUH) of the State under DAY-NULM along with a present status of 28 sanctioned shelters.

Thanking You.

Yours faithfully,

Director, SUDA &  
State Mission Director, WBSULM, West Bengal

True Copy  
M

ফোন : ২৩৫৬ ৬৪০৩ / ৬৪০৭, ফ্যাক্স : ২৩৫৬ ৬৪০০

Tel : 2356 6403/5767, Fax : 2356 5800, E-mail : whandedin@gmail.com

Account Section : 2356 6402

## PLAN OF ACTION BY 2022 FOR SHELTER FOR URBAN HOMELESS (SUH) UNDER DAY-NULM IN WEST BENGAL

Shelters Sanctioned till FY 2016-17

FY 2014-15	FY 2015-16	FY 2016-17
3	10	15

Total 28 shelters were sanctioned out of this one shelter is functional, one shelter will be functional by June, 2017, one shelter will be functional by July, 2017, four shelter will be functional by August, 2017 and one shelter will be functional by October, 2017. Rest 20 shelters will be functional in two phases by FY 2017-18 & FY 2018-19.

Shelters Proposed FY 2017-18 to FY 2021-22

FY 2017-18	FY 2018-19	FY 2019-20	FY 2021-21	FY 2021-22
14 + 41 (Convergence with WC & SW Dept.)	5	5	5	4

# Monthly status of SUH, a component under DAY-NULM

As on 22.05.2017

New Construction												
Sr No.	Name of ULB	Location of the Shelter	Capacity of each shelter (beds)	Date of approval	Total Project cost (Rs. in Lakh) [excluding DPR preparation cost]	Date of Commencement of work	Date of completion	Tentative time of Functionalization of shelter	Fund Received by ULB (Rs. in Lakh)	Total expenditure incurred (Rs. in Lakh)	Physical progress achieved in details (Photograph annexed if applicable)	Remarks
FINANCIAL YEAR 2014-15												
1	Strungger	Jaff Bnag, Ward No. 8, Mouza: Goundanarak, KM	50	18.03.2015	118.3	11.07.2015	29.01.2016	June, 2017	118.3	118.3	Completed	Functional within June, 2017
2	Barwala	2 KOPUR LANE, BOROUGH IV, WARD NO. 12	30	18.03.2015	120.3	01.08.2016	31.10.2017	Oct 2017	46.72	0	50%	
3	Barwala	33 COURT STREET ROAD, BOROUGH-V, WARD NO. 36	30	18.03.2015	120.3			FY 2018-19	46.72	0		Proposal for Land change
FINANCIAL YEAR 2015-16												
4	Barwala	Mouza: Chachraburichak, J.L. No-150, Plot No. 16, Ward No. 13	30	19.06.2015	119.53	09.11.2015	30.08.2016		119.53	97.72	Completed	Functional since 29.09.2016
5	Barwala	MOUGA: BHATPUR, H. NO. 59, P.E. BAMELA, P.E. MOO HOSE, 30/PL 33/PL 43/PL 44/PL 43/PL 45/PL 50/PL 55/PL 54/PL	50	19.06.2015	116.56	24.04.2016	31.05.2017	August, 2017	47.54	35.99	90%	Finishing works are going on including Sanitary-Painting & Electrification

New Construction												
Sl No.	Name of ULB	Location of the Shelter	Capacity of each shelter (beds)	Date of approval	Total Project cost (Rs. In Lakh) [excluding DPR preparation cost]	Date of Commencement of work	Date of completion	Tentative date of Functionalization of shelter	Fund Received by ULB (Rs. in Lakh)	Total expenditure incurred (Rs. in Lakh)	Physical progress achieved in details (Photograph annexed if applicable)	Remarks
6	Hydrabad	Prashilnagar, Ward No-34	50	19.06.2015	113.49	15.09.2015	30.05.2017	FY 2017-18	315.45	94.08	Completed	Functional by July, 2017
7	Tandulpet	Heerthol, Ward No. 35, Plot No. 18, 4716 & 4728, Shiman No. LR 4059	50	19.06.2015	119.54	18.01.2015	31.05.2017	August, 2017	95.62	49.62	90%	Finishing works are going on including Sanitary Plumbing & Electrification.
8	Hydrabad	NO.12A, BHARA, JL. NO.03, PLOT NO. R.E. 9174, WARD NO. 10	50	31.07.2015	118.58	04.01.2016	31.06.2017	August, 2017	96.84	48.81	85%	Finishing works are going on including Sanitary Plumbing & Electrification.
9	Siddamangal	WARD NO. 05, J.L. NO. 398, PLOT NO. 1560/1615, 1561, 1561/2434, 2144/1528	50	31.07.2015	119.42			FY 2018-19	49.16	0		1st call was cancelled due to no bidders participated, 2nd call was cancelled due to the single bidder, 3rd call was limited.
10	Sanatnagar	Dag. No- 2186, HOA/26, CURAP, J.L. NO. 4, HOLDING NO. 151126, M.P. ROAD, WARD NO-15	50	16.12.2015	120.54			FY 2017-18	48.21	0		San Order will be down soon.
11	Chandragiri	PLOT NO. 175, J.L. NO. 01, WARD-12, ANKITA CHANDRAGIRI	50	16.12.2015	121.43	15.11.2016	15.12.2017	FY 2017-18	48.3	0	10%	Work delayed started by the OLD.

## New Construction

[illegible]



# New Construction

Sl. No.	Name of ULA	Location of the Shelter	Capacity of each shelter (beds)	Date of approval	Total Project cost (Rs. in lakh) excluding preparation cost	Date of commencement of work	Date of completion	Testative time of functionalisation of shelter	Fund received by ULA (Rs. in lakh)	Total expenditure incurred (Rs. in lakh)	Physical progress achieved in details (Photograph annexed if applicable)	Remarks
19	Tharapur-Bhongir	KOTI ROAD, WARD NO. 05, LINDORI, THARAPUR, KARNATAKA	50	04.10.2016	157.51			FY 2018-19	6.7	0		In 2nd call out Tender prepared for the receipt by Technical Committee
17	Exidibatur	27, Maharastra, Ward No. 02, Exidibatur, 11th, 22	50	04.10.2016	215.04			FY 2018-19	46.02	0		2nd call tendered for 2nd call tendered on 20.04.17, tendered to be opened
20	Tingudi	A-1, 12th Road, Ward No. 04, LINDORI, THARAPUR, KARNATAKA	50	04.10.2016	120.56			FY 2018-19	48.23	0		Tender will be submitted within the week of 14th, 2017
23	Tharapur-Bhongir	WARD NO. 22, 12th Road, LINDORI, THARAPUR, KARNATAKA	50	09.02.2017	110.33			FY 2018-19	47.33	0		Tender to be issued
22	Tharapur-Bhongir	WARD NO. 21, 12th Road, LINDORI, THARAPUR, KARNATAKA	50	09.02.2017	110.36			FY 2018-19	47.34	0		Tender will be issued within 10th, 2017
23	Tharapur-Bhongir	WARD NO. 23, 12th Road, LINDORI, THARAPUR, KARNATAKA	50	09.02.2017	122.04			FY 2018-19	48.82	0		Tender will be issued within 10th, 2017
24	Tharapur-Bhongir	WARD NO. 24, 12th Road, LINDORI, THARAPUR, KARNATAKA	50	09.02.2017	114.87			FY 2018-19	45.93	0		1st call was cancelled and 2nd call was issued on 10th, 2017



# New Construction

Sl. No.	Number of OLB	Location of the Shelter	Capacity of each shelter (beds)	Date of approval	Total Project cost (Rs. In Lakhs) including ASPR preparation cost	Date of Commencement of work	Date of completion	Estimated time of functionalization of shelter	Fund received by SHG (Rs. in Lakhs)	Total expenditure incurred (Rs. in Lakhs)	Physical progress achieved in details (Photograph annexed if applicable)	Remarks
25	188899999	Central Bus stand Junction (opposite) at Warthi, Q2, L.L. NO. 126, Akanga Chakraborty, Rajshahi P.S. Mohanpur Under Mahanadi Municipality	50	09.02.2017	98.73			PT 10.1.10	19.9	0		Testimonial had signed & forwarded with the report by 20.05.2017
TOTAL			1400		3386.65				1617.61	410.18		

DAY-NULM/2017/12/DESK-16/1283  
Directorate of Municipal Administration,  
Government Transport Service Building,  
3<sup>rd</sup> floor, Sir Pochkhanwala Rd,  
Worli, Mumbai-400 030.  
Date: 08 May 2017

08 MAY 2017

To,

Mr. Neeraj Kumar Gupta,  
Member Secretary of committee,  
New Delhi-110 011

Sub: - State action plan for Maharashtra for Shelter for Urban  
Homeless under DAY NULM  
Ref:- Visit of committee constituted by the Hon'ble Supreme Court,  
on 5<sup>th</sup> to 6<sup>th</sup> April 2017.

Pleas refer to the visit of the committee constituted by Hon'ble Supreme Court on 5th & 6th April 2017 to verify the progress of Scheme of Shelters for Urban Homeless (SUH) component of Deendayal Antyodaya Yojana-Natioanl Urban Livelihood Mission (DAY-NULM) in Maharashtra. During the visit Hon'ble committee had directed to submit the action plan for Maharashtra to provide shelter's to urban homeless under the SUH component of DAY NULM.

In compliance to the directions, enclosed along please find the State Action Plan encompassing.

- i. Action plan for Mumbai City.
- ii. Action plan for Pune city.
- iii. Action plan for rest of Maharashtra (excluding Mumbai & Pune)

This is for your information and necessary action please.

With regards,

Yours faithfully,

(Virendra Singh)

Commissioner & Director  
Directorate of Municipal Administration

Encl: As stated.

Copy:

1. Principal Secretary (UD-2), Urban Development Department-2, Mantralaya, Mumbai.
2. Joint Secretary, Ministry of Housing and Urban Poverty Alleviation, New Delhi

True copy

Plan for the Shelters					
Sl.no.	Location place identified for the shelter	Exisiting Building/New Construction	Capacity of the proposed shelters	Proposed date of operationalisation	Remarks if any
1	78 Guruwar Peth, Pune 02	Exisiting Building	105	Mar-18	Nil
2	Location not identified	Exisiting Building	106	Mar-18	Nil
3	Location not identified	Exisiting Building	103	Mar-18	Nil
4	Location not identified	Exisiting Building	110	Mar-19	Nil
5	Location not identified	Exisiting Building	106	Mar-19	Nil
6	Location not identified	Exisiting Building	106	Mar-19	Nil

संस्थानिकी

(Sanjay Ranjane)

Chief Social Development Officer

Social Development Department

Pune Municipal Corporation

6.5.17

# Action plan for MUMBAI

**Shelter for Urban Homeless : Plan of Action for Municipal Corporation of Greater Mumbai**  
**Gap Matrix**

SL No	Number of Homeless Persons	As per census / As per Survey	If as per census then date of completion of Survey	Functional Shelters	Capacity	Shortfall/ Gap @ 100 persons / shelters	Remarks if Any
1	57416	As per Census 2011	Homeless Survey is proposed and will be completed within 2 months	7	210	574-2=572	
Details of Existing Shelters (DAY-NULM)							
SL No.	Details of the Shelter	Capacity	Type of Shelter	Managed by	Remarks if Any		
1	Under Wankhede Foot Over Bridge, Maharshi Karve Marg, Opp. Income Tax Office Churchgate Mumbai	30	Children	SPARC NGO	This shelter is being Operated and Maintained under DAY-NULM		
2	Khetwadi Municipal School, 1st Khetwadi Lane, Behind Alankar Cinema, Grant Rd. Mumbai	20	Children	Prerana NGO	This shelter is being Operated and Maintained under DAY-NULM		
3	Kamathipura, 9th lane, Bhaji Galli, Near Alexander Cinema, Mumbai Central, Mumbai-08	12	Children	Prerana NGO	This shelter is being Operated and Maintained under DAY-NULM		
4	Dharmshala Maintenance Chowky, In front of Bandra Bus Depot, Bandra West	3	Male	Niradhar Vidhyarthi Pragatik Sangh	This shelter is being Operated and Maintained under DAY-NULM		
5	Welfare Centre, Next to Trade Star Building, Andheri Kurla Rd, J. B. Nagar, Andheri East, Mumbai-400059	50	Children	Salaam Balak Trust NGO	This shelter is being Operated and Maintained under DAY-NULM		
6	Bldg. No.8, Shah Arcade Compound-2, Opposite to SBI Bank, Rani Sati Marg, Malad East	29	Children	Mother Foundation NGO	This shelter is being Operated and Maintained under DAY-NULM		
7	304, BMC Bldg. A-Wing, Sanskruti Complex, Magathane Village, Borivali East, Mumbai-400101	60	Children	Salaam Balak Trust NGO	This shelter is being Operated and Maintained under DAY-NULM		

RAS  
220 6151

# Action plan for PUNE

**Shelter for Urban Homeless: Plan of action for Pune Corporation /Council**

**Gap Matrix**

Sl. No.	Number of Homeless Persons	As Per Census /As per Survey	If as per census then date of completion of survey	Functional Shelters	Capacity	Shortfall/Gap @100 persons/shelters	Remarks if Any
1	950	As per Survey	Survey Done	7	314	7 shelters (636 persons)	Nil

**Details of Existing Shelters**

Sl.No.	Details of the Shelters	Capacity	Type of Shelter	Managed by	Remarks if any		
1	PMPML Parking, Moledina Parking Plaza, Pune Station	24	Night Shelters	Pune Municipal Corporation	Will be Converted to 24*7 DAY -NULM Shelters by 30th June 2017		Night Shelter will be Converted to 24*7 DAY - NULM Shelters by 30th June 2017
2	Senadatta Cultural Hall, Senadatta cultural Hall, Navi Peth, Pune 30	60	Night Shelters	Pune Municipal Corporation			
3	Mother Teresa Hall, Mother Teresa Hall, Yerawada, Pune 6	44	Night Shelters	Pune Municipal Corporation			
4	Dudh Bhatti, Bopodi, Pune 03	22	Night Shelters	Pune Municipal Corporation			
5	Dr Amrut Shrimai Hospital, Near Lakshmi nagar police chowki, yerawada Pune-06	100	Gharate Project For street children	Pune Municipal Corporation			Proposal submitted under NULM
6	Buntar School, Near Hadapsar Gadital, Pune 28	50	Gharate Project For street children	Pune Municipal Corporation			
7	Bholagin School, Bholagin primary School, Somwarpeth, Pune	60	Gharate Project For street children	Pune Municipal Corporation			Proposal will submit on 09/05/2017 under NULM

**(Sanjay Ranjan)**

Chief Social Development Officer  
Social Development Department  
Pune Municipal Corporation

6.5.17



### Action plan for the Rest of Maharashtra (Excluding Mumbai Pune)

Sr. No	Name of ULB	No of Homeless Population	Short fall of capacity	No of Shelter requires as capacity of 100 persons	Type New construction / Refurbishment	Capacity	Proposed date of operationalization
1	Achalpur	29	29	1	New Construction	50	March-2019
2	Akola	142	33	1	New Construction	50	March-2019
3	Badlapur	63	63	1	New Construction	100	March-2019
4	Barshi	60	60	1	New Construction	100	March-2019
5	Beed	78	20	1	New Construction	50	March-2019
6	Bhandara	33	33	1	New Construction	50	March-2019
7	Bhivandi	121	55	1	New Construction	100	March-2019
8	Bhusaval	85	85	1	New Construction	100	March-2019
9	Chandrapur	62	62	1	New Construction	100	March-2019
10	Dhule	53	21	1	New Construction	50	March-2019
11	Gadchiroli	157	157	2	New Construction	150	March-2019
12	Gondia	33	33	1	New Construction	50	March-2019



Sr. No	Name of ULB	No of Homeless Population	Short fall of capacity	No of Shelter requires as capacity of 100 persons	Type New construction / Refurbishment	Capacity	Proposed date of operationalization
13	Hingoli	68	68	1	New Construction	100	March-2019
14	Ichalkaranji	252	252	3	New Construction	300	March-2019
15	Jalgaon	78	78	1	Refurbishment	100	March-2018
16	Jalna	80	80	1	New Construction	100	March-2019
17	Kalyan Dombivali	160	110	1	Refurbishment	100	March-2018
18	Latur	93	93	1	New Construction	100	March-2019
19	Mira Bhayander	408	408	4	Refurbishment	400	March-2018
20	Nagpur	307	97	1	Refurbishment	100	March-2018
21	Nanded	82	57	1	New Construction	100	March-2019
22	Nandurbar	34	34	1	New Construction	50	March-2019
23	Nashik	285	177	2	New Construction	200	March-2019
24	Navi Mumbai	129	1	1	New Construction	100	March-2019
25	Osmanabad	64	64	1	New Construction	100	March-2019
26	Panvel	120	120	1	Refurbishment	100	March-2018
27	Pimpri Chichwad	192	167	2	Refurbishment	200	March-2018
28	Ratnagiri	37	37	1	Refurbishment	50	March-2018

Sr. No	Name of ULB	No of Homeless Population	Short fall of capacity	No of Shelter requires as capacity of 100 persons	Type New construction / Refurbishment	Capacity	Proposed date of operationalization
29	Sangli Miraj Kupwad	120	30	1	New Construction	50	March-2019
30	Thane	198	68	1	New Construction	100	March-2019
31	Ulhasnagar	54	54	1	Refurbishment	100	March-2018
32	Vasai Virar	308	158	2	Refurbishment	200	March-2018
33	Wardha	66	66	1	New Construction	100	March-2019
34	Yavatmal	36	36	1	New Construction	50	March-2019
	<b>Total</b>	<b>5219</b>	<b>2945</b>	<b>44</b>		<b>3750</b>	

**Note :-**

1. As per the Gap – Matrix, there is a requirement of 44 Shelters with a capacity of 2945 persons. However our action plan is to setup 44 shelters which will have a capacity of 3750.
2. Till the time the new constructions or the refurbishment is completed the urban local bodies have been directed to start shelters in temporary buildings to cater to the requirement of the urban homeless.

### Shelter for Urban Homeless Gap Matrix for the Rest of Maharashtra (Excluding Mumbai & Pune)

Sr. No	Name of ULB	No of Homeless Population	As per Census 2011 / Survey by ULB	If As per census then date of completion of survey	Functional Shelters	Total Capacity of existing Shelters	No of shelter under Construction/ Refurbishment	Capacity of under Construction / Refurbishment shelter	Short fall of capacity	No of Shelter requires as capacity of 100 persons
1	Achalpur	29	AS Per Census	Upto 30 th June 2017	0		0		29	1
2	Ahmednagar	99	As per survey		0		1	102	0	0
3	Akola	142	As per survey		0		1	109	33	1
4	Alibag	5	As per survey		0		0		5	0
5	Amaravati	103	As per survey		2	200	1	103	0	0
6	Ambemath	55	AS Per Census	Upto 30 th June 2017	0		1	82	0	1
7	Aurangabad	306	As per survey		8	478	0		0	0
8	Badlapur	63	AS Per Census		0		0		63	1
9	Barshi	60	As per survey		0		0		60	1
10	Beed	78	AS Per Census	Upto 30 th June 2017	0		1	58	20	1
11	Bhandara	33	As per survey		0		0		33	1
12	Bhivandi	121	As per survey		2	66	0		55	1
13	Bhusaval	85	As per survey		0		0		85	1
14	Buldana	0	AS Per Census	Upto 30 th June 2017	0		0		0	0
15	Chalisgaon	3	As per survey		0		0		3	0
16	Chandrapur	62	AS Per Census	Upto 30 th June 2017	0		0		62	1
17	Dhule	53	AS per census	Upto 30 th June 2017	0		1	32	21	1

Sr. No	Name of ULB	No of Homeless Population	As per Census 2011 / Survey by ULB	If As per census then date of completion of survey	Functional Shelters	Total Capacity of existing Shelters	No of shelter under Construction/ Refurbishment	Capacity of under Construction / Refurbishment shelter	Short fall of capacity	No of Shelter requires as capacity of 100 persons
18	Gadchiroli	157	AS Per Census	Upto 30 th June 2017	0		0		157	2
19	Gondia	33	As per survey		0		0		33	1
21	Hinganghat	7	As per survey		0		0		7	0
22	Hingoli	68	AS Per Census	Upto 30 th June 2017	0		0		68	1
23	Ichalkaranji	252	AS Per Census	Upto 30 th June 2017	0		0		252	3
24	Jalgaon	78	As per survey		0		0		78	1
25	Jalna	80	As per survey		0		0		80	1
26	Kalyan Dombivali	160	As per survey		1	50	0		110	1
27	Kolhapur	160	As per survey		0		4	168	0	0
28	Latur	93	As per survey		0		0		93	1
29	Malegaon	37	As per survey		0		1	36	1	0
30	Mira Bhayander	408	As per survey		0		0		408	4
31	Nagpur	307	As per survey		4	110	2	100	97	1
32	Nanded	82	As per survey		1	25	0		57	1
33	Nandurbar	34	As per survey		0		0		34	1
34	Nashik	285	As per survey		0		1	108	177	2
35	Navi Mumbai	129	As per survey		1	25	1	103	1	1
36	Osmanabad	64	As per survey		0		0		64	1
37	Pandharpur	94	AS Per Census	Upto 30 th	0		1	100	0	0

Sr. No	Name of ULB	No of Homeless Population	As per Census 2011 / Survey by ULB	If As per census then date of completion of survey	Functional Shelters	Total Capacity of existing Shelters	No of shelter under Construction/ Refurbishment	Capacity of under Construction / Refurbishment shelter	Short fall of capacity	No of Shelter requires as capacity of 100 persons
				June 2017						
38	Panvel	120	As per survey		0		0		120	1
39	Parbhani	69	AS Per Census	Upto 30 th June 2017	0		1	65	0	0
40	Pimpri Chichwad	192	AS Per Census	Upto 30 th June 2017	1	25	0		167	2
42	Ratnagiri	37	AS Per Census	Upto 30 th June 2017	0		0		37	1
43	Sangli Miraj Kupwad	120	As per survey		0		2	90	30	1
44	Satara	74	AS Per Census	Upto 30 th June 2017	0		1	55	19	0
45	Sawantwadi	0	AS Per Census	Upto 30 th June 2017	0		0		0	0
46	Solapur	65	AS Per Survey		0		1	76	0	0
47	Thane	198	As per survey		0		1	130	68	1
48	Udgir	55	As per survey		0		1	100	0	0
49	Ulhasnagar	54	As per survey		0		0		54	1
50	Vasai Virar	308	As per survey		0		3	150	158	2
51	Wardha	66	AS Per Census	Upto 30 th June 2017	0		0		66	1
52	Washim	0	AS Per Census	Upto 30 th June 2017	0		0		0	0
53	Yavatmal	36	As per survey		0		0		36	1
	<b>Total</b>	<b>5219</b>			<b>20</b>	<b>979</b>	<b>26</b>	<b>1767</b>	<b>2945</b>	<b>44</b>

**Municipal Corporation of Greater Mumbai**  
**Plan for the shelters**

SL. No.	Location /Place identified for the shelter	Existing Building /New Construction	Capacity of the proposed shelter	Proposed date of operationalisation	Remarks if Any
1	Maintainance Chowky, Behind F/N ward Office, Telang Rd, Matunga East	Existing Building	12	Within 2 months	Mumbai Corporation is facing a severe Problem of Space Crunch. There are no open Plots in Mumbai for Construction of Homeless Shelters. However a enough reservations are made for construction of the Homeless Shelter in revised DP 2034.
2	Maintainace Chowky, Andhra Valley Rd, Matunga Labour Camp, Mahim, Mumbai	Existing Building	12	within 6 months	
3	Saki Naka, Behind Hotel Hyatt, Andheri (E)-	Existing Building	60	Within 2 months	
4	4th floor, Marve Road, Malad (West)	Existing Building	40	Within 2 months	
5	500 sq. ft. Godown below Marine Drive Bridget	Existing Building	10	Within 3 months	
6	Jagannathsheth Marg, under Railway bridge, (Kennedy Bridge)- Area 125 Sq. mt.	Existing Building	25	Within 3 months	
7	Inside of Sunder Kamala Nagar Ground constructed place.	Existing Building	10	Within 3 months	
8	In front of E-9, Hemant Manjrekar Marg, Sion Koliwada, Mumbai.	Existing Building	10	Within 3 months	
9	550 sq ft Amenity plot bearing No. 1025, Mahim Division, Gokhale Marg, Dadar West	Existing Building	11	Within 3 months	
10	Bldg. No. 1-D, Gala No. 705, 706 & 707, Transit Camp, MHADA tenements, Dharavi, Mumbai- Area 600 sq ft.	Existing Building	15	Within 3 months	
11	At Mahul	Existing Building	25	Within 3 months	
12	Under J.J. Flyover Bridge, Near Road Police Station, Byculla (W)	New Construction	60	within 6 months	
13	Opp. St. Joseph's HighSchool wadala (w) Mumbai-31	Existing Building	50	Within 2 months	
14	Vakola Fish Market, 3rd Floor, Santacruz (E)	Existing Building	30	With in 2 months	
15	CTS No. 30, A/1/1B, Chandivali	New Construction	100	Within 2 years	
16	F.P.NO. 2/1025, Mahim	New Construction	100	Within 2 years	
17	CTS 68/A/2, C/43, Magathane	New Construction	100	Within 2 years	
18	5% Amenity plot at CTS No 275/1/2C of Village Deonar	New Construction	100	Within 2 years	
19	5% Amenity plot at CTS No 337/1/2C of Village Deonar	New Construction	100	Within 2 years	
20	5% Amenity plot at CTS No 336 of Village Deonar	New Construction	100	Within 2 year	

*(Signature)*  
Municipal Commissioner (Education)  
Municipal Corporation of Greater Mumbai



Sr. No	Name of ULB	No of Homeless Population	As per Census 2011 / Survey by ULB	If As per census then date of completion of survey	Functional Shelters	Total Capacity of existing Shelters	No of shelter under Construction / refurbishment	Capacity of under Construction shelter/ refurbishment	Short fall of capacity	No of Shelter requires as capacity of 100 persons	Remark
3	Rest of Maharashtra	5219	Out of 51 cities 33 as per survey and 18 as per census	30 th June 2017	20	979	26	1767	2945	44	It is planned to set up 44 shelters this year which will cater to the requirement of the urban homeless in rest of the NULM cities. Towards this a strategy of utilising the existing buildings by refurbishing them is being adopted. Proposals have been called from the corporations and the councils for the new construction/refurbishment and the approvals will be granted before 30 <sup>th</sup> June 2017. The ULBs have been directed to start required number of shelters in temporary buildings immediately till the new constructions or refurbishments are completed. A periodic feedback shall be submitted on the progress every quarter end.

*Chavan*

## Action Plan of Maharashtra for Shelter for Urban Homeless

Sr. No	Name of ULB	No of Homeless Population	As per Census 2011 / Survey by ULB	If As per census then date of completion of survey	Functional Shelters	Total Capacity of existing Shelters	No of shelter under Construction / refurbishment	Capacity of under Construction shelter/ refurbishment	Short fall of capacity	No of Shelter requires as capacity of 100 persons	Remark
1	Mumbai	57416	As per Census 2011	30 <sup>th</sup> June 2017	7	210	Nil	Nil	57206	572	Mumbai Corporation has submitted plan as per Census-2011. Survey of homeless population is proposed & will be completed within next two months. A revised plan if necessary, will be submitted after completion of the survey. In the plan submitted now, 13 shelters are proposed in existing buildings and will come in operation within next six month and 7 new shelters are proposed to be built and will operationalised by March-2019. Meanwhile a team from Mumbai Corporation & Mission Director will visit Delhi for Exposure visit for pre-fabricated structures and will try to replicate Delhi model as far as possible, given the constraints in Mumbai.
2	Pune	950	As per Survey		7	314	Nil	Nil	636	6	Pune Corporation has submitted an action plan to set up 03 shelters with a capacity of 314 up to March-2018 and remaining 03 shelters with a capacity of 322 will be set up by March 2019.



GOVERNMENT OF RAJASTHAN  
LOCAL SELF GOVERNMENT  
G-3, Rajamahar Residency, Civil Lines Crossing, Jaipur

F.15(G)PD/DLB/VISIT/16/5585

Date: 8-3-2017

Shri Sanjay Kumar (IAS)  
Joint Secretary,  
Ministry of Housing & Urban Poverty Alleviation,  
Govt. of India

Sub: Road Map for implementation of Shelter for Urban Homeless (SUH, DAY-NULM) in Rajasthan


Ref: Meeting held on 28.02.2017 regarding 'Right to Shelter of Urban Homeless in Rajasthan'

Sir,

The matter pertains to the above cited subject and compliance of the kind instructions given during the meeting held at Directorate of Local Bodies, Jaipur on 28th Feb. 2017, chaired by Hon'ble Chairperson (Sh. Kailash Gambhir) in your kind presence.

In this regard, it is submitted that the Department of Local Bodies (GoR) has developed a detailed road-map to ensure the "Right to Shelter of Urban Homeless in Rajasthan" which includes Survey of Urban Homeless in the State, New Construction and Refurbishment of Shelters, and Operation & Management of existing (Non DAY-NULM) shelters as per DAY-NULM guidelines, etc.

The Road Map (proposed) is enclosed as Annexure - A for your kind submission.

  
(Dr. Manjit Singh)  
Pr. Secretary

F.15(G)PD/DLB/VISIT/16/5586

Date: 8-3-2017

Copy to:

PS to Chief Secretary, GoR

  
(PAWAN ARORA)  
Director & Joint Secretary

**COMPLETE ROAD MAP FOR RIGHT TO HOMELESS IN RAJASTHAN  
UNDER SUH COMPONENT OF DAY-NULM**

S. No	Proposed Action	Timeline	Remarks
1	Survey of Homeless in 9 major cities of Rajasthan excluding Jaipur (Ajmer, Bharatpur, Bikaner, Jodhpur, Kota, Udaipur, Alwar, Bhilwara, and Baran)	End of July 2017	Survey of Jaipur is already done. Survey shall be conducted by agency/agencies having relevant experience
2	Survey of Homeless in other 23 Dist. HQ and 7 big cities of Rajasthan having a population of more than 1 Lac (Kishangarh, Beawar, Makrana, Sujangarh, Bhilwari, Gangapur City & Hindaun City)	December 2017	Survey shall be conducted by agency/agencies having relevant experience
3	Survey of Homeless in remaining cities (ULBs) of Rajasthan	December 2018	Survey shall be conducted by respective ULBs itself under the direction of DLB
4	Operation & Management of 17 new Shelter Homes recently constructed under DAY-NULM will be initiated	April 2017	O&M proposals shall be received from concerned ULBs at the earliest
5	Completion of construction work of 27 new Shelter Homes which are now under construction process	July 2017	Instructions shall be released by DLB immediately
6	Operation & Management of these 27 new Shelter Homes (as per para 5) shall be initiated	Aug. 2017	O&M proposals shall be received from concerned ULBs by end of June 2017
7	Proposal/ Certificate to be received from concerned DDRs after inspection of old/existing Non DAY-NULM Shelter Homes in order to assess the need of refurbishment of the existing shelters	Sept. 2017	Proposal/ Certificate for Refurbishment shall be received from concerned ULBs under the control & supervision of respective DDRs
8	Commencement of Operation & Management of all other Non DAY-NULM Shelter Homes, wherein refurbishment work is not required	Dec. 2017	Order shall be released by DLB immediately
9	Refurbishment work of the proposed Shelter Homes (as per para 7) shall be completed	March, 2018	
10	Operation & Management of these refurbished Shelter Homes (as per para 9) shall be initiated	May, 2018	
11	As per survey report and as per the set norms and requirement, proposals shall be received from all ULBs for new construction of Shelter Homes	March 2019	
12	Sanction of proposals received under Para no. 11	July 2019	Subject to availability of Funds under DAY-NULM
13	Completion of Construction work and initiation of O&M of new Shelter Homes shall be achieved	April 2021	



(एस. आर. मीणा)  
परियोजना निदेशक  
स्थानीय निकाय विभाग  
राज. जयपुर

GOVERNMENT OF RAJASTHAN  
LOCAL SELF GOVERNMENT  
G-3, Rajmahal Residency, Civil lines Crossing, Jaipur

F.15(G)PD/DLB/VISIT/16/5585

Date: 8-3-2017

Shri Sanjay Kumar (IAS)  
Joint Secretary,  
Ministry of Housing & Urban Poverty Alleviation,  
Govt. of India

Sub: Road Map for implementation of Shelter for Urban Homeless (SUH, DAY-NULM) in Rajasthan

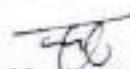
Ref: Meeting held on 28.02.2017 regarding 'Right to Shelter of Urban Homeless in Rajasthan'

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The matter pertains to the above cited subject and compliance of the kind instructions given during the meeting held at Directorate of Local Bodies, Jaipur on 28th Feb. 2017, chaired by Hon'ble Chairperson (Sh. Kailash Gambhir) in your kind presence.

In this regard, it is submitted that the Department of Local Bodies (GoR) has developed a detailed road-map to ensure the "Right to Shelter of Urban Homeless in Rajasthan" which includes Survey of Urban Homeless in the State, New Construction and Refurbishment of Shelters, and Operation & Management of existing (Non DAY-NULM) shelters as per DAY-NULM guidelines, etc.

The Road Map (proposed) is enclosed as Annexure - A for your kind submission.

  
(Dr. Manjit Singh)  
Pr. Secretary

F.15(G)PD/DLB/VISIT/16/5586

Date: 8-3-2017

Copy to:

PS to Chief Secretary, GoR

  
(PAWAN ARORA)  
Director & Joint Secretary

*True Copy*  


**COMPLETE ROAD MAP FOR RIGHT TO HOMELESS IN RAJASTHAN  
UNDER SUH COMPONENT OF DAY-NULM**

S. No	Proposed Action	Timeline	Remarks
1	Survey of Homeless in 9 major cities of Rajasthan excluding Jaipur (Ajmer, Bharatpur, Bikaner, Jodhpur, Kota, Udaipur, Alwar, Bhilwara, and Baran)	End of July 2017	Survey of Jaipur is already done. Survey shall be conducted by agency/agencies having relevant experience
2	Survey of Homeless in other 23 Dist. HQ and 7 big cities of Rajasthan having a population of more than 1 Lac (Kishangarh, Beawar, Makrana, Sujargarh, Bhiwari, Gangapur City & Hindaun City)	December 2017	Survey shall be conducted by agency/agencies having relevant experience
3	Survey of Homeless in remaining cities (ULBs) of Rajasthan	December 2018	Survey shall be conducted by respective ULBs itself under the direction of DLB
4	Operation & Management of 17 new Shelter Homes recently constructed under DAY-NULM will be initiated	April 2017	O&M proposals shall be received from concerned ULBs at the earliest
5	Completion of construction work of 27 new Shelter Homes which are now under construction process	July 2017	Instructions shall be released by DLB immediately
6	Operation & Management of these 27 new Shelter Homes (as per para 5) shall be initiated	Aug. 2017	O&M proposals shall be received from concerned ULBs by end of June 2017
7	Proposal/ Certificate to be received from concerned DDRs after inspection of old/existing Non DAY-NULM Shelter Homes in order to assess the need of refurbishment of the existing shelters	Sept. 2017	Proposal/ Certificate for Refurbishment shall be received from concerned ULBs under the control & supervision of respective DDRs
8	Commencement of Operation & Management of all other Non DAY-NULM Shelter Homes, wherein refurbishment work is not required	Dec. 2017	Order shall be released by DLB immediately
9	Refurbishment work of the proposed Shelter Homes (as per para 7) shall be completed	March, 2018	
10	Operation & Management of these refurbished Shelter Homes (as per para 9) shall be initiated	May, 2018	
11	As per survey report and as per the set norms and requirement, proposals shall be received from all ULBs for new construction of Shelter Homes	March 2019	
12	Sanction of proposals received under Para no. 11	July 2019	Subject to availability of Funds under DAY-NULM
13	Completion of Construction work and initiation of O&M of new Shelter Homes shall be achieved	April 2021	



(एस. आर. मीणा)  
परिदोजना निदेशक  
स्थानीय निकाय विभाग  
राज. जयपुर



Annexure-V



From  
Sri. P. Chinna Thataiah,  
Mission Director, MEPMA,  
Guntur.

To  
The Principal Secretary to Government,  
MA & UD Department,  
Government of Andhra Pradesh.

Lr. Roc. No. 1172 / SUH / 2015, Dated: 10.01.2017.

**Sub:** - MEPMA-SUH-MA&UD Department-Status of shelters for urban homeless in the State report furnished - Reg.

**Ref:** - 1). Suits-Supreme Court W.P.No.55/2003 and 572/2003.  
2). Contempt Petition (C) No.99 of 2009 in W.P. (C) No.196 of 2001 with appln (s) for exemption from filing O.T.  
3). Memo No. 431417 / UBS / 2016, dated: -12-2016 of the Pr. Secretary to Govt., MA&UD Dept., Guntur  
4) This office Lr. Roc. No. 1172 / SUH / 2015, dated: 30.12.2016.  
5) Memo No. 431417 / UBS / 2016, dated: 03-01-2017 of the Pr. Secretary to Govt., MA&UD Dept., Guntur.  
6) F.No. N-11028/8/2014-USD (FTS-16910) of Ministry of Housing and Urban Poverty Alleviation, Nirman Bhavan, New Delhi dated: 16-12-2016.

\*\*\*\*\*

With reference to the Government memo cited, it is stated that draft affidavit has already been submitted to Principal Secretary to the Government, MA&UD department vide this office letter 4<sup>th</sup> cited.. Further it is submitted that there are 110 ULBs in Andhra Pradesh after bifurcation of the State. Out of which 75 ULBs are having a population of more than 50000 which are eligible for running shelters for Urban Homeless as per NULM guidelines.

AS (UPA 2)  
24/1

P. Sankaribabu mem. Secy  
a. Hubto Bhawan  
Guntur  
24.01.17

Sh. Shashank



From 2014-15 onwards sanction has been accorded for establishment of 58 shelters in various ULBs in the State and the status of running of the shelters is shown in the following table:-

S. No	Year of sanction	Name of the City/ULB	No. of Shelters Sanctioned	Date of sanction	Capacity of the shelter sanctioned	No. of inmates	Status Functioning/ Not functioning
1	2014-15	GVMC-I	1	6.01.2015	50	42	Functioning
2	2014-15	GVMC-II	1	6.01.2015	50	29	Functioning
3	2014-15	Kadapa	1	6.01.2015	50	29	Functioning
4	2014-15	Nandyal	1	6.01.2015	50	22	Functioning
5	2014-15	Tenali	1	6.01.2015	50	45	Functioning
6	2014-15	Tirupathi - 1	1	6.01.2015	50	---	Not Functioning
7	2014-15	Tirupathi - 2	1	6.01.2015	50	43	Functioning
8	2014-15	VMC - 1	1	6.01.2015	100	42	Functioning
9	2014-15	VMC - 2	1	6.01.2015	100	29	Functioning
10	2014-15	Kurnool	1	6.01.2015	50	21	Functioning
11	2014-15	Nellore	1	10.02.2015	50	42	Functioning
12	2014-15	Nellore	1	10.02.2015	50	15	Functioning
13	2014-15	Ananthapur-I	1	10.02.2015	50	28	Functioning
14	2014-15	Chittor	1	10.02.2015	50	50	Functioning
15	2014-15	Ongole	1	10.02.2015	50	50	Functioning
16	2014-15	Guntur	1	10.02.2015	50	25	Functioning
17	2014-15	Guntur	1	10.02.2015	50	28	Functioning
18	2014-15	Guntur	1	10.02.2015	50	27	Functioning
19	2014-15	Machilipatnam	1	10.02.2015	50	55	Functioning
20	2015-16	Dharmavaram	1	22.08.2015	50	28	Functioning
21	2015-16	Vijayanagaram	1	22.08.2015	50	33	Functioning

22	2015-16	Srikakulam	1	22.08.2015	50	24	Functioning
23	2015-16	Hindupur	1	22.08.2015	50	25	Functioning
24	2015-16	Guntakal	1	22.08.2015	50	34	Functioning
25	2015-16	Tadipathri	1	22.08.2015	50	39	Functioning
26	2015-16	Proddatur	1	22.08.2015	50	19	Functioning
27	2015-16	Madanapalle-1	1	22.08.2015	50	---	Not Functioning
28	2015-16	Chirala	1	22.08.2015	50	---	Not Functioning
29	2015-16	Narasaraopet	1	22.08.2015	50	25	Functioning
30	2015-16	Chilakaluripet	1	22.08.2015	50	32	Functioning
31	2015-16	Eluru	1	22.08.2015	50	38	Functioning
32	2015-16	Bhimavaram	1	15.02.2016	50	16	Functioning
33	2015-16	Gudiwada	1	15.02.2016	50	---	Under Construction
34	2015-16	Kurnool	1	15.02.2016	50	---	Under Construction
35	2015-16	Nandyal	1	15.02.2016	50	---	Under Construction
36	2015-16	VMC-I	1	15.02.2016	100	---	Under -- Construction
37	2015-16	VMC-II	1	15.02.2016	100	---	Under Construction
38	2015-16	VMC-III	1	15.02.2016	100	---	Under Construction
39	2015-16	Rajahmundry	1	15.02.2016	50	21	Functioning
40	2015-16	Kakinada	1	15.02.2016	50	18	Functioning
41	2015-16	Adoni	1	15.02.2016	50	29	Functioning
42	2015-16	Kadapa	1	15.02.2016	50	28	Functioning
43	2015-16	Tadepalligudem	1	15.02.2016	50	8	Functioning
44	2015-16	GVMC-III	1	15.02.2016	50	79	Functioning

45	2015-16	GVMC-IV	1	15.02.2016	50	25	Functioning
46	2015-16	GVMC-V	1	15.02.2016	50	25	Functioning
47	2015-16	GVMC-VI	1	15.02.2016	50	25	Functioning
48	2016-17	Madanapalle-II	1	26.10.2016	50	---	Under Construction
49	2016-17	Rayachoti	1	26.10.2016	50	---	Yet to be started
50	2016-17	Rajampeta	1	26.10.2016	50	---	Yet to be started
51	2016-17	Ananthapuram-2	1	26.10.2016	50	---	Yet to be started
52	2016-17	Badvel	1	26.10.2016	50	---	Yet to be started
53	2016-17	Ananthapuram-3	1	26.10.2016	50	---	Yet to be started
54	2016-17	Kadiri	1	26.10.2016	50	---	Yet to be started
55	2016-17	Rayadurg	1	26.10.2016	50	---	Yet to be started
56	2016-17	Pulivendula	1	26.10.2016	50	---	Yet to be started
57	2016-17	VMC-Vijayawada (Special Shelter)	1	26.10.2016	50(boys)	---	Yet to be started
58	2016-17	VMC-Vijayawada (Special Shelter)	1	26.10.2016	50(girls)	---	Yet to be started

As seen from the table 38 shelters are in operation with 1198 no of inmates and the other shelters are under various stages as indicated in the table. The Shelters are constructed with NULM funds and also there are no temporary shelters in Andhra Pradesh.

Further it is submitted that the inmates are provided with the following:-

1. Cots, beds and blankets
2. Well ventilated rooms



Gujarat Urban Livelihood Mission

Grant received from Central Govt.

Rs. In Lakhs.

Sr No	Year	Received	Total Utilized Grant	Grant utilized for SUH
1	2014-15	6354.10	2937.31	126.06
2	2015-16	Nil	545.80	350.45
3	2016-17	Nil	980.04	247.18
	Total	6354.10	4463.15	723.69



## Gujarat Urban Livelihood Mission

GULM/18/SC-PIL/2017-18/4931

22 JUN 2017

To,  
**Member Secretary,**  
Committee on Shelter for Urban Homeless,  
(Constituted as per Hon'ble Supreme Court Order on 11<sup>th</sup> Nov. 2016),  
Fourth Floor, HUDCO House,  
Lodhi Road, New Delhi – 110 003.

**Sub:** Regarding "Plan till – 2022" for Shelters for Urban Homeless.

**Ref:** Meeting held on 16/06/2016 with Committee on Shelter for Urban Homeless.

Respected Sir,

With reference to the subject mentioned above, instruction was given in the meeting held on 16/06/2017 at Ahmedabad. Accordingly, we have prepared "plan till – 2022" to provide Shelters for Urban Homeless in municipal corporation area and herewith we are submitting the same.

**Mission Director,**

Gujarat Urban Livelihood Mission,  
Gandhinagar

Deendayal Antyodaya Yojana - National Urban Livelihood Mission

Gujarat Urban Livelihood Mission

Planning for Shelter for Urban Homeless till 2022

Sr. No.	Name of Municipal Corporation	Total Population	Urban Homeless Population (as per 2011 census or survey taken by MCA)	Existing Shelters if any	Existing Capacity	Existing Shelters will be refurbished under DAY-NULM	Remaining Urban Homeless Capacity	Plans for new Shelters	Capacity	Land Required as per Govt Model DPR (Sq.m)	Estimated Cost (Rs. in Lacs)	Total Planned Capacity
1	Gandhinagar	2,02,76	4125	0	0	NA	NA	2	120	3000	100.00	120
2	Jamnagar	6,00,943 (as per 2011 census)	305	1	80	3	234	1 Under Construction - DAY NULM	224			805
3	Jamnagar	2,19,462 (as per 2011 census)	195	2	200	2		0	0		39.04	200
4	Bhavnagar	6,05,882	1476	4	240	4	1236	4	460	1000	800.00	700
5	Ahmedabad	5,57,900	1,20,000 (District population)	46	2680	19	20106	5	500	5000	1550.00	2400
6	Rajkot	1,32,383	2875	5 (Under DAY NULM)	728	NA	1147	1 Under Construction - DAY NULM	415			415
7	Vaduthara	3,66,681	8959	8 Local Govt. Shelters	22841 (present)	12 Units	2829	2 Shelters	200 (50 person per unit)	30000 Sq. ft. per Night Shelter Total 20000 Sq. ft.	Total Rs. 80 Lacs (without Land Cost)	428
8	Surat	4,46,600	95276 (as per Census 2011) 1482 (as per Actual survey)	27	1026	0	1482	0	1482	13070	394.51 P	1482

Note : Municipal Corporation has not conducted Urban Homeless survey yet, but here with data is based on Census 2011 / affordable housing demand survey / or any other resources of data, they have prepared plan. And, we are going to do survey of urban homeless in all Municipal Corporation, and we get actual figure of urban homeless will revise our plan accordingly.

Annexure - 2 ②

Letter No. PSULM/NULM/2017/ 7499

Local Government Department  
(Punjab State Urban Livelihood Mission)  
Municipal Bhawan, Plot No. -3, Room No. 405, 4<sup>th</sup> Floor,  
Sector 35A, Chandigarh  
Ph. No. 0172-2660053,54 emailId: [punjabsulm@gmail.com](mailto:punjabsulm@gmail.com)

To,


The Joint Secretary to Govt. of India,  
Ministry of Housing & Urban Poverty Alleviation,  
New Delhi.

Dated the Chandigarh 8<sup>th</sup> March, 2017

Subject :- **Survey Report/Data of urban homeless persons in Punjab.**  
\*\*\*\*\*

Sir,

I am directed to refer you on the subject cited above and to say that in the meeting held on 06.02.2017 at Chandigarh under the Chairmanship of Justice Kailash Gambhir, former judge of the High Court to review the availability and functioning of Shelters for Urban Homeless, it was directed, inter-alia, that fresh survey of Urban Homeless persons should be carried out and report sent to the Committee. In compliance of these directions, a fresh survey of urban homeless persons has been carried out by the ULBs between 15<sup>th</sup> Feb. to 28 Feb., 2017. Survey reports have been compiled and a consolidated list is sent herewith. As per this survey a total number of 2302 persons were found under Bridges, on payments, near worship places, bus stands, railway stations, hospitals etc. All the ULBs have been directed to pursue the homeless persons to stay in the shelters constructed for homeless persons.

  
Additional Mission Director.

True Copy  


## ACTION PLAN :-

To ensure that all the shelters constructed with NULM funds and other shelters being run by ULBs meet the NULM guidelines, following initiatives would be taken :-

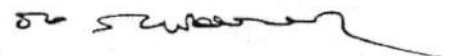
1. Helpline to be started by all ULBs - within 30 days.
2. Survey of Urban Homeless Persons to be completed. - Within 60 days.
3. Completion of third party audit by the concerned ULBs - within 03 months from the date of operationalisation of shelter and then every year in the month of April.
4. Detail of shelters to be displayed/updated on departmental portal under heading DAY- NULM. - Within 30 days
5. Physical verification of all shelters being run under DAY- NULM and other than DAY- NULM. - Ten senior level officers not below the rank of Chief Engineer/SE/XEN or other class one officers to be deputed to carry out physical verifications of shelters
6. Proposals to be obtained from ULBs for up-gradation / refurbishment of non DAY- NULM shelters to ensure the meticulous compliance of guidelines issued by GOI.

3. Dinner, drinking water
4. Television facility.

They are also providing with the following:-

- Providing ID cards, so far (15) inmates have been provided with ID cards.
- Providing counseling and rejoining with their families, so far (3) members have been rejoined with their families.
- Providing old age pensions, so far (25) members have been provided with old age pensions in various shelters.
- Imparting training for earning livelihoods, so far (14) members have been given training in different faculties like candle making, agarbathi making etc.
- Providing Aadhar cards, so far (9) members have been provided with Aadhar cards.
- Providing voter ID cards, so far (9) members have been provided with voter ID cards.
- Providing medical facilities such as periodical check up of B.P, sugars etc. are provided at the shelters.
- Further it is submitted that follow up action will be taken to make rest of the other shelters sanctioned operational.
- Further sanctions will be given for establishment of Shelters for Urban Homeless as per the requirement based on the proposals submitted by the ULBs as per the action plan.

Yours faithfully,



For MISSION DIRECTOR

Copy submitted to:

- 1) Office of the Chief Secretary to Government
- 2) Sri. Neeraj Kumar Gupta, District & Sessions Judge (Retd) Member secretary of Committee constituted as per Hon'ble Supreme Court orders
- 3) The Joint Secretary of the Ministry of Housing and Urban Poverty Alleviation.



Copy

Annexure - W

Office of the Director  
Directorate of Municipal  
Administration,  
Urban Development Department



Government of Karnataka

Telephone: 080-22863542  
Fax: 080-22863576/22861665  
Email: [secy-ud@karnataka.gov.in](mailto:secy-ud@karnataka.gov.in)  
Website: [www.udkarn.gov.in](http://www.udkarn.gov.in)  
Room No.-435, 4<sup>th</sup> Floor Vikas Soudha,  
Bangalore 560001.

No: 18474 DMA 106 NULM 2016-17

Date: 23.06.2017

To,

Justice Kailash Gambir,  
Former Judge, High Court of Delhi &  
Chair Person,  
Committee Formed by Hon'ble Supreme Court,  
4<sup>th</sup> Floor, HUDCO House, Lodhi Road,  
New Delhi-110003.

Sir,

Sub: Submission of road map/action plan for establishing Shelters in Karnataka  
State -reg.

Ref: 1.Letter from Chair Person, Committee Constituted by Hon'ble Supreme  
Court Order dated 11<sup>th</sup> Nov-2016.

2.D.O Letter No: 11028/8/2014-USD(Vol.5)/FTS-3016910 dated:  
27.02.2017.

With reference to the above cited subject, the SMMU has prepared the action plan/road map for establishment of shelters across the cities in proportionate to the total urban homeless population as per census-2011 data.

The total no. of the shelters mentioned in road map is purely tentative and may change based on the current survey data once it is finished. Further, the SMMU/CMMU will utilize available resources based on availability of land, climatic conditions and homeless population concentration in the city to establish the permanent shelters for urban homeless in each city.

In this connection, hereby the SMMU is submitting the road map for your kind perusal and requests you for further needful at the earliest.

Thanking You,

Yours Sincerely,

  
Director

Directorate of Municipal Administration and  
State Mission Management Unit (DAY-NULM)  
Government of Karnataka  
Bangalore.

Copy To:

1. PS to The Chief Secretary, Government of Karnataka, Vidhan Soudha, Bangalore.
2. PS to The Additional Chief Secretary, Urban Development Department, Vikas Soudha, Bangalore.
3. PS to The Joint Secretary, MoHUPA, Nirman Bhavan, New Delhi.
4. PS to The Secretary, UDD, Vikas Soudha, Bangalore.

*True copy*  


## Road Map for Establishing Shelters in Karnataka State

General Details											No. of Shelters to be sanctioned/established as per urban homeless data (refer column-6 & 7)				
Sl. No.	Name of the District	No. of ULBs/Cities	Total Population of the city as per census 2011 (in Lakhs)	Total urban Homeless Population as per Census 2011*	No. of Urban Homeless through Survey or (Survey conducted separately (ongoing/ completed) *not rapid survey	Total Urban Homeless Population	Type of Shelter	Shelters under DAY-NULM Funds	Shelters under other than DAY-NULM Funds	Capacity of Each New Shelters going to be established	2017-18	2018-19	2019-2020	2020-2021	2021-22
1	2	3	4	5	6	7(Col.5+Col.6)	8	9	10	11	12	13	14	15	16
1	Bagalkot	15	18.9	874	No	874	Permanent	1	-	50	1	2	1	1	2
							O & M	1	-	50	1	2	1	1	2
							Refurbishment	-	-	-	-	-	-	-	-
2	Ballari	15	25.32	1,167	No	1,167	Permanent	2	-	50	1	1	2	2	2
							O & M	2	-	50	1	1	2	2	2
							Refurbishment	-	-	-	-	-	-	-	-
3	Bangalore (Rural)	5	9.87	325	No	325	Permanent	-	-	-	-	-	-	-	-
							O & M	1	-	50	1	1	1	-	-
							Refurbishment	-	-	-	-	-	-	-	-
4	Bangalore (Urban)	6	95.88	14,189	No	14,189	Permanent	6	-	100	-	4	-	-	-
							O & M	-	-	50	1	1	1	1	2
							Refurbishment	-	-	-	-	-	-	-	-
5	Belagavi	32	47.78	1,709	No	1,709	Permanent	-	-	-	-	-	-	-	-
							O & M	1	-	50	1	1	1	1	2
							Refurbishment	-	-	-	-	-	-	-	-
6	Bidar	6	17	976	No	976	Permanent	-	-	-	-	-	-	-	-
							O & M	-	-	50	1	1	1	1	1
							Refurbishment	-	-	-	-	-	-	-	-
7	Channarayana	5	10.2	246	No	246	Permanent	-	-	-	-	-	-	-	-
							O & M	-	-	50	1	1	1	-	-
							Refurbishment	-	-	-	-	-	-	-	-
8	Chikaballapur	6	12.54	710	No	710	Permanent	1	-	-	-	-	-	-	-
							O & M	-	-	50	1	1	1	1	2
							Refurbishment	-	-	-	-	-	-	-	-
9	Chikmagalur	8	11.37	448	No	448	Permanent	-	-	-	-	-	-	-	-
							O & M	1	-	50	1	1	1	1	1
							Refurbishment	1	-	-	-	-	-	-	-
10	Chitradurga	7	16.6	496	No	496	Permanent	-	-	-	-	-	-	-	-
							O & M	1	-	50	1	1	1	1	1
							Refurbishment	-	-	-	-	-	-	-	-



# Road Map for Establishing Shelters in Karnataka State

General Details

No. of Shelters to be sanctioned/established as per urban homeless data (refer column-6 & 7)

Sl. No.	Name of the District	No. of the ULBs/Cities	Total Population of the city as per census 2011 (in Lakhs)	Total urban Homeless Population as per Census 2011*	No. of Urban Homeless through Survey or (Survey conducted separately /ongoing/ completed) *not rapid survey	Total Urban Homeless Population	Type of Shelter	Shelters under DAY-NULM Funds	Shelters under other than DAY-NULM Funds	Capacity of each New Shelters going to be established	2017-18	2018-19	2019-2020	2020-2021	2021-22
1	2	3	4	5	6	7 (Col.5+Col.6)	8	9	10	11	12	13	14	15	16
11	Dakshina Kannaada	10	20.83	1,971	No.	1,971	Permanent	1	-	-	-	-	-	-	-
							O & M	-	-	50	1	1	1	1	2
12	Guvangere	7	19.46	511	No.	511	Refurbishment	-	-	-	-	-	-	-	-
							Permanent	-	-	-	-	-	-	-	-
							O & M	1	-	50	1	1	1	1	2
13	Dharwad	6	18.46	1,181	No.	1,181	Refurbishment	-	-	-	-	-	-	-	-
							Permanent	-	-	-	-	-	-	-	-
							O & M	-	-	50	1	1	1	1	2
14	Gadag	9	10.63	791	No.	791	Refurbishment	-	-	-	-	-	-	-	-
							Permanent	-	-	100	1	-	-	-	-
							O & M	-	-	50	-	-	-	-	-
15	Hassan	8	17.76	835	No.	835	Refurbishment	-	-	-	-	-	-	-	-
							Permanent	-	-	-	-	-	-	-	-
							O & M	-	-	50	1	-	-	-	-
16	Haveri	9	15.98	766	No.	766	Refurbishment	1	-	-	-	-	2	1	1
							Permanent	2	-	-	-	-	-	-	-
							O & M	2	-	50	1	1	1	1	1
17	Kalaburagi	9	25.64	1,075	No.	1,075	Refurbishment	-	-	-	-	-	-	-	-
							Permanent	-	-	100	1	-	-	-	-
							O & M	4	-	50	-	-	-	-	-
18	Kodagu	4	5.54	414	No.	414	Refurbishment	-	-	-	-	1	1	1	1
							Permanent	-	-	-	-	-	-	-	-
							O & M	-	-	50	1	1	1	1	1
19	Kolar	6	15.4	374	No.	374	Refurbishment	-	-	-	-	-	-	-	-
							Permanent	-	-	-	-	-	-	-	-
							O & M	1	-	50	1	-	-	-	-
20	Koppal	9	13.91	279	No.	279	Refurbishment	1	-	-	-	-	-	-	-
							Permanent	-	-	-	-	-	-	-	-
							O & M	1	-	50	1	1	1	1	1
							Refurbishment	-	-	-	-	-	-	-	-

## Road Map for Establishing Shelters in Karnataka State

General Details											No. of Shelters to be sanctioned/established as per urban homeless data (refer column-6 & 7)				
Sl. No.	Name of the District	No. of the ULBs/Cities	Total Population of the city as per census 2011 (in Lakhs)	Total urban Homeless Population as per Census 2011*	No. of Urban Homeless through Survey or (Survey conducted separately /ongoing/ completed) *not rapid survey	Total Urban Homeless Population	Type of Shelter	Shelters under DAY-NULM Funds	Shelters under other than DAY-NULM Funds	Capacity of Each New Shelter going to be established	2017-18	2018-19	2019-2020	2020-2021	2021-22
1	2	3	4	5	6	7(Col.5+Col.6)	8	9	10	11	12	13	14	15	16
21	Mandya	7	18.08	666	No	666	Permanent	1	-	-	-	-	-	-	-
							O & M	1	-	50	1	1	1	1	2
							Refurbishment	-	-	-	-	-	-	-	-
22	Mysore	9	29.94	1,179	No	1,179	Permanent	1	-	-	-	-	-	-	-
							O & M	2	-	50	1	1	1	1	1
							Refurbishment	-	-	-	-	-	-	-	-
23	Raichur	11	19.24	363	No	363	Permanent	-	-	-	-	-	-	-	-
							O & M	-	-	50	1	1	1	1	-
							Refurbishment	-	-	-	-	-	-	-	-
24	Ramnagar	5	10.82	468	No	468	Permanent	-	-	-	-	-	-	-	-
							O & M	2	-	50	1	1	1	-	-
							Refurbishment	-	-	-	-	-	-	-	-
25	Shivamogga	9	17.55	658	No	658	Permanent	2	-	-	-	-	-	-	-
							O & M	2	-	50	1	1	1	1	1
							Refurbishment	-	-	-	-	-	-	-	-
26	Tumakuru	10	26.81	1,211	No	1,211	Permanent	1	-	-	-	-	-	-	-
							O & M	1	-	50	1	1	2	2	2
							Refurbishment	-	-	-	-	-	-	-	-
27	Udupi	5	11.77	399	No	399	Permanent	1	-	-	-	-	-	-	-
							O & M	1	-	50	-	-	1	1	-
							Refurbishment	-	-	-	-	-	-	-	-
28	Uttara Kannada	12	14.36	455	No	455	Permanent	-	-	-	-	-	-	-	-
							O & M	-	-	50	1	2	1	2	1
							Refurbishment	-	-	-	-	-	-	-	-
29	Vijayapur	13	21.75	439	No	439	Permanent	-	-	100	1	-	-	-	-
							O & M	1	-	50	-	1	1	1	-
							Refurbishment	-	-	-	-	-	-	-	-
30	Yadgiri	6	11.72	388	No	388	Permanent	-	-	100	1	-	-	-	-
							O & M	-	-	50	-	1	1	1	-
							Refurbishment	-	-	-	-	-	-	-	-
Total						35,473		42	6		29	34	33	30	33



Annexure-X

**GOVERNMENT OF MIZORAM  
OFFICE OF THE PROJECT DIRECTOR  
URBAN DEVELOPMENT AND POVERTY ALLEVIATION DEPARTMENT  
DAY-NULM: MIZORAM**

No. B.12011/10/2017-NULM(DTE) UD&PA  
2017

Dated Aizawl, the 30<sup>th</sup> June

To

The Member Secretary  
Committee on Shelter for Urban Homeless  
New Delhi, India

Subject : Submission of Mizoram SUH Plan till 2022 -regarding

Ref : No.N.1028/8/2014-USD(Vol-V)/FTS-16910 New Delhi June 2017

Sir,

With reference to the above cited letter, I am to submit herewith Mizoram SUH Plan till 2022 prepared and estimated based on the findings of Urban Homeless Survey and Need Assessment, 2017. The total Project cost proposed for Scheme of Shelter for Urban Homeless in Mizoram till 2022 is Rs 2,250 lakhs (Rupees Two thousand two hundred and fifty lakhs).

Moreover, permission for repetition of Refurbishment for already refurbished Shelters from 2014-15 FY to 2016-2017 FY fund is still awaited from the MoHUPA as well as necessary rectification of reporting procedure in MIS portal and Online MPR of the SUH Component.

Encl: Mizoram SUH Plan 2022

Yours faithfully



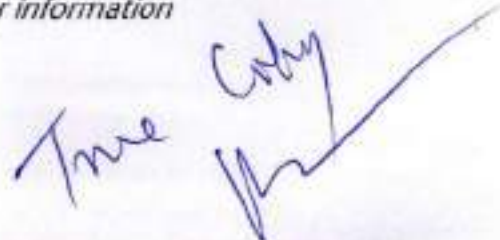
**(HVL ZARZOENGA)**  
Project Director, DAY-NULM  
Urban Dev. & Poverty Alleviation Department  
Mizoram :Aizawl

No. B.12011/10/2017-NULM(DTE) UD&PA  
2017

Dated Aizawl, the 30<sup>th</sup> June

Copy to :  
1. Under Secretary, UD&PA for information  
2. Mr Ranjan Bahrik, NMM i/c SUH for information  
3. Guard file

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*Project Director, DAY-NULM  
Urban Dev. & Poverty Alleviation Department  
Mizoram :Aizawl*

## **SHELTER FOR URBAN HOMELESS PLAN, 2022 FOR MIZORAM**

### **INTRODUCTION**

Survey of Urban Homeless 2017 was conducted in Mizoram from February 2017. The Survey was conducted at all DAY-NULM operational areas by each City Mission Management Unit.

### **Methodology**

The Survey and need Assessment of Urban Homeless was conducted by using Interview Schedule for identification of Urban Homeless and Focus Group Discussion for identification of Need Assessment and Resources available. The format for Interview Schedule and Need Assessment was prepared based on recommendation of Clause 6.2 of SUH Operational Amended Guidelines issued by MoHUPA on 7<sup>th</sup> December 2015.

### **Limitations**

The Survey was a continuous process and due to some unexpected challenges in the process of collection of data, survey is not entirely completed. Due to this the Plan submitted herewith is exclusive of certain urban homeless staying at Shelter Homes where further approval from Church Authority and concern Government Department is mandatory.

### **Findings from the Survey**

#### **Homeless concentration area**

Homeless concentration area as such is not existed across Mizoram. However, the existing Shelters are usually located on the outskirts of the Cities, Towns and Village.

#### **Profiles**

During the survey of Urban Homeless, 2017 total number of 1,351 urban homeless were enumerated (excluding inmates of Jeriko Khualbuk, Aizawl, Orphanage Boys Home, Siaha & Adult Rehabilitation Centre in Serchhip). The profile of the enumerated Urban Homeless are analysed based on different categories.

- a. **Broad Age Group** : The age group of children was based on the aged group of children defined at the Juvenile Justice Act 2015. There are 210 children below 6 years, 655 children within the age group of 7-18 years old. 19 – 59 years of age are categorised as Adult and there are 453 amongst the total enumerated Urban Homeless. Other than these, the aged who are 60 and above years of age are 27.

Other than these, the age of 6 persons cannot be identified due to mental illness.

Table 1: Broad Age Group of Urban Homeless in Mizoram

BROAD AGE GROUP					
CITY	0 to 6 yrs	7 to 18 yrs	19 to 59 yrs	60 yrs & above	Unknown
<i>Code</i>	<i>1</i>	<i>2</i>	<i>3</i>	<i>4</i>	<i>5</i>
AIZAWL	111	364	211	13	6
CHAMPHAI	10	62	30	2	0
KOLASIB	0	33	29	1	0
LAWNGTLAI	20	6	0	0	0
LUNGLEI	35	112	164	6	0
MAMIT	9	30	0	0	0
SAIHA	14	9	0	0	0
SERCHHIP	11	39	19	5	0
<b>TOTAL</b>	<b>210</b>	<b>655</b>	<b>453</b>	<b>27</b>	<b>6</b>

- b. **Gender** : Out of 1,351 Urban homeless enumerated, 854 person are Male while 497 person are Female.

Table 2: Gender of the enumerated Urban Homeless in Mizoram

CITY	GENDER	
<i>Code</i>	<i>1</i>	<i>2</i>
AIZAWL	406	299
CHAMPHAI	71	33
KOLASIB	48	15
LAWNGTLAI	12	14
LUNGLEI	226	91
MAMIT	30	9
SIAHA	13	10
SERCHHIP	48	26

<b>TOTAL</b>	<b>854</b>	<b>497</b>
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- c. **Marital Status of the Urban Homeless** : Out of 1,351 urban homeless enumerated, it was found out that only 9 persons are married, while 1305 persons are unmarried (most of them are children) and 37 are adult who are Separated from their spouse before staying at the Shelter Homes.

Table 3: Marital Status of enumerated Urban Homeless in Mizoram

<b>CITY</b>	<b>MARITAL STATUS</b>		
<i>Code</i>	<i>1</i>	<i>2</i>	<i>3</i>
AIZAWL	6	689	10
CHAMPHAI	3	94	7
KOLASIB	0	55	8
LAWNGTLA I	0	26	0
LUNGLEI	0	305	12
MAMIT	0	39	0
SIAHA	0	23	0
SERCHHIP	0	74	0
<b>TOTAL</b>	<b>9</b>	<b>1305</b>	<b>37</b>

- d. **Education of the Urban Homeless**: From the analysis of the survey data, it was found out that among 1,351 urban homeless enumerated during the survey, 484 persons are illiterate, 397 persons completed 1-5<sup>th</sup> standard, 399 persons completed 6-10<sup>th</sup> standard, 59 persons completed 11-12<sup>th</sup> standard, 7 persons completed Bachelor degree while no one staying at Shelter Homes have completed Master degree.

Table 4: Education status of enumerated Urban Homeless in Mizoram

<b>CITY</b>	<b>EDUCATION STATUS</b>					
<i>Code</i>	<i>1</i>	<i>2</i>	<i>3</i>	<i>4</i>	<i>5</i>	<i>6</i>
AIZAWL	288	178	215	18	6	0
CHAMPHAI	20	43	35	5	0	0
KOLASIB	9	17	31	5	1	0
LAWNGTLA I	22	4	0	0	0	0
LUNGLEI	103	84	98	28	0	0
MAMIT	6	27	5	1	0	0
SAIHA	14	8	1	0	0	0
SERCHHIP	22	36	14	2	0	0
<b>TOTAL</b>	<b>484</b>	<b>397</b>	<b>399</b>	<b>59</b>	<b>7</b>	<b>0</b>



- e. **Engagement in Income Generating employment:** From the analysis of the survey data, it was found out that among 1,351 urban homeless enumerated during the survey, 23 persons have had experience of having income generating employment prior to their stay in Shelter Homes. The majority of the enumerated urban homeless being children below the age of 18 years and differently abled, 1266 persons have never been engaged in any type of income generating employment.

Table 5: Previous employment among enumerated Urban Homeless in Mizoram

CITY	PREVIOUS EMPLOYMENT	
<i>Code</i>	<i>1</i>	<i>2</i>
AIZAWL	2	703
CHAMPHAI	9	95
KOLASIB	0	63
LAWNGTLA I	0	26
LUNGLEI	5	312
MAMIT	0	0
SAIHA	0	0
SERCHHIP	7	67
<b>TOTAL</b>	<b>23</b>	<b>1266</b>

- f. **Health Status of Urban Homeless:** From the analysis of the survey data, it was found out that among 1,351 urban homeless enumerated during the survey, only 8 persons are reported as having **Very Poor** health condition, 188 persons are reported as having **Poor** health condition while majority of the urban homeless 1149 persons are reported as having **Good/Average** health condition. Other than these, only 5 persons are reported as having Very Good health condition.

Table 6: Health conditions of enumerated Urban Homeless in Mizoram

CITY	HEALTH STATUS			
<i>Code</i>	<i>1</i>	<i>2</i>	<i>3</i>	<i>4</i>
AIZAWL	0	64	641	0
CHAMPHAI	0	16	88	0
KOLASIB	0	4	58	1
LAWNGTLAI	0	2	24	0
LUNGLEI	5	85	227	0
MAMIT	0	0	39	0
SAIHA	2	0	21	0
SERCHHIP	1	17	51	4

<b>TOTAL</b>	<b>8</b>	<b>188</b>	<b>1149</b>	<b>5</b>
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- g. **Persons with disabilities among Urban Homeless:** During the survey, it was found out that among 1,351 urban homeless enumerated during the survey, 99 persons are reported as person with physical/locomotors challenged, 515 persons are reported as person with mental illness and most of these groups are having additional physical/locomotors challenged, 29 persons are reported as visually impaired.

Table 7: Persons with disabilities among the enumerated Urban Homeless in Mizoram

<b>CITY</b>	<b>PERSONS WITH DISABILITIES</b>			
<i>Code</i>	<i>1</i>	<i>2</i>	<i>3</i>	<i>4</i>
AIZAWL	62	343	20	0
CHAMPHAI	15	0	2	0
KOLASIB	11	23	0	0
LAWNGTLA I	0	0	4	0
LUNGLEI	4	123	1	0
MAMIT	0	0	0	0
SAIHA	0	0	0	0
SERCHHIP	7	26	2	0
	<b>99</b>	<b>515</b>	<b>29</b>	<b>0</b>

- h. **Bad habits of Urban Homeless:** During the survey, it was found out that among 1,351 urban homeless enumerated during the survey, only 142 persons are having Bad habits. The Bad habits are categorised into three groups viz-a-viz Drugs, Alcohol & others (smoking/inhalant, etc).

52 persons are reported as having involvement with illicit drugs use, 47 persons are reported as alcohol abuse while 43 persons are reported as having a habit of consuming Tobacco (smoking & eating) or some other type of inhalant.

Table 8: Bad Habits of Urban Homeless enumerated in Mizoram

<b>CITY</b>	<b>BAD HABITS</b>		
<i>Code</i>	<i>1</i>	<i>2</i>	<i>3</i>
AIZAWL	12	12	22
CHAMPHAI	12	7	6
KOLASIB	0	0	0
LAWNGTLA I	0	0	0
LUNGLEI	28	28	0
MAMIT	0	0	0
SAIHA	0	0	0

SERCHHIP	0	0	15
<b>TOTAL</b>	<b>52</b>	<b>47</b>	<b>43</b>

- i. **Linkages of Urban Homeless with EPIC ID and UID:** During the survey, it was found out that among 1,351 urban homeless enumerated during the survey, only 46 persons are found out as having EPIC ID card while the remaining 1305 are not having EPIC ID (most of them being children below 18 -21 years). In this regard, only 164 persons are found out as already linked with UID while the remaining 1192 persons are not yet linked with UID.

Table 9: Linkages of Urban Homeless with EPIC ID and UID

CITY	HAVING EPIC ID		HAVING ADHAAR	
	1	2	1	2
AIZAWL	14	691	105	600
CHAMPHAI	6	98	2	107
KOLASIB	0	63	0	63
LAWNGTLA	0	26	3	23
LUNGLEI	11	306	34	283
MAMIT	0	39	0	39
SIAHA	0	23	8	15
SERCHHIP	15	59	12	62
<b>TOTAL</b>	<b>46</b>	<b>1305</b>	<b>164</b>	<b>1192</b>

### Needs and aspiration of homeless

During the survey, it was found out that among 1,351 urban homeless enumerated during the survey, 570 persons are Urban homeless permanently staying at the Shelters, most cases these urban homeless are abandoned by their families while 777 persons are staying at the Shelters on temporary basis as the inmates are most often reintegrated with their close families or relatives or adopted. Out of 1351 urban homeless enumerated 1225 person reported that they are willing to stay in a well furnished shelter with basic needs.

Table 10: Needs and aspiration of enumerated Urban Homeless in Mizoram

CITY	Stay Type		If willing to stay in a well-furnished shelter with basic needs	
	1	2	1	2
AIZAWL	128	575	705	0
CHAMPHAI	22	82	19	0
KOLASIB	63	0	26	0
LAWNGTLAI	0	26	26	0
LUNGLEI	317	0	317	0

MAMIT	0	39	39	0
SAIHA	0	23	23	0
SERCHHIP	40	32	70	4
<b>TOTAL</b>	<b>570</b>	<b>777</b>	<b>1225</b>	<b>4</b>

#### Location of the identified Shelters

Shelter Homes/Units are located and identified through Field Survey and Participatory Urban Appraisal Method. Shelters identification was conducted in all DAY-NULM operational Towns i.e 1 Statutory Town and 14 Census Towns.

Shelters for Urban Homeless identified across the State are located in the following community/area.

Sl. no	Name of ULB	Name of City/Town	Name of Locality/area where Shelters are located	No of Shelters identified
1	Aizawl	Aizawl	Chawlhhmun	1
			Chhing Veng	1
			Durtlang	8
			Falkland	1
			Saron Veng	1
			Tuikual S	1
			ITI	1
			Laipuitlang	2
			Mualpui	1
			Muanna Veng	3
			Zemabawk	1
			Zemabawk Lungbial	1
			Sakawrtuichhun	1
			Luangmual West	1
			Khatla	1

			Govt Complex	1
			Vaivakawn	1
		Saitual	Saitual	1
2	Lunglei	Lunglei	Sazaikawn	1
			Ramthar	1
			Theiriat	1
			Zohnuai	1
			Serkawn	2
			Chanmari II & III	3
			Pukpui	1
		Hnahthial	NA	0
		Tlabung	NA	0
3	Kolasib	Kolasib	Khuangpuilam	2
			Vengthar	2
			Thingdawl	1
		N Kawnpui	NA	0
		Vairengte	Venghlun	1
4	Champha i	Champhai	BethelVeng	1
			Vengthlang N	1
			Vengthlang	1
			Zote	1
			New Champhai	1
			Zotlang	1
			Kanan Jail Veng	1
		Khawzawl	NA	
5	Serchhip	Serchhip	Dinthar Farm Veng	1
			Hmar Veng	1

			New Serchhip Venglai	2
			Chhiahtlang	1
		Thenzawl	NA	0
6	Mamit	Mamit	Lungsir	2
			Field Veng	1
7	Lawngtlai	Lawngtlai	College Veng	1
8	Siaha	Siaha	College Vaih	1
			New Colony II	1
			ECM Vaih	1
			<b>TOTAL</b>	<b>60</b>

In all DAY-NULM Towns, 60 Shelter homes/units have been identified however, Survey of Urban Homeless/collection of primary data from inmates of the shelter homes/units was collected from 57 Shelter homes/Units.

### Types of Shelters

The shelters identified are of the following types:

S l. n o	Type of shelter	Aizawl	Lunglei	Kolasib	Champhai	Serchhip	Mamit	Lawngtlai	Siaha
CATEGORY: SPECIAL									
1	Aged	1	0	0	0	1	0	0	0
2	Physically challenged	1	0	0	0	1	0	0	0
3	Mentally challenged	1	0	1	1	1	0	0	0
4	Others: Recovering illness patient	1	0	0	0	0	0	0	0

10	Separate Toilet Provision for Women	28	1.96658
11	Separate Toilet provision for Disabled	26	1.82611
12	Provision for Hot Water Geyser/Solar Device	42	11.34
13	Purified Water Facility -RO's	38	8.36
14	Cots/Bunker Beds with Shelter	697	174.25
15	Sleeping Mats/Blankets	818	65.44
16	Washing Provisions -Blankets/Bed Sheets	52	18.2
17	Display Board at Entrance of Shelter	26	0.39
18	CCTV Camera Installed	63	26.77437
19	Fire Protection Measures	56	30.96744
20	Food Arrangement	0	0
<b>TOTAL PROJECT COST (Rs in lakhs)</b>		<b>12329</b>	<b>980.02121</b>



## उत्तर प्रदेश में शहरी बेघरों के लिये आश्रय उपलब्ध कराने की कार्ययोजना/रोड मैप

1. **पृष्ठभूमि-** शहरी बेघर व्यक्तियों का नगरों और देश की अर्थव्यवस्था में महत्वपूर्ण योगदान है किन्तु उन्हें बिना आश्रम और सामाजिक सुरक्षा के जीवन यापन करना पड़ता है। उनके समक्ष स्वास्थ्य, शिक्षा, भोजन, पेयजल और स्वच्छता आदि चुनौतियों के साथ जीवन यापन करना पड़ता है। दीनदयाल अन्त्योदय योजना-राष्ट्रीय शहरी आजीविका मिशन का लक्ष्य ऐसे शहरी बेघर व्यक्तियों को शहरी बेघरों हेतु आश्रय योजना में आवश्यक सेवाओं से युक्त स्थायी आश्रय चरणबद्ध रीति से उपलब्ध कराना है।

शहरी बेघर व्यक्तियों को आश्रय देने के अधिकार के सम्बन्ध में मा0 उच्चतम न्यायालय द्वारा भी रिट याचिका (सिविल) सं0- 55/2003 और रिट याचिका (सिविल) सं0- 572/2003 में दीनदयाल अन्त्योदय योजना की गाइडलाइन्स के अनुसार सेवाओं और सुविधाओं से युक्त समुचित संख्या में आश्रय गृह उपलब्ध कराने के निर्देश दिये गये हैं।

2. **प्रदेश में शहरी बेघरों की संख्या-**

दीनदयाल अन्त्योदय योजना-राष्ट्रीय शहरी आजीविका मिशन के घटक शहरी बेघरों हेतु आश्रय योजना के प्रचालनात्मक दिशा निर्देशों प्रत्येक एक लाख की नगरीय जनसंख्या के लिए न्यूनतम 100 व्यक्तियों के लिये सामुदायिक आश्रय गृह का प्राविधान होना चाहिए। वर्ष 2011 की जनगणना के अनुसार प्रदेश के समस्त नगरीय निकायों की जनसंख्या 4,16,58,147 है। इस मानक के आधार पर प्रदेश में शहरी बेघरों की अनुमानित जनसंख्या 41658 होती है।

3. **आश्रय की आवश्यकता का आंकलन-**

1. दीनदयाल अन्त्योदय योजना-राष्ट्रीय शहरी आजीविका मिशन के अन्तर्गत नवनिर्मित/उच्चीकृत आश्रयों की क्षमता - 6060 व्यक्ति
2. उच्चीकरण से भिन्न नगर निकायों द्वारा संचालित आश्रयों की क्षमता - 4414 व्यक्ति
3. व्यक्ति जिनके लिए आश्रय की व्यवस्था की जानी है -  $41658 - 10474 = 31184$  व्यक्ति
4. 50 व्यक्तियों की औसत क्षमता के अपेक्षित आश्रय गृह - 624
5. प्रति वर्ष औसत आश्रय का निर्माण-125, (5 वर्षों में कुल 624 आश्रय का निर्माण किया जाना है।)
6. प्रति वर्ष अनुमानित लागत  $(200 \times 125) = 25000.00$  लाख
4. दीनदयाल अन्त्योदय योजना-राष्ट्रीय शहरी आजीविका मिशन से आच्छादित 130 नगरों में गाइडलाइन्स के प्राविधानों (प्रत्येक 1 लाख की जनसंख्या पर 100 बेघर) के अनुसार शहरवार बेघरों की अनुमानित संख्या और 50 व्यक्तियों की क्षमता के आश्रय गृह की आवश्यकता का विवरण निम्नानुसार है:-

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No.	Name of the District	Name of the City/Town	Population (2011)	No. of urban Homeless (100 homeless on 1 lakh population)	Number of Homeless persons adjusted in available shelters	Number of homeless persons required for shelter	Requirement of shelters for 50 person capacity
1	LUCKNOW	LUCKNOW (M Corp.)	2817105	2817	1265	1552	31
2	KANPUR NAGAR	KANPUR (M Corp.)	2768057	2768	1017	1751	35
3	GHAZIABAD	GHAZIABAD (M Corp.)	1648643	1649	1100	549	11
4	AGRA	AGRA (M Corp.)	1585704	1586	389	1197	24
5	MEERUT	MEERUT (M Corp.)	1305429	1305	420	885	18
6	VARANASI	VARANASI (M Corp.)	1198429	1198	354	844	17
7	ALLAHABAD	ALLAHABAD (M Corp.)	1168385	1168	589	579	12
8	BAREILLY	BAREILLY (M Corp.)	904797	905	615	290	6
9	MORADABAD	MORADABAD (M Corp.)	887871	888	296	592	12
10	ALIGARH	ALIGARH (M Corp.)	874408	874	400	474	9
11	SAHARANPUR	SAHARANPUR (M Corp.)	705478	705	100	605	12
12	GORAKHPUR	GORAKHPUR (M Corp.)	673446	673	260	413	8
13	FIROZABAD	FIROZABAD (NPP)	604214	604	100	504	10
14	GHAZIABAD	LONI (NPP)	516082	516	100	416	8
15	JHANSI	JHANSI (M Corp.)	505693	506	350	156	3
16	MUZAFFARNAGAR	MUZAFFARNAGAR (NPP)	392768	393	50	343	7
17	MATHURA	MATHURA Vrindavan (M Corp.)	412914	413	100	313	6
18	SHAHJAHANPUR	SHAHJAHANPUR (NPP)	329736	330		330	7
19	RAMPUR	RAMPUR (NPP)	325313	325	100	225	5
20	MAU	MAUNATH BHANJAN (NPP)	278745	279	50	229	5
21	FARRUKKHABAD	FARRUKKHABAD (NPP)	276581	277	100	177	4
22	HAPUR	HAPUR (NPP)	262983	263	100	163	3
23	ETAWAH	ETAWAH (NPP)	256838	257	100	157	3
24	MIRZAPUR	MIRZAPUR (NPP)	234871	235		235	5
25	BULANDSHAHR	BULANDSHAHR (NPP)	230024	230	100	130	3
26	SAMBHAL	SAMBHAL (NPP)	220813	221	51	170	3
27	AMROHA	AMROHA (NPP)	198471	198	50	148	3
28	HARDOI	HARDOI (NPP)	197029	197		197	4
29	FATEHPUR	FATEHPUR (NPP)	193193	193	50	143	3
30	RAEBARELI	RAEBARELI (NPP)	191316	191	100	91	2
31	JALAUN	ORAI (NPP)	190575	191	100	91	2
32	BAHRAICH	BAHRAICH (NPP)	186223	186		186	4
33	JAUNPUR	JAUNPUR (NPP)	180362	180	100	80	2
34	UNNAO	UNNAO (NPP)	177658	178	50	128	3
35	SITAPUR	SITAPUR (NPP)	177234	177		177	4

No.	Name of the District	Name of the City/Town	Population (2011)	No. of urban Homeless (100 homeless on 1 lakh population)	Number of Homeless persons adjusted in available shelters	Number of homeless persons required for shelter	Requirement of shelters for 50 person capacity
36	FAIZABAD	FAIZABAD Ayodhya(M Corp.)	221118	221		221	4
37	BANDA	BANDA (NPP)	160473	160	50	110	2
38	BADAUN	BADAUN (NPP)	159285	159	100	59	1
39	LAKHIMPUR KHERI	LAKHIMPUR KHERI (NPP)	151993	152		152	3
40	HATHRAS	HATHRAS (NPP)	143020	143	100	43	1
41	MAINPURI	MAINPURI (NPP)	136557	137	100	37	1
42	LALITPUR	LALITPUR (NPP)	133305	133		133	3
43	GHAZIABAD	MODINAGAR (NPP)	130325	130		130	3
44	DEORIA	DEORIA (NPP)	129479	129		129	3
45	PILIBHIT	PILIBHIT (NPP)	127988	128		128	3
46	BULANDSHAHR	KHURJA (NPP)	121207	121	50	71	1
47	GHAZIPUR	GHAZIPUR (NPP)	121020	121	75	46	1
48	ETAH	ETAH (NPP)	118517	119	70	49	1
49	BASTI	BASTI (NPP)	114657	115		115	2
50	SAMBHAL	CHANDAUJI (NPP)	114383	114	69	45	1
51	GONDA	GONDA (NPP)	114046	114	60	54	1
52	AMBEDKAR NAGAR	AKBARPUR (NPP)	111447	111		111	2
53	AZAMGARH	AZAMGARH (NPP)	110983	111	100	11	0
54	CHANDAULI	MUGHALSARAI (NPP)	109650	110	50	60	1
55	SULTANPUR	SULTANPUR (NPP)	107640	108	50	58	1
56	FIROZABAD	SHIKOHABAD (NPP)	107404	107	100	7	0
57	SHAMLI	SHAMLI (NPP)	107266	107		107	2
58	BALLIA	BALLIA (NPP)	104424	104	56	48	1
59	BAGPAT	BARAUT (NPP)	103764	104		104	2
60	KASGANJ	KASGANJ (NPP)	101277	101	50	51	1
61	MAHOBA	MAHOBA (NPP)	95216	95	50	45	1
62	BIJNOR	BIJNOR (NPP)	93297	93	50	43	1
63	G B NAGAR	DADRI (NPP)	91189	91	100	-9	0
64	AURAIYA	AURAIYA (NPP)	87736	88		88	2
65	KANNAUJ	KANNAUJ (NPP)	84862	85	50	35	1
66	BALRAMPUR	BALRAMPUR (NPP)	82488	82		82	2
67	BARABANKI	NAWABGANJ (NPP)	81486	81	100	-19	0
68	PRATAPGARH	PRATAPGARH (NPP)	76133	76	100	-24	0
69	CHITRAKOOT	CHITRAKOOT DHAM KARVI (NPP)	57402	57		57	1
70	BAGPAT	BAGPAT (NPP)	50310	50		50	1
71	KUSHINAGAR	PADRAUNA (NPP)	49723	50		50	1



No.	Name of the District	Name of the City/Town	Population (2011)	No. of urban Homeless (100 homeless on 1 lakh population)	Number of Homeless persons adjusted in available shelters	Number of homeless persons required for shelter	Requirement of shelters for 50 person capacity
72	SANT KABIR NAGAR	KHALILABAD (NPP)	47847	48		48	1
73	SONBHADRA	RABERTSGANJ (NPP)	36689	37	50	-13	0
74	HAMIRPUR	HAMIRPUR (NPP)	34575	35		35	1
75	MAHARAJGANJ	MAHARAJGANJ (NPP)	33930	34	50	-16	0
76	SIDDHARTH NAGAR	SIDDHARTH NAGAR (NPP)	25422	25	38	-13	0
77	SHRAWASTI	BHINGA (NP)	23780	24	50	-26	
78	CHANDAUJI	CHANDAUJI (NP)	23020	23		23	0
79	KANPUR DEHAT	AKBARPUR (NP)	20445	20	50	-30	
80	KAUSHAMBI	MANJHANPUR (NP)	16457	16	50	-34	
81	AMETHI	AMETHI (NP)	13849	14	50	-36	
82	BHADOHI	GAYANPUR (NP)	12808	13	50	-37	
<b>Proposed 50 Cities for 2017-18</b>							
83	Saharanpur	Deoband (NPP)	97037	97		97	2
84	Ambedkar Nagar	Tanda (NPP)	95516	96		96	2
85	Bijnor	Nagina (NPP)	95246	95		95	2
86	Ghaziabad	Muradnagar (NPP)	95208	95		95	2
87	Bhadohi	Bhadohi (NPP)	94620	95		95	2
88	Shamli District	Kairana (NPP)	89000	89		89	2
89	Bijnor	Najibabad (NPP)	88535	89		89	2
90	Unnao	Gangaghat (NPP)	84072	84		84	2
91	Hapur	Pilkhuwa (NPP)	83736	84		84	2
92	Bijnor	Chandpur (NPP)	83441	83		83	2
93	Meerut	Mawana (NPP)	81443	81		81	2
94	Bulandshahr	Sikandrabad (NPP)	81028	81		81	2
95	Hardoi	Shahabad (NPP)	80226	80		80	2
96	Bareilly	Faridpur (NPP)	78249	78		78	2
97	Muzaffarnagar	Khatauli (NPP)	72949	73		73	1
98	Azamgarh	Mubarakpur (NPP)	70463	70		70	1
99	Bareilly	Beheri (NPP)	68413	68		68	1
100	Badaun	Sahaswan (NPP)	66204	66		66	1
101	Hamirpur	Rath (NPP)	65056	65		65	1
102	Bijnor	Sherkot (NPP)	62226	62		62	1
103	Badaun	Ujhani (NPP)	62039	62		62	1
104	Sitapur	Laharpur (NPP)	61990	62		62	1
105	Bijnor	Kiratpur (NPP)	61946	62		62	1
106	Jhansi	Mauranipur (NPP)	61449	61		61	1
107	Shahjahanpur	Tilhar (NPP)	61444	61		61	1
108	Amroha	Hasanpur (NPP)	61234	61		61	1
109	Kannauj	Chhibramau (NPP)	60986	61		61	1

No.	Name of the District	Name of the City/Town	Population (2011)	No. of urban Homeless (100 homeless on 1 lakh population)	Number of Homeless persons adjusted in available shelters	Number of homeless persons required for shelter	Requirement of shelters for 50 person capacity
110	Lakhimpur Kheri	Gola Gokarannath (NPP)	60172	60		60	1
111	Mathura	Kosi Kalan (NPP)	60074	60		60	1
112	Bulandshahr	Jahangirabad (NPP)	59858	60		60	1
113	Saharanpur	Gangoh (NPP)	59279	59		59	1
114	Hardoi	Sandila (NPP)	58346	58		58	1
115	Meerut	Sardhana (NPP)	58252	58		58	1
116	Jalaun	Jalaun (NPP)	56909	57		57	1
117	Sitapur	Biswan (NPP)	55780	56		56	1
118	Bareilly	Awala (NPP)	55629	56		56	1
119	Amroha	Gajraula (NP)	55048	55		55	1
120	Muzaffarnagar	Budhana (NP)	53722	54		54	1
121	Jalaun	Konch (NPP)	53412	53		53	1
122	Bijnor	Seohara (NPP)	53296	53		53	1
123	Jalaun	Kalpi (NPP)	51670	52		52	1
124	Bijnor	Dhampur (NPP)	50997	51		51	1
125	Bulandshahr	Gulathi (NPP)	50823	51		51	1
126	Sitapur	Mahmudabad (NPP)	50777	51		51	1
127	Firozabad	Tundla (NPP)	50423	50		50	1
128	Aligarh	Atrauli (NPP)	50412	50		50	1
129	Pilibhit	Bilaspur (NPP)	43908	44		44	1
130	Amethi	Gauriganj (NNP)	26563	27		27	1
			30556386	30556	10474	20082	405

उक्तानुसार प्रदेश के उपर्युक्त 130 नगरों में 50 व्यक्तियों की क्षमता के 405 और आश्रय गृहों की आवश्यकता होगी जिन्हें 5 वर्षों में चरण बद्ध रूप से निर्मित कराया जा सकेगा। शेष शहर राष्ट्रीय शहरी आजीविका मिशन के अन्तर्गत आच्छादित नहीं है।

**टिप्पणी-** प्रदेश में शहरी बेघरों के सर्वेक्षण/गणना किये जाने की कार्यवाही प्रारम्भ की गई है। अद्यतन आंकड़े प्राप्त हो जाने पर तदनुसार कार्य योजना/रोड मैप में यथावश्यक संशोधन/परिवर्तन किया जायेगा।

#### 5. अपेक्षित आश्रय गृहों के निर्माण की रणनीति-

1. पूर्व से विद्यमान आश्रय गृहों की क्षमता वृद्धि के लिये उनके स्थान पर स्थल की उपलब्धता के अनुसार बहुमंजिला आश्रय गृह का निर्माण कराये जाने हेतु सर्वे कराया जा रहा है।
2. विभिन्न विभागों जैसे विकास प्राधिकरणों, आवास विकास परिषद, श्रम विभाग, स्वास्थ्य विभाग, समाज कल्याण, परिवहन विभाग, रेलवे आदि से शहरी बेघरों के लिए निःशुल्क भूमि उपलब्ध कराये जाने का अनुरोध किया गया है।
3. Corporate Social Responsibility (CSR) के तहत विभिन्न संस्थाओं/कम्पनियों को आश्रय निर्माण हेतु बैठक कर प्रेरित किया जा रहा है।

OFFICE OF MUNICIPAL CORPORATION CHANDIGARH

No. 1226

Date: 9/3/17

To

The Joint Secretary (UPA)

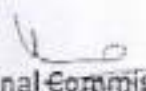
Ministry of Housing and Urban Poverty Alleviation

Chandigarh

Subject: Submission Road Map on Shelters.

Sir,

This is to inform that as per Review Meeting held in the month of February, 2017 on Shelters, please find attached a Road Map of Chandigarh on Shelters.

  
Additional Commissioner  
Municipal Corporation  
Chandigarh

Truly  
M 

# STREET TO SHELTERS

{A Road Map on Shelter for Urban Homeless (2017-21)}

Chandigarh Mission for Providing Shelter to Urban  
Homeless (CMPSUH)

Under Shelter for Urban Homeless (SUH) component of  
Deendayal Antodaya Yojana-National Urban Livelihood Mission



Municipal Corporation  
New Deluxe Building, Sector-17, Chandigarh



## Road Map on Shelter for Urban Homeless (2017-21)

### "STREET TO SHELTERS"

#### **Background:**

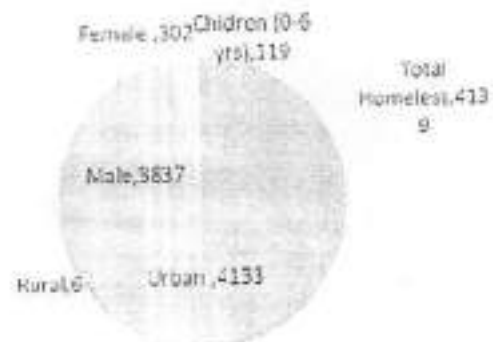
A significant number of the estimated 80 to 200 million of the population sleeping hungry every night comprise homeless people. The condition makes them susceptible to extreme weather conditions which, sometimes amounts to death. Several numbers of them, in fact, have died in the streets in winter but in no avail could be associated to starvation.

Homeless population is among the most vulnerable and disadvantaged sectors in the country. Despite, however, 60% of them, based on the Commissioners' Eighth Report, are not covered by food schemes and or other forms of assistance provided for below the poverty line (BPL) category of the population due to non-ownership of a proof of residence.

In case of Union Territory of Chandigarh, 4139 persons are homeless as per report of Primary Census Abstract for Homeless Population, 2011. The following chart shows that the total urban homeless are 4133, whereas total male and female persons corresponding to urban homeless are 3837 and 302 respectively.

The National Urban Housing & Habitat Policy (NUHHP), 2007 aims at promoting

sustainable development of habitat in the country with a view to ensuring equitable supply of land, shelter and services at affordable prices to all sections



of the society. However, the most vulnerable of these are the urban homeless.

The Urban homeless persons contribute to the economy of the cities and thus the nation as cheap labour in the informal sector; yet they live with no shelter or social security protection. The urban homeless survive with many challenges like no access to elementary public services such as health, education, food, water and sanitation.



National Urban Livelihoods Mission (NULM) aims at providing permanent shelter equipped with essential services to the urban homeless in a phased manner under the Scheme of Shelter for Urban Homeless (SUH).

#### Definition:

A homeless person is the one who cannot afford housing or are unable to maintain a regular and safe shelter. India is home to about 78 million homeless people despite the country growing in global economic stature.

The key Factors that contributing to the homelessness are as under:

- Lack of affordable housing
- Changes in the industrial economy leading to unemployment
- Inadequate income supports
- De-institutionalization of patients with mental health problems
- Physical or mental illness
- Disability
- Substance abuse
- Domestic violence
- Job loss

#### Some facts on the homelessness in India and worldwide:

- According to studies, 100 million people worldwide are literally homeless and the number would surpass 100 million if all people who lack an adequate home with secure occupancy are included
- According to a 2005 study by the United Nations, an estimated 100 million people were homeless worldwide and as many as 1 billion people lacked adequate housing
- In India, the number of homeless people declined by about 66,000 households in rural areas, and went up by about 69,000 households in urban areas in 2013
- Rajasthan has the highest proportion of homeless
- Other states that has had the least success in reducing the proportion of homeless persons include Haryana and West Bengal
- Uttar Pradesh, Maharashtra, Rajasthan and Madhya Pradesh account for about half the country's homeless population
- The lowest homeless proportion is found in Mizoram (about 0.01 percent) and Andaman (about 0.02 percent)
- According to the National Law Center on Homelessness and Poverty (NLCHP), more than 90 percent of homeless women are victims of domestic violence which results in their escaping from their homes
- According to the NLCHP, the lack of affordable housing is a primary cause of homelessness
- Reports say that about 20 to 25 percent of the homeless suffer from severe mental illness.

### **Vision:**

To evolve a network of state of art shelters providing social care, counseling, rehabilitation, skill & livelihood linked platform and treatment of illness including mental disorders facilities to homeless persons through social innovation, proven models and vibrant social leadership and make the city free from homelessness.

### **Mission:**

Our mission is to work in proximity with togetherness, unlocking the inherent potential and building a sustainable network of social work and philanthropist organizations having mandate on homeless.

### **Objectives:**

1. To promote Shelter for Urban Homeless component of DAY NULM and evolving a social network, resource organizations and voluntary force
2. To construct new shelters under Shelter for Urban Homeless component of DAY NULM
3. To identify and support social organizations, community based organizations for the promotion of existing Shelters in the city for refurbishment
4. To strengthen the values of great Indian reformers into social work education and profession.
5. To bridge between the Social Work, Philanthropist organizations and Development agencies on developing model shelters in the city.

### **21 Key Agenda:**

The key activities to be undertaken under Street to Shelters project is as under:

S. No.	Key Activities
1.	Orientation Programme for Stakeholders on SUH
2.	Identification of Existing Shelters (destitute, specially abled-divyang, HIV+ve,

	children etc.) run by CSO/NGOs and philanthropist organizations and Notification for housing homeless persons in need by the existing shelters other than DAY NULM based on human need.
3.	Linking Identified shelters under SUH, DAY NULM for refurbishment and uniform reporting if possible.
4.	Assessing Refurbishment requirement of various shelters identified in the city as per SUH guidelines.
5.	Phase wise refurbishment of existing identified shelters
6.	Plan for Survey of Urban Homeless Population
6 (a)	Mapping of Urban Homeless Concentrations
6 (b)	Profiling Urban Homeless
7.	Zoning of city
8.	Training of teams for the survey
9.	Interaction with members of local government
10.	Launch of Portal on Shelters for Urban Homeless
11.	Launch of Help Line and Call Center for Homeless
12.	Establishing a Social Worker/Volunteer Network and appointing as Homeless Social Mobilizers
13.	Creating a Chandigarh Network of Homeless Shelters
14.	Approval of Sites for Shelters in the city and see feasibility of sites in Chandigarh Master Plan 2030
15.	Evolving a Resource Network comprising of School of Social Work, National Service Scheme, CBOs, social network, Deptt of Psychiatry PGI, GMCH, Rotary etc.
16.	Initiating First Phase constructions of Shelters under DAY NULM for various categories (Men, Women, Family, Children, Youth, Specially abled HIV+ve etc.)
17.	Inhabitation of urban homeless in the permanent shelters
18.	Enrollment for UIDAI No. Electoral card, Pensions if applicable, linkage to health (especially mental and psychiatry), vocation and skill building, livelihood generation, financial inclusion and tracking family with the help of cross state

	public authorities etc.
19	Launch of Transportation Vehicle for ferrying Homeless Persons from Street to Shelters
20	Initiating Second Phase constructions of Shelters under DAY NULM
21	Documenting Best Practices and Term End Evaluation

#### Project Period:

The periods of the project will be of duration five years from 2017-2021 including two phases of constructions of new shelters under SUH component of DAY NULM.

#### Timeliness:

S. No.	Indicators	Year				
		2017	2018	2019	2020	2021
1	Orientation Programme for Stakeholders on SUH	April 2017		April 2019		
2	Identification of Existing shelters (destitute, specially abled divyang, HIV+ve, children etc. run by CSC/NGOs and philanthropist organizations and Nodal office for housing homeless persons notified by the existing shelters other than DAY NULM based on human need.	April 2017				
3	Linking identified shelters under SUH, DAY NULM for regular/interim and uniform reporting if possible.	May to June 2017				
4	Assessing	June 2017				

	Requirement of various shelters identified in the city as per sub Guidelines.				
6.	Phase wise refinement of existing identified shelters	June-Aug. 2017			
6.	Plan for survey of urban homeless population	April -June, 2017			
	Referral of Agency and funding				
6	Mapping of urban homeless	May-2017			
(a)	Concentrations				
6	Mapping Urban homeless				
(b)	Mapping				
7	Training	June, 2017			
8	Interaction with members of local government and Municipal Corporation	July, 2017		April, 2020	
9	Survey of location of shelters in Urban homeless	July, 2017			
10	Launch of help line and call center for homeless	July 2017			
11	Establishing a Social Worker, Volunteer, and appointing as homeless social workers	Aug-Sep. 2017			
12	Creating a Chandigarh network of homeless shelters	Sep-Nov 2017			
13	Approval of Sites for	March-May		To be put	



	Shelters in the city and see feasibility of sites in Chandigarh Master Plan 2030	2017		up in March, 2018		
14	Evolving a Resource Network comprising of School of Social Work, National Service Scheme, NGOs, Social network, Deptt of Psychiatry-PGI, GMC, Rotary etc.	Dec. 2017				
15	Initiating First Phase constructions of Shelters under DAY NULM for various categories (Men, Women, Family, Children, Youth, Special (abled & disabled))	As approval is granted, advertisement for selection of construction agencies.				
16	Initiation of urban homeless in the government shelters			As and when building will be handed over.		
17	Launch of Transportation vehicle for ferrying homeless Persons from Street to Shelters		April, 2018			
18	Initiating Second Phase constructions of Shelters under DAY NULM			To be put for approval in 2018		
19	Documenting Best Practices and Term End Evaluation			Jan-March 2019		Jan-March 2021

20	Impact Assessment					Jan-Mar 2021
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#### Opportunities:

- Funding availability by the union government for constructions and Administrative and Other Expenses to run shelters
- City being highly awaked on Corporate Social Responsibility (CSR) and having high per capita income thus possibility for CSR and Philanthropist linkage for social contribution
- City is having high number of credible social organization to get linked for various social innovative schemes/projects on health, education, skill building and livelihood
- City is having large number of social volunteers, academics and researchers for collaborations.

#### Limitations:

- Consensus of philanthropist organizations, government line departments and NGOs on following uniform guidelines under DAY-NULM
- Procedural delay in approval from various approval authorities under Chandigarh Administration.
- Lack of space within the heart of city where high concentrations of homeless persons possibly be projected in the upcoming survey.
- Problems in surveying homeless may occur of duplication as Chandigarh is surrounded by two satellite cities i.e. Mohali and Panchkula known as Chandigarh Tri city.

#### References:

1. <http://www.socionum.org/Homelessness/homelessness.html>

2. SHG guidelines. Ministry of Housing and Urban Poverty Alleviation.
3. <http://indiatoday.intoday.in/education/story/homelessness-in-india/1400356.html>
4. <http://www.dailyvibioneer.com/state-editions/chandigarh/population-of-homeless-highest-in-chandigarh.html>
5. <http://censusindia.gov.in/>



Visited by Committee on Shelters for Urban Homeless

**Visit date 03-05-2017**

**Jhandewalan Raod, Rani Jhashi Road**

**Code ----- 140**

**(Porta Cabin -Male Shelter) Capacity- 50 inmates**

1. NGO—Aashirya Adhikar Abhiyan
2. In the Day 3-4 inmates & Night 8-10 inmates
3. No beds available.
4. No Aquagaurd.
5. Water supply by Delhi Jal Board & they store water in 500 Ltr. Tank.
6. Mayur Jug and Matka is available for drinking water.
7. Proper Bathroom is available
8. Washing done in 2 ½ months basis.
9. Total 8 Lockers and charged Rs. 5/- for using locker.
10. Maxo Mosquito repellant available
11. Doctor visited only in winter.
12. 3 fans and one Cooler available
13. General First Aid Box is available
14. Dustbin is available.
15. Display Board is available in front of gate
16. Complaint Box is available. No register found

17. Proper light is available.
18. Bathroom is not available
19. Locker is available and Rs.5/- is charged from inmates for using this.
20. Martin Quail is available but not in use.
21. Window is available but jail is not found
22. No proper cleaning outside the shelter.
- 23.No Housing keeping & Maintenance Register maintained.
- 24.No complaint and Suggestion Register.
- 25.No Account Register/ Cash Box.
- 26.Pest & Vector Control, never done.
- 27.No Existence of Executive Committee.
- 28.No Review and Supervision of Working of Shelters.
- 29.No Quarterly Progress.
- 30.No Provision for Rainwater Harvesting.
- 31.No Provision for Solar Heating.
- 32.Constitution for Shelter Management Committee not disclosed.
- 33.No Independent Quality Evaluation.

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Visited by Committee on Shelters for Urban Homeless

**Visit date 03-05-2017**

**Homeless Shelters for Men, Jhandewaland Road**

**Code No. - 13 (Capacity-90 inmates)**

Total - 40 Inmates

NGO - Aashiray Adhikar Abhiyan

Senior - Sanjay Kumar ( Dir. NGO)

Caretaker - Rakesh kumar ( On Duty)

Santosh kumar (Caretaker)

Electric Meter burn, No light in the shelter, some person and one Caretaker is found with drink and did not permit the representative of the Committee to enter the shelter without permission of Shri Sanjay Singh, NGO. Shri Sanjay is not taking the phone of Caretaker.

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Visited by Committee on Shelters for Urban Homeless

**Visit date 3.5.2017**

**Code:- 211- Idgah Telephone exchange Faiz Road Delhi-6**

**Men Shelter( Porta Cabin.) Capacity-50 inmates**

1. NGO --- Aashiray Adhikar Abhiyan.
2. 12 Lockers is available
3. In Day 10-12 inmates, 25-30 inmates in night.
4. General first Aid Box is available
5. No bed available .
6. Attendance Register available checked and found in order.
7. No mattress available.
8. No provision for food.
9. Dr. only Visit in winter.
10. 1 cooler, 4 fan.
11. T.V available.
12. Jute Dari provided
13. No (Jali) on window.



14. Dari washed once in a month.
- 15.No Aquagaurd.
16. Water tanker by Delhi Jal Board.
- 17.No Kitchen.
- 18.No personal toilet for shelter inmates who use Sulab Sochalya toilet.
- 19.Dustbin available.
- 20.No camera.
- 21.Complaint box available.
- 22.Complaint Register available.
- 23.No bathrooms.
- 24.Stock Register available.
- 25.No jali fited on Window.
- 26.Inmates say that no Mosquito Repellants available.
- 27.No storage space for water.
28. Rs5/- charged per day per person for use for locker & then caretaker submitted amount to the NGO officer.
- 29.Inmate says that Dari washed on 6 months basis.
- 30.No proper washing done.
- 31.No visit of Dr. done.
32. No Housing keeping & Maintenance Register.

- 33.No complaint and Suggestion Register
- 34..No Account Register/ Cash Box
- 35.Pest & Vector Control, never done.
- 36.No Existence of Executive Committee.
- 37.No Review and Supervision of Working of Shelter.
- 38.No Quarterly Progress.
- 39.No Provision for Rainwater Harvesting
- 40.No Provision for Solar Heating.
- 41.Constitution for Shelter Management Committee not disclosed.
- 42.No Independent Quality Evaluation.

True copy  
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Visited by Committee on Shelters for Urban Homeless

**Visit date 03-05-2017**

**Jhandewalan Raod, Rani Jhashi Road**

**Code ----- 139**

**(Porta Cabin -Male Shelter) Capacity-50 inmates**

1. NGO—Aashirya Adhikar Abhiyan
2. In the Day 3-4 inmates & Night 8-10 inmates
3. No beds available.
4. No Aquagaurd.
5. Water supply by Delhi Jal Board & they store water in 500 Ltr. Tank.
6. Mayur Jug and Matka is available for drinking water.
7. Proper Bathroom is available
8. Washing of Dari and Kambal done in 2 ½ months basis.
9. Total 8 Lockers available and inmates are charged Rs. 5/-, for using locker.
10. Maxo Mosquite repellant available
11. Doctor visits only in winter.
12. 3 fans and one Cooler available and in working condition

13. General First Aid Box is available
14. Dustbin is available.
15. Display Board is available in front of gate
16. Complaint Box is available but no complaint is found. No register for complaint is found
17. Proper light is available.
18. Bathroom is not available
19. Martin Quail is available but not in use.
20. Window is available but jail is not found
21. No proper cleaning outside the shelter.
22. No Housing keeping & Maintenance Register.
23. No complaint and Suggestion Register.
24. No Account Register/ Cash Box.
25. Pest & Vector Control, never done.
26. No Existence of Executive Committee.
27. No Review and Supervision of Working of Shelters.
28. No Quarterly Progress.
29. No Provision for Rainwater Harvesting.
30. No Provision for Solar Heating.
31. Constitution for Shelter Management Committee not disclosed.
32. No Independent Quality Evaluation.

True Copy  
M

Visited by Committee on Shelters for Urban Homeless

**Visit date: 03-05-2017**

**Homeless Shelters**

**Jhandewalan No. 02**

**Code ---140(Male Shelter)**

**Porta Cabin (Capacity-50 inmates)**

1. NGO -- Aashiray Adhikar Abhiyan.
2. In the Day -6 inmates and Night 8 to 12 inmates available
3. 8 Locker available.
4. 1 Cooler available.
5. No provision for food.
6. No kitchen.
7. 4 toilets available and clean properly.
8. Complaint box available but no complaint is available
9. No bed and mattress is available
10. Complaint register available but no complaint is registered
11. Stock register available.
12. Inmates lying on floor.
13. General first aid box.
14. Mosquito repellent available ( Mosquito coil)

15. One person is available for cleaning the shelter.
16. No bathroom available (people do bathing at the corner of the shelter).
17. It was reported by the caretaker that the men are under supervision of DUSIB.
18. No Housing keeping & Maintenance Register.
19. No complaint and Suggestion Register.
20. No Account Register/ Cash Box.
21. Pest & Vector Control, never done.
22. No Existence of Executive Committee.
23. No Review and Supervision of Working of Shelters.
24. No Quarterly Progress.
25. No Provision for Rainwater Harvesting.
26. No Provision for Solar Heating.
27. Constitution for Shelter Management Committee not disclosed.
28. No Independent Quality Evaluation.

True copy  
[Signature]



Visited by Committee on Shelters for Urban Homeless

**Visit date 3.5.2017**

**Code:- 211- Idgah Telephone exchange Faiz Road Delhi-6**

**Men Shelter( Porta Cabin.) Capacity-50 inmates**

1. NGO --- Aashiray Adhikar Abhiyan.
2. 12 Lockers is available
3. In Day 10-12 inmates, 25-30 inmates in night.
4. General first Aid Box is available
5. No bed available .
6. Attendance Register available checked and found in order.
7. No mattress available.
8. No provision for food.
9. Dr. only Visit in winter.
10. 1 cooler, 4 fan.
- 11.T.V available.
- 12.Jute Dari provided
13. Dari washed once in a month.



- 14.No Aquagaurd.
- 15.Water tanker by Delhi Jal Board.
- 16.No Kitchen.
- 17.No personal toilet for shelter inmates who use Sulab Sochalya toilet.
- 18.Dustbin available.
- 19.No camera.
- 20.Complaint box available.
- 21.Complaint Register available.
- 22.No bathrooms.
- 23.Stock Register available.
- 24.No jali fitted on Window.
- 25.Inmates say that no Mosquito Repellants available.
- 26.No storage space for water.
27. Rs5/- charged per day per person for use for locker & then caretaker submitted amount to the NGO officer.
- 28.Inmate says that Dari washed on 6 months basis.
- 29.No proper washing done.
- 30.No visit of Dr. done.
31. No Housing keeping & Maintenance Register.
- 32.No complaint and Suggestion Register

*True Copy*  


- 37.No Review and Supervision of Working of Shelter.
- 38.No Quarterly Progress.
- 39.No Provision for Rainwater Harvesting
- 40.No Provision for Solar Heating.
- 41.Constitution for Shelter Management Committee not disclosed.
- 42.No Independent Quality Evaluation.

True Copy  
Mr \_\_\_\_\_

Visited by Committee on Shelters for Urban Homeless

**Visit date 4.5.2017**

**Code – 229 Rain Basera (Capacity-50 inmates)**

**(Men Shelter in Porta Cabin), Dwarka Sector-10**

1. NGO—SYPM
2. 5-6 Inmates living in Day and 30-35 inmates living in Night
3. No bed available
4. No locker available
5. 1 cooler & only 3 fans available
6. Dari is available
7. No locker is available
8. No mattresses is available
9. Complaint box available
10. Window but without mesh (Jali)
11. No Aqua guard
12. Water tanker facility by Delhi Jal Board.
13. No storage space
14. Two toilets available & No bathroom.
15. Bathing done in open.
16. General first aid box.
17. No camera.

18. Complaint Register available but no complaint found.
19. Three water tank available but one tank has leakage problem.
20. Inmates not get drinking water properly
21. No Mosquito Repellant found.
22. One bed available for caretaker only.
23. Fan insufficient Inmates request for fan but NGO not provide fan.
24. Iron door available.
25. Fire extinguisher available
26. Pest control never done.
27. No Housing keeping & maintenance & Register.
28. No complaint and Suggestion Register.
29. No Account Register/ Cash Box.
30. Pest & Vector Control, never done.
31. No Existence of Executive Committee.
32. No Review and Supervision of Working of Shelters.
33. No Quarterly Progress.
34. No Provision for Rainwater Harvesting.
35. No Provision for Solar Heating.
36. Constitution for Shelter Management Committee not disclosed.
37. No Independent Quality Evaluation.

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Visited by Committee on Shelters for Urban Homeless

**Code – 234    Bangala shahib Road (Female) (Stated by that the capacity of shelters is 50 persons)**

Date -05-05-2017

1. Run by NGO- Humana People to People India
2. No beds available, only two bed are available
3. No mattresses is available
4. Jute dari is available.
5. 6 toilets available and cleaned properly.
6. 4 Bathroom available and cleaned properly .
7. Two Washbasin also available in shelter
8. In day 10-12, inmates with children and in Night 30-35 is including children.
9. No cooler, 4 fans available.
10. Aqua guard is available.
11. Window available without mesh (Jali).
12. CCTV Camera at entry gate.
13. Women wants some kind of work which is suitable for them.
14. Proper Drinking water is not available.
15. Two fire extinguisher are available .

16. Pest control never done.
17. Many mice were there.
18. No storage space. Inmates store good at the corner of the shelter.
19. 4 bathroom, 10 toilet but 5 are locked, & one western toilet.
20. Inmate's stated sufficient water is not available.
21. No complaint and Suggestion Register.
22. No Account Register/ Cash Box.
23. Pest & Vector Control, never done.
24. No Existence of Executive Committee.
25. No Review and Supervision of Working of Shelters.
26. No Quarterly Progress.
27. No Provision for Rainwater Harvesting.
28. No Provision for Solar Heating.
29. Constitution for Shelter Management Committee not disclosed.
30. No Independent Quality Evaluation.

True Copy  
M



Visited by Committee on Shelters for Urban Homeless

**Code no:- 84 (Porta Cabin) Gurudwara Bangla Sahib, Male old age People**  
**(Stated by that the capacity of shelters is 50 persons)**

Date of visit -05-05-2017

1. Run by NGO:- Humana People to People India.
2. In day 9-10 Inmates and in night 20-25.
3. No bed available.
4. No mattresses available.
5. Jute Dari is provided.
6. 24 Lockers.
7. 2 cooler and 4 fans available but one is not working.
8. Window available with Mesh (Jali)
9. No storage space.
10. No Aqua guard/RO is provided.
11. Water tanker came and fill the water in Tank for inmates.
12. Washing dari & blankets done once in 2 months.
13. No equipment is available for prevent from Mosquito .
14. General first aid box is available
15. No CCTV camera is available
16. Neat & clean Shelter



17. Dr. Visit once a week.
18. NGO provide Dispensary near to the shelter within complex.
19. One store room available for 6 shelters.
20. Stock Register available
21. 1 trunk available for caretaker.
22. Complaint box available.
23. No complaint and Suggestion Register.
24. No Account Register/ Cash Box.
25. Pest & Vector Control, never done.
26. No Existence of Executive Committee.
27. No Review and Supervision of Working of Shelters.
28. No Quarterly Progress.
29. No Provision for Rainwater Harvesting.
30. No Provision for Solar Heating.
31. Constitution for Shelter Management Committee not disclosed.
32. No Independent Quality Evaluation.

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Visited by Committee on Shelters for Urban Homeless

**Code – 117 Bangala shahib Road (Female) (Stated by that the capacity of shelters is 50 persons)**

Date -05-05-2017

1. Run by NGO- Humana People to People India
2. No beds available, only two bed available
3. No mattresses is available
4. Jute dari is available.
5. 12 lockers available .
6. 6 toilets available and cleaned properly.
7. 4 Bathroom available and cleaned properly .
8. Two Washbasin also available in shelter
9. No storage space.
10. In day time only children of inmates are present. Total 8-10 family residing in the shelters. Both Gents/ladies serve in day. No privacy for women.
11. In the day time 6-8 children are taught by teachers provided by Salam Balak Trust , book and copy is also provided by Trust.
12. Two coolers are available but not in working condition , 4 fans available.
13. Aqua guard is available.
14. Window available without mesh (Jali).

- 15.CCTV Camera at entry gate.
16. Proper Drinking water is not available.
- 17.Two fire extinguishers available .
- 18.Pest control never done.
- 19.No storage space. Inmates store good at the corner of the shelter.
- 20.4 bathroom, 10 toilet but 5 are locked, & one western toilet.
- 21.Inmate's stated sufficient water is not available.
- 22.No complaint and Suggestion Register.
- 23.No Account Register/ Cash Box.
- 24.Pest & Vector Control, never done.
- 25.No Existence of Executive Committee.
- 26.No Review and Supervision of Working of Shelters.
- 27.No Quarterly Progress.
- 28.No Provision for Rainwater Harvesting.
- 29.No Provision for Solar Heating.
- 30.Constitution for Shelter Management Committee not disclosed.
- 31.No Independent Quality Evaluation.

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Annexure- AA-10.

Visited by Committee on Shelters for Urban Homeless

**Code :-233 Bangla Shahib (Male Rain Basera) (Stated by that the capacity of shelters is 50 persons)**

Visit Date -05-05-2017

1. Run by NGO :- Humana People to People India.
2. In day 9-10 Inmates and in night 20-25.
3. No beds available
4. No mattress is available
5. 12 lockers.
6. 2 Cooler. 4 fans available in shelter.
7. Window without Mesh (Jali)
8. Complaint box not available.
9. Pest control never done.
10. Mosquito Coil available
11. Water insufficient.
12. Two fire extinguishers, one is ok but one not filled within the expiry date.
13. General first aid box available.
14. No CCTV camera.
15. Neat & clean Shelter

16. Doctor Visit once a week.
17. NGO provide Dispensary near to the shelter within complex.
18. One store room available for 6 shelters.
19. Stock Register available
20. 1 trunk available for caretaker.
21. Complaint box available.
22. Washing dari & blanket once 2 months.
23. No complaint and Suggestion Register.
24. No Account Register/ Cash Box.
25. Pest & Vector Control, never done.
26. No Existence of Executive Committee.
27. No Review and Supervision of Working of Shelters.
28. No Quarterly Progress.
29. No Provision for Rainwater Harvesting.
30. No Provision for Solar Heating.
31. Constitution for Shelter Management Committee not disclosed.
32. No Independent Quality Evaluation.

*True Copy*  


Annexure-AA-11

Visited by Committee on Shelters for Urban Homeless

**Code no:- 104 (Porta Cabin)Gurudwara Bangla Sahib, Male old age People**

**(Stated by that the capacity of shelters is 50 persons)**

Date of visit -05-05-2017

1. Run by NGO:- Humana People to People India.
2. In day 9-10 Inmates and in night 20-25.
3. No bed available .
4. No mattress is available.
5. Jute Dari is provided.
6. 24 Lockers.
7. 2 coolers and 4 fans available but one is not working.
8. Window available with Mesh (Jali)
9. No storage space.
- 10.No Aqua guard/RO is provided.
11. Water tanker came and fill the water in Tank for inmates.
12. Washing dari & blankets done once in 2 months.
13. No equipment is available to prevent from Mosquito .
14. General first aid box is available
15. No CCTV camera is available



16. Neat & clean Shelter
17. Dr. Visit once in a week.
18. NGO provide Dispensary near to the shelter within complex.
19. One store room available for 6 shelters.
20. Stock Register available
21. 1 trunk available for caretaker.
22. Complaint box available.
23. No complaint and Suggestion Register.
24. No Account Register/ Cash Box.
25. Pest & Vector Control, never done.
26. No Existence of Executive Committee.
27. No Review and Supervision of Working of Shelters.
28. No Quarterly Progress.
29. No Provision for Rainwater Harvesting.
30. No Provision for Solar Heating.
31. Constitution for Shelter Management Committee not disclosed.
32. No Independent Quality Evaluation.

True only  
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Visited by Committee on Shelters for Urban Homeless

**Code:- 233    Bangla Sahib (Male Rain Basera) (Stated by that the capacity of shelters is 50 persons)**

Date -05-05-2017

1. Run by NGO:- Humana People to People India.
2. In day 9-10 Inmates and in night 20-25.
3. No beds available
4. No mattress is available
5. Jute dari provided for inmates
6. 12 Lockers available
7. 2 Coolers and 4 fans available
8. Complaint box available
9. Pest control never done.
10. Mosquito Coil is available.
11. Inmates stated that Water supplied is not sufficient.
12. Two fire extinguishers, one is ok but another not filled in within the expiry date.
13. General first aid box is available.
14. Window available with Mesh (Jali)
15. No storage space.
16. No Aqua guard/RO is available

17. Water supplied by tanker for inmates.
18. Washing dari & blankets done once in 2 months.
19. No Mosquito Repellant.
20. No CCTV camera.
21. Neat & clean Shelter
22. Doctor visits once a week.
23. NGO provide Dispensary near to the shelter within complex.
24. One store room available for 6 shelters.
25. Stock Register available
26. 1 trunk available for caretaker.
27. Complaint box available.
28. No complaint and Suggestion Register.
29. No Account Register/ Cash Box.
30. Pest & Vector Control, never done.
31. No Existence of Executive Committee.
32. No Review and Supervision of Working of Shelters.
33. No Quarterly Progress.
34. No Provision for Rainwater Harvesting.
35. No Provision for Solar Heating.
36. Constitution for Shelter Management Committee not disclosed.
37. No Independent Quality Evaluation.

*True fully*  


Visited by Committee on Shelters for Urban Homeless

**Code – 85      Bangala Shahib Road (Woman Shelter) (Stated by that the capacity of shelters is 50 persons)**

Visit Date – 05-05-2017

1. Run by NGO Humana People to People India.
2. No bed is available.
3. In day 25-30 Inmates and in night 30-40.
4. No beds available
5. No mattress available
6. Jute dari is available.
7. 6 toilets available and cleaned properly.
8. 4 Bathroom available and cleaned properly .
9. Two Washbasin also available in shelter
- 10.No storage space.
- 11.2 cooler available but Inmates state that more cooler is required.
- 12.Window available with Mesh ( Jali).
- 13.5 fan but one is not working.
- 14.Inmates say that one lady was abused in the shelter.
- 15.No mosquito repellent available.

16. Two fire extinguishers and in order
17. No kitchen .
18. No food provided to Inmates.
19. General first aid box.
20. CCTV Camera available but not working with 3 days.
21. Complaint box available.
22. No complaint and Suggestion Register.
23. No Account Register/ Cash Box.
24. Pest & Vector Control, never done.
25. No Existence of Executive Committee.
26. No Review and Supervision of Working of Shelters.
27. No Quarterly Progress.
28. No Provision for Rainwater Harvesting.
29. No Provision for Solar Heating.
30. Constitution for Shelter Management Committee not disclosed.
31. No Independent Quality Evaluation.

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**Code – 234    Bangala shahib Road (Female) (Stated by that the capacity of shelters is 50 persons)**

Date -05-05-2017

1. Run by NGO- Humana People to People India
2. No beds available, only two beds are available.
3. No mattress is available
4. Jute dari is available.
5. 6 toilets available and cleaned properly.
6. 4 Bathroom available and cleaned properly .
7. Two Washbasin also available in shelter
8. In day 10-12, inmates with children and in Night 30-35 is including children.
9. No cooler, 4 fans available.
10. Aqua guard is available.
11. Window available without mesh (Jali).
12. CCTV Camera at entry gate.
13. Women want some kind of work which is suitable for them.
14. Proper Drinking water is not available.
15. Two fire extinguisher are available .

16. Pest control never done.
17. Many mice were there.
18. No storage space. Inmates store good at the corner of the shelter.
19. 4 bathroom, 10 toilet but 5 are locked, & one western toilet.
20. Inmate's stated sufficient water is not available.
21. No complaint and Suggestion Register.
22. No Account Register/ Cash Box.
23. Pest & Vector Control, never done.
24. No Existence of Executive Committee.
25. No Review and Supervision of Working of Shelters.
26. No Quarterly Progress.
27. No Provision for Rainwater Harvesting.
28. No Provision for Solar Heating.
29. Constitution for Shelter Management Committee not disclosed.
30. No Independent Quality Evaluation.

True only  
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Visited by Committee on Shelters for Urban Homeless

Visited Date- 05-06-2017

Rain Basera (code no- 120)

Basti vikash Kendra, JJ Cluster

Suraj Park, Bawana Road

Visit was made to the Shelter on 5-6-2017 but it is found closed, It was reported by the people living near the shelter that it has been closed by the Delhi Government and is not functional for the last 1 year.

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Visit Date -05-06-2017

**Rain Basera (Code :- 78)**

**RCC Building (Children) Capacity-200**

**Sarai Pipal Thala, 2<sup>st</sup> Floor, Adarash Nagar, Delhi**

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1. Run by NGO :- SMARTH
2. Only 8-10 destitute Children in a day/night aged between 6-10 years .
3. Beds are not available
4. Mattresses are not available.
5. Only Jute Dari available.
6. 24 lockers available but not is use.
7. One TV is installed and was found in working condition.
8. 6 toilets available but not properly cleand. Hygiene not maintained.
9. 5 Bathrooms available but not properly cleaned out of which one is locked.
10. 3 Cooler, 6 fans available in shelter.
11. Window available with jali .
12. Aqua Guard / Water Cooler available and working properly.
13. Water supplied by Delhi Jal Board with proper connection.
14. Geyser (water heater) is available.

15. Kitchen is available. Food prepared in kitchen and provided breakfast, lunch and dinner to the children.
16. Food provided by the NGO.
17. Attendance register available.
18. Mosquito Coil available.
19. Two Fire extinguisher available but one is not maintained.
20. General first aid box is available.
21. 3 CCTV camera available.
22. One Computer room available with one computer and one vocational room is available.
23. Teachers come to teach children from 9:00 am to 12:00 pm from near by Trust on daily basis and give general education to children.
24. Doctor Visit only during winter season.
25. No storage space available.
26. Stock Register available
27. Complaint and suggestion box available.
28. Washing of dari & blanket done once in 2 months.
29. No complaint and Suggestion Register.
30. No Account Register/ Cash Box.
31. Pest & Vector Control, never done.

32.No Existence of Executive Committee.

33.No Review and Supervision of Working of Shelters.

34.No Quarterly Progress.

35.No Provision for Rainwater Harvesting.

36.No Provision for Solar Heating.

37.Constitution for Shelter Management Committee not disclosed.

38.No Independent Quality Evaluation.

True Copy  
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Visited by Committee on Shelters for Urban Homeless

Visit Date -05-06-2017

**Rain Basera (Code :- 04)**

**RCC Building (General) Capacity-200**

**Sarai Pipal Thala, 1<sup>st</sup> Floor, Adarash Nagar, Delhi**

1. Run by NGO :- SMARTH
2. In day 8-10 Inmates and in night 30-35.
3. NGO charge rent @ Rs. 10/- per inmates for one day.
4. Beds not available
5. Mattresses not available.
6. Only Jute Dari is available.
7. Locker not available.
8. One TV is installed and was found in working condition.
9. 8 toilet available and all are clean.
- 10.5 Bathrooms available and all are clean.
- 11.10 Cooler, 15 fans available in shelter.
12. Window with jali, Proper ventilation.
13. Aqua Guard / Water Cooler available and working properly.
14. Water supplied by Delhi Jal Board with proper connection.
15. Kitchen not available.
16. No food provided by the NGO.

17. Attendance register available.
18. Mosquito Coil available.
19. Fire extinguisher available.
20. General first aid box is available.
21. No CCTV camera.
22. Doctor Visit only during winter season.
23. No storage space available. Corner of the shelter use for storing goods.
24. Stock Register available.
25. Complaint and suggestion box available.
26. Washing of dari & blanket done once in 2 months.
27. No complaint and Suggestion Register maintained
28. No Account Register/ Cash Box maintained.
29. Pest & Vector Control, never done.
30. No Existence of Executive Committee.
31. No Review and Supervision of Working of Shelters.
32. No Quarterly Progress.
33. No Provision for Rainwater Harvesting.
34. No Provision for Solar Heating.
35. Constitution for Shelter Management Committee not disclosed.
36. No Independent Quality Evaluation.

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Visited by Committee on Shelters for Urban Homeless

Visit Date -05-06-2017

**Rain Basera (Code :- 212)**

**Porta Cabin (General) Capacity-50**

**Max Hospital , Shalimar Bagh, Badli Mor**

1. Run by NGO :- SMARTH
2. In day 5-6 Inmates and in night 15-20, stay there
3. No beds available
4. No mattresses available.
5. Only Jute dari available.
6. No locker available.
7. 2 toilets are there. No flush system available in toilet. Toilet is not properly clean
8. Wash Basin is not available.
9. No Bathroom is available, bathing is done in open space.
- 10.1 Cooler, 2 fans available in shelter which are insufficient.
11. Window available but remain closed, because no jali is available. So ventilation not proper.
12. No Aqua Guard is available.
13. Mayor jug and Matka is available for drinking water and water is supplied by Delhi Jal Board by tanker once in a day.
14. Kitchen is not available.
15. No food provided by the NGO.



16. Teacher comes in day for teaching of 15-20 children from 9:00 am to 12:00 pm from Kela Godam .
17. Attendance register not available.
18. Mosquito Coil not available
19. Fire extinguisher available but caretaker do not knows how to use, the same .
20. General first aid box is available.
21. No CCTV camera.
22. No visit at all by Doctor to check general or medical health of inmates.
23. No storage room is available.
24. Stock Register not available
25. Complaint and suggestion box available.
26. Dari & blanket washed once in 2 months.
27. No complaint and Suggestion Register.
28. No Account Register/ Cash Box.
29. Pest & Vector Control, never done.
30. No Existence of Executive Committee.
31. No Review and Supervision of Working of Shelters.
32. No Quarterly Progress.
33. No Provision for Rainwater Harvesting.
34. No Provision for Solar Heating.
35. Constitution of Shelter Management Committee not disclosed.
36. No Independent Quality Evaluation.

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Visited by Committee on Shelters for Urban Homeless

Visit Date- 06-06-2017

**Rain Baserea (Code No.65) (General)**

**(RCC Building 1<sup>st</sup> floor (Capacity of 50 person)**

**Trilok puri, Basti Vikas Kendra, Block 31 Near Gas Godam ,Delhi.**

1. Rain Basera on the 1<sup>st</sup> floor having 4 rooms. 2 rooms used as a rain basera, one room used as a DOT/TB centre, one room found locked and ground floor used as Ladies Sewing centre.
2. NGO--- Sadik Masih Medical Social Servant Society.
3. beds not available.
4. Mattresses not available
5. Only Jute Dari available
6. No locker available for inmates to secure their goods.
7. In Day 5-6 inmates and night 15- 20 stay there.
8. 2 common toilets and bathroom but not properly clean. No flush system available in toilet.
9. Wash Basin not available.
- 10.No Aquagaurd available.
- 11.Mayur Jug and mud pitcher is available for Water. Water Supplied by Delhi Jal Board by Tanker once a day.
- 12.No Common Kitchen is there where inmates can cook their own food. .
13. No food provided by NGO to the inmates.
14. Complaint Register is not available only Complaint box available and no Complaint found in complaint box.

- 15.2 Cooler, 3 fans available in Shelter, one cooler not working, which are insufficient.
16. Attendance register available, Attendance register checked and found in order.
17. Medical team visits once a Month.
18. Blankets are washed in Winter.
19. No Storage space available.
20. Bisler 20 ltr Can available for drinking water once in a day provided by NGO Director.
21. No Fire extinguisher.
22. No CCTV camera available.
23. General First Aid Box available.
24. Window available with jali.
25. Display Board is available in the front gate of the Shelter.
26. Max Mosquito repellent is not available. But flit pump is available for spray in night.
27. Stock register not available
28. No Account Register/Cash Box.
29. Pest & Vector Control never done.
30. No Independent Quality Evaluation.
31. Review and Supervision of working of Shelter never done.
32. No Provision for Rainwater Harvesting.
33. No Existence of Executive Committee.
34. No constitution of shelter Management Committee disclosed.
35. No provision for Solar Heating.

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Visit Date- 06-06-2017

**Rain Baserea (Code No.145) (General)**

**(Porta Cabin) (Capacity of 50 person)**

**Near Mother Dairy Ganesh Nagar, Delhi.**

1. NGO--- JANPAHAL.
2. beds not available.
3. Mattresses not available
4. Only Jute Dari available
5. No locker available for inmates to secure their goods.
6. In Day 9-10 and in night 15-20 stay there.
7. 2 toilets but not properly cleaned. No flush system available in toilet.
8. No bath room available. Bathing is done in open space.
9. Wash Basin is not available.
10. Dustbin available.
11. No Aquagaurd available.
12. Mayur Jug and mud pitcher is available for Water. Water Supplied by Delhi Jal Board by Tanker once in a day.
13. Two 500 ltrs water tanks available for storage of water.
14. No Common Kitchen is there where inmates can cook their own food.
15. No food provided by NGo .
16. Complaint Register is not available only Complaint box is available. No Complaint is available.
17. 2 Cooler available but only one was in working condition, 3 fans available in Shelter, which are insufficient.

18. Attendance register is available, Attendance register checked and found in order.
19. Doctor visit for medical and general health check-up never done.
20. Visitor Register is available.
21. Blankets are washed in Winter
22. No Storage space is provided. Goods store at the corner of the shelter.
23. Fire extinguisher is available and in order.
24. No CCTV camera available.
25. General First Aid Box is available .
26. Window available with jail.
27. Max Mosquito repellent is not available. But flit pump is available with liquid for spray in night.
28. Stock register not available
29. No Account Register/Cash Box.
30. Pest & Vector Control never done.
31. No Independent Quality Evaluation.
32. No any Review and Supervision of working of Shelter.
33. No Provision for Rainwater Harvesting.
34. No Existence of Executive Committee.
35. No constitution of shelter Management Committee disclosed.
36. No provision for Solar Heating.

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Visited by Committee on Shelters for Urban Homeless

Visit Date- 06-06-2017

**Rain Basera (Code No.204) (General) ( Capacity of 50 person)**

**Chand Cinema , Kalyan Vas , Trilok Puri, Delhi.**

1. NGO— Sadik Masih Medical Social Servant Society.
2. Beds not available.
3. Mattresses not available
4. Only Jute Dari available
5. No locker available for inmates to secure their goods.
6. In Day 7-8 and in night 12- 14 stay there.
7. 2 toilets but not properly cleaned. No flush system available in toilet.
8. No bath room available. Bathing is done in open space .
9. Wash Basin not available.
- 10.No Dustbin available
- 11.No Aquagaurd available.
- 12.Mayur Jug and mud pitcher is available for Water. Water Supplied by Delhi Jal Board by Tanker once in a day.
13. Two water tanks available for storage of water.
- 14.No Common Kitchen is there where inmates can cook their own food. .
15. No food provided by NGO.
16. Complaint Register is not available only Complaint box is available. No Complaint is found in complaint box.
17. 2 Cooler, 3 fans available in Shelter, one cooler not working, which are insufficient.
- 18.Attendance register is available, Attendance register checked and found in order.



19. Medical team visits once in a week .
20. Blankets are washed once in a year, in Winter
21. No Storage space available.
22. Bisleri 20 ltr Can available for drinking water once in a day provided by NGO Director.
23. Fire extinguisher is available and was in order
24. No CCTV camera is available.
25. General First Aid Box is available.
26. Window available with jail.
27. Display Board is available in the front gate of the Shelter.
28. Max Mosquito repellent is not available. But flit pump is available for spray in night.
29. Stock register not available
30. No Account Register/Cash Box.
31. Pest & Vector Control never done.
32. No Independent Quality Evaluation.
33. Review and Supervision of working of Shelter never done.
34. No Provision for Rainwater Harvesting.
35. No Existence of Executive Committee.
36. No constitution of shelter Management Committee disclosed.
37. No provision for Solar Heating.

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Visited by Committee on Shelters for Urban Homeless

Visit Date- 06-06-2017

**Rain Basera (Code No.131)**

**(Porta Cabin)(Ladies) (Capacity of 50 person)**

**Near Metro Akshardham Temple, Delhi.**

1. NGO--- JANPAHAL
2. Beds not available.
3. Mattresses not available
4. Only Jute Dari available
5. 1 TV available.
6. Locker not available. Only 12 temporary wood lockers available but in badly damaged condition.
7. In DAY 1-2 and in Night 12- 14 inmates stay there.
8. 2 toilets but not properly cleaned. No flush system available in toilet.
9. One bathroom is available.
10. Wash Basin is not available.
11. No Dustbin available
12. No Aquagaurd available.
13. Mayur Jug and mud pitcher is available for Water. Water Supplied by Delhi Jal Board by Tanker once a day.
14. Two 500 ltrs water tanks available for storage of water.
15. No Common Kitchen is there where inmates can cook their own food.
16. No food provided by NGO.



17. Complaint Register is not available only Complaint box is available.  
No Complaint found in complaint box.
18. 2 Cooler, 3 fans available in Shelter, which is insufficient.
19. Attendance register is available, Attendance register checked and found in order.
20. Doctor visit for medical and general health check-up never done.
21. Blankets are washed once in a year, in Winter
22. No Storage space available.
23. Fire extinguisher is available and in order.
24. Three CCTV camera available outside of the Shelter.
25. General First Aid Box is available.
26. Window available with jail.
27. Max Mosquito repellent is not available. But flit pump is available for spray in night.
28. Stock register not available
29. No Account Register/Cash Box.
30. Pest & Vector Control never done.
31. No Independent Quality Evaluation.
32. No any Review and Supervision of working of Shelter.
33. No Provision for Rainwater Harvesting.
34. No Existence of Executive Committee.
35. No constitution of shelter Management Committee disclosed.
36. No provision for Solar Heating.

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Visit Date- 06-06-2017

**Rain Baserea (Code No.130) (Porta Cabin)(General) (Capacity of 50 person)**

**Geeta Colony, Shamshan Ghat, Delhi.**

1. Run by NGO--- JANPAHAL
2. Beds not available.
3. Mattresses not available
4. Only Jute Dari available
5. No locker is available . only 12 temporary wood lockers available but in badly damaged condition, which can not be put to use.
6. In Day 2-4 and in Night 10- 12 inmates stay there.
7. 2 toilets but not properly cleaned. No flush system available in toilet.
8. No bathroom is available, Bathing is done in open place.
9. Wash Basin is not available.
10. Dustbin available
- 11.No Aqua guard available.
- 12.Mayur Jug and Mud pitcher available for Water. Water Supplied by Delhi Jal Board by Tanker once a day.
13. Two water tanks available for storage of water.
14. No Common kitchen is there where inmates can cook their own food.
15. No food provided by NGO.
16. Complaint Register is not available only Complaint box is available. No Complaint is found in complaint box .
17. 2 Cooler, 3 fans available in Shelter, which are insufficient.

18. Attendance register is available, Attendance register checked and found in order.
19. Medical team is visits once in a week.
20. Blankets are washed once in a year, in Winter
20. No Storage space available.
21. Fire extinguisher is available and in order.
22. No CCTV camera available in the Shelter.
23. General First Aid Box is available .
24. Window available with jali.
25. Duty board available.
26. Max Mosquito repellent is not available. But flit pump is available for spray in night.
27. Stock register not available
28. No Account Register/Cash Box.
29. Pest & Vector Control never done.
30. No Independent Quality Evaluation.
31. No any Review and Supervision of working of Shelter.
32. No Provision for Rainwater Harvesting.
33. No Existence of Executive Committee.
34. No constitution of shelter Management Committee disclosed.
35. No provision for Solar Heating.

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Visit Date- 06-06-2017

**Rain Baserea (Code No.111) (Porta Cabin)(General) (Capacity of 50 person)**

**Chilla Khadar Village, Delhi.**

Run by NGO-- Sadik Masih Medical Social Servant Society.

1. Beds not available.
2. Mattresses not available
3. Only Jute Dari available
4. No locker available. Only 12 temporary wood lockers available but in badly damaged, condition.
5. In Day 7-8 and in Night 20-25 inmates stay there.
6. Shelter not properly cleaned. Hygiene not maintained .
7. 2 toilets but not properly cleaned. No flush system available in toilet.
8. No bathroom is available. Bathing is done in open space.
9. Wash Basin not available.
- 10.No Dustbin available.
- 11.No Aquagaurd available.
- 12.Mayur Jug and mud pitcher available for Water. Water Supplied by Delhi Jal Board by Tanker once a day.
13. Two water tanks available for storage of water.
14. No Common kitchen is there where inmates can cook their own food.
15. No food provided by NGO.
16. Complaint Register is not available, only Complaint box is available. No Complaint found in complaint box.
17. 2 Cooler, 3 fans available in Shelter, which are insufficient.



18. Attendance register is available, Attendance register checked and found in order.
19. Medical team visits once a week.
20. Blankets are washed in Winter only.
21. No Storage space is provided.
22. Fire extinguisher is available and in order.
23. No CCTV camera is available in the Shelter.
24. General First Aid Box is available .
25. Window available with jail
26. Max Mosquito repellent is not available. But flit pump is available for spray in night.
27. No Storage space available.
28. Stock register not available
29. No Account Register/Cash Box.
30. Pest & Vector Control never done.
31. No Independent Quality Evaluation.
32. No any Review and Supervision of working of Shelter.
33. No Provision for Rainwater Harvesting.
34. No Existence of Executive Committee.
35. No constitution of shelter Management Committee disclosed.
36. No provision for Solar Heating.

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Code -143,

Annexure- AA-25

**Rain Basera (Porta Cabin), Capacity-50 inmates**

**Dwarka Sec-12**

1. NGO-SYPM
2. 4 camera available but not working form last 1 weak
3. T.V available but not working form last 1 week.
4. 18 lockers available.
5. No bed available but one takath available for caretaker
6. Caretakers do duty 12hrs daily .
7. Refrigerator available
8. Delhi Jal Board water use for drinking
9. Window available but remain\$ always closed because no Mesh Jali available
- 10.4 fan available and in working condition.
- 11.Complaint box available but no complaint is found.
- 12.Complaint Register not available
- 13.Iron door available
- 14.Pest control never done
- 15.1 cooler available
- 16.No Mosquito Repellant available
- 17.No bed available

18. Dari available
19. General first aid box.
20. No storage space available
21. 2 toilets available and cleaned properly.
22. Bathing done in open.
23. No kitchen
24. No provision for food
25. 3 tanker available
26. No Housing keeping & Maintenance Register.
27. No complaint and Suggestion Register.
28. No Account Register/ Cash Box.
29. Pest & Vector Control, never done.
30. No Existence of Executive Committee.
31. No Review and Supervision of Working of Shelters.
32. No Quarterly Progress.
33. No Provision for Rainwater Harvesting.
34. No Provision for Solar Heating.
35. Constitution for Shelter Management Committee not disclosed.
36. No Independent Quality Evaluation.

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Visited by Committee on Shelters for Urban Homeless

**Visit date 03-05-2017**

**Homeless Shelters for Men, Jhandewaland Road**

**Code – 14, Jhandewaland Road (MEN) Capacity-70 inmates**

1. No bed is available.
2. Jute dari available.
3. Total 30-35 in night.
4. Total 20 lockers, inmate pays 5 Rs per day.
5. No provision for food.
6. Dr. visited once in 15 days.
7. 1 cooler available.
8. Inmate pays 10 Rs per day.
9. No Aqua guard.
10. Municipal Supply water is used for Drinking purpose
11. Water cooler is available but not installed.
12. Blankets not washed.
13. No mosquito repellent.
14. No mesh (jail) on window.

15. Window always closed because some children commit theft of inmate's clothes & money from pockets.
16. Inmates state that there is 'Khatmal in dari's.'
17. Complaint box available.
- 18.4 Toilet, 2 bathrooms but one locked and another is not clean.
19. T.V available.
20. No Housing keeping & Maintenance Register.
21. No complaint and Suggestion Register.
22. No Account Register/ Cash Box.
23. Pest & Vector Control, never done.
24. No Existence of Executive Committee.
25. No Review and Supervision of Working of Shelters.
26. No Quarterly Progress.
27. No Provision for Rainwater Harvesting.
28. No Provision for Solar Heating.
29. Constitution for Shelter Management Committee not disclosed.
30. No Independent Quality Evaluation.

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Visited by Committee on Shelters for Urban Homeless

Visited Date- 06-06-2017

Rain Basera (Code No.95) (Porta Cabin)(General) (Capacity of 50 person)

School Block, Sakarpur, Delhi.

1. Run by NGO--- JANPAHAL
2. Beds not available.
3. Mattresses not available.
4. Only Jute Dari available.
5. 1 TV available.
6. No locker available. Only 12 temporary wood lockers available but in badly damaged condition.
7. In Day 2-4 and in Night 25- 30 inmates stay there.
8. 2 toilets but not properly clean and caretaker stated that one toilet is not working because of blockage. No flush system available in toilet.
9. No bathroom is available, Bathing is done in open place.
10. Wash Basin not available.
11. No Dustbin available
12. No Aquagaurd available.
13. Mayur Jug and mud pitcher is available for Water. Water Supplied by Delhi Jal Board by Tanker once in a day.
14. Two water tanks are available for storage of water.
15. No Common kitchen is there where inmates can cook their own food.
16. No food provided by NGO.
17. Complaint Register is not available only Complaint box is available. No Complaint found in complaint box.
18. 2 Cooler, 3 fans available in Shelter, which are insufficient.

19. Attendance register is available, Attendance register checked and found in order.
20. Doctor visit for medical and general health check-up, never done.
21. Blankets are washed once in a year in Winter
20. No Storage space available.
21. Fire extinguisher is available and in order.
22. No CCTV camera available in the Shelter.
23. General First Aid Box is available.
24. Window available with jali.
25. Max Mosquito repellent is not available. But flit pump is available for spray in night.
26. Stock register not available
27. No Account Register/Cash Box.
28. Pest & Vector Control never done.
29. No Independent Quality Evaluation.
30. No any Review and Supervision of working of Shelter.
31. No Provision for Rainwater Harvesting.
32. No Existence of Executive Committee.
33. No constitution of shelter Management Committee disclosed.
34. No provision for Solar Heating.

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Visited by Committee on Shelters for Urban Homeless

Visited Date- 06-06-2017

Rain Baserea (Code No.201 (Porta Cabin)(General) (Capacity of 50 person)

Shastri Park, Red Light, near (Theka Wine Shop) Delhi.

2. Run by NGO—DAV education welfare society.
3. Beds not available.
4. Mattresses not available
5. Only Jute Dari available
6. locker not available.
7. In Day 2-4 and Night 20- 25 inmates are stay there.
8. 2 toilets but not properly clean. No flush system available in toilet.
9. No bathroom is available, Bathing is done in open place.
10. Wash Basin not available.
11. No Dustbin available
12. No Aquaguard available.
13. Mayur Jug and Mataka is available for Water. Water Supplied by Delhi Jal Board by Tanker once in a day.
14. Two water tank is available for storage of water.
15. No Common kitchen is there where inmates can cook their own food.
16. No food provided by NGO.
17. Complaint Register is not available only Complaint box is available. No Complaint found in complaint box.
18. 2 Cooler, 3 fans available in Shelter, which are insufficient.
19. Attendance register is available, Attendance register checked and found in order.
20. Doctor visit for medical and general health check-up never done.

21. Blankets are washed once in a year, in Winter
22. No Storage space available.
23. Fire extinguisher available and in order.
24. No CCTV camera available in the Shelter.
25. General First Aid Box is available .
26. Window available without jali.
27. Display Board is available in the front gate of the Shelter.
28. Max Mosquito repellent is not available. But flit pump is available for spray in night.
29. Stock register not available
30. No Account Register/Cash Box.
31. Pest & Vector Control never done.
32. No Independent Quality Evaluation.
33. No any Review and Supervision of working of Shelter.
34. No Provision for Rainwater Harvesting.
35. No Existence of Executive Committee.
36. No constitution of shelter Management Committee disclosed.
37. No provision for Solar Heating.

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Visited by Committee on Shelters for Urban Homeless

**Code -43 (Capacity-70 inmates)**

**Rain Basera (Men) in Community hall (First Floor)**

**Sec-1 Dwarka, Man shelter**

**NGO- SYPM**

1. No bed available.
2. No caretaker available at the time of visit at 6:30 P.M.
3. In Day only 4-5 Inmates in Night 10-15.
4. Inmates pay Rs. 10/- for staying in shelter.
5. Dari jute available.
6. Aqua guard available.
7. Attendance Register available.
8. 18 locker available.
9. Fire extinguisher available.
10. Display board not available
11. Doctor do not visit the shelter.
12. Caretaker say that Dr. not visit because Maholla clinic is  
near to the shelter within 20 steps.
13. Two bathroom & two toilet, both are clean.
14. Complaint box available



15. Dustbin available
16. General first aid box.
17. One Almirah available
18. One cooler.
19. Window is available but without mesh (Jali)
20. No stock Register
21. MCD spray 'Hit' in the shelter once a week for Mosquito, control.
22. Maxo Quill available.
23. Drinking also allowed in the shelter
24. Ground floor used for preparing Voter I Card and Office of Election .
25. No Housing Keeping & Maintenance Register.
26. No Complaint and Suggestion Register.
27. No Account Register/ Cash Box.
28. Pest & Vector Control, never done.
29. No Existence of Executive Committee.
30. No Review and Supervision of Working of Shelters.
31. No Quarterly Progress.
32. No Provision for Rainwater Harvesting.
33. No Provision for Solar Heating.

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Visited by Committee on Shelters for Urban Homeless

**Rain Basera (A single room)**

**Code No.- 91 (Porta Cabin) General**

**Safdarjung near Safdarjung Airport flyover**

1. NGO- Prerna running the Shelter .
2. Insufficient light and no proper ventilation
3. Total 30-35 inmates living there. In Day time only 14-16 person including children were present there.
4. Cooler available but not in working condition.
5. TV available.
6. No bed available and inmates lying on floor.
7. No mattress or Dari.
8. No pillow.
9. Jute Dari stocked, provided during night time only.
10. Proper ceiling fans are available in the shelter.
11. No storage space, for personal belongings of inmates.
12. Proper ventilation.
13. Doctor visit once a week and distribute the medicine to the inmates
14. Only attendance register maintained. It was checked and found in order.
15. Total 3 caretakers are working on shift basis round the clock.
16. Teachers from nearby Government School come to shelter for teaching children in age group of 6-7 years in day time (mon-fri) for one hour.
17. 2 toilet available but one was locked and only one in use.

17. 2 toilet available but one was locked and only one in use.
18. No bathroom available. Bathing is done in open, despite women
19. No provision for food. Inmates cook their food in their own utensils by themselves.
20. No kitchen is available. Inmates cook their food in open space and No LPG connection
21. No aqua guard available. Drinking Water is supplied by the water tanker one time in a day.
22. Simple First Aid Kit available.
23. No dustbin is available.
24. No display board outside the shelter.
25. No CCTV Camera found at the shelter.
26. Fire extinguisher is available and found properly maintained but caretaker do not know how to use it.
27. No complaint Register found.
28. No Stock Register.
29. No Housing keeping & maintenance & Register.
30. No Complaint and Suggestion Register.
31. Complaint Box not Available.
32. No Account Register / Cash Box.
33. No Shelters Management Committee meeting Register.
34. Space allocated to individual was insufficient.
35. Pest & Vector Control, never done.

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- 36. No Existence of Executive Committee.
- 37. No Review and Supervision of Working of Shelters.
- 38. No Quarterly Progress.
- 39. No Provision for Rainwater Harvesting.
- 40. No Provision for Solar Heating.
- 41. Constitution of Shelter Management Committee not disclosed.
- 42. No Independent Quality Evaluation.
- 43. Most of the inmates are drink in the night. No check in this regard.

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Visited by Committee on Shelters for Urban Homeless

Rain Basera

Code No.-148 (Porta Cabin) Family shelter

(AIIMS Safdarjung side) Near Raj Garhia Visram Sadan

Shelter meant for patients, who visit the hospital for regular treatment and their attendants.

1. NGO- Prerna running the Shelter.
2. No beds available. Inmates lying on floor.
3. Total 250-300 Inmates living there. The space for individual was just 5\*3 ft. only
4. No locker available.
5. Attendance register available. Attendance register checked and found in order
6. Attendance taken on weekly basis as and when new person come in the shelter.
7. NGO provide food (Khichri) one day -one time in a week and rest of days inmates cook their food by them, in a kitchen located about 20 yds from the shelter.
8. Doctor visit two times in a week. Doctor handover the medicine to Caretaker to give to the inmates but there is no prescription slip.
9. Mattress available with cover.
10. Jute Dari available.
11. Proper ceiling fans are available in the shelter.
12. Blankets washed on seasonal basis.
13. No Aqua guard available. Tap water supplied by MCD is used for drinking purpose and some of them fetch water from AIIMS hospital for drinking.

14. No cooler available.
15. No storage space.
16. No kitchen available for inmates. Inmates use kitchen of Raj Garhia Visram Sadan and pay Rs. 8 for using kitchen for half & hour.
17. Inmates pay Rs. 10 for living in Rain Basera for one day and caretaker issues receipt to every inmate, money is charged in respective of paying capacity of inmate and there are no criteria for their income. It was reported by the caretaker that they deposited collected money to sh. Palvinder singh.
18. Tea provided for only 3 months (November to January) in winter season in morning only.
19. No privacy for women.
20. Toilet is not cleaned properly.
21. Total 5 toilets are there but only 4 are in working condition and 1 is use as a store room.
22. Two bathrooms are there but doors of both of bathrooms are badly damaged.
23. There are 2 Wash basins but wash basin not clean.
24. Tap was not found in 1 wash basin.
25. Construction of 4 new Toilet and 3 bathrooms are under process.
26. Simple First Aid Kit available.
27. No dustbin is available.
28. No display board outside the shelter.
29. CCTV Camera was found in the Hall and entrance of Toilet.
30. Fire extinguisher available and found properly maintained.
31. No complaint Register found.



32. No Stock Register.
33. No Housing keeping & maintenance & Register.
34. No Complaint and Suggestion Register.
35. Complaint Box Available but no complaint is found in the box.
36. No Account Register / Cash Box.
37. No Shelters Management Committee meeting Register.
38. Space allocated to individual insufficient.
39. Pest & Vector Control, never done.
40. No Existence of Executive Committee.
41. No Review and Supervision of Working of Shelters.
42. No Quarterly Progress.
43. No Provision for Rainwater Harvesting.
44. No Provision for Solar Heating.
45. Constitution of Shelter Management Committee not disclosed.
46. No Independent Quality Evaluation.

True Only  
Mr ✓



**KAILASH GAMBHIR**

Sr. Advocate

Former Judge,  
High Court of Delhi

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**Dt:- 25.04.2017**

To,

**Dr. M.M. Kutty, IAS,**  
**Chief Secretary, Govt. of NCT of Delhi,**  
Delhi Secretariat, L.P. Estate,  
Delhi - 110002

&

**Shri. Amulya Patnaik, IPS**  
**Commissioner of Police, Delhi,**  
Police Head Quarters,  
MSO, Building, Indrapastha Marg,  
IP Estate, New Delhi -110095

**Sub:- Regarding measures for the safety of Urban Homeless sleeping on pavements and footpaths.**

**Dear Sirs,**

Four days back a shocking incident of death of one person and serious injury to other three persons who were sleeping on the footpath near ISBT, Kashmere Gate was the front page news in almost all the national daily's. Such kind of deaths of poor and homeless at the hands of reckless and drunk drivers is not a new phenomenon in the capital city of the country.

Being the Chairman of the committee constituted by the Hon'ble Supreme Court of India to monitor the progress and condition of shelter homes for the urban poor all over the country, I along with my committee members paid a visit to the said spot of the incident at about 10 pm on 21.04.2017. To my utter shock I found two persons sleeping on the same pavement where a day before the said tragic incident had taken place.

While walking through the area with the officials from Delhi Urban Shelter Improvement Board ('DUSIB') along with some persons from the NGO Prayas, I noticed an incident which was very disturbing. At a distance of merely 50 metres from where we all were standing we saw that one person came on a riksahaw and with the help of the riskshaw puller lifted another person who was sleeping on the pavement to the rikshaw and thereafter the rikshaw started moving back towards the opposite direction. I immediately directed some of the officials of DUSIB and of NGO Prayas to call these people to ascertain the fact situation. To

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my utter shock I found that the person who was lifted on the rikshaw was a lady who seemed to be under the influence of intoxication and same was the position of the other person on the rikshaw. The police was called and after some time the beat constable reached followed by the Sub Inspector and the SHO of PS Kashmere Gate. I requested the SHO to interrogate all the three persons and also get their medical examination done and ascertain whether the said persons had lifted the women for sexual exploitation.

I also discussed with the area SHO as to how hundreds of such urban homeless are being allowed to sleep on the pavements, dividers and footpaths in the middle of busy roads and what safety measures are being taken to protect their lives. In response the SHO informed that within the jurisdiction of PS Kashmere Gate, itself approximately 5000 such urban homeless sleep on these pavements and most of them are under influence of one or the other psychotropic substance and it is a kind of helpless situation to deal with these kinds of persons.

The DUSIB and NGO people also informed that these people do not prefer to move into the nearby shelter homes and prefer to sleep on the pavements/footpaths for reasons such as less mosquitoes due to pollution on the road and the flow of air caused by moving traffic. I was also informed that if all these drug addicts or persons under the influence of alcohol are taken into the shelter homes then they shall spoil the atmosphere of the shelters and there is a threat of others being encouraged to the use of the said drugs.

The situation, no doubt is very alarming in entire Delhi as these urban homeless sleep on the foot paths and pavements during night hours and despite the rescue teams deployed by various NGO's to persuade these people to shift to shelter homes they do not come forward readily to move in the shelter homes because of diverse reasons.

Life of every citizen is precious and important and in my view the authorities should not feel totally helpless to provide these people a more safe and secure place to sleep during night hours. One of the idea which struck to my mind was that the urban homeless who are not willing to move to the nearby shelters atleast can be placed at a safer and secure place to sleep during the peak summer and not on small pavements in the middle of busy roads where the death can struck to anyone and anytime at the hands of reckless and drunk drivers. To accomplish this task area SHO's in coordination with the concerned maintenance agencies of the state/municipal body that are responsible to maintain the footpaths/pavements can carry out the survey to find out safe and secure sites preferably near to the place where these homeless and poor people usually sleep.

The State government/ Municipal Bodies can also take steps to erect railings on both sides of the divider and likewise on the edges of footpaths/pavements with plantation of saplings/plants on the divider, footpaths/pavements with the provision of giving an access to the pedestrians wherever required.



**KAILASH GAMBHIR**

Sr. Advocate  
Former Judge,  
High Court of Delhi

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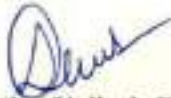
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E mail:kailashgambhir1953@gmail.com

I would therefore impress upon the addressee No. 1 to immediately convene a meeting in this regard to discuss and deliberate on the said issues and take into account the aforesaid suggestions and thereafter give suitable directions to all concerned after taking the views of all concerned agencies responsible for the construction, maintenance and upkeep of footpaths/pavements/dividers under their respective jurisdictions.

With Regards



**Justice Kailash Gambhir (Retd.)**

Chairman, Committee for Shelters for Urban Homeless constituted by the Hon'ble Supreme Court of India.



Government of NCT of Delhi  
Department of Urban Development  
9<sup>th</sup> Level, C-Wing, Delhi Secretariat  
I.P. Estate, New Delhi-110002

Minutes of the meeting held under the Chairmanship of Chief Secretary, GNCTD on 31.05.2017 at 11.00 AM in the Conference Room at 5<sup>th</sup> Level, Delhi Secretariat to discuss on various matters relating to the "Urban Homeless" in NCT of Delhi.

The list of officials present in the meeting is enclosed at Annexure-I.

1. Initiating the discussion the Chief Secretary, GNCTD, directed CEO (DUSIB) to brief the Officers present about the agenda points. The CEO (DUSIB) apprised that Hon'ble Supreme Court of India is monitoring the Shelters for Urban Homeless in the Country and it has constituted a Committee under the Chairmanship of Justice Shri Kailash Gambhir, Justice (Retd.) for monitoring the progress and conditions of shelter for homeless. Shri Kailash Gambhir, Justice (Retd.) the Chairman of the committee and other members of the Committee of Shelter for Urban Homeless had undertaken a visit of Kashmere Gate area at 10.00 P.M. on 21.04.2017. Based on the aforesaid visit, he has made certain observations/suggestion vide his letter dated 25/04/2017. This meeting has been convened to discuss these observations/suggestions.

2. The matter was discussed in detailed and point wise record of discussions is as under:

(i) **Measures to control urban homeless sleeping on the medians, pavements and footpaths of roads :**

It was felt that a special drive may be launched by the Police and other civic agencies including DUSIB to prevent homeless from sleeping on the footpaths or medians. Delhi Police agreed to issue the requisite instructions to all their SHOs and Beat Officers for patrolling in these areas to dissuade homeless from sleeping on the medians of the roads, pavements etc. It was also decided that the concerned road owning agencies such as PWD & MCDs will explore the possibility of installing the railings on the sides of central verge wherever possible in a way that no homeless can use the central verge for sleeping. Both civic agencies concerned and police may take necessary action and submit an action taken report within one month.

(Action : Delhi Police/MCD/PWD)



**(ii) Measures to promote use of DUSIB night shelters by urban homeless:**

It was decided that DUSIB in association with NGOs concerned will persuade the homeless staying on pavement etc. to move to the nearest shelter to avoid any accident/unfortunate incident at the road side. CEO(DUSIB) assured that he will intensify the rescue operation. The Delhi Police was also requested to deploy its staff in case of any requirement, which was agreed by the Addl Commissioner of Police (H.Q.) present in the meeting.

**(Action: DUSIB/ Delhi Police)**

**(iii) Establishing drug de-addiction facilities at various Hospitals, DUSIB shelters etc. Further separate drug de-addiction centres may also to be established :**

Secretary (Health) apprised that 07 hospitals have been set up for drug de-addiction or treating the drug de-addicts which are sufficient to cater to these homeless people also. He stated that the homeless drug addicts can be referred to these hospitals. NGOs managing the shelters should be sensitized to get involved in drug de-addiction of the homeless. He also apprised that a new de-addiction centre at Lampur is proposed to be set up by Health Department in coordination with SPYM, NGO.

**(Action : Health Deptt./ DUSIB)**

**(iv) Extending various additional facilities such as good potable water, mosquito net, recreation facilities, health facilities etc. at the night shelters in order to attract the homeless:**

The CEO(DUSIB) informed that DUSIB has provided sufficient durries, blankets, water storage tanks for portable water, firefighting equipment, fans, mosquito repellants and dessert coolers in all the 200 Night Shelters. To overcome the mosquito menace DUSIB is providing wire mesh in all the doors and windows of Night Shelters. Also to combat the heat corrosive paint has been done on the roof of porta cabins. He also informed that DUSIB has already installed 58 TV sets and installation in the remaining 142 Shelters shall be made available during this year. Further, DUSIB is in process of procuring 10,000 mattresses, bunker beds, 10,000 pillows, 20,000 bed sheets before winters to give better facilities to the homeless.

**(Action : DUSIB)**

**(v) Water supply and Health facilities to inmates of Night Shelters:**

It was decided that Delhi Jal Board will ensure to provide potable water on regular basis in various Shelters as per their requirement. Regarding extension of the Health facilities in these homeless shelters, Mobile Medical



Vans of Health Department will also provide the facility for treatment of the homeless.

(Action : Health Deptt./Delhi Jal Board)

**(vi) Regular fogging of Night Shelters:**

It was decided that Sanitation Department of respective MCDs will provide IRS (Indoor Residual Spray) on inside wall and regular fogging to avoid breeding of mosquito at inside and outside the shelter.

(Action : Respective MCDs)


The meeting ended with vote of thanks to the Chair.

No.F.7(165)/MD/SSS/SJSRY/Homeless-Shelter/NULM/15-16/1238-53 Dated: 09/06/2016  
Copy to:

1. VC (DDA)
2. Commissioner Delhi Police
3. Commissioner, North DMC
4. Commissioner, South DMC
5. Commissioner, East DMC
6. Pr. Secretary (PWD)
7. CEO (DJB)
8. Secretary (Transport)
9. Secretary (SW/WCD)
10. Secretary (UD)
11. Secretary (Revenue)
12. Secretary (H&FW)
13. CEO (DUSIB)

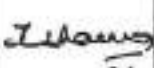




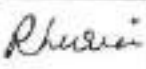



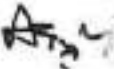
Copy for information to:-

- ✓ 1. Chairman of the Committee of Shelter for Urban Homeless.
2. OSD to Chief Secretary.
3. PA to Secretary (UD), GNCTD.

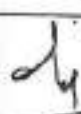





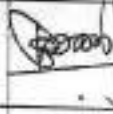
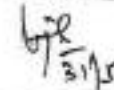

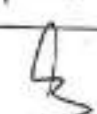

  
(Rajesh Ranjan)  
Deputy Secretary (UD)  
Phone No.23392218

Meeting under the Chairmanship of Chief Secretary, GNCTD, at 5<sup>th</sup> Level, Delhi Secretariat, New Delhi, on 31.05.2017 at 11.00 A.M. to discuss on various matters relating to the 'Urban Homeless' in the NCT of Delhi.

## RECORD OF ATTENDANCE

Sl. No.	Name	Designation / Office	Tel. No. Office / Mobile No.	E-MAIL	Signature
1.	Renee Sharma	P. Secy UD	9818271474	reneesharma@nic.in	
2.	Manisha Saxena	Secy (R)	9868146474	divcom@nic.in	
3.	Keshav Chandra	CEO, DSB	9871007018	keshavc3@gmail.com	
4.	Dr. DP Mishra	Addl CP/Opd Hqs.	9818099095		
5.	R. S. Tyagi	Member (WS) DSB	9650291000		
6.	Dr. Ruby Kurien	Health Dept SDMC	9711114037	addaha.mcw.sdmc@gmail.com	
7.	B. SINGH	Asst Comm CH EDHC	91313446	drbrij@gmail.com	
8.	Dr B S Mahour	DNA Secy	9811340668	bsmahour@gmail.com	
9.	L. K. Jain	S.E (HQ) - East D.D.A	9650497315	sehgez@ddo.og.in	
10.	Ashwani Kumar	Pr Secy (R&D)	9870612383	pspwd@nic.in	
11.	ABDUL VAHS	Secy Health	9800889401	pshealth@nic.in	
12.	A K SINGH	Secy SW/WCD	9999237573	pssw@nic.in	



Sl. No.	Name	Designation / Office	Tel. No. Office / Mobile No.	E-MAIL	Signature
13.	G. S. Meena	Addl Com SMC			
14.	V K Jain	CEO DGS/IS			
15.	SURESH K BAHANDARI	Addl Comm North MCD	964333 5576		
16.	Feroz Ahmed /	CE (SDMC)	9717728063		
17.	Anil Bhatia	Sp. Commr Tpt	9717677172		
18.	S K MAHADAN	CE DUS.2	9717999247		
19.	Dilip Kumar Meena	Director CSD North MCD	858888 9339		
20.	Vijender Kumar	Deputy Commissioner Tpt Dept.	8130052823		
21.	Dr. A.K. Gupta	Addl. Director DGS	8745011512		
22.	S. C. Verma	Asst. Commr WCD	9899553038		
23.	Dr. K S Baghotia	Addl Dir. MHS	8745011314	baghotia@gnl	
24.					
25.					
26.					

**Government of Chhattisgarh**  
**Urban Administration & Development Department**  
**Mahanadi Bhawan, Mantralaya, Naya Raipur**

SUDA/09/NULM/SUH/2017/1797

Naya Raipur, Date: 08/03/2017

To,

Justice Kailash Gambhir (Chair person)  
 Former Judge of Delhi High Court  
 Committee on shelter for Urban homeless  
 4th floor, HUDCO House, Lodhi Road,  
 New Delhi - 110003

**Sub :-** Regarding compliance of Hon'ble Supreme Court Order dated 11<sup>th</sup> November, 2016 in WP (Civil) No. 55/2003 and WP (Civil) No. 572/2003.  
**Ref :-** Your letter dated 23 February 2017

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Please find enclosed here with the tabulated chart that enumerates the details of shelter for Urban Homeless (permanent, temporary as well as *Rainbaseras*) in Chhattisgarh State with the assistance of DAY-NULM and other schemes, for your kind consideration:-

Requirements from the Committee	Compliance from Department
The exact details of all shelters in the Urban Areas of Your State, whether Temporary, Permanent, or Seasonal.	Details of all Permanent Shelters are mentioned in the prescribed format (Attached Annexure I & II)
Latest survey if any carried out to find out the estimated figure of Urban Homeless in your State.	Survey is in progress in all 57 NULM towns as Suggested by JS MoHUPA on VC Dated 10.01.2017
Details of the latest position of survey conducted & of shelters in operation as on date.	07 NULM Cities have completed homeless survey, survey is under progress in rest 50 Cities.
Shelters constructed/ under construction.	Number of Shelters under DAY-NULM: 1. Constructed - 07 2. Under construction- 10
Parameters and yardsticks achieved.	Yes
Reasons for non completion.	Under Construction
Road map for fulfilling the requirement of shelters for homeless as per the guidelines of NULM.	The roadmap shall be prepared on the basis of latest homeless survey details.
Infrastructure of shelters, facilities made available, skill workshop if any, provision of CCTV, playground etc.	Details given in Annexure - I & II
A tabulated chart, enumerating the features/ requirements to be met is annexed. Kindly send the details which are existing and in what time period the entire features, will be provided, and observed.	Tabulated Chart has been enclosed in attached Annexure - II.

*True Copy*  


All shelters in the State, whether under NULM or not, are to be in consonance with the guidelines laid down under NULM, irrespective of the agencies/NGO/Registered body, managing it, as all shelters are to be monitored by the State.	Other than NULM, 27 shelters (Rainbasera) are functioning in the State. Proposals are being called to upgrade the 27 shelters as per the guidelines of NULM.
Uploading of the existing position of Shelters for Homeless of all types, specifying under NULM and otherwise, on the NULM Website and create a website of your own, where all the details are available, if not created, till date.	Department is working on development of website under DAY- NULM, where all the details relating to Shelter for Urban Homeless will be updated on regular basis.
Details about the money received from Central Govt. Under NULM and the expenditure incurred in construction of shelters for Homeless, utilizing the said fund. Any non-utilization be also reported along with reasons for non-utilization.	The detailed receipt and expenditure statement related to Shelter for Homeless scheme is enclosed here with. (Attached Annexure - III )

The above point wise report is submitted for your kind perusal.


  
(Dr. Rohit Yadav)  
Special Secretary

Government of Chhattisgarh  
Urban Administration & Development  
Department, Mantralaya Naya Raipur

Endt No.SUDA/09/NULM/SUH/2017/1798  
CC to,

Naya Raipur Date: 08 /03/2017

1. Chief Secretary, Govt. of Chhattisgarh, Mantralaya Mahanadi Bhawan, Naya Raipur, Chhattisgarh.
2. Joint Secretary, Ministry of Housing and Urban Poverty Alleviation Govt. of India, Nirman Bhawan, New Delhi.

  
Special Secretary

Government of Chhattisgarh  
Urban Administration & Development  
Department, Mantralaya Naya Raipur





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Agenda (Annexure I & II)

## 2. Shelter for Urban Homeless-Status of shelters (Separately for DAY-NULM)

## List of Registers to be maintained in the shelter

[illegible]

### Agenda (Annexure I & II)

#### 3. Shelter for Urban Homeless-Status of shelters (Separately for DAY-NULM)

##### Review & Supervision of Working Shelters

S.No.	Name of ULB	Whether there is any Executive Committee in Position at ULB level	Whether there is any Shelter Management Committee in Position at Shelter Level	Any independent Quality Evaluation: Conducted or Proposed to Be Conducted	Social Audit Has Been Conducted or Proposed to Be Conducted
1	Ambikapur	Yes	Yes	No	No
2	Dhamtari	Yes	Yes	Yes	No
3	Raigarh	Yes	Yes	Yes	Proposed To Be Conducted
4	Durg	Yes	Yes	No	No
5	Raipur	No	No	No	No
6	Bijapur	Yes	No	Yes	No
7	Jagdalpur	Under Construction			
8	Rajnandgaon	Under Construction			
9	Balrampur	Under Construction			
10	Bemetara	Under Construction			
11	Baloda Bazar	Under Construction			
12	Bhilai	Under Construction			
13	Surajpur	Under Construction			
14	Kanker	Under Construction			
15	Kondagaon	Under Construction			
16	Balod	Under Construction			
17	Kabirdham	Under Construction			



**Agenda (Annexure I & II)**

**1. Shelter for Urban Homeless-Status of shelters (Separately for other than DAY-NULM)**

*Name of the State: Chhattisgarh*

S. No	City/ULB	Name and Address of the Shelter	Type of Shelter (General/Men/Women/ Special Specify )	Area of Shelter (In Sq.ft.)	Capacity of Shelter/Space Provisioned for individual)	Average Occupancy during dec 2016	Managed by Govt or NGO (Name of the NGO)	List of Facilities provide in the operational Shelters ( Put YES/ NO wherever applicable of Specify Briefly)																				Practice followed for mobilization of Homeless (IEC Display of Boards at Junction, campaigns Referrals by COs, volunteers NGOs Line Department /Police Etc) Specify.	Display of Board if any at outside/entrance to display the provision of facilities in shelter		
								Potable Drinking Water	Bathing/Toilet facilities	Provision for ventilation/lights/Fans.		Fire Protection Measures	First Aid Kit	Provision for Pest/Vector Control	Blankets/ Mattresses/ Sheets for all inmates	Regular Cleaning of Blankets (Once in 15 Days)	Common kitchen/Cooking Space with necessary utensils	Gas connectivity for cooking	Availability of recreation space/ facilities	Child care facilities and convergence with other schemes (ICDS/Govt. School)	Regular Medical check up for inmates by visiting Doctors/Camps/UHP/Civic Hospital Specify	Privacy Provision for family	Separate Toilet Provision for disabled/Children	Staff for maintenance/Manager/care takers	Personal Lockers/Locker/ facilities for inmates	Provision for Rain Water Harvesting/Solar Energy devices.	Provision for Blanket/folder Beds/pillows			Provision for meals	Whether user fee charge or facilities/Services made available through convergence-Specify
1	Balod	Asthai Rain Basera (Beside Shari Ajivikaendra First Flor Shabid Vinnarayan Singh Pratibekha Bus Stand,Balod)	General	2200 sqf	30	2 Men/ Day	Municipal Council Balod	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes	No	No	No	No	No	No	Yes	Yes	No	Yes	No	Yes	Yes	Yes	
2	Jashpur Nagar	Protiksha Bus Stand	General	204 Sqm	50	4	Ranjit Singh	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	No	Yes	No	No	Yes	No	Yes	No	No	Yes	No	Yes	No	No	No	
3	Rajnandgaon	New Bus Stand , Rajnandgaon	General	300 sq.ft	10	3	Govt.	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No	Yes	
4	Ambikapur	New Bus Stand, Ambikapur.	General	396	50	10	Municipal	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No	Yes	
5	Raigarh	Rain Basera Kewadabadi Bus Stand, Raigarh	General	2000 Sq.ft	40	25	Nagar Nigam, raigarh	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes	No	No	No	No	Seprate facility for man & women	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	
6	Raipur	Rain Basera Zone No. 01 veershiwa ji ward santoshi Nagar Khamtarai Raipur	General		10	-	BMC	Yes	Yes	Yes	-	Yes	-	Yes	Yes	Yes	Yes	-	-	-	Yes	Yes	Yes	-	-	Yes	-	-	-	Yes	Yes
7	Raipur	Rain Basera Zone No. 03 Kalinata Ward Mathpura Lalnarai Gali Agency Raipur	General		15	-	BMC	Yes	Yes	Yes	-	Yes	-	Yes	Yes	Yes	Yes	-	-	-	Yes	Yes	Yes	-	-	Yes	-	-	-	Yes	Yes

S. No	City/ULB	Name and Address of the Shelter	Type of Shelter (General/Men/Women/ Special Specify )	Area of Shelter (In Sq.ft.)	Capacity of Shelter/Space Provisioned for individual)	Average Occupancy during dec 2016	Managed by Govt or NGO (Name of the MBO)	Potable Drinking Water	Bathing/Toilet facilities	Provision for ventilation/Lights/Fans	Fire Protection Measures	First Aid Kit	Provision for Pest/Vector Control	Blankets/ Mattresses/ Sheets for all inmates	Regular Cleaning of Blankets (Once in 15 Days)	Common kitchen/Cooking Space with necessary utensils	Gas connectivity for cooking	Availability of recreation space/ facilities	Child care facilities and convergence with other schemes (ICDS/Govt. School)	Regular Medical check up for inmates by visiting Doctors/Camps/UHP/Civil Hospital-Specify	Privacy Provision for family	Separate Toilet Provision for disabled/Children	Staff for maintenance/Manager/care takers	Personal Lockers/Locker/ facilities for inmates	Provision for Rain Water Harvesting/Solar Energy devices	Provision for Blanket/folder Beds/pillows	Provision for meals	Whether user fee charge or facilities/Services made available through convergence-Specify	Practice followed for mobilization of Homeless (IEC Display at Junction, campaigns initiated by COS volunteers NGOs Live Department /Police Etc) Specify	Display of Board if any at outside/entrance to display the provision of facilities in shelter
8	Raipur	Main Basera Zone No. 05 Second Floor Sakharan Dubey School Thakur Pyare Lal ward Raipur	General		6	-		Yes	Yes	Yes	-	Yes	-	Yes	Yes	Yes	Yes	-	-	-	Yes	Yes	Yes	-	Yes	-	-	-	Yes	
9	Raipur	Main Basera Zone No. 06 Community Building EDA Colony Sargay Nagar Raipur	General		6		RMC	Yes	Yes	Yes	-	Yes	-	Yes	Yes	Yes	Yes	-	-	-	Yes	Yes	Yes	-	Yes	-	-	-	Yes	
10	Raipur	Main Basera Zone No. 07 Jorapara Near Shalabha Shreechary Jawahar Lal Nehru ward Raipur	General		10	-	RMC	Yes	Yes	Yes	-	Yes	-	Yes	Yes	Yes	Yes	-	-	-	Yes	Yes	Yes	-	Yes	-	-	-	Yes	
11	Raipur	Main Basera Zone no. 08 Santram Das Bhawan Ramnagar Raipur	General		5		RMC	Yes	Yes	Yes	-	Yes	-	Yes	Yes	Yes	Yes	-	-	-	Yes	Yes	Yes	-	Yes	-	-	-	Yes	
12	Raipur	Main Basera Zone no. 08 Gram panchayat Bhawan Birpur Raipur	General		5	-	RMC	Yes	Yes	Yes	-	Yes	-	Yes	Yes	Yes	Yes	-	-	-	Yes	Yes	Yes	-	Yes	-	-	-	Yes	
13	Varanasi	Ram Dasera, New Bus Stand, T.P. Nagar, Kachha	General	430 sq.ft.	8	21	Nagar Nigam, Kachha	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No	No	No	No	No	No	No	No	No	No	Yes	No	Yes	
14	Korba	Ram Dasera, Community House, Ward No-8	General	450 sq.ft.	20	27	Nagar Nigam, Korba	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No	No	Yes	No	Yes	No	No	No	No	No	Yes	No	Yes	

S. No	City/ULB	Name and Address of the Shelter	Type of Shelter (General/Men/Women/ Special Specify)	Area of Shelter (In Sq.ft.)	Capacity of Shelter/Space Provisioned for individual)	Average Occupancy during dec 2016	Managed by Govt or NGO (Name of the NGO)	List of Facilities provided in the operational shelters ( Put Yes/ No wherever applicable of Specify Briefly)																						Practice followed for mobilization of Homeless (IEC Display of Boards at Junction, campaigns Referrals by COs ,volunteers NGOs Line Department /Police Etc) Specify.	Display of Board if any at outside/entrance to display the provision of facilities in shelter
								Potable Drinking Water	Bathing/Toilet facilities	Provision for ventilation/lights/Fans.	Fire Protection Measures	First Aid kit	Provision for Pest/Vector Control	Blankets/ Mattresses/ Sheets for all inmates	Regular Cleaning of Blankets (Once in 15 Days)	Common kitchen/Cooking Space with necessary utensils	Gas connectivity for cooking	Availability of recreation space/ facilities	Child care facilities and convergence with other schemes (ICDS/Govt. School)	Regular Medical check up for inmates by visiting Doctors/Camps/UHP/Civic Hospital/Specify	Privacy Provision for family	Separate Toilet Provision for disabled/Children	Staff for maintenance/Manager/care takers	Personal Lockers/Locker/ facilities for inmates	Provision for Rain Water Harvesting/Solar Energy devices.	Provision for Blanket/folder Beds/pillows	Provision for meals	Whether user fee charge or facilities/Services made available through convergence Specify			
15	Korba	Rain Basera, District Hospital Compound,	General	520 sq.ft	18	44	NGO-Kangkar Foundation	Yes	Yes	Yes	No	Yes	No	Yes	No	No	No	Yes	No	No	No	Yes	No	No	No	Yes	No	No	Yes	Yes	
16	Bilaspur	Rain Basera, Old Bus Stand, Bilaspur Cg	General	936 sqft.	9	53	Govt.(BMC)	Yes	No (Public Toilet)	Yes	NO	No (Near District Hospital)	NO	Yes	Yes	NO	No	Yes (TV)	No	No	No	No	3	No	No	Yes	NO	NO	Yes	Yes	
17	Bilaspur	Rain Basera, Near Gandhi Chowk, City Dispensary, Bilaspur Cg	General	306 sqft.	8	No	GOVT.(BMC)	Yes	Yes	Yes	No	Yes	No	Yes	Yes	No	No	No	No	No	No	3	No	No	Yes	No	No	Yes	Yes		
18	Bhilai	Akash Ganga Sahaji Mandi Supela	General	1200 sqft	10	2	-	Yes	Yes	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	-	-	No	-	Yes	No	No	Yes	Yes	No	Yes	Yes		
19	Bhilai	Nehru Bhavan Supela	General	750 sqft	5	0	-	Yes	Yes	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	-	-	No	-	Yes	No	No	Yes	Yes	No	Yes	Yes		
20	Bhilai	Amud Bhavan Supela	General	300 sqft	6	1	-	Yes	Yes	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	-	-	No	-	Yes	No	No	Yes	Yes	No	Yes	Yes		
21	Bhilai	Vaishali Nagar Zone Office	General	450 sqft	10	0	-	Yes	Yes	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	-	-	No	-	Yes	No	No	Yes	Yes	No	Yes	Yes		
22	Bhilai	Bus Stand Power House Bhilai	General	600 sqft	10	1	-	Yes	Yes	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	-	-	No	-	Yes	No	No	Yes	Yes	No	Yes	Yes		
23	Bhilai	Mangal Bhavan Khurshidar Zone-3	General	204 sqft	1	0	-	Yes	Yes	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	-	-	No	-	Yes	No	No	Yes	Yes	No	Yes	yes		
24	Durg	Administrative Building, Infront Of Taluk Office, Durg	General	-	40	-	Jwala Prasad Agrawal , Gaya Nagar, Durg	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	No	No	No	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	

[illegible]

## 2. Shelter for Urban Homeless-Status of shelters (Separately for other than DAY-NULM)

List of Registers to be maintained in the shelter

S.No.	Name of ULB	Attendance Register	Accounts Register/ Cash Book	Stock Register	House Keeping & Maintenance Register	Suggestion & Complaint Register/ Complain Box	Profile Register for inmates	Entry & Exit Register if Possible CCTV	Attendance Register for Manager/ Care takers	Quarterly Progress Report
1	Balod	Yes	No	Yes	No	Yes	Yes	Register	No	No
2	Jashpur Nagar	Yes	Yes	Yes	Yes	No	No	No	Yes	No
3	Rajnandgaon	Yes	Yes	Yes	Yes	No	No	Yes	Yes	No
4	Raigarh	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
5	Ambikapur	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	No
6	Raipur	Yes	Yes	Yes	Yes	Yes	No	No	Yes	No
7	Raipur	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	No
8	Raipur	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	No
9	Raipur	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	No
10	Raipur	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	No
11	Raipur	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	No
12	Raipur	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	No
13	Korba	Yes	No	Yes	Yes	Yes	No	No	Yes	No
14	Korba	Yes	No	Yes	Yes	Yes	No	No	Yes	No
15	Korba	Yes	No	Yes	Yes	Yes	No	No	Yes	No
16	Bilaspur	Yes	No	Yes	No	Yes	Yes	Yes	Yes	Yes
17	Bilaspur	Yes	No	Yes	No	Yes	Yes	Yes	Yes	Yes
18	Bhilai	Yes	No	No	No	No	No	Yes	Yes	No
19	Bhilai	Yes	No	No	No	No	No	Yes	Yes	No
20	Bhilai	Yes	No	No	No	No	No	Yes	Yes	No
21	Bhilai	Yes	No	No	No	No	No	Yes	Yes	No
22	Bhilai	Yes	No	No	No	No	No	Yes	Yes	No
23	Bhilai	Yes	No	No	No	No	No	Yes	Yes	No
24	Durg	Yes	Yes	Yes	Yes	Yes	No	No	Yes	No
25	Durg	Yes	Yes	Yes	Yes	Yes	No	No	Yes	No
26	Dantewada	Yes	No	No	No	Yes	No	No	No	No
27	Dantewada	Yes	No	No	No	Yes	No	No	No	No



### Agenda (Annexure I & II)

#### 3. Shelter for Urban Homeless-Status of shelters (Separately for other than DAY-NULM)

##### Review & Supervision of Working Shelters

S.No.	Name of ULB	Whether there is any Executive Committee in Position at ULB level	Whether there is any Shelter Management Committee in Position at Shelter Level	Any independent Quality Evaluation: Conducted or Proposed to Be Conducted	Social Audit Has Been Conducted or Proposed to Be Conducted
1	Balod	No	No	No	No
2	Jashpur Nagar	Yes	Yes	No	No
3	Rajnandgaon	Yes	Yes	No	Yes
4	Raigarh	Yes	Yes	Yes	No
5	Ambikapur	Yes	Yes	No	No
6	Raipur	No	No	No	No
7	Raipur	No	No	No	No
8	Raipur	No	No	No	No
9	Raipur	No	No	No	No
10	Raipur	No	No	No	No
11	Raipur	No	No	No	No
12	Raipur	No	No	No	No
13	Korba	Yes	No	No	No
14	Korba	Yes	No	No	No
15	Korba	Yes	No	No	No
16	Bilaspur	Yes	Yes	Yes	No
17	Bilaspur	Yes	Yes	Yes	No
18	Bhilai	Yes	Yes	No	Yes
19	Bhilai	Yes	Yes	No	Yes
20	Bhilai	Yes	Yes	No	Yes
21	Bhilai	Yes	Yes	No	Yes
22	Bhilai	Yes	Yes	No	Yes
23	Bhilai	Yes	Yes	No	Yes
24	Durg	Yes	Yes	No	No
25	Durg	Yes	Yes	No	No
26	Dantewada	No	No	No	No
27	Dantewada	No	No	No	No

## EXPENDITURE DETAIL (ANNEXURE-III)

Name of the State : Chhattisgarh

SL. NO.	CTY/CORP	NAME OF THE ADDRESS WITH LAND MARK OF THE SHELTER	SANCTION IN THE CATEGORY OF : NEW/REF/O & M ONLY (PLEASE SPECIFY)	DATE OF SANCTION	SHELTER MEANT FOR : (GENERAL/MEN/WOMEN AND CHILDREN/LAID/MENTAL CHALLENGED/ STREET CHILDREN/TRANSGENDER/ HIV INFECTED) PLEASE SPECIFY	AMOUNT RELEASED FOR SHH CONSTRUCTION (IN LACS)	OPERATIONAL COST	TOTAL EXPENDITURE (IN LACS)	REMARK
1	MUNICIPAL CORPORATION RAIGARH	"SHELTER FOR URBAN HOMELESS", SARANGURH BUS STAND, TRANSPORTNAGAR, RAIGARH	New	12/8/2014	GENERAL	46.00	6.00	44.17	COMPLETE & OPERATIONAL
2	MUNICIPAL CORPORATION AMBIKAPUR	GANGAPUR, NEW BUS STAND, AMBIKAPUR, SURGULA, C.G., PIN - 497101	New	12/8/2014	GENERAL	40.00	6.00	40.00	COMPLETE & OPERATIONAL
3	MUNICIPAL CORPORATION DURG	RAIN BASERA, DISTRICT HOSPITAL, CAMPUS, DURG	New	12/8/2014	GENERAL	40.00	6.00	35.18	COMPLETE & OPERATIONAL
4	MUNICIPAL CORPORATION RAIPUR	SHAHID HEMU SALANI WARD ZONE NO-02 NEAR PANDH BUS STAND, RAIPUR	New	12/8/2014	GENERAL	46.00	6.00	38.23	COMPLETE & OPERATIONAL
5	MUNICIPAL CORPORATION BHAMTAR	NH 30, AT NEW BUS STAND (NORTH WEST SIDE), BHAMTAR	New	12/8/2014	GENERAL	46.00	6.00	39.15	COMPLETE & OPERATIONAL
6	MUNICIPAL CORPORATION JAGDALPUR	NEAR NEW BUS STAND JAGDALPUR	New	12/8/2014	GENERAL	40.00	-	40.00	UNDER CONSTRUCTION
7	MUNICIPAL COUNCIL BHERETARA	NEAR DISTRICT HOSPITAL BHERETARA	New	8/12/2015	GENERAL	19.93	-	0.00	UNDER CONSTRUCTION
8	MUNICIPAL COUNCIL BALRAMPUR	NEAR OF NEW DISTRICT HOSPITAL BALRAMPUR	New	8/12/2015	GENERAL	19.82	-	0.82	UNDER CONSTRUCTION
9	MUNICIPAL COUNCIL BALODABAZAR	NEAR NEW BUS STAND, BALADA BAZAR	New	8/12/2015	GENERAL	40.00	-	19.44	UNDER CONSTRUCTION
10	MUNICIPAL COUNCIL SURAJPUR	NEAR BY PASS ROAD, JAILPARA WARD NO. 10 SURAJPUR, DISTRICT SURAJPUR, CG	New	8/12/2015	GENERAL	19.04	-	11.60	UNDER CONSTRUCTION
11	MUNICIPAL COUNCIL KAWARDHA	BEHIND DISTRICT HOSPITAL, KAWARDHA	New	8/12/2015	GENERAL	19.96	-	22.17	UNDER CONSTRUCTION
12	MUNICIPAL CORPORATION RAJNANDGAON	OLD JILA FAKHRIYAT BHAWAN BE PAS RAJNAND GAON	New	21/09/2016	GENERAL	22.40	-	0.00	UNDER CONSTRUCTION
13	MUNICIPAL CORPORATION BHILAI	RAIN BASERA, NAGAR NIGAM BHILAI, HITABARSHANI PARKAR, OPP. SHIPELA THANA	New	21/09/2016	GENERAL	23.65	-	0.00	UNDER CONSTRUCTION
14	MUNICIPAL COUNCIL KONDAGAON	WARD NO-01 TARSIL PARA KONDAGAON	New	21/09/2016	GENERAL	22.40	-	0.00	UNDER CONSTRUCTION
15	MUNICIPAL COUNCIL BALOD	NEW BUS STAND CAMPUS BALOD	New	21/09/2016	GENERAL	19.10	-	0.00	UNDER CONSTRUCTION
16	MUNICIPAL COUNCIL BHAPUR	W.R. 12 NEW BUS STAND, FIRST FLOOR, BHAPUR (CG)	Refer to list	21/09/2016	GENERAL	4.00	-	4.00	UNDER CONSTRUCTION
17	MUNICIPAL COUNCIL KANKER	NEW BUS STAND COMPLEX, KANKER	New	20/12/2016	GENERAL	10.28	-	0.00	UNDER CONSTRUCTION
TOTAL						498.62	30.00	290.12	





O/O CHIEF SECRETARY  
Govt. of Chhattisgarh  
Com. No.: OAK- 2237  
Date : 13/2017

D.O. No.

New Delhi, the February 23<sup>rd</sup> 2017

Dear Chief Secretary, Chhattisgarh

As you are aware that as per Hon'ble Supreme Court Order dated 11<sup>th</sup> November, 2016 in WP (Civil) No. 55/2003 and WP (Civil) No. 572/2003, a Committee has been constituted under my Chairmanship and having Shri Sanjay Kumar, Joint Secretary, Ministry of Housing & Urban Poverty Alleviation, Union of India as its Member and Shri Neeraj Kumar Gupta, District and Session Judge (Retd), Delhi as Member Secretary.

In this connection, I would like to draw your attention to the letter No. N-11028/8/2014-USD/Vol.V\_dated 16<sup>th</sup> December, 2016, of Shri Neeraj Kumar Gupta, Member-Secretary of the Committee, addressed to you asking for certain information in respect of Shelters for Urban Homeless (permanent, temporary as well as rian baseras) being run in your State with the assistance of DAY-NULM or any other scheme. The information, however, is still awaited despite lapse of considerable period. That as per the affidavits filed on behalf of your State, in the Hon'ble Supreme Court, dt.16-03-2012 and 15-10-2014 you have projected about the provision for shelter for homeless as follows:

1. 29 night shelters managed by 10 municipal corporation
2. Homeless persons identified 1433
3. Raipur 7, Bhilai 6, Drug 2, Bastar 2, Korba 3, Bilaspur 3, Raigarh 2, Rahnandgaon 1, Sarguja 1, Koriya 1
- Loction given
4. Night shelters optimally utilized.
5. Regular and continuous monitoring.
6. Duly publicized.
7. After survey by Independent Civil Society in fell 2012, improvements made in night shelters at Raipur & other towns by providing.
  - a) First-Aid Box
  - b) Improved piped water supply system.
  - c) Daily news paper for inmates.
  - d) Creation of boarding facilities in proximity of shelters.

- e) Women caretakers appointed for friendliness and safety of women.
- f) Full detailed information to be recorded by caretakers.
- g) Guidelines strictly followed.

1. Scheme at Preliminary stage in the state.
2. Proposals considered and approved for submission Government of India on 12-08-2014.
3. Project report for renovation of existing night shelters in towns invited for final selection of 10 projects.
4. Depend on sanction of project by centre.

Lest it may be considered total non-compliance on the part of your State and its concerned depts, are impressed upon to immediately furnish the following details.

- The exact details of all shelters in the Urban Areas of Your State, whether Temporary, Permanent, or Seasonal.
- Latest survey if any carried out to find out the estimated figure of Urban Homeless in your State.
- Kindly send the details of the latest position of survey conducted & of shelters in operation as on date.
- Shelters constructed / under construction.
- The parameters and yardsticks achieved.
- Reasons for non completion.
- The road map for fulfilling the requirement of shelters for homeless as per the guidelines of NULM.
- The infrastructure of shelters, facilities made available, skill workshop if any, provision of CCTV, playground etc.
- A tabulated chart, enumerating the features/ requirements to be met is annexed. Kindly send the details which are existing and in what time period the entire features, will be provided, and observed.
- It is to impress that all shelters in the State, whether under NULM or not, are to be in consonance with the guidelines laid down under NULM, irrespective of the agencies/NGO/ Registered body, managing it, as all shelters are to be monitored by the State.

- You are also requested to upload the existing position of Shelters for Homeless of all types, specifying under NULM and otherwise, on the NULM Website and create a website of your own, where all the details are available, if not created, till date.
- 3. You would appreciate that the work of the Committee constituted by the Hon'ble Supreme Court is time bound in nature and, therefore, urgent furnishing of information on the lines referred to above needs to be ensured by your State.
- 4. The Committee is currently in the process of planning its visit to various states for review of shelters and the dates of its visit to your State, once finalized, will be intimated to you.
- 5. Kindly also sent details about the money received from Central Govt, Under NULM and the expenditure incurred in construction of shelters for Homeless, utilizing the said fund. Any non-utilization be also reported alongwith reasons for non-utilization. As per Ministry you have a unutilized fund of Rs 487.41 Lakhs.
- 6. In view of the above, I shall be grateful if you could forward the requisite information to the Committee within 10 days from the date of issue of this letter.
- 7. Non-compliance shall be treated as non-observance of the directions of the Committee and will be brought to the notice of Hon'ble Supreme Court.

  
( Justice Kailash Gambhir)

*Shri Vivek Kumar Dhand*  
*Chief Secretary of Chhattisgarh*

## Agenda

### Shelter for Urban Homeless - Status of shelters (Separately for DAY-NULM and other than DAY-NULM)

Name of the State: \_\_\_\_\_

No.	City / ULB	Name and Address of the Shelter	Type of Shelter (General/Men/Women/Special - Specify )	Area of shelter (In Sq.ft)	Capacity of shelter/ Space provisioned for individual	Average Occupancy during December-16	Managed By Govt or NGO (Name of NGO)	List of Facilities provided in the operational shelters ( Put yes /No wherever applicable or Specify briefly)																		Practice followed for Mobilisation of Homeless (IEC, Display of Boards at Junctions, Camp signs, Referrals by COs,Volunteers, NGOs,Line Departments/Police Etc)- Specify	Display of Board if any at outside/entrance - to display the provision of facilities in shelter			
								Potable Drinking Water	Bathing/Toilet facilities	Provision for Ventilation/ Lights/ Fans	Fire Protection Measures	First Aid Kit	Provision for pest/vector Control	Blankets/ Mattresses/Sheets for all inmates	Regular Cleaning of blankets (once in 15 Days)	Common Kitchen/ Cooking space with necessary utensils	Gas Connectivity for cooking	Availability of recreation Space/ Facilities	Child Care Facilities and convergence with Other schemes (ICDS/Govt. School)	Regular Medical check up for inmates-by Visiting Doctors/Camps/UHP/Civic Hospital- Specify	Privacy provision for family	Separate toilet provision for disabled/Children	Staff for maintenance (Manager /Care takers)	Personal Locker/ Locker facilities for the inmates	Provision for Rain water harvesting / Solar Energy devices			Provision of Bunker /folder/Beds/Pillows	Provision for meals	whether user fees charged or facilities / services made available through convergences -Specify
List of Registers to be maintained in the shelter:																														
3 Review & Submission of Working Plans																														

List of Registers to be maintained in the shelter:

Attendance Register	
Accounts Register/ Cash Book	
Stock Register	
House keeping & Maintenance Register	
Suggestion & Complaint Register / Complaint Box	
Profile Register for inmates	
Entry & Exit Register-If possible CCTV	
Attendance Register for Manager/ Care takers	
Quarterly Progress Report	

#### 3 Review & Supervision of Working Shelters

- Whether there is any Executive Committee in Position at ULB level.
- Whether there is any Shelter Management Committee in Position at Shelter Level
- Any Independent Quality evaluation: Conducted or proposed to be conducted
- Social audit has been conducted or proposed to be conducted

Remarks

Issues relating to flow of funding to Shelter Management Agencies / Construction of shelters.

Setting up of Help Line at State level for homeless in distress

## Compliance detail of SUH details in the state.

Sl. No.	Details as stated in the NULM guideline on SUH	Compliance
1	The exact details of all shelters in the Urban Areas of your state, whether temporary, permanent or seasonal	Annexure 1-
2	Latest survey if any carried out to find out the estimated figure of Urban in your state	Survey completed through Socio Economic Cast Sensus- details in Annexure 2
3	Kindly send the details of the latest position of survey conducted & of shelters in operation as on date	Annexure 2
4	Shelters constructed / under construction	Annexure 3
5	The parameters and yardsticks achieved	Annexure 4
6	Reasons for non completion	Annexure 4
7	The road map for fulfilling the requirement of shelters for homeless as per the guidelines of NULM	1. Complied all the parameters of Shelters for homeless as per guideline of NULM. 2. 10 new SUH will be constructed in various districts of Odisha as per the survey in 2017-18
8	The infrastructure of Shelters, Facilities made available, Skill workshop if any, provision of CCTV, playground etc.	Annexure 5
7	A tabulated chart, enumerating the features/requirements to be met is annexed.	Duly filled and submitted
8	It is to impress that all shelters in the state, whether under NULM or not, as all shelters are to be monitored by the state	Monitoring of all Urban Shelters in the state are as per the NULM guideline only
9	You are also requested to upload the existing _____ if not created, till date	All are uploaded in the NULM website In addition to that all SUH detail are hosted in SUDA website <a href="http://sudaodisha.org/">http://sudaodisha.org/</a>
10	Kindly also sent details _____ You have a unutilized fund of Rs. 109.89 Lakhs	Annexure 6

Annexure 1 – Details of Urban Shelters in the State: SUH, NULM

Category		Details		Count
1	Completed and Operationalized	1. Ashok Nagar, Bhubaneswar 2. Ghatikia, Bhubaneswar 3. CS Pur, Bhubaneswar 4. SishuBhawan, Cuttack 5. Uttar Deulasahi, Cuttack 6. RDA Hall, Rourkela 7. Near Bus Stand, Malkangiri 8. Town Hall, Rayagada 9. Near Bus Stand, Nabarangpur 10. Plant site, Rourkela 11. Power house Road, Rourkela 12. Mali Sahi, Bhubaneswar 13. Bhimpur, Bhubaneswar 14. Barmunda, Bhubaneswar 15. Ganga Nagar, Bhubaneswar 16. Badambadi, Cuttack 17. Satichanara, Cuttack 18. Manglabag, Cuttack 19. Sarbodaya Nagar, Puri 20. Inside Medical Campus, Sambalpur		20
2	Completed to be Operationalized	21. PodaPoda, Boudhgarh 22. Belgadia, Baripada		2
3	Under Construction	23. Near Bus Stand, Baragam 24. Ghodasalatandha, Baripada 25. Near Dist. Hq Hospital, Balasore 26. Jadumani Nagar, Nayagam 27. Near SC Building, Deogarh 28. SMC Premises, Hirakud, Sambalpur 29. Jagatpur, Cuttack 30. Badaghat, Kendrapada 31. New Bus Stand, Phulbani 32. Matrumangal Kendra, Sambalpur 33. Buria, Sambalpur 34. Jobra, Cuttack		12
4	Tender Stage	35. Acharya Harihar near cancer Hospital, Cuttack 36. Bus Stand, Angul 37. Bus stand, Bhadrak 38. New Bus Stand, Keonjhar 39. Larjipali, Berhampur		5
5	In-Principle approval SUH on 16/11/2016	40. Near women's college, Bolangir 41. Near R.I Office, Kansaripara, Bolangir 42. Ward No - 6, Dhenkanal 43. Near Block office, Ward No - 6, Bhanjanagar 44. Bus stand, Paralakhemundi, Ward No- 1, Paralakhemundi 45. Biju Pattnaik Shelter House, Ward No- 2(New Bus Stand), Soroda		6
Total				45

NB: All 45 SUHs constructed are permanent in nature.

## Annexure - 2

Name of the State				
S.No	Name of the City/ Town as per NFRA	Population of the City/ Town as per 2011 census	Research City/ Town based on the criteria Completed	City/ Town identified
1	Bhubneshwar	840834	Completed	1401
	1. Ghatikia			
	2. Chandrasekharpur			
	3. Ganganagar			
	4. Ashok Nagar			
	5. Baramunda			
	6. Bhimpur			
2	Baripada	109743	Completed	315
	1. Ghodasalanbandha			
3	Boudh	20424	Completed	98
4	Berhampur	356598	Completed	538
	Cuttack			
	1. Sishubhawan			
	2. Uttar Deula Sati			
	3. Acharya Harihar Regional Cancer Centre			
	4. Nimpurtagar			
	5. Badambadi			
5	6. Satichaurva	610189	Completed	1398
	7. Mangabag			
6	Jobra	31007	Completed	102
7	Malkangiri	29960	Completed	93
8	Nabarangpur	71208	Completed	136
9	Rayagada	272721	Completed	1040
	Rourkela			
	1. Town Hall			
	2. Power House Road			
10	3. Plant Site	80625	Completed	115
	Bargarh			
11	Konjar	60590	Completed	101
12	Nayagam	17030	Completed	98
13	Kendrapada	47006	Completed	184
14	Bhadrak	107463	Completed	312
15	Sambelpur	184000	Completed	364
	1. Matrumangal Kendra			



240

	2. Burla			
	3.SMC-Premises , Hirahud			
	4. Inside Medical Campus			
16	Angul	43795	Completed	178
17	Puri	200584	Completed	980
18	Balasore	118162	Completed	345
19	Phulbani	37371	Completed	112
20	Deogarh	22390	Completed	97
21	Bolangir			
	1. Near Women's College			
	2. kanseripara	98238	Completed	157
22	Dhenkanal	67414	Completed	146
23	Bhanjanagar	20482	Completed	59
24	Parlakhemundi	44469	Completed	138
25	Soruda	14867	Completed	102

239

Annexure – 3- Status of Under Construction

Sl. No.	Stage of SUH	Name of OPAs	Total OPS
1	Under Construction	1. Near Bus Stand, Baragarh 2. Ghodasabandha, Banpada 3. Near Dist. Hq Hospital, Balasore 4. Jadamani Nagar, Nayagarh 5. Near SC Building, Deogarh 6. SMC Premises, Hirakud, Sambalpur 7. Jagatpur, Cuttack 8. Badaghat, Kendrapada 9. New Bus Stand, Phulbani 10. Matrumangal Kendra, Sambalpur 11. Burla, Sambalpur 12. Jobra, Cuttack	12
2	Tender Stage	13. Acharya Hanbar near cancer hospital, Cuttack 14. Bus Stand, Angul 15. Bus stand, Bhadrak 16. New Bus Stand, Keonjhar 17. Lanjipali, Berhampur	5
3	In-Principle approval SUH on 15/11/2016	18. Near women's college, Bolangir 19. Near R.I Office, Kansanipara, Bolangir 20. Ward No - 6, Dhenkanal 21. Near Block office, Ward No - 6, Bhanjanagar 22. Bus stand, Puralakhemundi, Ward No- 1, Puralakhemundi 23. Biju Pattnaik Shelter House, Ward No- 2(New Bus Stand), Soroda	6
Total			23

Annexure-EE

SPEED POST



Government of Odisha  
Housing & Urban Development Department

No. 7275 /HUD.. Date: 29.3.17  
HUD-UPA-SCH-0023/2014

From

G.Mathi Vathanan, IAS.,  
Commissioner-cum-Secretary to Govt.

To

Hon'ble Justice Shri Kailash Gambhir, Chairperson,  
Committee on Shelter for Urban Homeless  
4<sup>th</sup> Floor, HUDCO House,  
Lodhi Road, New Delhi-110003.  
e-MAIL: csuh.sc@gmail.com

Sir,

As desired vide D.O.No.11028/8/2014-USD(Vol.V)FTS-3016910 dtd.23<sup>rd</sup> February 2017, I am furnishing herewith required compliance and information as sought for in the annexure for your kind information and necessary action.

Yours faithfully

*G. Mathi Vathanan* 29/3/17  
Commissioner-cum-Secretary to Govt.

Memo No. 7276 /HUD..dtd. 29.3.17

Copy to O.S.D. to Chief Secretary for kind information of Chief Secretary, Odisha with reference to Dy. No.5882/CS., dtd.14.3.2017.

*G. Mathi Vathanan* 29/3/17  
Commissioner-cum-Secretary to Govt.

91  
True Copy  
*[Signature]*

Annexure -4 – Status of SUH (Parameter and Yardstick)

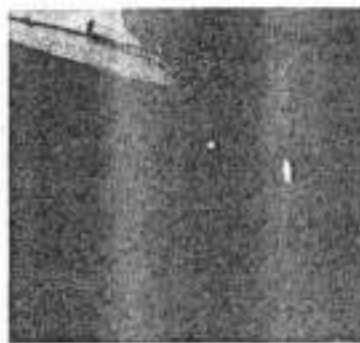
Sl. No.	Category of SUH	Sl. No. of SUH	Remarks		
2	Completed to be Operationalized	1. PodaPoda, Boudhgari	To be Operationalized by 15 <sup>th</sup> April 2017		
		2. Belgaria, Baripada	To be Operationalized by 15 <sup>th</sup> April 2017		
3	Under Construction	3. Jatra, Cuttack	Land Dispute		
		4. Jagajpur, Cuttack	Completed upto roof level		
		5. Near Dist. Hq Hospital, Balasore	Roof casting will be completed by 31 <sup>st</sup> March 2017		
		6. Jodumani Nagar, Nayagarh	Roof casting will be completed on 28 <sup>th</sup> March 2017		
		7. Chodasolabandi, Baripada	Construction completed. NGO selected for maintenance of SUH. Procurement of furniture is under process.		
		8. Near SC Building, Deogarh	Finishing stage		
		9. SMC Premises, Hirakud, Sambalpur	Ground floor completed. 1 <sup>st</sup> Floor roof casting under progress		
		10. Bura, Sambalpur	Lintel level completed.		
		11. Matrumangal Kendra, Sambalpur	Foundation work is in progress		
		12. Badaghat, Kendrapada	Foundation work stopped due to water coming out of the land while digging (File has moved to Superintending Engineer's office in Cuttack for approval)		
		13. New Bus Stand, Phulbani	Pillar work is in progress		
		14. Near Bus Stand, Baragarh	Roof Casting		
		4	Tender Stage	15. Acharya Harihar near cancer Hospital, Cuttack	Land not available in the campus
				16. Bus Stand, Angul	Work Order issued.
17. Bus stand, Bhadrak	Tender opened, work order to be issued before 31 <sup>st</sup> March 2017				
18. New Bus Stand, Keonjhar	► Tender has been finalized and agreement done with the contractor, Ltr. No: 1337/10-03.2017 ► Foundation started				
19. Lanjipali, Berhampur	Honble. High Court Stay order				
5	In-Principle approval SUH on 16/11/2016	20. Near women's college, Balangir	Tender to be floated (Delayed due to model code of conduct for PRI election)		
		21. Near R.I Office, Kansarpada, Balangir	Tender to be floated (Delayed due to model code of conduct for PRI election)		
		22. Ward No - 6, Odenkanal	Permissive Possession of Land from Revenue Department		
		23. Near Block office, Ward No - 6, Bhanjanagar	Tender to be floated (Delayed due to model code of conduct for PRI election)		
		24. Bus stand, Paralakhemundi, Ward No- 1, Paralakhemundi	Copy of Council resolution to bear the additional cost beyond 40 Lacs has to be submitted		
		25. Biju Pattnaik Shelter House, Ward No- 2(New Bus Stand), Sorode			
Total			25		

Annexure— 5 — Facilities of SUH

- ▶ Sign Boards are there in the front and bus stands and railway stations
- ▶ 50 double decker /bunk beds (25 each for male and female)
- ▶ 50/100 Mattress
- ▶ 50/100 Bedsheets
- ▶ 50/100 Pillows with cover
- ▶ Water Purifier
- ▶ CC TV
- ▶ One Television
- ▶ Kitchen
- ▶ Office Room
- ▶ 4 toilets and 4 bathrooms for male
- ▶ 4 Toilets and 4 bathrooms for female
- ▶ Backside kitchen garden is there
- ▶ Floored tiles are there from main road to SUH
- ▶ Neat and Clean
- ▶ Attendance Register available
- ▶ Visitors Register available

Toll free number along with contact number of ULB Officer is available in the front of SUH for any complain/feedback

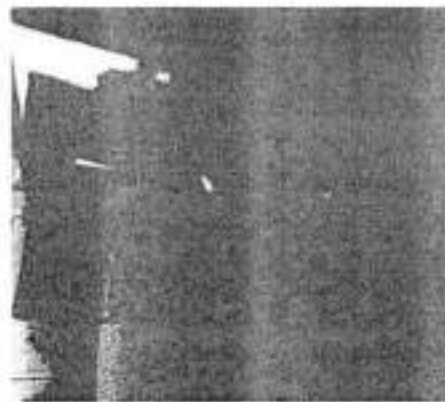
Some Photographs



Water purifier



TV in each Room



Solexo Rickshaw



Almirah



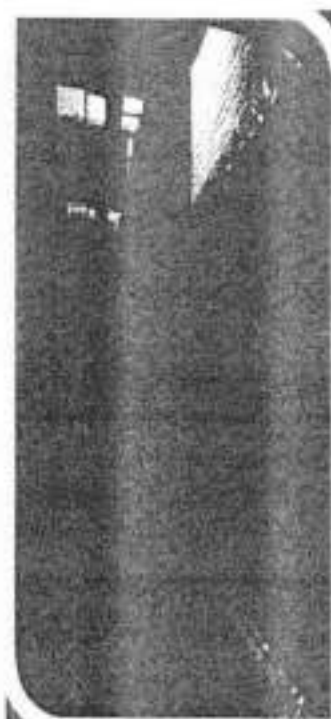
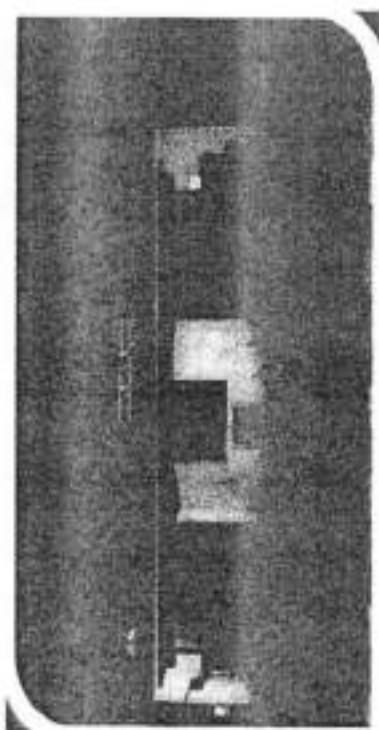
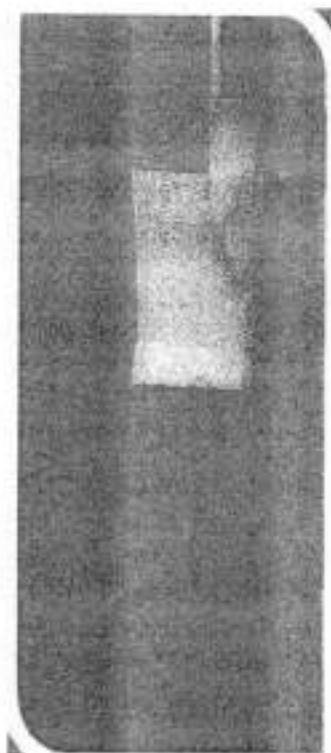
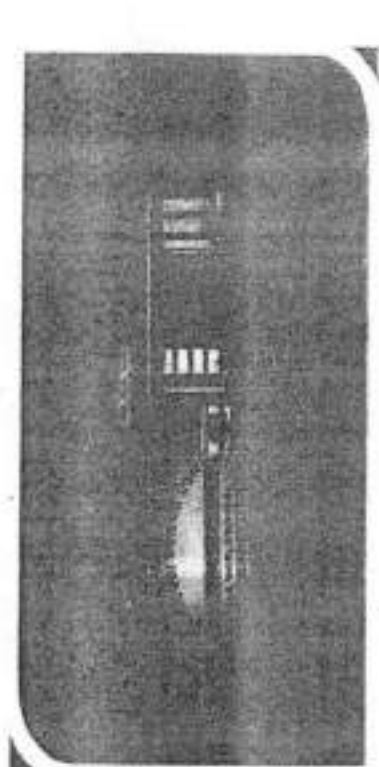
Separate Toilet for  
Male & Female



Individual Locker



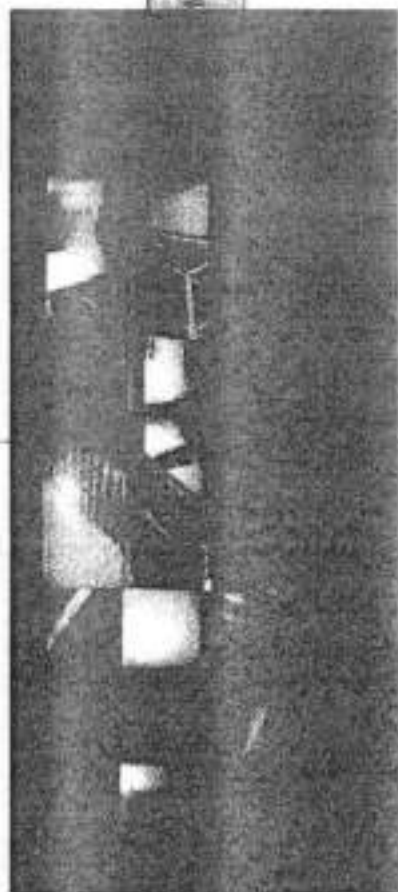
Outside CC TV  
coverage





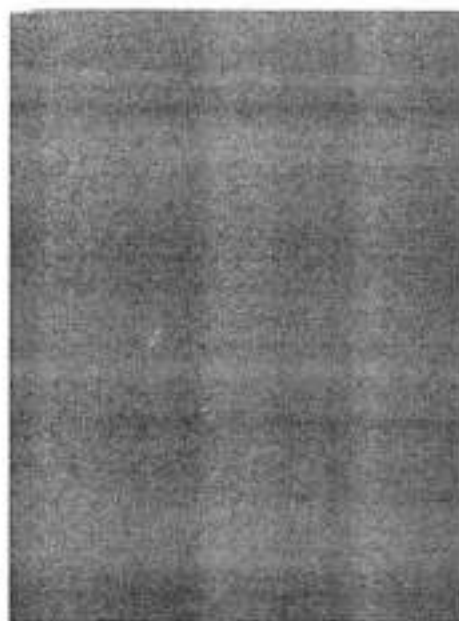
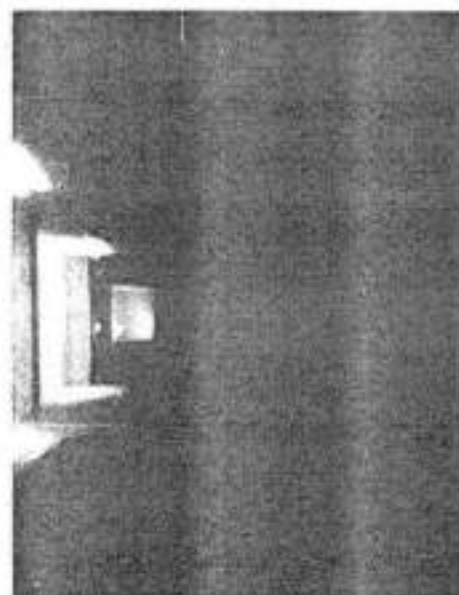
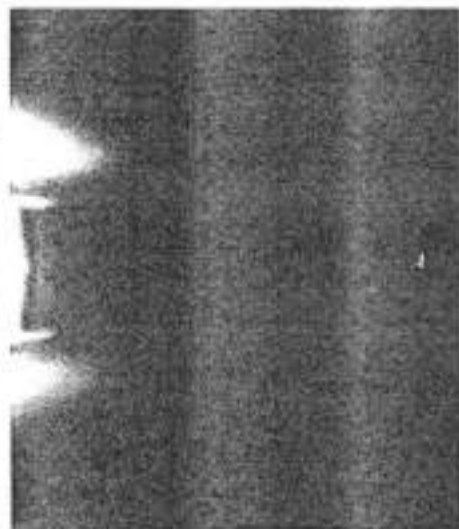
8 CC TV cameras to monitor the activities

Safe Drinking Water round the clock



Free Dinner & Gurudwara

for inmates



Annexure - 6

Operationalized STTs with Capacity and date of Operationalized with NGO/ULB

T. No.	Ward Name	Place of STT	Operationalized Date	Operationalized by	Remarks
1	Bhubaneswar	Ashok Nagar	17-11-2016	NGO	1. Operationalized by Odisha Patita Udhara Samiti 2. Capacity is 100
2	Bhubaneswar	C.S.Pur	15-12-2016	NGO	1. Operationalized by Odisha Patita Udhara Samiti 2. Capacity is 100
3	Bhubaneswar	Ghatika	10-12-2016	NGO	1. Operationalized by Vikash 2. Capacity is 100
4	Cuttack	Sikha Bhawan	01-04-2016	CMC	Capacity 60
5	Cuttack	Uttar Devlashan	20-09-2016	CMC	Capacity 50
6	Rourkela	Near Bus stand RDA Hall	01-02-2016	NGO	1. Operationalized by Visstar, NGO 2. Capacity is 100
7	Rourkela	Plant Site	15-11-2016	NGO	1. Operationalized by T. B. Technical 2. Capacity is 110
8	Rourkela	Power House	15-11-2016	NGO	1. Operationalized by Yavard 2. Capacity is 110
9	Malkangiri	Near Bus Stand	20-12-2016	ULB	Capacity 50
10	Nabarangpur	Near Bus Stand	03-02-2017	ULB	Capacity 50
11	Rayagada	Near Town Hall	09-01-2017	NGO	1. Operationalized by Vikash 2. Capacity is 60
12	Bhubaneswar	Mali Sahi	01-12-2015	NGO	1. Operationalized by Odisha Patita Udhara Samiti 2. Capacity is 28
13	Bhubaneswar	Bhirampur	01-12-2015	NGO	1. Operationalized by Odisha Patita Udhara Samiti 2. Capacity is 28
14	Bhubaneswar	Ganga Nagar	17-11-2016	NGO	1. Operationalized by Odisha Patita Udhara Samiti 2. Capacity is 100
15	Bhubaneswar	Barmunda	26-06-2016	NGO	1. Operationalized by Vikash

Sl. No.	Location	Part of OP	Operationalized	Operationalized by	Remarks
	at				2. Capacity is 12
16	Sambalpur	Inside Medical Campus	14-06-2016	CDMO	1. Capacity is 30
17	Puri	Sarbodaya Nagar	05-11-2016	NGO	1. Operationalized by Odisha Patita Udhara Samiti 2. Capacity is 50
18	Cuttack	Badambadi	07-12-2015	CMC	Capacity 50
19	Cuttack	Satichaunra	07-12-2015	CMC	Capacity 50
20	Cuttack	Mangalabag	15-02-2015	CMC	Capacity 50

**Annexure - 7**

**Central Fund received under NUBM**

Year	Amount received in Lakhs
2014-15	1808.46
2015-16	1321.59
2016-17	656.18
Total	3786.23

**Detail of Fund under SUH**

Sl. No.	Name of the Project	Sub-Project	Fund Status				
			Amount allocated	O.R.M. sanctioned	Total	Amount received	Disbursed
1	BARGARH	Near Bus Stand	32,00,000		32,00,000		32,00,000
2	BERHAMPUR	Kusan Nagar Lanjipalli	16,00,000		16,00,000		16,00,000
3	BHUBANESWAR	C.S. pur	64,00,000	1065000	1,07,95,000	1,75,66,744	67,71,744
		Ashok Nagar		1065000			
		Ghatikia		1065000			
		Bhimpur		3,00,000			
		Ganganagar		3,00,000			
		Barmunda		3,00,000			
		Malisahi		3,00,000			
4	CUTTACK	Acharya Harihar Cancer Hospital	1,12,00,000		1,45,30,000	64,00,000	81,30,000
		Jagatpur, Nimpur		8,00,000			
		Utar Deulashi		1065000			
		Sisthu Bhawan		1065000			
		Satichaunra		4,00,000			
5	BARIPADA	Belgadia, Ghodasal	80,00,000		90,65,000	59,81,866	30,83,134
		Belgadia		1065000			
6	BOUDHGARH	Poda Pada	40,00,000	1065750	50,65,750	16,00,000	34,65,750
7	MALKANGIRI	Malkangiri Bus Stand	40,00,000	1065750	50,65,750	16,00,000	34,65,750
8	NOWARANGPUR	Nowarangpur Bus Stand	40,00,000	1065000	50,65,000	32,25,304	18,39,696
9	RAYAGADA	Near Town Hall	30,20,000	1065750	40,85,750	40,00,000	85,750
10	ROURKELA	Near Bus Stand, RDA Hall	17,46,000	1065000	34,11,000	14,06,956	20,04,044
		Power House		300000			

		Plant Site		300000		
11	KEONJHAR	Krusak Bazar	16,00,000		16,00,000	16,00,000
12	NAYAGARH	Jatamani Nagar	16,00,000		16,00,000	8,98,165
13	KENDRAPARA	Badghat	16,00,000		16,00,000	7,01,835
14	BHADRAK	Bagurai	16,00,000		16,00,000	16,00,000
15	SAMBALPUR	Matrumangal Kendra	48,00,000			16,00,000
		Badabazar				51,00,000
		Burfa, Near V.S.S.I.M.S			51,00,000	-
		SMC Premises Hirakud				
		Inside Medical Campus		300000		
16	ANUGUL	Anugul Bus Stand	16,00,000		16,00,000	16,00,000
18	BALASORE	Near District Head Quarter Hospital	16,00,000		16,00,000	16,00,000
19	DEOGARH	Near SC Building	16,00,000		16,00,000	13,39,349
20	PHULBANI	Phulbani Near Bus Stand	16,00,000		16,00,000	2,60,651
21	Soroda	New Bus Stand	16,00,000		16,00,000	16,00,000
22	PURI	Sarbodaya Nagar, Puri		1065000	10,65,000	10,65,000
Total Released Amount			6,63,66,000	16082250	8,24,48,250	4,40,18,384
						3,84,29,861



1. Southern Inlet, Don Hatcher - Studies of Shallow Inequity for L&L, M and other than (A) 10



## 1 Stationing: (this includes - Station of Starting (Beginning for Job) and other than last station)

### Placement of the water channel

2. What are the indicators to be monitored for education







1. **Look for Different Headlines.** Headlines of the same "flavor" for DAY 2, 3, 4, 5, 6, and 7 will not appear.

## Name of the study: Diet

2. List of beginning to be practiced in shells

© 2000 Blackwell Science Ltd, *Journal of Internal Medicine* 247: 103–110

**1. Section Information - Name of the State (Please Print Name of the State)**

Name of the State (Please Print Name of the State)

City or County (Please Print City or County Name)

State (Please Print State Name)

Zip (Please Print Zip Code)

Phone (Please Print Phone Number)

Fax (Please Print Fax Number)

E-mail (Please Print E-mail Address)

Website (Please Print Website Address)

Other (Please Print Other Information)

Comments (Please Print Comments)

Signature (Please Print Signature)

Title (Please Print Title)

Organization (Please Print Organization Name)

Address (Please Print Address)

City (Please Print City Name)

State (Please Print State Name)

Zip (Please Print Zip Code)

Phone (Please Print Phone Number)

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Website (Please Print Website Address)

Other (Please Print Other Information)

Comments (Please Print Comments)

Signature (Please Print Signature)

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E-mail (Please Print E-mail Address)

Website (Please Print Website Address)

Other (Please Print Other Information)

Comments (Please Print Comments)

Signature (Please Print Signature)

Title (Please Print Title)

Organization (Please Print Organization Name)

Address (Please Print Address)

City (Please Print City Name)

State (Please Print State Name)

Zip (Please Print Zip Code)

Phone (Please Print Phone Number)

Fax (Please Print Fax Number)

2. List of Regions to be maintained in shell		3. General Supervision of Working Conditions		4. Safety & Health	
Region	Name of Region	Supervisor	Supervisor Title	Supervisor Address	Supervisor Phone
1	Region 1	Supervisor 1	Supervisor Title 1	Supervisor Address 1	Supervisor Phone 1
2	Region 2	Supervisor 2	Supervisor Title 2	Supervisor Address 2	Supervisor Phone 2
3	Region 3	Supervisor 3	Supervisor Title 3	Supervisor Address 3	Supervisor Phone 3
4	Region 4	Supervisor 4	Supervisor Title 4	Supervisor Address 4	Supervisor Phone 4
5	Region 5	Supervisor 5	Supervisor Title 5	Supervisor Address 5	Supervisor Phone 5
6	Region 6	Supervisor 6	Supervisor Title 6	Supervisor Address 6	Supervisor Phone 6
7	Region 7	Supervisor 7	Supervisor Title 7	Supervisor Address 7	Supervisor Phone 7
8	Region 8	Supervisor 8	Supervisor Title 8	Supervisor Address 8	Supervisor Phone 8
9	Region 9	Supervisor 9	Supervisor Title 9	Supervisor Address 9	Supervisor Phone 9
10	Region 10	Supervisor 10	Supervisor Title 10	Supervisor Address 10	Supervisor Phone 10
11	Region 11	Supervisor 11	Supervisor Title 11	Supervisor Address 11	Supervisor Phone 11
12	Region 12	Supervisor 12	Supervisor Title 12	Supervisor Address 12	Supervisor Phone 12
13	Region 13	Supervisor 13	Supervisor Title 13	Supervisor Address 13	Supervisor Phone 13
14	Region 14	Supervisor 14	Supervisor Title 14	Supervisor Address 14	Supervisor Phone 14
15	Region 15	Supervisor 15	Supervisor Title 15	Supervisor Address 15	Supervisor Phone 15
16	Region 16	Supervisor 16	Supervisor Title 16	Supervisor Address 16	Supervisor Phone 16
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99	Region 99	Supervisor 99	Supervisor Title 99	Supervisor Address 99	Supervisor Phone 99
100	Region 100	Supervisor 100	Supervisor Title 100	Supervisor Address 100	Supervisor Phone 100

Annexure - FF

GOVERNMENT OF ARUNACHAL PRADESH  
DEPARTMENT OF URBAN DEVELOPMENT & HOUSING  
ITANAGAR

No.DUD/SULM-05/2013-14/

Dated Itanagar, the 28<sup>th</sup> June 2017.

To,

✓ Sri Sanjay Kumar, IAS  
Joint Secretary to the Govt. of India,  
Ministry of Housing and Urban Poverty Alleviation (UPA Division)  
Nirman Bhawan, New Delhi-110 011  
e-mail- jsupa-mhupa@gov.in

Subj: Shelters for Urban Homeless (SUH) of DAY-NULM reg.

Sir,

With reference to your D.O. letter No. K-14012/2/2017-UPA-II FTS-P-3017631 dated 20<sup>th</sup> April, 2017, it is to inform you that the cases of urban homeless persons are not seen in the State of Arunachal Pradesh. The necessary survey for identification of urban homeless was conducted by ULBs/DUDAs and submitted nil report.

In case, any homeless persons are identified in future, necessary shelters shall be made available to them as per provisions of shelter for urban homeless under DAY-NULM. The matter was reported to the Ministry vide letter No. DUD/SULM-05/2014-15 dated 22/05/2015, 10/11/2015 and 16/09/2016.

As such, the document and best practices on urban homeless cannot be uploaded on the MIS portal of DAY-NULM.

Yours faithfully,

[Bolung Siram] IAS  
Commissioner (UD & Housing)

Memo No.DUD/SULM-05/2013-14/ 693-94

Dated Itanagar, the 27<sup>th</sup> June 2017.

- Copy to:
1. The Under Secretary to the Chief Secretary, Govt. of Arunachal Pradesh, Itanagar for information please.
  2. Office copy.

[Bolung Siram] IAS  
Commissioner (UD & Housing)

True Copy  
M



074/2017/CENTRAL REGISTRY UNIT

के. रजि. अनु. / Central Reg  
ब. वि. मंत्र. / अ. व. प. उ. मंत्र.  
Ministry of UD&PIA  
एफ. नो. / FTS No.

D-5(UPA)

04896 262262(O)  
263367(Fax)  
Email:selpwd@gmail.com

GOVERNMENT OF INDIA  
LAKSHADWEEP ADMINISTRATION  
(LAKSHADWEEP PUBLIC WORKS DEPARTMENT)  
CIRCLE OFFICE  
KAVARATTI - 682555

F.No:118/14/2015-S4/265

Dated: 01.2017

02.2.17

To,

Deputy Secretary to the Govt. of India  
Ministry of Housing and  
Urban Poverty Alleviation  
Nirman Bhavan  
New Delhi-110 011

Sub : Constitution of three Member Committee related to rights to shelter of homeless people in urban areas.

Ref : F.No.N-11028/8/2014-USD(Vol-V)(FTS-16910) dated 13.12.2016 of Ministry of Housing and Urban Poverty Alleviation.

Sir,

Please see the letter cited above. Following points are submitted in this regard.

1. The islands of U.T of Lakshadweep are scattered in Arabian Sea from 8° to 12° 30' North Latitude and from 71° to 74° east longitude. There are 36 islands, submarine reefs, sand banks and 10 islands are inhabited. The indigenous population is Schedule Tribe (ST). Total population is 64,429 as per 2011 census with literacy rate of more than 90%. The land use area of the territory is 26.89 SqKm and average density of population is 1894. Island wise details of population, Area, Population Density, No of Households, No of Govt. Quarters are enclosed as Annexure A.
2. There are no slums or people without shelters.
3. This is for information please.

Yours faithfully

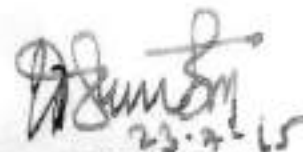
A copy of the letter

Dr. Tariq Thomas IAS  
Secretary (Works)

True Copy  
M


ANNEXURE-A

Sl. No	Island	Area Sq Km	Population	Population Density (Per/Sq Km)	No of household	No of Govt Quarters
1	Minicoy	4.39	10444	2379	1251	276
2	Kalpeni	2.79	4418	1584	858	119
3	Andrott	4.84	11191	2312	1779	118
4	Agatti	3.84	7560	1969	1212	88
5	Kavaratti	4.22	11210	2856	1999	508
6	Amini	2.59	7656	2956	1302	122
7	Kadmat	3.12	5389	1727	994	113
8	Kiltan	1.63	3945	2420	745	69
9	Chetlat	1.04	2345	2255	499	75
10	Bitra	0.10	271	2710	67	18
	Total	28.56	64429	2255	10706	1506

  
 23.7.15  
 Shri ARUN JADHAV,  
 SUPERINTENDING ENGINEER  
 LAKSHADWEEP PWD,  
 KAVARATTI - 682 503.



## GOA STATE URBAN LIVELIHOODS MISSION

c/o GOA STATE URBAN DEVELOPMENT AGENCY

(A Government of Goa Undertaking)

6<sup>th</sup> Floor, Shramashakti-Bhavan, Pato-Plaza, Panaji, Goa.

Ph. No. 2437210, Tele-Fax: 2437094

URL-www.gsuda.org, membersecretary@gsuda.org



GOA STATE URBAN LIVELIHOODS MISSION

F.No.4/5/GSULM/SUH/ 2063

Date: 11-01-17

To,

The Under Secretary,

Government of India,

Ministry of Housing &amp; Urban Poverty Alleviation,

UPA Division,

Nirman Bhavan, New Delhi 110011

कें. रजि. अनु. / Central Registry  
 ब. वि. मंत्रा. / ब. वि. मंत्रा. मंत्रा.  
 Ministry of UDAHUPA  
 एफ. टी. एस. / FTS No. 36  
 दिनांक / Date 10/1/17  
 संख्या / Serial No. 051UPA/4

**Sub:** - City-wise expenditure made under Scheme of Shelters for Urban Homeless (SUH) component of the Deendayal Antyodaya Yojana - National Urban Livelihoods Mission (DAY-NULM) reg.

**Ref:** - Letter No. N-11028/8/2014-USD-FTS 11611 dated 08/12/2016

Sir,

With reference to the subject cited above, I am to inform you that, the State Government vide Letter No. 10/609/2013/DMA/98 dated 11/04/2016 (copy enclosed), addressed to the Member Secretary, Goa State Legal Services Authority, Panaji-Goa, and Letter No. 10/609/2013/DMA/1576 dated 28/08/2015 (copy enclosed) addressed to the Under Secretary, Ministry of Housing & Urban Poverty Alleviation (HUPA), Government of India, New Delhi, has informed that the State of Goa is having 33 permanent shelters having capacity to accommodate 2180 homeless which are being maintained by the Government / Grant-in-aid institutions. It was further informed that the existing facilities are sufficient to take care of the homeless, and hence there are no plans for creation of new shelters. In the said letter, it was further informed that the amount available with the State Government would be utilized for the purpose of up-gradation of existing shelter for urban homeless.

As regards to, city-wise expenditure incurred on construction, refurbishment and maintenance of shelters is concerned, this Agency has not incurred any expenditure as yet, the information is furnished in the proforma prescribed by you.

Yours faithfully,

14/02/2017

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(J. Ashok Kumar, IAS)

Member Secretary, GSULM



Format for submission of City-wise Expenditure made under scheme of Shelters for Urban Homeless (SUH) component of Deendayal Antyodaya Yojana- national urban Livelihoods Mission (DAY-NULM)

<b>Name of the State/UT</b>	Goa			
<b>Name of the City/ULB</b>	There are 14 cities namely, Margao, Panaji, Mapusa, Mormugao, Ponda, Sangem, Quepem, Cuncolim, Canacona, Curchorem-Cacora, Pernem, Valpoi, Bicholim, Sankhali			
<b>Type of Shelter</b>	<b>New Construction</b>	<b>Refurbishment</b>	<b>O&amp;M only</b>	<b>Total</b>
<b>Number of Shelters Sanctioned</b>	0	0	0	0
<b>Over all amount spent as on 30.11.2016 (including State Share ) Rs. In Lakh</b>	0	0	0	0

*True Copy*  


**Neeraj Kumar Gupta,**  
**Distt. & Sessions judge (Retd.)**  
**MEMBER SECRETARY**



**Committee on Shelter for Urban Homeless**  
*[constituted as per Hon'ble Supreme Court order dt.*  
*11<sup>th</sup> Nov., 2016]*


*Annexure-11*

D.O.No. N-11028/8/2014-USD(Vol-V)/FTS-16910  
Lodhi Road, New delhi dated 24<sup>th</sup> 30 May, 2017

Smt Gamlin,,

The Committee has been apprised by Ministry of HUPA that funds are released to the States in a consolidated manner which can be used towards any of the Components of NULM and it is for the states to earmark funds to each and every component of DAY-NULM (including\* SUH) as per requirement. The Committee is of the opinion that there is a requirement of clarity on availability of funds at the State level for SUH component so as to monitor any diversion/ non-utilisation of funds, as mandated by the Hon'ble Supreme Court.

Undoubtly, the States by asking for release of fund from Ministry of HUPA must be taking into the account, specific requirement for shelters for urban homeless for Operation, Maintenance, Construction and Refurbishment etc; and must be placing before the Audit Committee the respective expenses incurred for operation, Maintenance, Construction and Refurbishment etc. The State is directed that the funds for SUH should be kept in a separate head of accounts and be intimated by the State to Ministry of HUPA and to the Committee accordingly, within 15 days.

  
(Neeraj Kumar Gupta)  
Member Secretary

Smt. Sakuntala Gamlin,  
Chief Secretary of Arunachal Pradesh,  
Government of Arunachal Pradesh,  
Secretariat,  
Itanagar-791111